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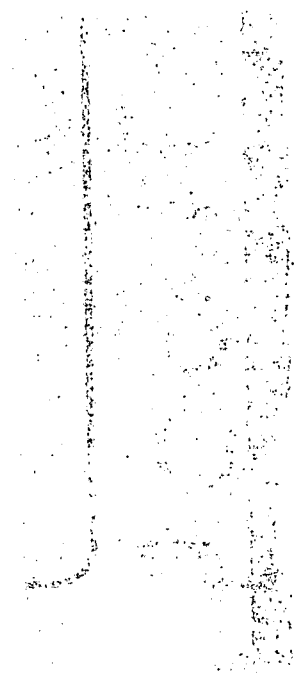
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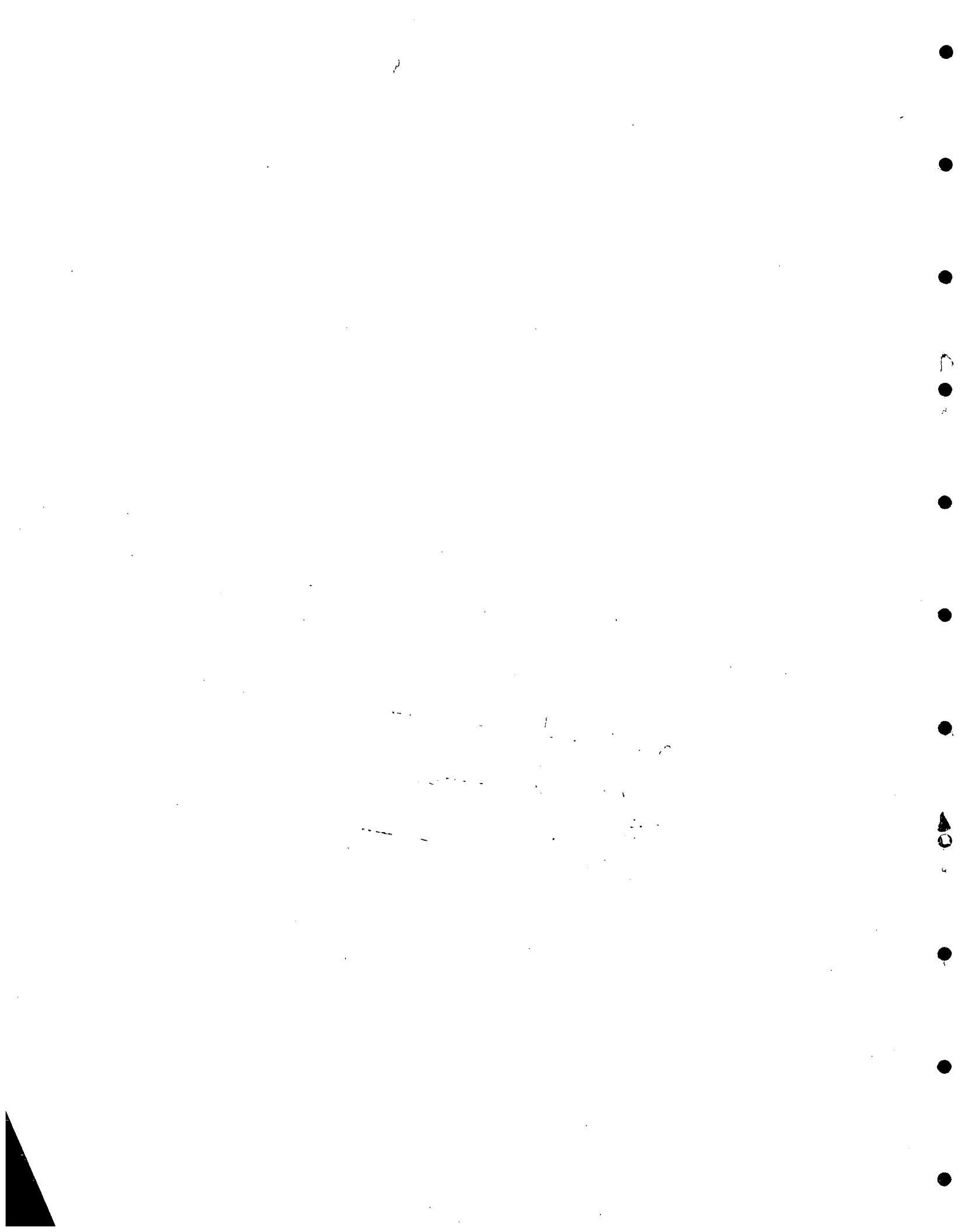
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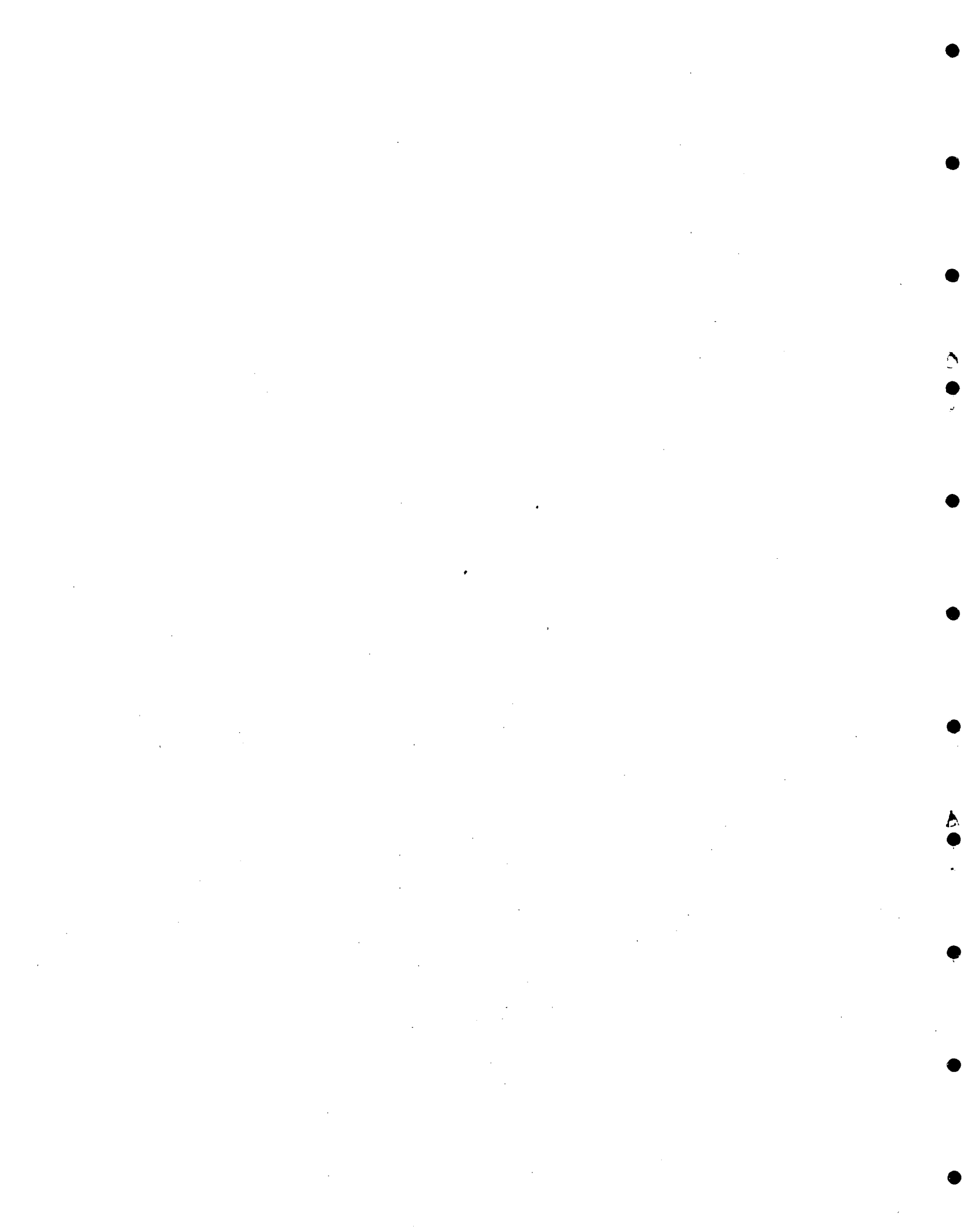
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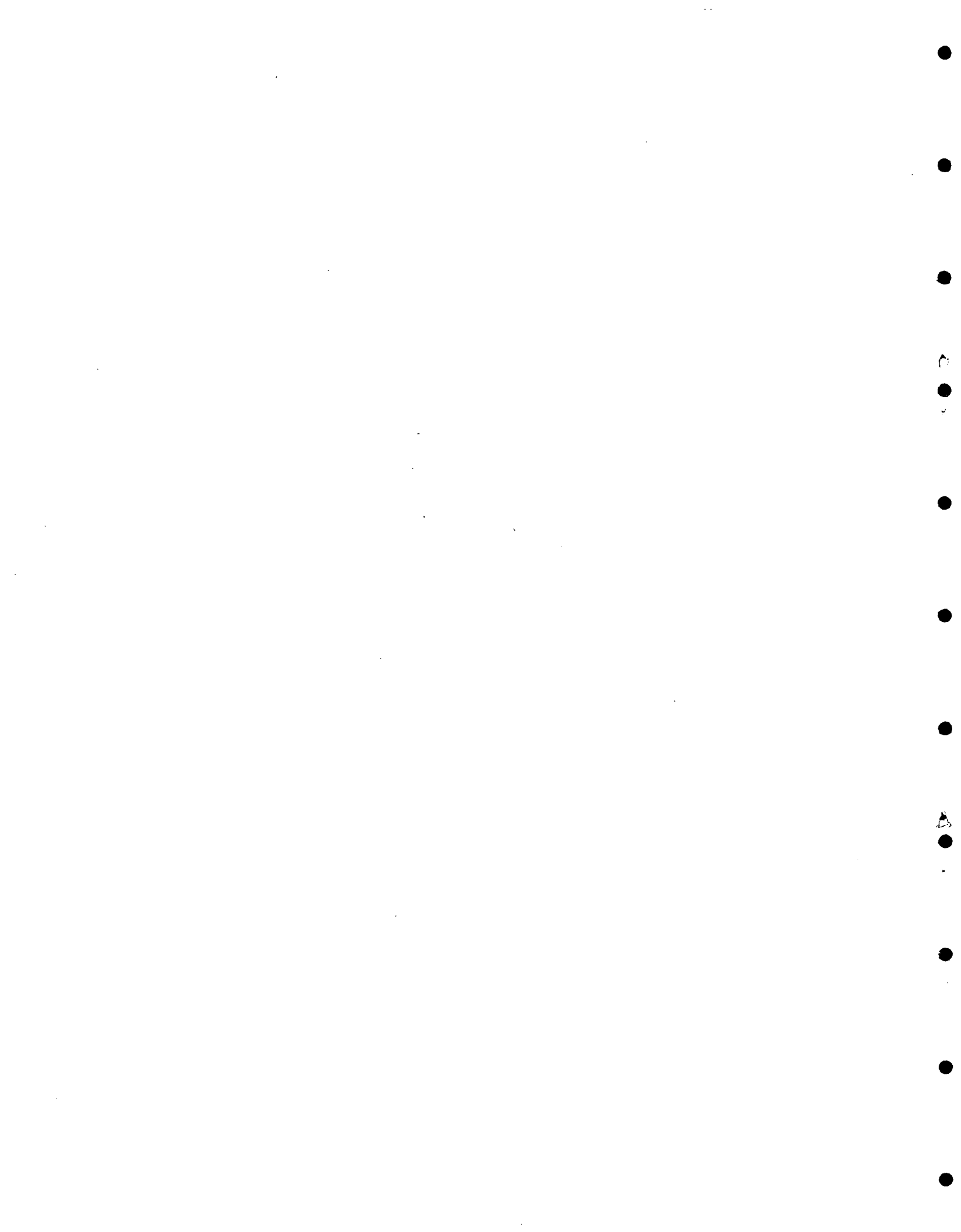
VOLUME III

