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Calling the Police: Citizen Reporting of Serious Crime, 1979

William Spelman and Dale K. Brown

CALLING THE POLICE: CITIZEN REPORTING OF SERIOUS CRIME,
1979

(ICPSR 8185)

Principal Investigator

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NCJRS

APR 20 1985

ACQUISITIONS

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Spelman, William and Dale K. Brown;

CALLING THE POLICE: CITIZEN REPORTING OF SERIOUS CRIME, 1979
(ICPSR 8185)

This dataset replicates the citizen reporting component of the Kansas City, Missouri Police Department's Response Time Analysis. Information is included on 3,300 reported crime incidents of aggravated assault, motor vehicle theft, burglary, larceny-theft, forcible rape, and robbery. The data cover citizen calls to police between April 21 and December 7, 1979. There are four files to this dataset, one each for Jacksonville, Florida; Peoria, Illinois; Rochester, New York; and San Diego, California.

The data are taken from police dispatch records and interviews of citizens requesting police assistance. The variables taken from the dispatch records include the dispatch times, call priority, police travel time, age, sex, and race of the caller, response code, number of suspects, and area of the city in which the call originated. The variables taken from the citizen interviews include respondent's role in the incident (victim, caller, victim-caller, witness-caller), incident location, relationship of caller to victim, number of victims, identification of suspect, interaction with police, and others. There are approximately 250 variables in this dataset. Each file has a logical record length of 80. Class IV

CODE 8 = UNKNOWN, UNLESS
OTHERWISE SPECIFIED

Police Executive Research Forum

CC-1111111111
8185

CASE ID 1 CARD 1 CARD 2

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| | | | | | 1 | 0 | 1 | | |

1. FRA/LP ID #

| | |
|----|----|
| 11 | 12 |
| | |

UNIFORM CRIME
CATEGORY

2. UCR 13

3. Local 14 15 16 17

4. Radio 18 19 20 21

5. Type 22

1=DISCOVER
2=INVOLVEMENT

6.* Date occurred

| | | | | | |
|-----|-----|-----|-----|-----|-----|
| G1M | G1D | G1Y | G2M | G2D | G2Y |
| mo | day | yr | mo | day | yr |
| | 9 | 9 | | 9 | 9 |

7. Time occurred

| | | | |
|-----|-----|-----|-----|
| G3H | G3M | G4H | G4M |
| hr | min | hr | min |
| | | | |

8.* Date reported on CR

| | | | | |
|-----|-----|-----|-----|-----|
| G5M | G5D | G5Y | G6H | G6M |
| mo | day | yr | hr | min |
| | 9 | 9 | | |

9. Time reported on CR

| | |
|-----|-----|
| G6H | G6M |
| hr | min |
| | |

10. Day of week 53

11.* Date reported on CADSI or DC

| | | | | | |
|-----|-----|-----|-----|-----|-----|
| G7M | G7D | G7Y | G8H | G8M | G8S |
| mo | day | yr | hr | min | sec |
| | 9 | 9 | | | |

12. Time reported on CADSI or DC

| | | |
|-----|-----|-----|
| G8H | G8M | G8S |
| hr | min | sec |
| | | |

13. Time dispatch

| | |
|-----|-----|
| G9H | G9M |
| hr | min |
| | |

14. Time arrived

| | |
|------|------|
| G10H | G10M |
| hr | min |
| | |

(14-13) POLICE DISPATCH TIME

CASE ID 2 CARD 2

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | 1 | 0 | 2 |

15. Dispatch interval

| | |
|-------|-------|
| G11DH | G11DM |
| hr | min |
| | |

16. Arrival Interval

| | |
|-------|-------|
| G12DH | G12DM |
| hr | min |
| | |

(16-15) POLICE TRAVEL TIME

17. Phone interval

| | | |
|-------|-------|-------|
| G13DH | G13DM | G13DS |
| hr | min | sec |
| | | |

18. Call priority 23

19. Location type 25

1=OUTSIDE PLAIN VIEW
2=OUTSIDE, NOT PLAIN VIEW
3=INSIDE RESIDENCE
4=INSIDE COMMERCIAL

*99 inserted for confidentiality reasons

1. Are you.....

A₁

(24) READ LIST UNTIL "YES" ANSWER

3 A VICTIM?

4 A WITNESS?

5 A person who called the police but who was not otherwise involved..... (A CALLER)?

Other - Specify _____

2. Did you personally call or contact the police to inform them of the crime?

A₂

(25)

1 No (Skip to INSTRUCTIONS)

2 Yes (PROBE - "You were the one who talked to the police over the phone?" If Respondent says police contacted personally, ask 2a; if not, skip to INSTRUCTIONS)

2a. How did you contact the police?

A₃

(26)

3 Walked into police station

4 Flagged police car } (DISCONTINUE INTERVIEW)

5 Came by on routine check }

Other - Specify _____

INSTRUCTIONS:

- a) Compare answers in Qs. 1 and 2 with entry in Assignment Card Item A6. If there is a difference; reconcile the answers, make corrections, and enter footnotes.
- b) If Respondent's role in Assignment Card A6 was VICTIM or VICTIM-CALLER and after reconciliation this Respondent is no longer identified as either type of victim, ask Qs. 4, 5, and 6 to identify a victim of this crime.
- c) Refer to Q.2..... If answered "NO", ask Q.3. If answered "YES", skip to Q.7.

3. Do you know anyone who might have called the Police Department on (Date) to report a (Type of Crime)?

A₄

(27)

1 No (If the Respondent is the VICTIM skip to Q.7. Otherwise - DISCONTINUE INTERVIEW)

2 Yes

FOOTNOTES:

4. What is this caller's/the victim's name?

5. What is his/her address?

6. What is his/her telephone number?

| |
|-------------------|
| |
| Street and Number |
| City State Zip |
| Area Code Number |

DISCONTINUE INTERVIEW WITH THIS RESPONDENT IF HE/SHE IS A WITNESS OR OTHERWISE INELIGIBLE

FOOTNOTES:

SECTION 1

Now I would like to ask you some questions about the (Specify crime).

8₁ 7. Did the crime take place where you live? (28)
 1 No (Skip to Q.9)
 2 Yes

8₂ 8. Was this (29,30)
 READ LIST UNTIL "YES" ANSWER
 03 Inside the house or the apartment?
 04 Outside the house in the yard, or on an open porch?
 05 In the garage or other building on your property?
 06 In the driveway or the parking lot?
 07 Entrance to the house or apartment?
 08 On the street/sidewalk in front of the house.
 Other - Specify _____

SKIP TO SCREEN A

9. Did the crime take place where you work? (31)
 1 No (Skip to Q.11)
 2 Yes

8₄ 10. Was this (32,33)
 READ THE LIST UNTIL "YES" ANSWER
 03 Inside or outside a store or other commercial property?
 04 In a parking lot or garage?
 05 Inside or outside a factory, office building, or other work area?
 06 Inside or outside a tavern, restaurant, or other entertainment place?
 07 At a park, playground, or other public recreation area?
 08 Inside a school?
 Other - Specify _____

SKIP TO SCREEN A

FOOTNOTES:

85

11. Where did the crime take place?

- (34,35)
- 03 On a sidewalk, street or alley
 - 04 Inside a private residence
 - 05 Outside a private residence
 - 06 Parking lot or garage
 - 07 Inside a store or other commercial property
 - 08 Inside a tavern, restaurant, or entertainment area
 - 09 Park, playground, or public recreation area
 - 10 Inside a factory, office building or work area
 - 11 Inside a school
 - 12 Inside a motor vehicle
 - Other - Specify _____

SCREEN A Refer to Qs. 1 and 2 for Respondent's role and to Assignment Card Item A5 for type of crime.
 VICTIM or VICTIM-CALLER of RAPE, ROBBERY, or ASSAULT, skip to Q.19, pg. 6.