November 1, 1976

DRAFT ANNUAL REPORT

NATIONAL CENTER ON
CHILD ABUSE AND NEGLECT

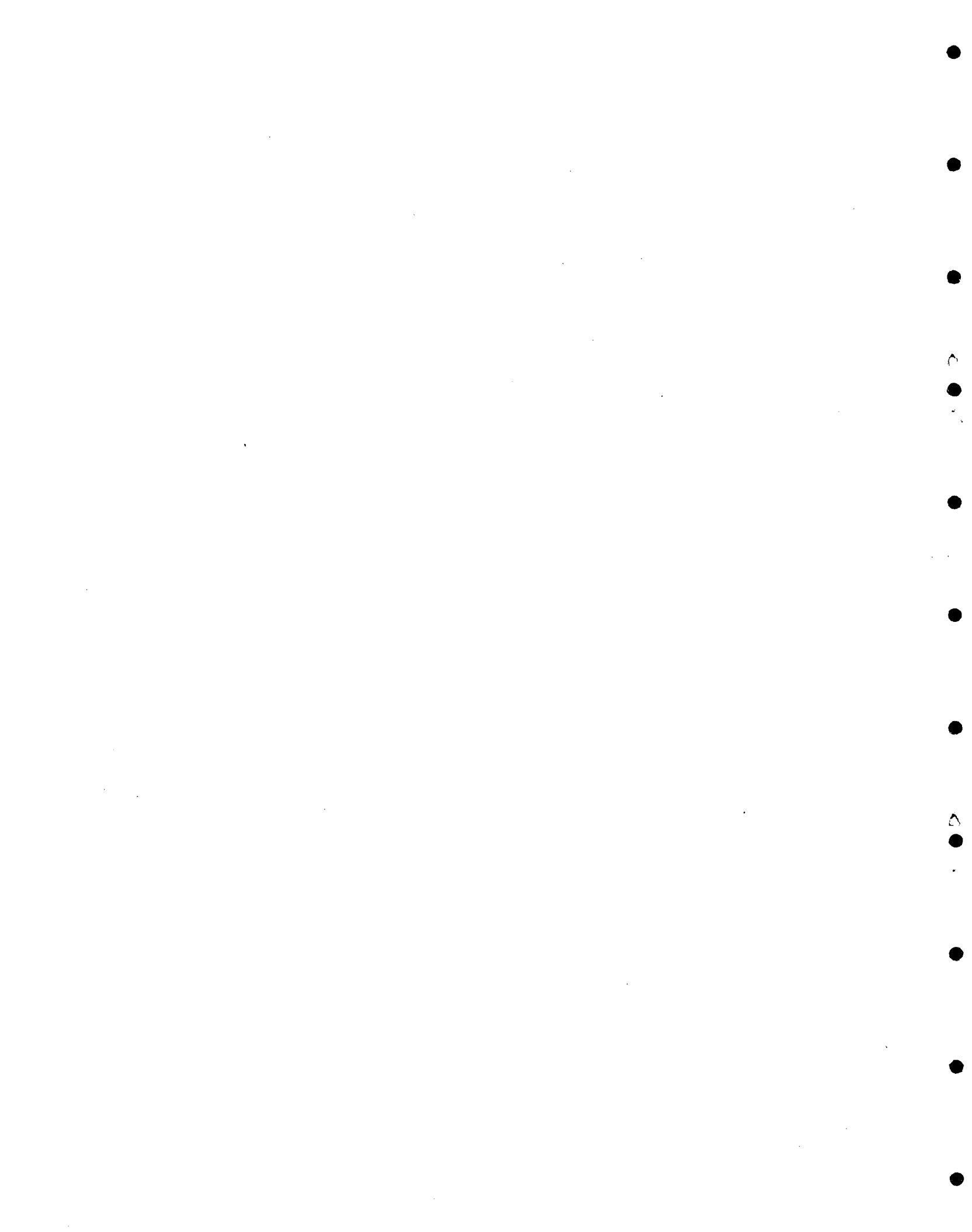
EVALUATION OF TWELVE
DEMONSTRATION CENTERS



EVALUATION OF NCCAN DEMONSTRATION CENTERS: ANNUAL REPORT

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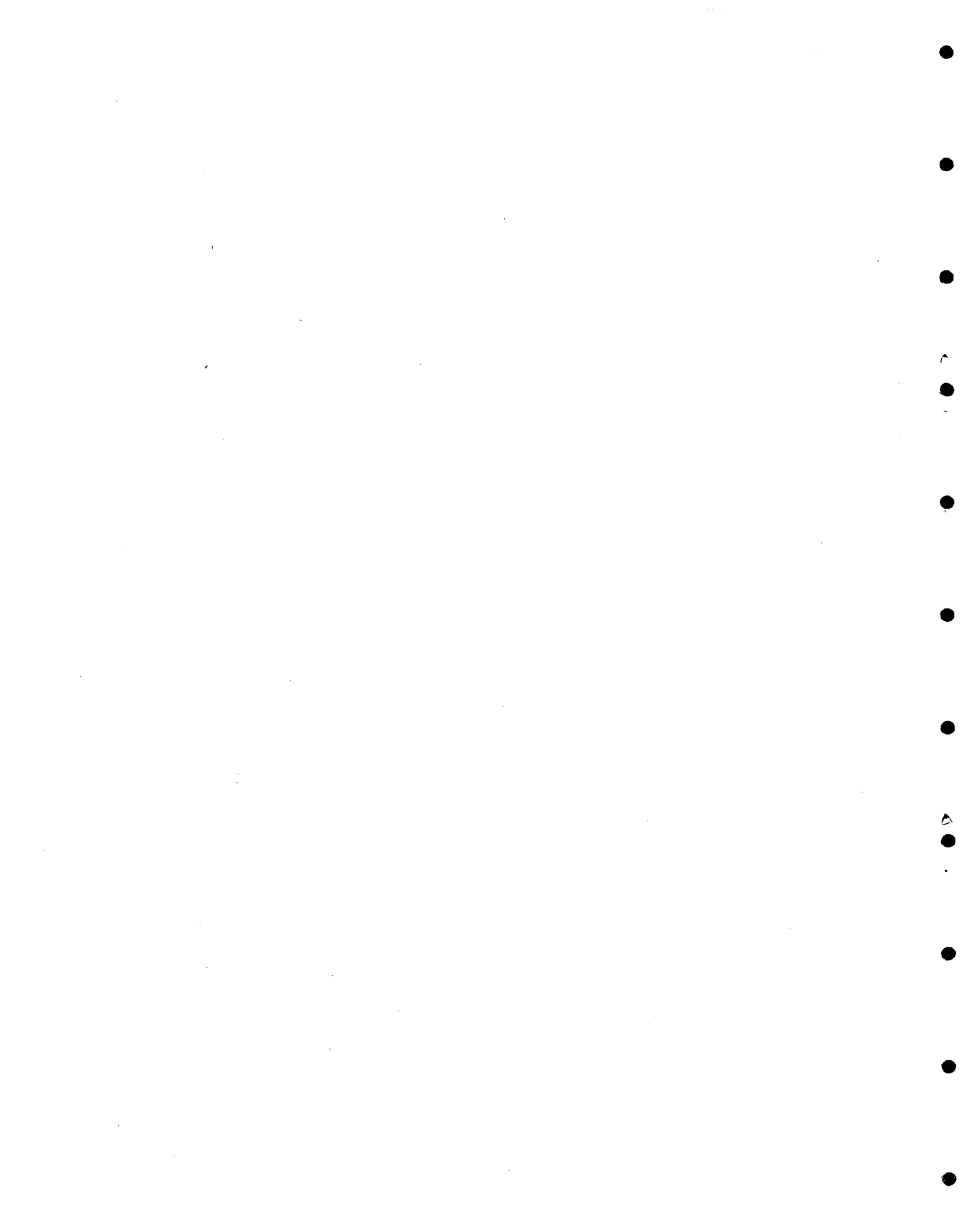
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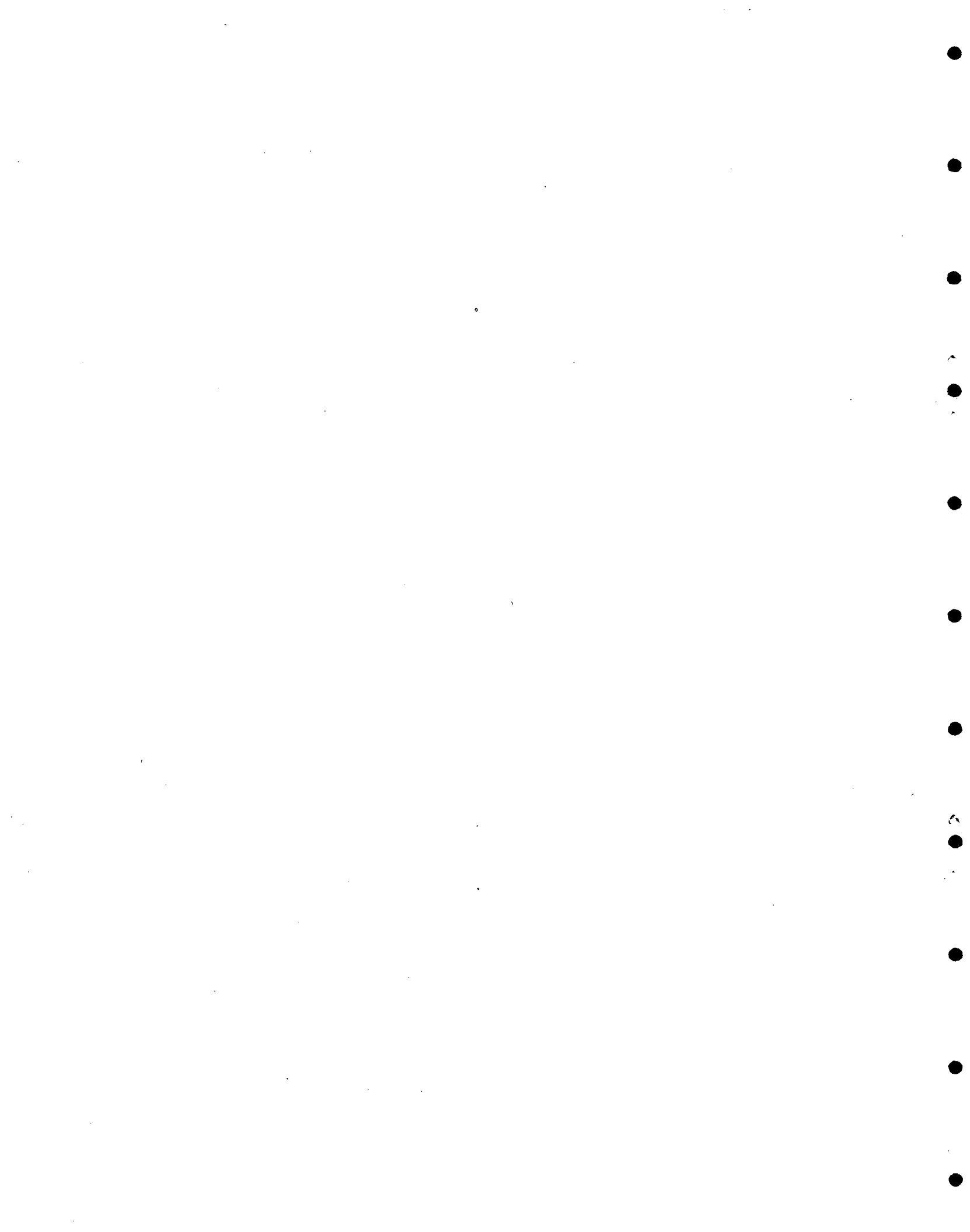
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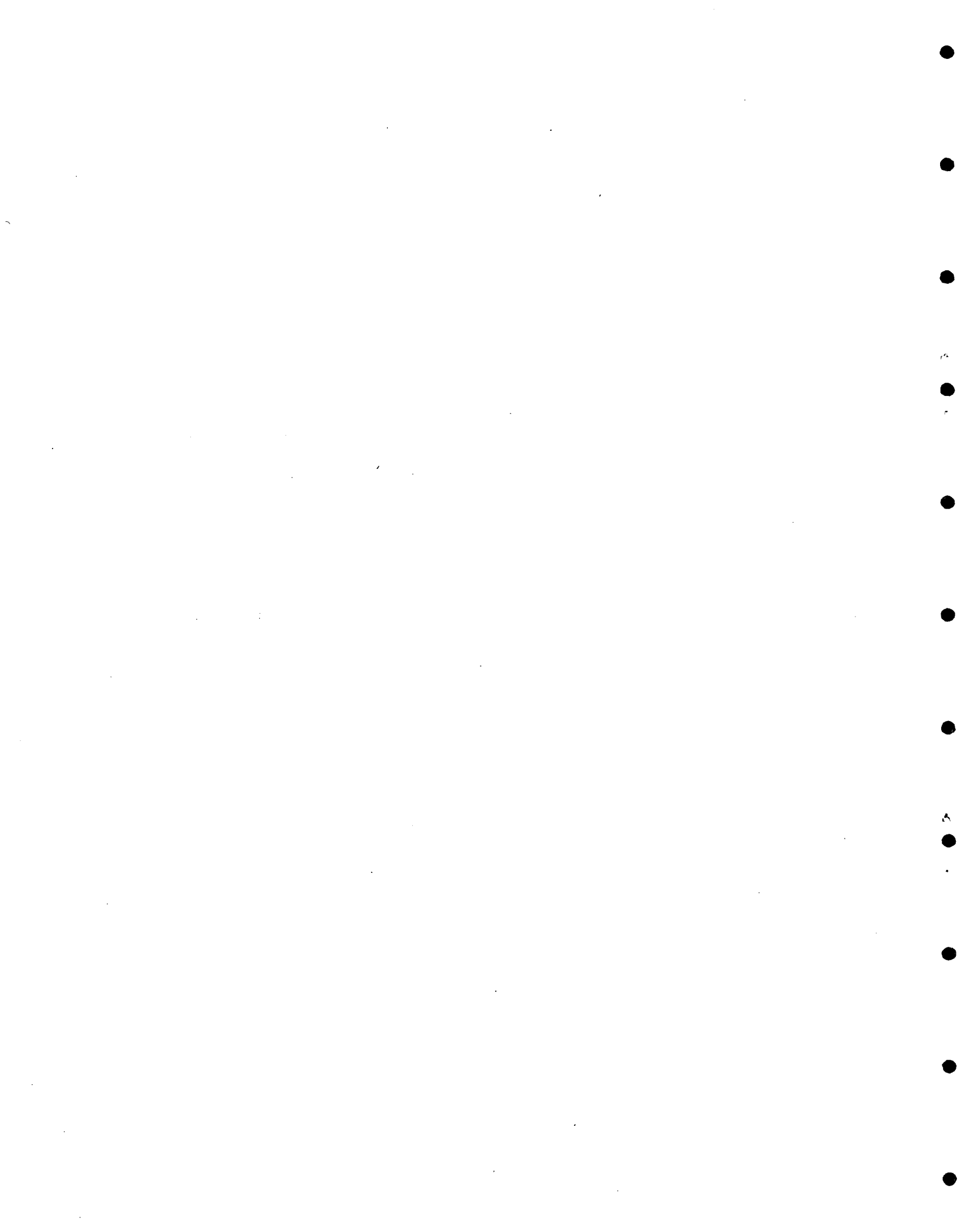
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A. PROGRAM-WIDE OPERATIONS