86

12. Did you see, hear or become involved in this crime at any time while it was happening?

- (36)
- 1 No
 - 2 Yes (Skip to Q.19) - INVOLVEMENT CRIME

87

13. Did anyone else see, hear or become involved in this crime while it was happening?

- (37)
- 1 No (Skip to Q.21)- DISCOVERY CRIME
 - 2 Yes

88

14. Did this person take any action to report it?

- (38)
- 1 No - DISCOVERY CRIME
 - 2 Yes - INVOLVEMENT CRIME
 - 7 Don't know

SCREEN B Refer to Qs. 1 and 2 for Respondent's role.
 a) VICTIM or VICTIM-CALLER, skip to Q.17.
 b) CALLER, skip to Q. 21

B9

15. What is the relationship of this person to the victim?

(39,40)

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or guard/tenant
 09 Salesperson or security guard/customer
 10 Stranger
 77 Don't know
 Other - Specify _____

(Skip to Q.17)

(If appropriate ask Q.16; if not, skip to Q.17)

B10

16. Are they members of the same household?

(41)

1 No
 2 Yes
 7 Don't know

B11

17. What is the relationship of this person to you?

(42,43)

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or guard/tenant
 09 Salesperson or security guard/customer
 10 Stranger
 Other - Specify _____

(Skip to SCREEN C)

(If appropriate, ask Q.18; if not, skip to SCREEN C)

B12

18. Are you and this person members of the same household?

(44)

1 No
 2 Yes

SCREEN C Refer to Q. 12, pg.4.
 Answer is "No" , skip to Q.21.

B13

19. Can you recall what you were doing right before the crime took place?

(45)

1 No (Skip to Q.22)
 2 Yes

B14

20. What were you doing right before the crime took place?

(46,47)

03 Working
 04 Walking
 05 Activities around the house
 06 Sleeping
 07 Entering/leaving residence/building
 08 Shopping
 09 Watching TV/listening to radio
 10 Getting out of car
 11 Driving/riding in motor vehicle
 12 Talking to the suspect
 13 Visiting
 14 Eating/drinking (in public places)
 Other - Specify _____

77 Don't know

SKIP TO Q. 22

B15

21. Where were you when the crime took place?

(48) READ LIST UNTIL "YES" ANSWER

3 At work?
 4 At home?
 7 Don't know
 Somewhere else? Where? _____

Throughout the interview we will be asking questions about the time when different events relating to this incident happened or the length of time it took them to happen. If you cannot give an exact time, we would like an estimate. We appreciate any help you can give us in arriving at the best times possible.

B16

22. Do you know what time the crime began?

(49)

1 No (Skip to Q.26)
 2 Yes

23. What time did the crime begin?

Date Hour Min. AM PM

| | | |
|-------|-------|-------|
| B17 D | B17 H | B17 M |
| day | hr. | min. |
| 01 | | |
| (50) | + | (55) |

FOOTNOTES:

B18

24. Would you say this time is ...

- (56) READ LIST
- 3 Exact - within 1 minute?
 - 4 Approximate - within 2½ minutes?
 - 5 A rough estimate - within 5 minutes?
 - 6 A guess - over 5 minutes?

B19

25. Why do you think it was (Time from Q.23)?

- (57-58)
- 03 Looked at clock/watch
 - 04 Activity related to regular routine
 - 05 TV show
 - 06 Appointment
 - 07 Radio program
 - 08 No basis for answer
 - Other - Specify _____

SKIP TO Q.28

B20

26. Could you tell me the earliest possible time the crime might have begun?

- (59)
- 1 No (Skip to Q.28)
 - 2 Yes

B21

27. What time would that be? *

Date Hour Min. AM PM

| | | |
|-----|-----|------|
| day | hr. | min. |
| 9 9 | | |

(60 → 65)

B22

28. Do you know what time the crime ended?

- (66)
- 1 No (Skip to Q.32)
 - 2 Yes

B23

29. What time did the crime end?

Date Hour Min. AM PM

| | | |
|-----|-----|------|
| day | hr. | min. |
| | | |

(67 → 72)

B24

30. Would you say this time is...

- (73-74) READ LIST
- 03 Exact - within 1 minute?
 - 04 Approximate - within 2½ minutes?
 - 05 A rough estimate - within 5 minutes?
 - 06 A guess - over 5 minutes?

FOOTNOTES:

*99 inserted for confidentiality reasons

B25

31. Why do you think it was (Time from Q.29)?

- (75-76)
- 03 Looked at clock/watch
 - 04 Activity related to regular routine
 - 05 TV show
 - 06 An appointment
 - 07 Radio program
 - 08 No basis for answer
 - Other - Specify _____

SKIP TO SCREEN D

B26

32. Could you tell me the latest possible time the crime could have ended?

- (77) CASE ID 4
- 1 No (Skip to SCREEN D)
 - 2 Yes

| | | | | | | | |
|--|--|--|--|--|--|--|------|
| | | | | | | | card |
| | | | | | | | 4 |

(1 → 8)

B27

33. What time would that be? *

Date Hour Min. AM PM

| | | |
|-----|-----|------|
| day | hr. | min. |
| 9 9 | | |

(9 → 14)

SCREEN D. a) Refer to Assignment Card Item A5 for type of crime. RAPE , skip to Q.55, pg.12.

b) Refer to Q.12, pg. 4. Answer is "No" , skip to SCREEN E, pg.9.

B28

The next question will be asking for a length of time.

34. How long were you there while the crime was happening?

DD DH DM DS

days hrs. mins. secs.

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
|--|--|--|--|--|--|

(15 → 22)

7 Don't know (Skip to Q.36)

B29

35. Please tell me if you are certain or if this is an estimate.

- (23)
- 3 Estimate
 - 4 Certain

*99 inserted for confidentiality reasons

830

36. What were you doing while the crime was actually taking place?

(24,25)

- 03 Observed situation/nothing
- 04 Did as instructed by person committing the crime
- 05 Engaged in physical struggle
- 06 Took self protective measures
- 07 Working
- 08 Tried verbal persuasion
- 09 Called for help
- 10 Investigated the situation
- 11 Chased the suspect
- 12 Called police
- 77 Don't know
- Other - Specify _____

SCREEN E a) CALLER - skip to Q.45, pg. 11.
 b) Refer to Qs. 12 and 14, pg.4
 If one is answered Yes", or, if INVOLVEMENT CRIME , skip to Q.53, pg.12.

831

37. Who discovered that a crime had taken place?

(26)

- 3 Respondent (Skip to Q.42)
- 4 Victim (Skip to Q.40)
- 5 Caller
- 6 Someone else
- 7 Don't know (Skip to Q.42)

SCREEN F Refer to Qs. 1 and 2 for Respondent's role.
 VICTIM or VICTIM-CALLER , skip to Q.40.

832

38. What is the relationship of this person to the victim?

(27,28)

- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - 77 Don't know
 - Other - Specify _____
- (Skip to Q.40)

(If appropriate, ask Q.39, if not, skip to Q.40)

833

39. Are they members of the same household?

(29)

- 1 No
- 2 Yes
- 7 Don't know

834

40. What is the relationship of this person to you?

(30,31)

- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - Other - Specify _____
- (Skip to Q.42)

(If appropriate, ask Q.41, if not, skip to Q.42)

835

41. Are you and this person members of the same household?

(32)

- 1 No
- 2 Yes

836

The next question will be about the time the crime was discovered.