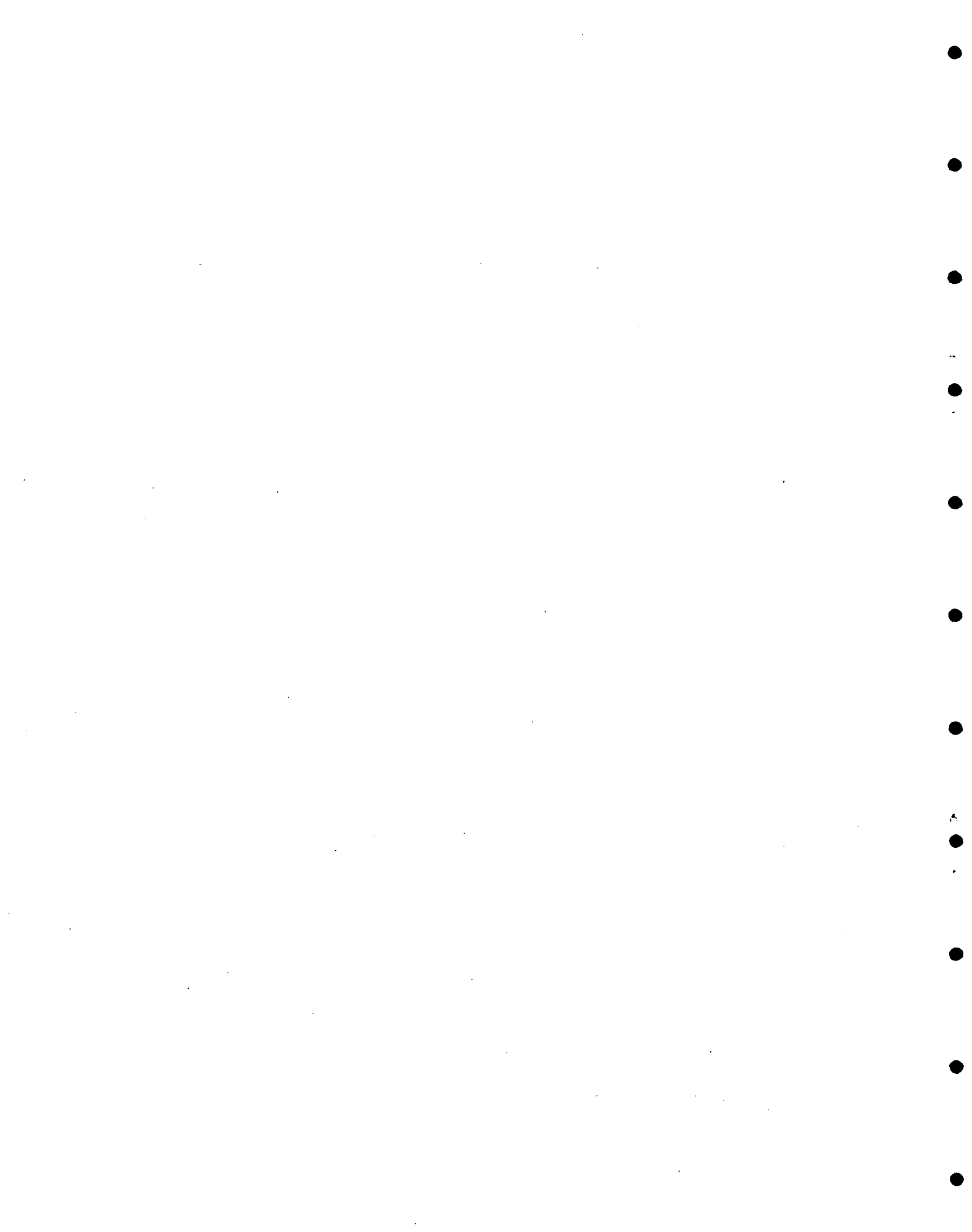
This Volume of the Annual Report deals with statistical information on the operations of the twelve Demonstration Centers which could not be treated, for reasons of space, in the first two volumes. Volume III is divided into three sections: the first deals with the program as a whole, the second treats the several types of Centers, and the third treats individual Centers. Most of the material dealing with specific service categories is confined to Volume III, so an explanation of the thirty-nine service categories would be appropriate here.

The MIS described in the end of Volume I divides all project expenditures into thirty-nine service categories in a disjunct fashion. (Activities outside of these categories can be separately tabulated by the local Centers, but are disregarded or arbitrarily assigned to the "closest" category (one in the same conceptual service area, as defined in Volume I, pages 8-11, and as mapped in Volume II, page 24) for the national Management Information System. While these thirty-nine areas form rather arbitrary equivalence categories for describing costs and services, they permit a comparison among Centers, and the categories themselves were developed cooperatively by the three NCCAN evaluation contractors, under the guidance of OCD, so as to permit some degree of comparability among the three Demonstration Programs involving the delivery of client services. The thirty-nine categories are listed below:

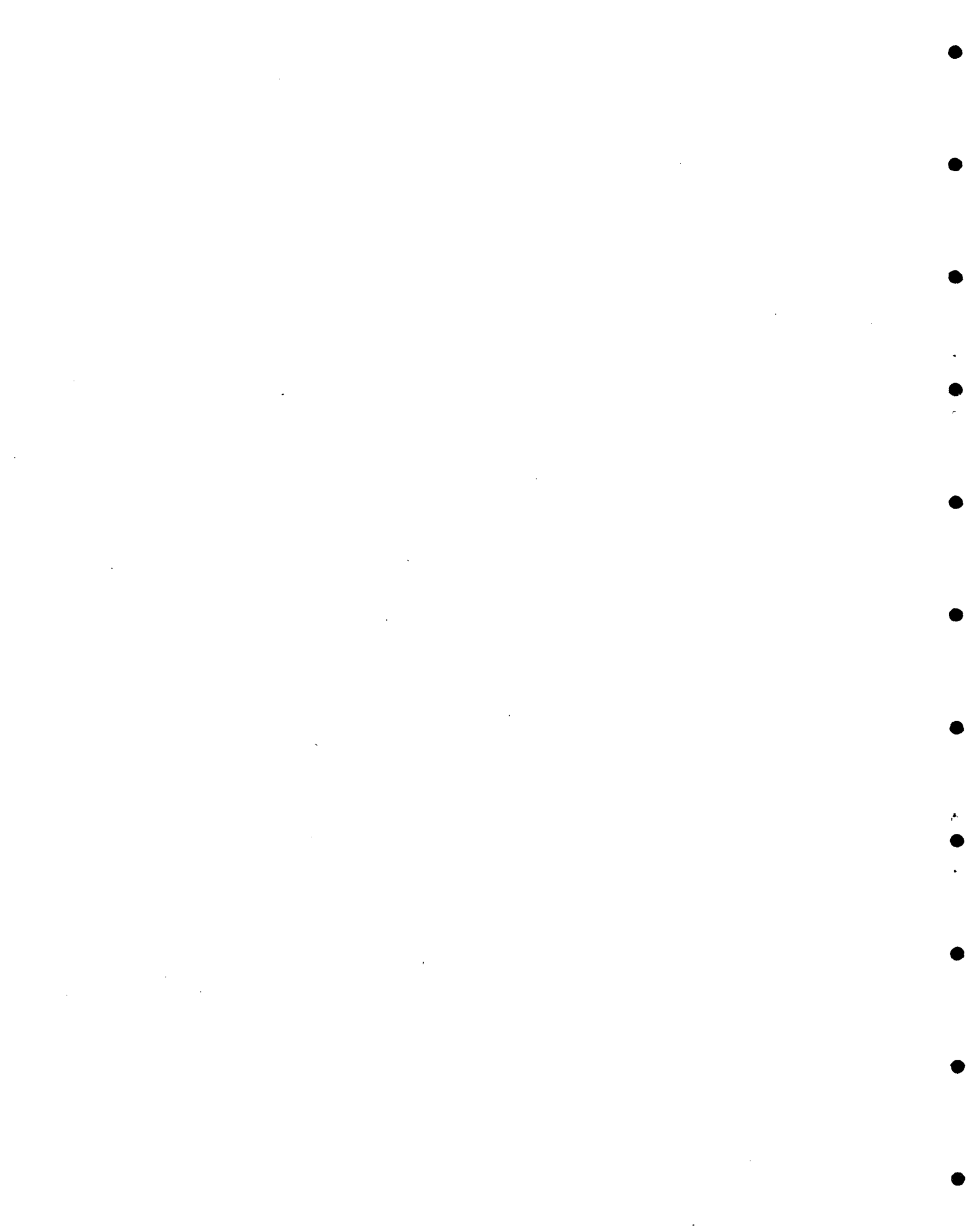


DEFINITIONS OF SERVICE CATEGORIES ON CENTER SUMMARY FORMS

0. General Overhead: As a cost and service category, this denotes effort and time devoted to maintaining the physical plant: the work of janitors, decorators, security guards, carpenters, and the like, even if such labor is performed by the Center staff. As a cost category, this includes rent, utilities, insurance, license fees, and similar costs not closely related to specific services.
1. Administration: Developing overall plan for project operation, expansion, project goals and objectives, etc. Developing additional resources (e.g., fund raising) for continuation of project after federal funding. Budgeting, personnel or other administrative activities not directly related to a specific project component. Includes communication and meetings to discuss administration matters and routine monitoring of staff. (Note that time spent in planning for any specific project component, such as Legal Assistance, should be allocated to that component.)
2. Research: Project generated research, or research in which projects play a major role, on aspects of child abuse/neglect and treatment of it, as well as evaluation research activities of monitoring and assessing your own Center's activities, effectiveness, benefits and costs, etc. Includes developing project forms and client records.
3. Evaluation: Activities performed as part of the National Evaluation. Includes meetings with evaluator staff, reviewing evaluator reports, filling out evaluator forms.
4. Staff Development/Training: Staff meetings and informal interactions to enhance staff knowledge of abuse/neglect, treatment, strategies, methods of case-handling and modes of working together. May involve outside speakers, consultants. Includes weekly "staff sensitivity" or similar sessions. Includes time spent in giving or receiving direct "on-the-job" training for staff (paid or volunteer) and in staff supervision directed toward improvement of staff functioning.
5. Community Education: Activities designed to promote, among the general public and professionals in the community, an awareness of the phenomena of child abuse and neglect, an understanding of the dynamics and causes of abuse/neglect, as well as an awareness of community resources available for treating the problem. Includes speaking engagements, media appearances and interviews, workshops, poster and pamphlet preparation and distribution, etc.
6. Coordination: Contacts with other community agencies in the child abuse and neglect system to increase coordination and develop a more effective network for receiving and treating child abuse and neglect cases. Includes contacts with personnel or representatives of other agencies directed toward developing inter-agency procedures, new services, agreements and contracts, and other general coordinative efforts, etc. Does not refer to securing coordinated services for individual cases.



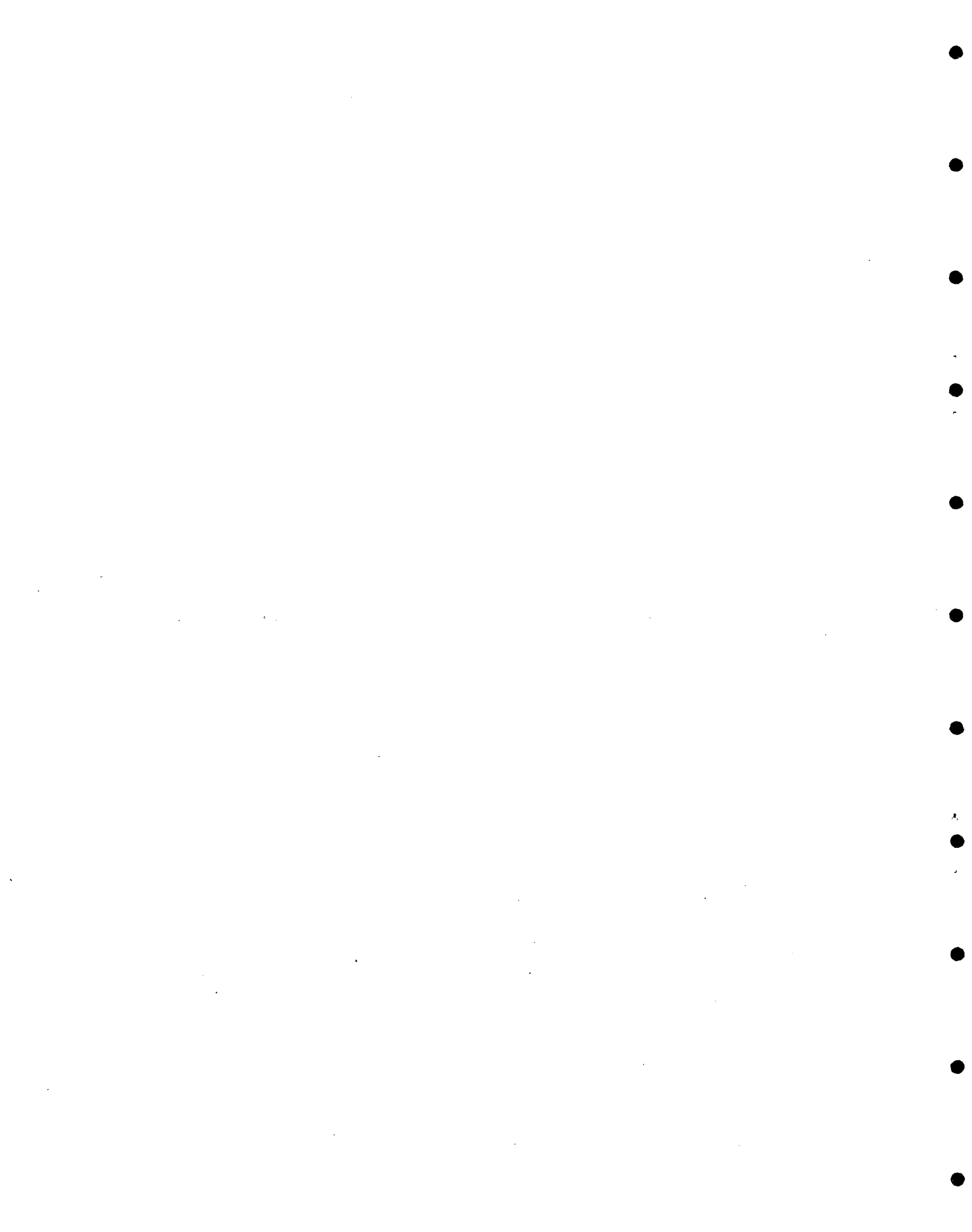
7. Legislation and Policy: Activities directed toward effecting changes in local, State or Federal laws and other written policies for child abuse and neglect. For example, helping to draft model legislation or proposed bills or amendments, meetings with legislators to promote legislative changes, etc.
8. Prevention: Activities designed to reach persons "at risk" with general potential to abuse/neglect. For example, hospital visits to new mothers and parents to develop their awareness of community resources and assess their potential for abuse/neglect, "family-life" type courses and presentations to adult education students; screening of medical clinic patients to identify "high risk" families. Closely related to "Community Education" but distinct in that prevention is aimed specifically at "high risk" groups. However, any prescribed services aimed at "high risk" clients should be recorded in the direct service categories.
9. Identification/Outreach: Activities designed to identify abusive/neglectful families; e.g., screening of children in day-care centers or schools, or providing a telephone number a person can call to report possible cases of abuse/neglect. Or, contacts with a potential client to encourage him/her to participate in, or accept, the center's services, (i.e., telephone calls or home visits).
10. Investigation: Initial interview and case evaluation to determine whether abuse/neglect or potential for abuse/neglect is present. Does not include case reviews after the initial intake and diagnostic process is completed. Hours spent on such reviews go under Case Management and Review. Distinguished from "Diagnosis" in that "Investigation" refers to collecting information on the case which is used in Diagnosis. If both occur at the same time, allocations should be made to both categories.
11. Diagnosis: Initial activities, including Team Reviews performed to formulate appropriate initial treatment plan for the family. May include sorting out family history, medical reports and evaluations, consultation with other agencies. Does not include review of case after family treatment plan is formulated (see Case Management and Review).
12. Case Management and Review: Review of a case by individual after initial diagnosis is complete, or during treatment, for purposes of reviewing client progress and revising treatment plan. Monitoring client's receipt of services, discussing case with other involved agencies.
13. Multidisciplinary Team Case Review: Review of case during intake and/or treatment by a team, typically composed of individuals representing many different disciplines, for diagnosis, case planning and case reassessment. Not included here are the more frequent, more informal case reviews by staff.
14. Follow-up: All contacts, either by phone or in person, with clients after they have been terminated or stabilized, or contacts with other agencies or individuals about a terminated client.



15. Referral: All the time/activities the center spends arranging to send an entire case to another agency. (Note: Allocate effort spent arranging for specific services for a client from another agency, when primary case-management remains in the center, to the service category involved. For example, arranging for day-care from a licensed center will be reported in Category #34, Day Care.)
16. Legal Assistance: Time spent preparing for and presenting all necessary documents and testimony for court proceedings. Includes other case management functions specifically related to court and legal matters such as meetings with attorneys. Excludes arranging for court ordered placements. Includes transportation and waiting time related to court activities.