42. What time did you/this person discover that a crime had taken place?

Date Hour Min.

| | | | | | |
|--|--|--|--|--|--|
| | | | | | |
| | | | | | |
| | | | | | |

AM
PM

7 Don't know (Skip to Instruction after Q.44)

837

43. Would you say this time is

(39) READ LIST

- 3 Exact - within 1 minute?
- 4 Approximate - within 2 1/2 minutes?
- 5 A rough estimate - within 5 minutes?
- 6 A guess - over 5 minutes?

838

44. Why do you think it was (Time from Q.42)?

(40,41)

- 03 Looked at clock/watch
- 04 Activity related to regular routine
- 05 TV show
- 06 An appointment
- 07 Radio program
- 08 No basis for answer
- Other - Specify _____

SKIP TO Q.53 Pg. 12
WHEN RESPONDENT WAS INVOLVED IN OR DISCOVERED CRIME

FOOTNOTES:

45. Who told you that a crime had taken place? (42)

B39

3 Victim (Skip to Q. 50)
 4 Witness
 5 Caller
 Other - Specify _____

SCREEN G Refer to Qs. 1 and 2 for the Respondent's role.
 VICTIM or VICTIM-CALLER ,
 skip to Q. 48.

(Verify relationship if known)

46. What is the relationship of this person to the victim? (43,44)

B40

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or guard/tenant
 09 Salesperson or security guard/customer
 10 Stranger
 77 Don't know
 Other - Specify _____

(Skip to Q.48)

(If appropriate, ask Q. 47; if not, skip to Q. 48.)

47. Are they members of the same household? (45)

B41

1 No
 2 Yes
 7 Don't know

(Verify relationship if known)

48. What is the relationship of this person to you? (46,47)

B42

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or guard/tenant
 09 Salesperson or security guard/customer
 10 Stranger
 11 Other - Specify POLICE OFFICER

(Skip to Q.50)

(If appropriate, ask Q. 49; if not, skip to Q. 50)

49. Are you and this person members of the same household? (48)

B43

1 No
 2 Yes

Next, I would like to ask you about the time someone told you that a crime had taken place.

50. What time was it when you were told that a crime had taken place? Date Hour Min.

B44

AM
 PM

day hr. min.

7s Don't know (Skip to Q.53)

READ LIST (55)

3 Exact - within 1 minute?
 4 Approximate - within 2½ minutes?
 5 A rough estimate - within 5 minutes?
 6 A guess - over 5 minutes?

51. Would you say this time is ... (56,57)

B45

52. Why do you think it was (Time from Q.50)? (56,57)

B46

03 Looked at clock/watch
 04 TV show
 05 Radio program
 06 Activity related to a regular routine
 07 An appointment
 08 No basis for answer
 Other - Specify _____

53. How many persons were victims of this crime? (Including yourself) (58,59)

B47

Number of persons
 77 Don't know

SCREEN H Refer to Assignment Card Item A5 for type of crime.
 RAPE, ROBBERY, or ASSAULT ,
 skip to Q.55.

54. How many of these victims were at the scene of the crime at the time it happened? (Including yourself) (60,61)

B48

Number of persons
 77 Don't know

55. How many persons committed the crime? (62,63)

B49

Number of persons
 77 Don't know

FOOTNOTES:

SCREEN I Refer to Q. 12, pg.4.
 Answer is "No" ,
 skip to Q.72,pg. 15.

| | |
|---|---|
| 56. Did you see who committed the crime? <i>B50</i> | (64) <input type="checkbox"/> 1 No (Skip to Q. 64) <input type="checkbox"/> 2 Yes |
| 57. Would you be able to recognize him/her/ them if you saw him/her/them again? <i>B51</i> | (65) <input type="checkbox"/> 1 No (Skip to Q.63) <input type="checkbox"/> 2 Yes <input type="checkbox"/> 7 Don't know |
| 58. Do you know the name(s) of (any of) the person(s) who committed the crime? <i>B52</i> | (66) <input type="checkbox"/> 1 No (CALLER - Skip to Q.72, pg.15) <input type="checkbox"/> 2 Yes |
| 59. What is the relationship of this person to you? <i>B53</i> | (67,68) <input type="checkbox"/> 03 Spouse <input type="checkbox"/> 04 Other relative <input type="checkbox"/> 05 Friend <input type="checkbox"/> 06 Acquaintance/neighbor <input type="checkbox"/> 07 Business associate <input type="checkbox"/> 08 Apartment manager or guard/tenant <input type="checkbox"/> 09 Salesperson or security guard/customer <input type="checkbox"/> 10 Stranger <input type="checkbox"/> Other - Specify _____ (If appropriate, ask Q.60; if not, skip to SCREEN J) |
| 60. Are you and this person members of the same household? <i>B54</i> | (69) <input type="checkbox"/> 1 No <input type="checkbox"/> 2 Yes |

SCREEN J Refer to Qs. 1 and 2 for Respondent's role.
 VICTIM or VICTIM-CALLER
 skip to Q.63

| | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|--|------|--|------|-----|-----|--|--|--|------|-----|---|--|--|--|-----|-----|--|--|--|--|------|
| 61. What is the relationship between the victim and the person who may have committed the crime? <i>B55</i> | (70,71) <input type="checkbox"/> 03 Spouse <input type="checkbox"/> 04 Other relative <input type="checkbox"/> 05 Friend <input type="checkbox"/> 06 Acquaintance/neighbor <input type="checkbox"/> 07 Business associate <input type="checkbox"/> 08 Apartment manager or guard/tenant <input type="checkbox"/> 09 Salesperson or security guard/customer <input type="checkbox"/> 10 Stranger <input type="checkbox"/> 77 Don't know <input type="checkbox"/> Other - Specify _____ (If appropriate, ask Q.62; if not, skip to Q.63) | | | | | | | | | | | | | | | | | | | | | | | | |
| 62. Are they members of the same household? <i>B56</i> | (72) <input type="checkbox"/> 1 No <input type="checkbox"/> 2 Yes <input type="checkbox"/> 7 Don't know | | | | | | | | | | | | | | | | | | | | | | | | |
| 63. Were you threatened either physically or verbally? <i>B57</i> | (73) <input type="checkbox"/> 1 No <input type="checkbox"/> 2 Yes | | | | | | | | | | | | | | | | | | | | | | | | |
| 64. Did you leave the scene of the crime before the person who may have committed the crime left? <i>B58</i> | (74) <input type="checkbox"/> 1 No <input type="checkbox"/> 2 Yes (Skip to Q.72) <input type="checkbox"/> 7 Don't know | | | | | | | | | | | | | | | | | | | | | | | | |
| 65. Do you know what time the person who may have committed the crime left the scene? <i>B59</i> | (75) <input type="checkbox"/> 1 No (Skip to Q.69) <input type="checkbox"/> 2 Yes <table border="1" style="margin-left: auto;"> <tr> <td colspan="5"></td> <td>card</td> </tr> <tr> <td></td><td></td><td></td><td></td><td></td><td>5</td> </tr> <tr> <td>(1)</td><td></td><td></td><td></td><td></td><td>(8)</td> </tr> </table> | | | | | | card | | | | | | 5 | (1) | | | | | (8) | | | | | | |
| | | | | | card | | | | | | | | | | | | | | | | | | | | |
| | | | | | 5 | | | | | | | | | | | | | | | | | | | | |
| (1) | | | | | (8) | | | | | | | | | | | | | | | | | | | | |
| 66. What time did this person leave the scene? * <i>B60</i> | Date Hour Min. <table border="1" style="margin-left: auto;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td> </tr> <tr> <td>day</td><td>hr.</td><td></td><td></td><td></td><td>min.</td> </tr> <tr> <td>9</td><td>9</td><td></td><td></td><td></td><td></td> </tr> <tr> <td>(9)</td><td></td><td></td><td></td><td></td><td>(14)</td> </tr> </table> AM PM | | | | | | | day | hr. | | | | min. | 9 | 9 | | | | | (9) | | | | | (14) |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| day | hr. | | | | min. | | | | | | | | | | | | | | | | | | | | |
| 9 | 9 | | | | | | | | | | | | | | | | | | | | | | | | |
| (9) | | | | | (14) | | | | | | | | | | | | | | | | | | | | |

*99 inserted for confidentiality reasons

67. Would you say this time is
B61

(15)

3 Exact - within 1 minute?
 4 Approximate - within 2½ minutes?
 5 A rough estimate - within 5 minutes?
 6 A guess - over 5 minutes?

68. Why do you think it was (Time from Q.66)?
B62

(16,17)

03 Looked at clock/watch
 04 Activity related to regular routine
 05 TV show
 06 An appointment
 07 Radio program
 08 No basis for answer
 Other - Specify _____

SKIP TO Q.71

69. How many minutes went by between your knowing of the crime and the time the person who may have committed the crime left the scene?
B63

(18) *DM* mins. *DS* secs. (22)

6s Suspect did not leave
 7s Don't know (Skip to Q.71)

70. Please tell me if you are certain or if this is an estimate.
B64

(23)

3 Estimate
 4 Certain

71. Was the person who may have committed the crime still at the scene when the police arrived?
B65

(24)

1 No
 2 Yes
 7 Don't know

72. Did the police arrest anyone on or near the scene?
B66

(25)

1 No
 2 Yes
 7 Don't know

73. Would you want to see the suspect(s) prosecuted?
B67

(26)

1 No
 2 Yes
 7 No opinion } (Skip to Q. 75)

74. Could you tell me why?
B68

(27,28)

03 Know suspect personally
 04 Suspect is juvenile
 05 Only want the property restored or returned
 06 Want restitution made
 07 Fear reprisal
 77 Don't know
 Other - Specify _____

I would like to ask you some questions regarding what you did between the time the crime ended/you discovered the crime/you were told about the crime and the time the police were called/contacted.

75a. (Use 75b. for RAPE)
 What was the very first thing you did after the crime ended/you discovered the crime/you were told about the crime (before the police were called)?

(29,30)

03 Police called/contacted (Skip to SCREEN K)
 04 Left the scene
 05 Chased the suspect
 06 Took no action
 07 Asked someone else to call the police
 08 Investigated
 09 Discussed situation (in person)
 10 Telephoned someone other than the police
 11 Restrained suspect (arrested suspect)
 12 Became unconscious
 13 Pushed alarm (Skip to SCREEN K)
 Other - Specify _____

75b. Could you please tell me what you did before the police were called?
B69

76. Could you please tell me what you did next (before the police were called)?

(REPEAT THIS QUESTION UNTIL RESPONDENT ANSWERS THAT THE POLICE WERE CALLED/CONTACTED. ENTER ANSWER CODES IN BOXES IN THE ORDER IN WHICH THE RESPONDENT GIVES EACH ANSWER.)

B70 Z1 - B70 Z5

03 Police called/contacted
 04 Left the scene
 05 Chased the subject
 06 Took no action
 07 Asked someone else to call the police
 08 Investigated
 09 Discussed situation (in person)
 10 Telephoned someone other than the police
 11 Restrained suspect/arrested suspect
 12 Became unconscious
 13 Pushed alarm
 Other - Specify _____

Z1 (31,32)
Z2 (33,34)
Z3 (35,36)
Z4 (37,38)
Z5 (39,40)

FOOTNOTES:

77. In similar circumstances would you again do this/these things before the police were called/contacted.

- (41)
- 1 No
 - 2 Yes
 - 7 Don't know

SCREEN K Refer to Qs. 1 and 2 for Respondent's role.
VICTIM ,
skip to SECTION II, pg. 20.

78. Who asked you to call/contact the police?

- (42)
- 3 Respondent decided } VICTIM-CALLER, skip to SECTION II, pg. 20
 - 4 Victim (Skip to Q.83)
 - 5 Witness
 - 6 Someone else
 - 7 Don't know (Skip to Q.83)
- WITNESS-CALLER, CALLER skip to Q.84, pg.19

SCREEN L Refer to Qs. 1 and 2 for Respondent's role.
VICTIM-CALLER ,
skip to Q.81

(Verify relationship if known)

79. What is the relationship of this person to the victim?

- (43,44)
- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant } (Skip to Q.81)
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - 77 Don't know
 - Other - Specify _____

(If appropriate, ask Q.80; if not, skip to Q.81.)

80. Are they members of the same household?

- (45)
- 1 No
 - 2 Yes
 - 7 Don't know

FOOTNOTES:

(VERIFY RELATIONSHIP IF KNOWN.)

81. What is the relationship of this person to you?

- (46,47)
- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - Other - Specify _____
- (Skip to SCREEN M)

(If appropriate, ask Q. 82; if not, skip to SCREEN M.)

82. Are you and this person members of the same household?

- (48)
- 1 No
 - 2 Yes

SCREEN M Refer to Qs. 1 and 2 for Respondent's role.
VICTIM-CALLER ,
skip to SECTION II, pg. 20.

83. Why were you asked to call/contact the police?

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Has nearest phone
- 04 More convenient for Respondent to call Z1
- 05 Too emotional to act Z2
- 06 Was injured and unable to call Z3
- 07 Standard or company procedure
- 08 Couldn't reach phone
- Other - Specify _____

77 Don't know

FOOTNOTES:

(VERIFY RELATIONSHIP IF KNOWN)

84. What is the relationship of the victim to you?

B78

- (55)
- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - Other - Specify _____
- (Skip to Q.86)
- (If appropriate, ask Q. 85; if not, skip to Q.86)

85. Are you and the victim members of the same household?

B79

- (56)
- 1 No
 - 2 Yes

FOOTNOTES:

SECTION II

We appreciate the care with which you have answered the questions so far. Please continue to be patient because we realize some of the questions may sound alike to you. Be assured that each one has a special purpose. Now, let's continue with some questions about the people you may have talked to between the time the crime occurred/you were told about the crime/you discovered the crime and the time the police were called.

86. Did you talk to anyone either in person or by phone before the police were called/contacted?

C1

- (57)
- 1 No (Skip to SCREEN T)
 - 2 Yes
 - 6 Didn't know when the police were called (Skip to SCREEN T)

The following questions are only about those people you talked to in person before the police were called.

87. How many people did you talk to in person before the police were called?

C2

- 0s (Skip to Q.98)
- Number of people
- 77 Don't know

(58,59)

88. To whom did you talk (first)?

C3

- (60)
- 3 Victim (Skip to Q.93)
 - 4 Witness
 - 5 Caller
 - 6 Suspect
 - 8 Someone else
 - 7 Don't know (Skip to SCREEN O)

(Verify if relationship is known)

89. What is the relationship of this person to you?

C4

- (61,62)
- 03 Spouse
 - 04 Other relative
 - 05 Friend
 - 06 Acquaintance/neighbor
 - 07 Business associate
 - 08 Apartment manager or guard/tenant
 - 09 Salesperson or security guard/customer
 - 10 Stranger
 - Other - Specify _____
- (Skip to SCREEN N)

(If appropriate, ask Q.90; if not, skip to SCREEN N)

FOOTNOTES:

90. Are you and this person members of the same household? (63)
 C5 1 No
2 Yes

SCREEN N Refer to Qs. 1 and 2 for Respondent's role, VICTIM or VICTIM-CALLER , skip to Q. 93

(Verify relationship if known)