ADULT

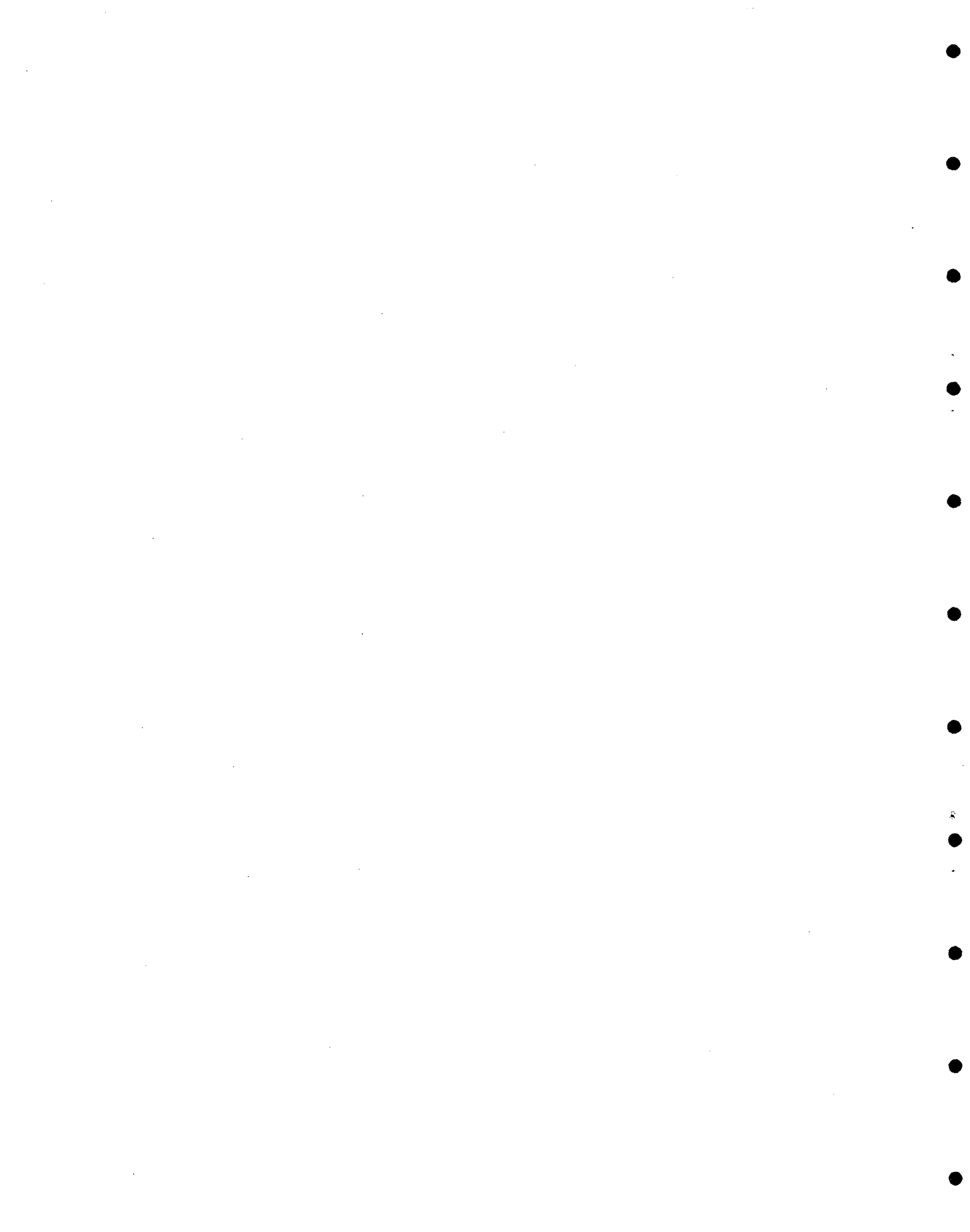
17. Psych. Evaluation (Adult): Psychological or psychiatric examination of an adult. These tests or examinations should be allocated to this category even if conducted in connection with other activities (such as diagnosis).
18. Emergency Shelter: Providing house or halfway house where adult can live on a temporary basis either during or after some precipitating crisis in order to escape the stresses of life at home.
19. Crisis Intervention: Staff member intervenes in client's crisis by means other than providing emergency shelter, e. g., initiating action through hot line, performing an emergency home visit or meeting at Center, etc. (This is a crisis for the family, not an emergency for the center.)
20. Medical Care: Provision to adults of medical services by a physician or other health professional. Includes dental and optometric care and necessary testing (except psychological/psychiatric).
21. Individual Adult Counseling: Therapy or counseling provided on a one-to one basis by a professional.
22. Parent Aide/Lay Therapy: Therapy or counseling provided by a designated lay person to a client (and in some cases, families).
23. Couple/Family Counseling: Counseling provided by a professionally trained counselor, typically in the counselor's office for couples (married or living together) or families (parents, and children) to help them resolve difficulties they may be having. At times, counseling may be provided to individual family members; at times provided to family as a group.
24. Group Counseling/Therapy: A therapeutic group session run either by one or two qualified group therapists or by lay therapists, or any counseling provided to a group of recipients, excluding Parents Anonymous.
25. Parents Anonymous: A therapeutic group session for abusive/neglectful parents typically organized and run by the parents with support from one or two resource persons who attend the group meeting.



26. Education Services: Activities such as: parent education classes, typically in a classroom setting, conducted by qualified persons on issues of child development, parenting, homemaking classes, instruction given on such topics as nutrition, hygiene and home management.
27. Homemaking: Instruction provided in the client's home by a qualified homemaker or equivalent in areas such as nutrition, hygiene, and/or assistance in alleviating household stress by helping with cleaning, cooking, child care, etc.
28. Transportation/Waiting: Effort and time spent providing client with transportation to and from service appointments, shopping, etc. Excludes court-related transportation and waiting time.
29. Emergency Funds: Client is provided with small amount of emergency money from project, either as a loan or as a gift. Time spent arranging for funds goes under Case Management and Review.

CHILDREN

30. Psych. Evaluation (Children): Psychological or psychiatric examination of a child. (Should be allocated to this category even if conducted in connection with other activity (such as diagnosis).
31. Crisis Nursery (Children): A nursery, foster home or facility in which a child may be temporarily placed, at any time of the day or night, at a time of family crisis.
32. Emergency Medical Care: Provision to child of medical services, including testing, by a physician or other health professional, on emergency basis. Includes dental or other care.
33. Residential Shelter: Long-term (i.e., longer than emergency basis) overnight care of children, providing a warm and reinforcing living environment.
34. Day Care: Care provided to a child at a licensed day-care center, or equivalent, for a certain number of hours during the day (typically 5 days per week) while the parent attends to his/her own affairs.
35. Babysitting: Child-care provided either at the Demonstration Center or in the home.
36. Medical Care for Children: Provision to child of medical services, including testing, by a physician or other health professional. Includes dental and optometric care. Excludes psych. testing.
37. Special Child Therapy: Speech therapy, physical therapy, play or other specialized therapy provided to child to fill a particular need or improve developmental ability.
38. Group Counseling (Children): Therapeutic group sessions, typically run by one or two persons trained as group therapists, designed to focus on psychological needs requiring a therapeutic setting.



A basic description of the Demonstration Center program and of the twelve Centers should include detail on which of the thirty-nine service categories each Center provided. Table 1 on the next pages shows the number of families reported as recipients of services within each of the last thirty categories during each of the last two quarters of FY-76. (The first nine categories #0. through #8. are indirect cost or community education categories not readily associated with families in the caseloads of the Centers.) Note also that these families include families receiving emergency services, but not passing through the intake and diagnostic components of the Centers, as well as families receiving comprehensive planned treatment services. No "totals" within Centers are shown, since the numbers in each column are not additive: a family often receives several different services from a Center. The row totals are shown, however, since presumably these would not count any family twice as a service recipient.

These data show that Centers appeared to be offering "comprehensive" services, in that every Center reported that families received services in more than half the categories both quarters, with many instances of Centers reporting recipients in twenty-five or more of the 30 categories. Aside from the "Casework" area (categories #9. through #15.) the client services provided by the most Centers were

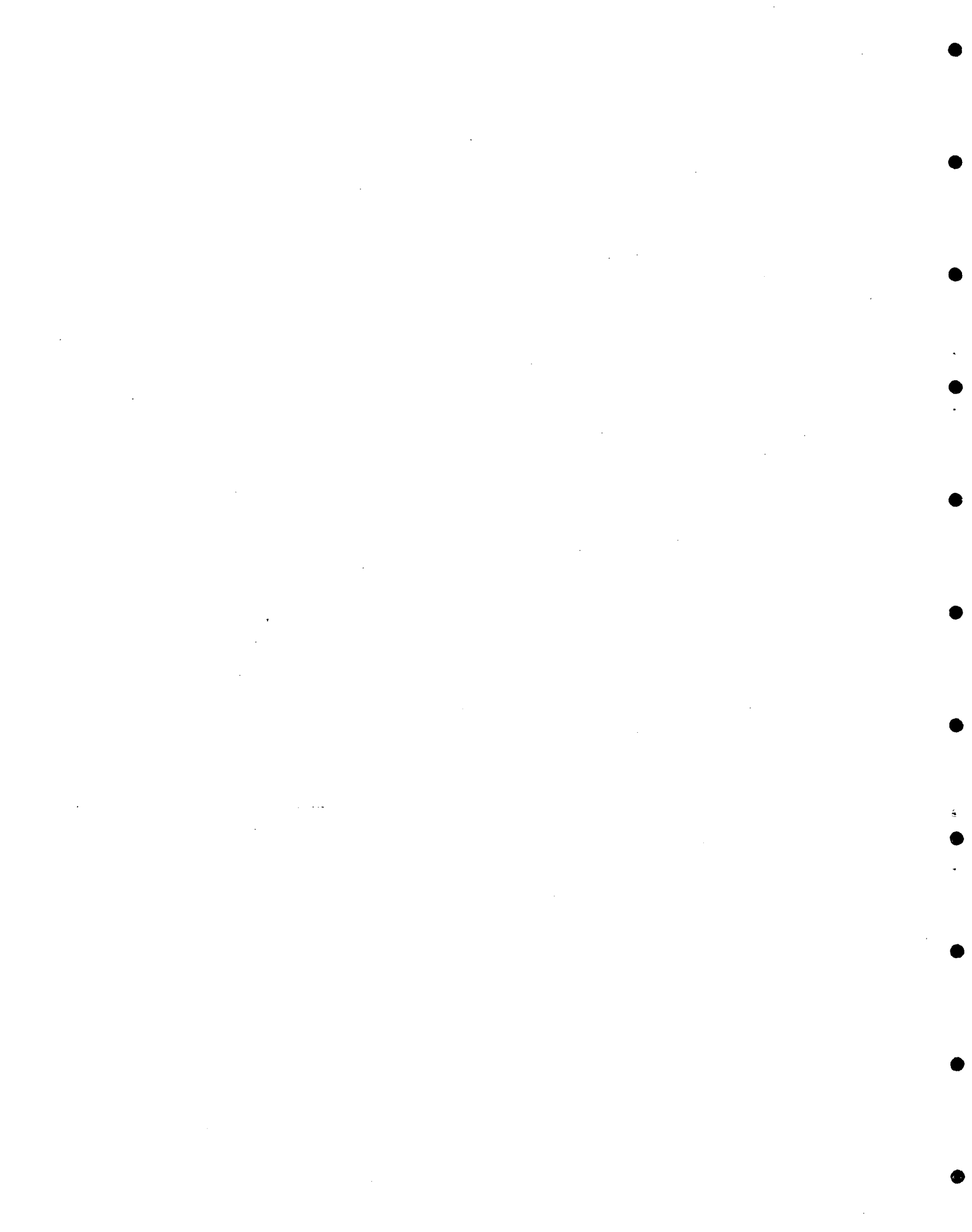


TABLE 1
FAMILIES RECEIVING PLANNED SERVICES
JANUARY 1976 THROUGH MARCH 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH		6		262	18	25	65	42	37				455
10. INVESTIGATION/INTAKE	86		107	59	44		34	42	33	49		91	536
11. DIAGNOSIS	1		70	33	36	25	54	34	25	32	49	77	446
12. CASE MANAGEMENT & REVIEW	143	153	189	184	54	89	106	50	102	75	116	145	1,406
13. MULTIDISCIPLINARY TEAM CASE REVIEW	117	22	27	111	15		25	14	3	31		59	424
14. FOLLOW-UP	13	1		17	55	45	5	10	19	4	12	9	181
15. REFERRAL	1	6	101	49	14		1	24	4	5		42	247
16. LEGAL ASSISTANCE	8		18	5	12		1	24	18	12		29	127
17. PSYCH. EVALUATION (ADULT)	6	10	5		10		2	5		2	6	20	66
18. EMERGENCY SHELTER					11	28	1	2	2				44
19. CRISIS INTERVENTION	2	82		40	28	16	17	6	12	43	259	16	471
20. MEDICAL CARE				6	22		1						29
21. INDIVIDUAL ADULT COUNSELING	159	13	107	66	58	21	29	13	9	21	116	42	654
22. PARENT AIDE/LAY THERAPY	12			12		57	7	36	5	58	4	12	203
23. COUPLE/FAMILY COUNSELING	7	13	79	24	53	13	25	2	25		99	17	334
24. GROUP COUNSELING/THERAPY	7		2		5	13		1					28
25. PARENTS ANONYMOUS				21									21
26. EDUCATION SERVICES	2	15	1		11	22	33	1	6	18	275	1	385
27. HOMEMAKING	4		14	16	1		10	7	10	5	8		75
28. TRANSPORTATION/WAITING	3	12	105	5	8	113	18	15	58	25	100	4	466
29. EMERGENCY FUNDS	20		3	5	3	2	8	8	5	1		9	64
30. PSYCH. EVALUATION (CHILDREN)	5	23	4	5	2		1	5				31	76
31. CRISIS NURSERY (CHILDREN)		10			3				14		14		41
32. EMERGENCY MEDICAL CARE	3	5	3		11	23	3					78	126
33. RESIDENTIAL SHELTER	16	6	33	1	3		10	2	16			14	101
34. DAY CARE	4	11	9	12	1			3		6	135	1	182
35. BABY SITTING	1	19	2		3	6	4			4			39
36. MEDICAL CARE FOR CHILDREN	1	3	6	2	14		1	1	20	32	24	29	132
37. SPECIAL CHILD THERAPY	5	21	17	9	13	24	10	15		3	20	38	175
38. GROUP COUNSELING (CHILDREN)	1	1	1		1	4	1			1			10

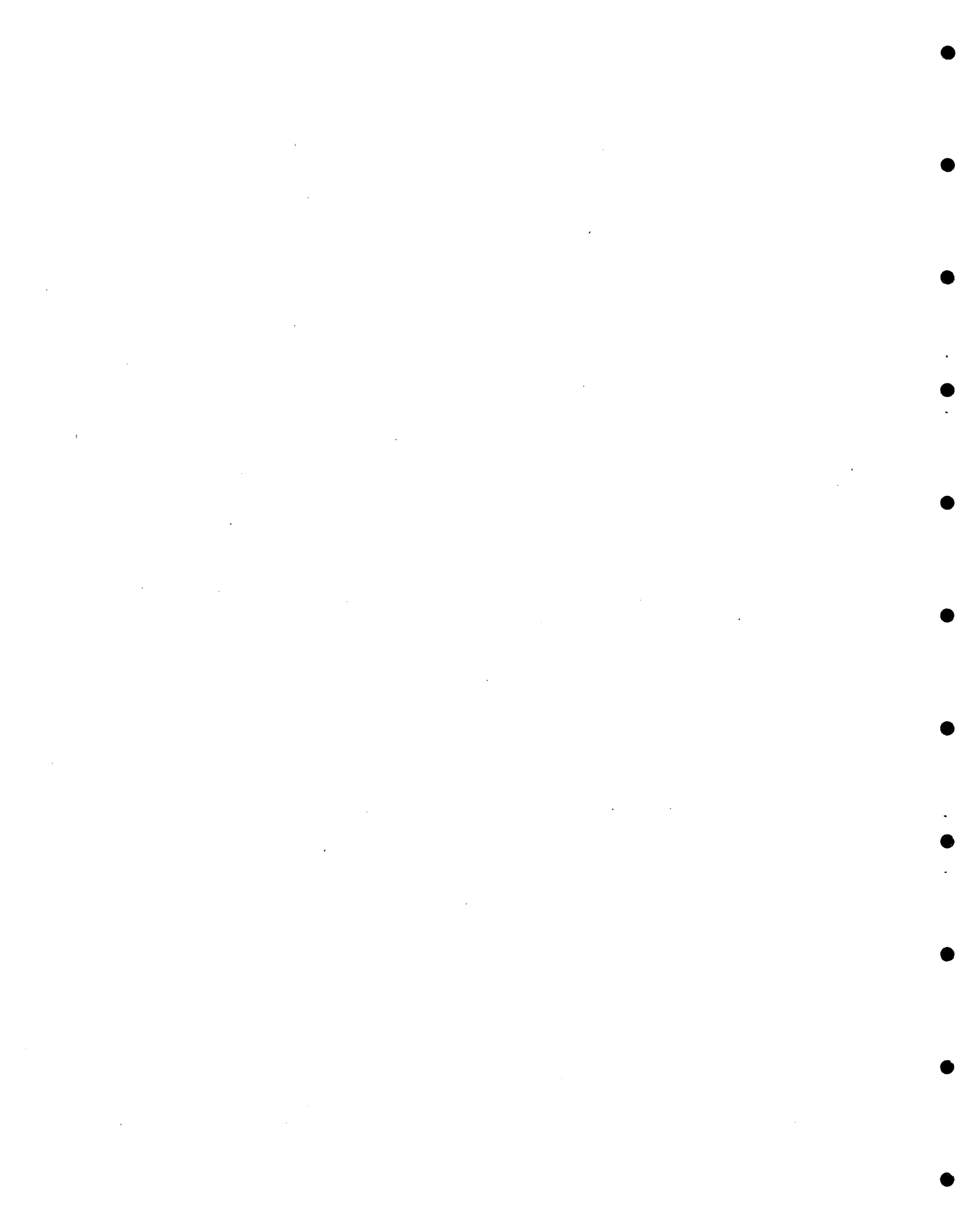
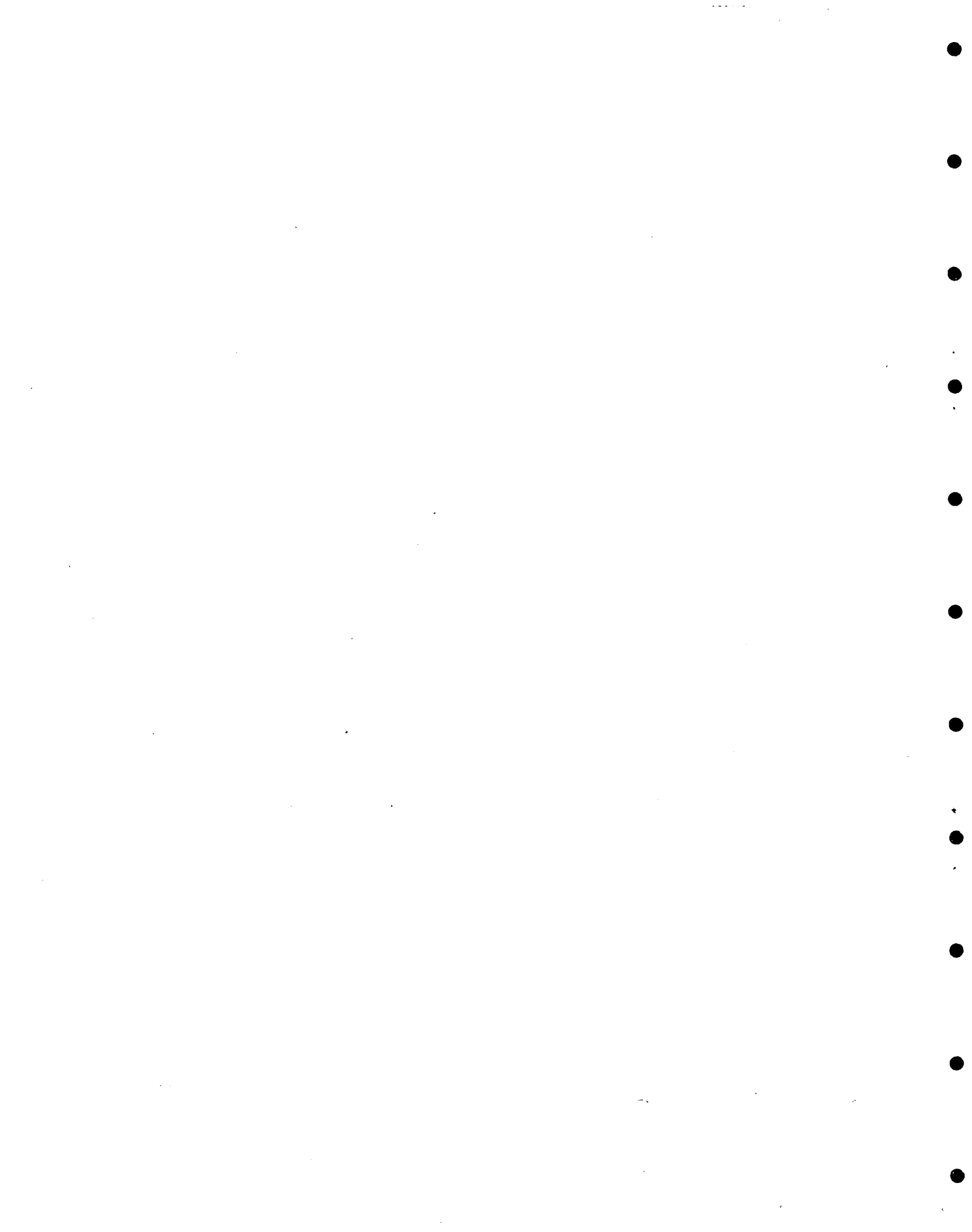