91. What is the relationship of this person to the victim? (64,65)
 C6

03 Spouse
04 Other relative
05 Friend
06 Acquaintance/neighbor
07 Business associate
08 Apartment manager or guard/tenant
09 Salesperson or security guard/customer
10 Stranger
77 Don't know
 Other - Specify _____

} (Skip to Q.93)

(If appropriate, ask Q.92; if not, skip to Q.93)

92. Are they members of the same household? (66)
 C7 1 No
2 Yes
7 Don't know

93. Why did you talk to this person before the police were called/contacted? (67,68)
 C8

(IF MORE THAN ONE ANSWER, PROBE FOR THE MOST IMPORTANT)

03 Person was present/Respondent upset
04 Wanted information (A)
05 Informed him/her of crime
06 Person told Respondent of crime
07 Wanted use of telephone
08 Needed advice/didn't know what to do (A)
09 Company procedure
 Other - Specify _____

77 Don't know

SCREEN O Refer to Qs. 1 and 2 for Respondent's role, VICTIM-CALLER, WITNESS-CALLER or CALLER , skip to Q. 95

FOOTNOTES:

94. Did this person call/contact the police before you talked to anyone else? (69)
 C9 1 No
2 Yes (Skip to Q, 116.)
7 Don't know

95. Did this person tell you to call/contact the police? (70)
 C10 1 No
2 Yes (Skip to Q.97)

96. What did this person tell you? (71,72)
 C11

03 Discussed situation
04 Nothing
05 Suggested a course of action
06 Of little assistance
 Other - Specify _____

77 Don't know

97. What did you do right after talking to this person? (73,74)
 C12

03 Called/contacted police (Skip to Q.116pg-27)
04 Talked to someone else in person
05 Telephoned someone else
06 Calmed oneself
07 Took no action
 Other - Specify _____

77 Don't know

The next questions will be about those persons you TELEPHONED before the police were called.

98. How many persons did you telephone before the police were called/contacted? (75,76)
 C13

0s (Skip to SCREEN R) Number of persons
77 Don't know

99. Whom did you telephone first? (77)
 C14

3 Victim (Skip to Q. 104)
4 Witness
5 Caller
6 Suspect
8 Someone else
7 Don't know (Skip to Q.104)

SCREEN R Refer to Q,s 1 and 2 for Respondent's role,
 VICTIM ,
 skip Q.114

109. Who helped you decide to call/
C24 contact the police? (20)

3 Respondent/ no one (Skip to Q.116)
 4 Victim (Skip to Q.116)
 5 Witness
 6 Someone else

SCREEN S Refer to Qs.1 and 2 for Respondent's role.
 VICTIM-CALLER ,
 skip to Q.112

(Verify if relationship is known)

110. What is the relationship of this
C25 person to the victim? (21,22)

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or
 guard/tenant
 09 Salesperson or security
 guard/customer
 10 Stranger
 77 Don't know
 Other - Specify _____

(Skip to SCREEN T)

(If appropriate, ask Q.111; if not,
 skip to SCREEN T)

111. Are they members of the same
C26 household? (23)

1 No
 2 Yes
 7 Don't know

FOOTNOTES:

(Verify if relationship is known)

112. What is the relationship of this
C27 person to you?

(24,25)

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or
 guard/tenant
 09 Salesperson or security
 guard/customer
 10 Stranger
 Other - Specify _____

(Skip to SCREEN T)

(If appropriate, ask Q.113; if not,
 skip to SCREEN T)

113. Are you and this person members
C28 of the same household? (26)

1 No
 2 Yes

SCREEN T Refer to Qs. 1 and 2 for Respondent's role,
 VICTIM-CALLER, WITNESS-CALLER, or CALLER ,
 skip to Q.116

114. Who called/contacted the police?
C29

(27,28)

03 Spouse
 04 Other relative
 05 Friend
 06 Acquaintance/neighbor
 07 Business associate
 08 Apartment manager or
 guard/tenant
 09 Salesperson or security
 guard/customer
 10 Stranger
 77 Don't know (Skip to Q.120)
 Other - Specify _____

(Skip to Q.116)

(If appropriate, ask Q.115; if not,
 skip to Q.116)

115. Are you and this person members
C30 of the same household? (29)

1 No
 2 Yes

116. Did you/this person have any trouble in reaching the police?

C31

(30)

- 1 No
- 2 Yes
- 7 Don't know (Skip to SCREEN U)

Respondent is VICTIM, skip to Q. 120.
Respondent is VICTIM-CALLER, WITNESS-CALLER, or CALLER, skip to Q. 123.

117. What kind of trouble did he/she/you have in reaching the police?

C32

(31,32)

- 03 Had to find the number
- 04 Put on hold
- 05 No answer
- 06 Wrong number
- 07 Line busy
- Other - Specify _____

77 Don't know

I'd like to ask about the time it took (use Q.117 answer)

118. How long did it take to solve this problem?

C33

DD DH DM DS
days hrs. mins. secs.
[] [] [] [] [] [] [] []
(33) + (40)

7s Don't know (Skip to SCREEN U)

119. Please tell me if you are certain or if this is an estimate?

C34

(41)

- 3 Estimate
- 4 Certain

SCREEN U Refer to Qs. 1 and 2 for Respondent's role. VICTIM-CALLER, WITNESS-CALLER, or CALLER. skip to Q.123

FOOTNOTES

C35 →

120. Why didn't you personally call/contact the police?

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Respondent frightened/upset
- 04 Police already called
- 05 Respondent injured
- 06 Wasn't important
- 07 Respondent did not know crime had occurred
- 08 Routine for security guard to call
- 09 Not Respondent's responsibility
- 10 No phone available
- 11 Alarm pushed
- 12 Searched for suspects/investigated
- 13 Suspect restrained Respondent/suspect present
- Other - Specify _____

[] [] Z1
(42,43)
[] [] Z2
(44,45)
[] [] Z3
(46,47)
[] [] Z4
(48,49)
[] [] Z5
(50,51)

77 Don't know

121. If no one had called/contacted the police, would you have tried to call/contact them yourself?

C36

(52)

- 1 No
- 2 Yes (Skip to SCREEN V.)

122. Why wouldn't you have called them yourself?

C37

(53,54)

- 03 Private or personal matter
- 04 Not important enough
- 05 Respondent knows suspect/suspect's family
- 06 Respondent upset
- Other _____

77 Don't know

SCREEN V Refer to Q.86, pg.20. Respondent answered, "Didn't know when police were called", skip to 176, pg.41

Now I would like to ask you about the length of time between when you knew a crime had been committed and the time the police were called/contacted.

123. How much time went by between your knowing of the crime and the time someone/you called or contacted the police?

C38

DD DH DM DS
days hrs. mins. secs.
[] [] [] [] [] [] [] []
(55) + (62)

7s Don't know (Skip to SECTION III)

124. Please tell me if you are certain, or if this is an estimate?

C39

(63)

- 3 Estimate
- 4 Certain

SCREEN W Refer to Qs. 1 and 2 for Respondent's role.

a) Respondent is VICTIM skip to SECTION III pg.37.

b) Respondent is VICTIM-CALLER skip to Q.126

125. Why did you decide to get involved in this incident?

C40

(64,65)

- 03 Relative involved
- 04 Friend/neighbor/acquaintance involved
- 05 Respondent's duty/responsibility
- 06 Was asked to
- 07 Humanitarian reason
- 08 Already involved
- Other - Specify _____

(IF MORE THAN ONE ANSWER, PROBE FOR THE MOST IMPORTANT)

77 Don't know

126. Was it difficult for you to decide to call the police?

C41

(66)

- 1 No (Skip to Q.131)
- 2 Yes

The next question asks for the amount of time you spent making this decision.

127. How much time did you spend in making this decision?

C42

DD DH DM DS
days hrs. mins. secs.

| | | | | | | | |
|------|--|--|--|--|--|--|------|
| | | | | | | | |
| (67) | | | | | | | (74) |

7s Don't know (Skip to Q.129)

128. Please tell me if you are certain, or if this is an estimate?

C43

(75)

- 3 Estimate
- 4 Certain

129. Why was deciding to call/contact the police difficult for you?

C44

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Respondent knows the suspect(s)/suspect's family
- 04 Wondered if someone else should be called
- 05 Juvenile suspect
- 06 Nothing could be done
- 07 Not important enough
- 08 Fear of reprisal
- 09 Other - Specify _____

| | | |
|---------|--|----|
| | | Z1 |
| (76,77) | | |
| | | Z2 |
| (78,79) | | |

77 Don't know

| | | | | | | | | | | |
|-----|--|--|--|--|--|--|--|--|--|------|
| | | | | | | | | | | card |
| (1) | | | | | | | | | | 7 |
| | | | | | | | | | | 8 |

130. What caused you to finally decide to call the police?

C45

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Suspect would not return property
- 04 Anger
- 05 Advised by someone
- 06 Physical discomfort
- 07 Didn't know what else to do
- Other - Specify _____

| | | |
|---------|--|----|
| | | Z1 |
| (9,10) | | |
| | | Z2 |
| (11,12) | | |
| | | Z3 |
| (13,14) | | |

77 Don't know

131. After you made up your mind to call/contact the police, did you immediately place the call/contact them?

C46

(15)

- 1 No
- 2 Yes (Skip to Q.137, pg. 31)

132. Why didn't you call/contact the police immediately after you made up your mind to call them?

C47

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 No phone available
- 04 Telephoned or talked to other person
- 05 Fear of reprisal
- 06 Waited for other parties involved
- 07 Other - Specify _____

| | | |
|---------|--|----|
| | | Z1 |
| (16,17) | | |
| | | Z2 |
| (18,19) | | |
| | | Z3 |
| (20,21) | | |
| | | Z4 |
| (22,23) | | |
| | | Z5 |
| (24,25) | | |

77 Don't know

C48 133. Was there any further delay before you called/contacted the police?

- (26)
 1 No (Skip to Q.135)
 2 Yes

C49 134. What caused this delay?
 (ASK "ANYTHING ELSE?" UNTIL "NO".
 ENTER ANSWER CODES IN BOXES IN
 ORDER GIVEN.)

- 03 Telephoned or talked to others Z1
 (27,28)
 04 Personal business Z2
 (29,30)
 05 Sought information Z3
 (31,32)
 06 No telephone available Z4
 (33,34)
 07 Sought out telephone Z5
 (35,36)
 08 Was afraid
 09 Waited for other parties involved
 10 Phone in use or out of order
 11 Knew suspect/located suspect
 Other - Specify _____

C50 135. Altogether, how long did it take you to reach a telephone/the police after you decided to call/contact them?

| | | |
|--------------------------|--------------------------|--------------------------|
| hrs. | mins. | secs. |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| (37) | + | (41) |

7s Don't know (Skip to Q.137)

C51 136. Please tell me if you are certain or if this is an estimate?

- (43)
 3 Estimate
 4 Certain

This next question is asked to obtain information on the time you called/contacted the police.

C52 137. What time did you call/contact the police?

| | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Date | Hour | Min. | AM | PM |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| (44) | + | (49) | | |

7s Don't know (Skip to SCREEN X)

FOOTNOTES:

C53 138. Would you say this time is . . .

- (50) READ LIST
 3 Exact - within 1 minute?
 4 Approximate - within 2 1/2 minutes?
 5 A rough estimate - within 5 minutes?
 6 A guess - over 5 minutes?

C54 139. Why do you think it was (Time from Q.137)?

- (51,52)
 03 Looked at clock/watch
 04 Activities related to regular routine
 05 TV show
 06 Appointment
 07 Radio program
 08 No basis for answer
 09 Other - Specify POLICE TOLD TIME

SCREEN X a) Refer to Qs. 1 and 2 for Respondent's role.
 VICTIM-CALLER of a RAPE
 skip to Q.142
 b) Refer to Qs.13 and 14 for Crime type.
 DISCOVERY CRIME
 skip to Q.142

C55 140. Was the crime still taking place at the time you called/contacted the police?

- (53)
 1 No
 2 Yes (Skip to Q.142)
 7 Don't know (Skip to Q.142)

C56 141. Why didn't you call/contact the police while the crime was taking place?

- 03 Respondent involved in crime Z1
 (54,55)
 04 Uncertain of situation Z2
 (56,57)
 05 Was being physically restrained
 06 Out of fear
 07 Happened too fast
 08 No telephone available
 09 Chased suspect
 10 Was calling for help
 11 Didn't know that crime had occurred
 Other - Specify _____

77 Don't know

142. Did you use or attempt to use a pay phone?
 C57

- (58)
 1 No (Skip to SCREEN Y)
 2 Yes

143. Did you have trouble in using the pay phone?
 C58

- (59)
 1 No (Skip to Q.147)
 2 Yes

144. What was the trouble?
 C59

- (60,61)
 03 Didn't have correct change
 04 Phone out of order
 05 Phone missing
 06 Couldn't find one
 Other - Specify _____

145. How did you solve this problem?
 C60

- (62,63)
 03 Went to another pay phone
 04 Went to someone else's phone
 05 Went to own phone
 06 Went to business phone
 07 Used victim's phone
 08 Got change
 09 Borrowed money
 Other - Specify _____

SCREEN Y . . . a) Refer to Q. 2a, pg. 1.
 If there is any answer recorded (Respondent talked to police other than by telephone) , skip to Q.150, pg.34.
 b) Refer to Q. 75, pg.16.
 Answer is "Pushed alarm" , skip to SECTION III, pg. 37.

146. Whose phone did you use to call the police?
 C61

- (64)
 3 Own phone
 4 Business phone
 5 Someone else's phone
 Other - Specify _____

FOOTNOTES:

147. Which number did you use to call the police?
 C62

- (65)
 3 911 or Crime Alert Number
 4 Dialed "0" (Operator) (Skip to Q. 149)
 5 Administrative
 Other - Specify _____
 7 Don't know (Skip to Q.149)

148. How did you find out about this number?
 C63

- (66,67)
 03 Written by telephone
 04 Telephone directory
 05 Knew number/or had it handy
 06 Companion/Someone else knew number
 07 Asked operator
 Other - Specify _____
 77 Don't know

149. How many times did the telephone ring before someone at the Police Department answered?
 C64

Number of rings
 77 Don't know
 (68,69)

150. Did the first person at the Police Department whom you talked to take the information concerning the crime?
 C65

- (70)
 1 No
 2 Yes (Skip to Q. 152)
 7 Don't know

151. On this call/contact, how many people at the Police Department did you talk to before someone took the information?
 C66

Number of people
 77 Don't know
 (71,72)

Now I would like to ask you about the length of time it took for someone at the Police Department to begin to take the information.

152. How long did it take from the time you reached them until someone at the Police Department began to take the information?
 C67

mins. | secs.
 |
 7s Don't know (Skip to Q. 154) (73 + 76)

SCREEN AA Refer to Q. 155, pg.35.
 Answer is "3" (Police would not come out) ,
 skip to Q. 189.

SECTION III = D

The next questions will be about how long it took the police to arrive.

D1 160. How long did you expect it would take the police to arrive after the call to/contact with the Police Department was made?

| | | | |
|------|------|-------|-------|
| days | hrs. | mins. | secs. |
| D | D | H | M |
| (38) | | + | (45) |

6s Did not know police were called (Skip to Q. 165)
 7s Don't know

D2 161. Did the police come out in response to the call/contact?

(46)
 1 No (Skip to Q. 161)
 2 Yes

D3 162. Did you see when the police arrived after the call/contact was made?

(47)
 1 No (Skip to Q. 174)
 2 Yes

Now I'd like to ask when the police arrived.

D4 163. How long did it take the police to arrive after the call/contact was made?

| | | | |
|------|------|-------|-------|
| days | hrs. | mins. | secs. |
| D | D | M | S |
| (48) | | + | (55) |

7s Don't know (Skip to Q. 165)

D5 164. Please tell me if you are certain or if this is an estimate?

(56)
 3 Estimate
 4 Certain

FOOTNOTES:

D6 165. What time was it when you saw the police arrive?

| | | | | | | |
|------|------|------|----|------|-----|------|
| Date | Hour | Min. | AM | day | hr. | min. |
| | | | PM | | | |
| | | | | (57) | + | (62) |

7s Don't know (Skip to SCREEN BB)

D7 166. Would you say this time is . . .

- (63)
 READ LIST
 3 Exact - within 1 minute?
 4 Approximate - within 2½ minutes?
 5 A rough estimate - within 5 minutes?
 6 A guess - over 5 minutes?

D8 167. Why do you think it was (Time from Q. 165)?

- (64-65)
 03 Looked at clock/watch
 04 Activity related to regular routine
 05 TV show
 06 Appointment
 07 Radio program
 08 No basis for answer
 Other - Specify _____

SCREEN BB Refer to Q. 160
 Answer is "Did not know police were called" ,
 skip to Q. 169.

D9 168. How satisfied were you with the time it took the police officer to arrive after the call/contact was made? Overall, were you satisfied or dissatisfied?

- (66)
 Dissatisfied - PROBE - Would this be:
 1 Very dissatisfied?
 2 Moderately dissatisfied?
 3 Slightly dissatisfied?
 Satisfied - PROBE - Would this be:
 4 Slightly satisfied?
 5 Moderately satisfied?
 6 Very satisfied?

D10 169. After they arrived, how long was it before the police first talked to you?

| | | |
|------|-------|-------|
| hrs. | mins. | secs. |
| D | M | S |
| (67) | | (72) |

6s Didn't talk to respondent (Skip to Q. 171)
 7s Don't know (Skip to Q. 171)

FOOTNOTES:

176. How satisfied were you with the way the police officer(s) handled the situation after they arrived at the scene? Overall, were you satisfied or dissatisfied?

- (351) Dissatisfied - PROBE - Would this be:
- 1 Very dissatisfied?
 - 2 Moderately dissatisfied?
 - 3 Slightly dissatisfied?
- Satisfied - PROBE - Would this be:
- 4 Slightly satisfied?
 - 5 Moderately satisfied?
 - 6 Very satisfied?

177. Why do you feel (Use Q. 176 answer)?

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Did their job well/as well as possible Z1 (36,37)
 - 04 Responded quickly Z2 (38,39)
 - 05 Were polite
 - 06 Performed as expected
 - 07 Police did not do enough
 - 08 Were concerned/interested Z3 (40,41)
 - 09 Dissatisfied with officer's assessment
 - 10 Officer did more than expected Z4 (42,43)
 - 11 Police did nothing
 - 12 Slow response time
 - Other - Specify Z5 (44,45)
- 77 Don't know

178. What did you think at the time of this first contact with the police, the result of their investigation would be?

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Nothing would be done Z1 (46,47)
 - 04 Suspect would be caught
 - 05 Suspect would not be caught
 - 06 Guilty would be prosecuted Z2 (48,49)
 - 07 Property would be recovered Z3 (50,51)
 - 08 Injured would be hospitalized
 - 09 Property would not be recovered Z4 (52,53)
 - 10 Report would be filed
 - 11 Suspect would be released Z5 (54,55)
 - 12 Recurrence would be prevented
 - Other - Specify
- 77 Don't know

179. What do you now think the final result of the police investigation will be?

(ASK "ANYTHING ELSE?" UNTIL "NO". ENTER ANSWER CODES IN BOXES IN ORDER GIVEN.)

- 03 Nothing will be done Z1 (56,57)
 - 04 Suspect will be/was caught
 - 05 Suspect will not be caught
 - 06 Guilty will be/was prosecuted Z2 (58,59)
 - 07 Property will be/was recovered Z3 (60,61)
 - 08 Injured were hospitalized
 - 09 Property will not be recovered Z4 (62,63)
 - 10 Report will be/was filed
 - 11 Suspect will be/was released
 - 12 Recurrence will be prevented Z5 (64,65)
 - Other - Specify
- 77 Don't know

SCREEN CC Compare answers to Q.178 and 179. Same , skip to Q. 181.

180. What made you change your mind?

- (66,67)
- 03 Lack of police action to date
 - 04 Positive police actions
 - 05 Lack of evidence
 - 06 Opinion of others
 - Other - Specify
- 77 Don't know

(Mark "Yes" for RAPE VICTIM/VICTIM CALLER without asking.)

181. Were you or anyone else injured as a result of the crime?

- (68)
- 1 No (Skip to Q. 185)
 - 2 Yes
 - 7 Don't know (Skip to Q. 185)

FOOTNOTES:

| | | |
|--|------------------------------------|--|
| (Use Q. 182b. wording for RAPE VICTIM.) | ENTER CODES IN BOXES | |
| 182a. Who was injured? | 03 Respondent - Victim | Z1 <input type="checkbox"/> <input type="checkbox"/> (69,70) |
| 3 182b. Who was injured besides yourself? | 04 Victim | |
| (ALWAYS MARK VICTIM IN ADDITION TO ANY OTHERS) | 05 Someone else | Z2 <input type="checkbox"/> <input type="checkbox"/> (71,72) |
| | 06 Police officer (Skip to Q. 185) | |
| | 07 Don't know | |
| 183. Did the officer give first aid to you or someone else? | (73) | |
| D24 | 1 No | |
| | 2 Yes | |
| | 7 Don't know | |
| 184. Was an ambulance called to the scene? | (74) | |
| D25 | 1 No | |
| | 2 Yes | |
| | 7 Don't know | |
| 185. Before this incident have you ever had any contact with the (Site) Police Department? | (75) | |
| D26 | 1 No (Skip to Q. 189) | |
| | 2 Yes | |
| 186. How many times? | 77 Don't know | <input type="checkbox"/> <input type="checkbox"/> (76,77) |
| D27 | | |
| 187. What was the reason for the last contact you had with the police? | (78,79) | |
| D28 | 03 Was victim | |
| | 04 Traffic offense | |
| | 05 General assistance | |
| | 06 Was witness | |
| | 07 Was suspect | |
| | Other - Specify _____ | |

FOOTNOTES:

| | | | | | | | | | | |
|----|--|--|--|--|--|--|--|--|--|------|
| | | | | | | | | | | card |
| | | | | | | | | | | 10 |
| (1 | | | | | | | | | | 8) |

188. How satisfied were you with the result of that contact? Overall, were you satisfied or dissatisfied?

D29

| | |
|--------|---------------------------------------|
| (9,10) | Dissatisfied - PROBE - Would this be: |
| 01 | Very dissatisfied? |
| 02 | Moderately dissatisfied? |
| 03 | Slightly dissatisfied? |
| | Satisfied - PROBE - Would this be: |
| 04 | Slightly satisfied? |
| 05 | Moderately satisfied? |
| 06 | Very satisfied? |
| | Other - Specify _____ |

189. How satisfied are you with your Police Department in general? Are you satisfied or dissatisfied?

D30

| | |
|---------|---------------------------------------|
| (11,12) | Dissatisfied - PROBE - Would this be: |
| 01 | Very dissatisfied? |
| 02 | Moderately dissatisfied? |
| 03 | Slightly dissatisfied? |
| | Satisfied - PROBE - Would this be: |
| 04 | Slightly satisfied? |
| 05 | Moderately satisfied? |
| 06 | Very satisfied? |
| | Other - Specify _____ |

190. What do you think the Police Department should do to encourage the public to report crimes?

D31

| | |
|---------|--|
| (13,14) | 03 Respond quickly |
| | 04 Publicity/educate public |
| | 05 Can't make public get involved |
| | 06 Improve officer's image (courtesy, community trust, etc.) |
| | 07 Police doing all they can/it's up to the public |
| | 08 Prosecute suspects |
| | 09 911 number |
| | 10 Be more efficient and capable |
| | 11 Keep victims informed of case progress |
| | Other - Specify _____ |

FOOTNOTES:

191. When a citizen calls to report an incident which does not require immediate action, do you think it is all right for the citizen to be advised that a police car will not be there right away?

(15)

1 No (Probe for comments)

2 Yes (Probe for comments)

7 No opinion

FOOTNOTES:

SECTION IV = E

These last few questions will be about you and your background.

192. Where do you live?

E1

City _____ State _____

(16)

3 Site city

4 Same state as site

5 Out of site state

8 Refused

193. How long have you lived in (city) in years and months?

E2

| | |
|------|-------|
| yrs. | mos. |
| D Y | D M |
| (17 | + 20) |

SCREEN DD If Q.192 same as the Site , skip to Q. 196.

194. How often do you come to (Site) ?

E3

(21,22)

03 Daily

04 Weekly

05 Monthly

06 Every 3-6 months

07 Once a year

08 First time

Other - Specify _____

195. What is the reason you usually come to (Site)?

E4

(23,24) READ LIST

03 Work/Business

04 Shopping

05 Recreation/Leisure

06 Family

07 School

Other - Specify _____

196. How long have you lived at your present address?

E5

| | |
|------|-------|
| yrs. | mos. |
| D Y | D M |
| (25 | + 28) |

197. Do you own, rent, or board?

E6

(29)

3 Own

4 Rent

5 Board

6 Without payment of cash rent

8 Refused

198. Which of the following categories comes closest to the type of place you lived in most of your life?

E7

- READ LIST
(30,31)
- 03 In open country but not on a farm?
 - 04 On a farm?
 - 05 In a small city or town (under 50,000)?
 - 06 In a medium-size city (50,000 to 250,000)?
 - 08 In a suburb near a large city?
 - 09 In a large city?
 - 77 Don't know
 - 88 Refused

199. How old are you?

E8

77 Don't know

| | |
|--|--|
| | |
|--|--|

(32,33)

200. What is the highest level of school you have completed?

E9

- (34,35)
- 00 None
 - 1st through 12th grades
 - 01 07
 - 02 08
 - 03 09
 - 04 10
 - 05 11
 - 06 12
 - Business/technical school beyond high school
 - 13 incomp. 14 complete
 - College
 - 13 15
 - 14 16
 - Graduate/Professional School
 - 17
 - 77 Don't know

201. Last week were you working full time, part time, going to school, keeping house, or what?

E10

(INDICATE ONE ANSWER ONLY. IF MORE THAN ONE RESPONSE, MARK SMALLEST CODE THAT APPLIES.)

- (36,37)
- 03 Working full time
 - 04 Working part time
 - 05 With a job but not at work because of temporary illness, vacation, strike
 - 06 Unemployed, laid off, looking for work
 - 07 Retired
 - 08 In school
 - 09 Keeping house
 - Other - Specify _____

202. What kind of work do you/did you normally do? That is, what is/was your job called?

E11

| | | |
|--|--|--|
| | | |
|--|--|--|

(38,40)

9s Never worked (Skip to Q. 205)

203. What do/did you actually do in that job? Tell me, what are/were some of your main duties?

204. On what shift do you usually work?

E12

- (41)
- 3 Day
 - 4 Evening
 - 5 Night
 - 6 Rotate
 - 8 Refused

205. Are you

E13

- (42) READ LIST
- 3 Married?
 - 4 Separated?
 - 5 Divorced?
 - 6 Widowed?
 - 7 Never married?
 - 8 Refused

206. Are you the head of the household?

E14

- (43)
- 1 No
 - 2 Yes (Skip to Q. 208)
 - 3 Joint head (Skip to Q. 208)
 - 8 Refused

207. How are you related to the head of the household?

E15

- (44,45)
- 03 Spouse
 - 04 Son/daughter
 - 05 Parent
 - 06 Brother/sister
 - 07 Other relative
 - 08 Unrelated
 - 88 Refused

208. How many persons are living in this household?

E16

Number of persons

| | |
|--|--|
| | |
|--|--|

(46,47)

FOOTNOTES:

(DO NOT ASK UNLESS YOU DO NOT KNOW.)

209. Are you male or female?

E17

(48)

- 3 Male
- 4 Female
- 8 Refused

(DO NOT ASK UNLESS INFORMATION CANNOT BE OBTAINED FROM OBSERVATION OR PREVIOUS RECORDS.)

210. Are you

E18

(49,50)

READ LIST

- 03 White?
- 04 Black?
- 05 Spanish/American?
- 06 Oriental?
- 07 American Indian?
- 08 Other
- 77 Don't know
- 88 Refused

211. What is the yearly total income for all related household members/your yearly total income?

E19

(51,52)

- 03 Under 1,000
- 04 2,000 - 2,999
- 05 3,000 - 3,999
- 06 4,000 - 4,999
- 07 5,000 - 5,999
- 08 6,000 - 6,999
- 09 7,000 - 7,999
- 10 8,000 - 9,999
- 11 10,000 - 12,499
- 12 12,500 - 14,999
- 13 15,000 - 17,499
- 14 17,500 - 19,999
- 15 20,000 - 22,499
- 16 22,500 - 24,999
- 17 25,000 - 49,999
- 18 50,000 and over
- 77 Don't know
- 88 Refused

212. Is there anything you would like to add?

E20

(53)

- 1 No
- 2 Yes - Specify _____

(Continue in footnotes)

FOOTNOTES:

(ASK ON PERSONAL INTERVIEW ONLY)

213. Please give me a telephone number at which you can be reached.

Area Code Number

214. What time would you say this interview began?

E21

Hour Min. AM
 PM

H *M*
hr. min.

7s Don't know

(CONVERT TO D.C. TIME)
(54 + 57)

215. What is your best estimate of how long this interview has taken.

E22

7s Don't know

mins.

(58 + 60)

DM

GRACIOUSLY THANK THE RESPONDENT IN YOUR OWN WORDS AND RECORD THE EXACT TIME HERE:

Hour Min. AM
 PM

FOOTNOTES:

SECTION V = F

Interviewer's Observation. DO NOT ASK!

| | |
|--|--|
| <p>216. In general, what was the attitude of <i>F1</i> the Respondent towards the interview?</p> | <p>(611)</p> <p>1 Hostile 2 Indifferent and bored 3 Cooperative but not eager 4 Cooperative and eager</p> |
| <p>217. What is your perception of the <i>F2</i> quality of data obtained from this Respondent?</p> | <p>(621)</p> <p>1 Very bad 2 Moderately bad 3 Slightly bad 4 Slightly good 5 Moderately good 6 Very good</p> |
| <p>218. Is there anything you can add which <i>F3</i> may help in the analysis of the information on this interview?</p> | <p>(631)</p> <p>1 No 2 Yes - Specify _____ _____</p> |

FOOTNOTES:

END