TABLE 1

FAMILIES RECEIVING PLANNED SERVICES

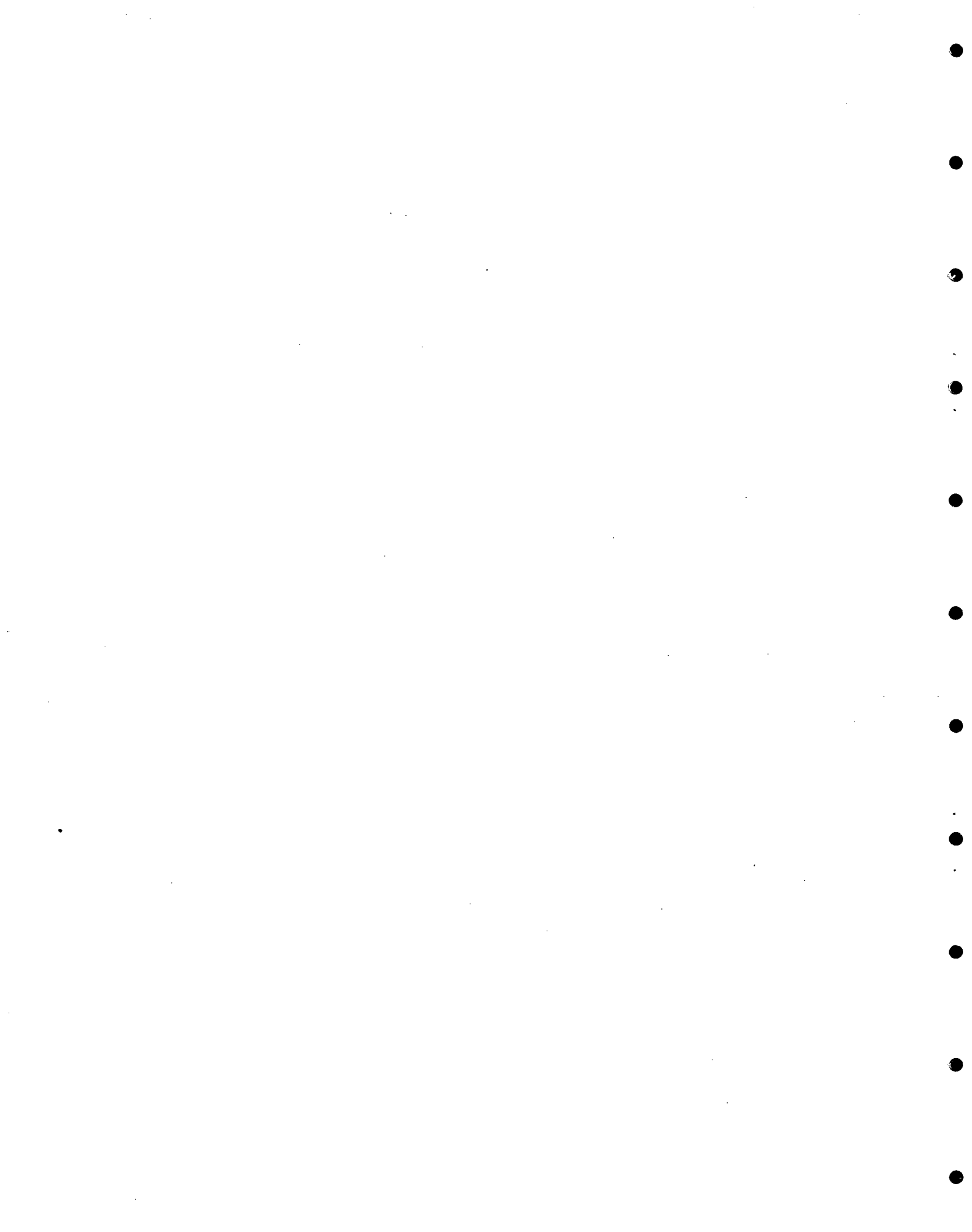
APRIL 1976 THROUGH JUNE 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH			421	164	6	9	31	11	31		25		698
10. INVESTIGATION/INTAKE	143	111	98	48	39		38	11	26	48	25	86	673
11. DIAGNOSIS	21		75	17	15	25	37	19	19	44	24	72	368
12. CASE MANAGEMENT & REVIEW	62		95	160	51	100	89	33	137	93	64	134	1,018
13. MULTIDISCIPLINARY TEAM CASE REVIEW	330	77	75	124	22		37	8	11	37	31	69	821
14. FOLLOW-UP	3	15	4	5	42	22	18	5	28	37	6	10	195
15. REFERRAL	6		32	24	12	7			1	36	21	38	177
16. LEGAL ASSISTANCE	24	19	33	16	10	3		12	25	26	3	48	219
17. PSYCH. EVALUATION (ADULT)	12		2	6	1		6		1	7	4	17	56
18. EMERGENCY SHELTER				1	4	32			8	8	4		57
19. CRISIS INTERVENTION	4	57	20	38	23	11	39	2	17	40	44	22	317
20. MEDICAL CARE		2	2	5	17		1	1	4	2	4		38
21. INDIVIDUAL ADULT COUNSELING	75	15	101	70	44	14	46	45	34	27	110	70	651
22. PARENT AIDE/LAY THERAPY	6			12	1	46	17	26	2	61	9	25	207
23. COUPLE/FAMILY COUNSELING	17	7	83	21	81	9	40	6	19	11	72	13	379
24. GROUP COUNSELING/THERAPY	3	3	1			12			4	5	20		48
25. PARENTS ANONYMOUS				21									21
26. EDUCATION SERVICES	1	3	1		4	38	28	2	83	19	76	8	263
27. HOMEMAKING	11		15	6			9	10	23	9	5		90
28. TRANSPORTATION/WAITING	13	10	47	4	14	99	19	16	144	52	25	3	446
29. EMERGENCY FUNDS	31		23	8			1	2	1	2	1		69
30. PSYCH. EVALUATION (CHILDREN)	11	15	5	5	6		2	2	2	1	1	25	75
31. CRISIS NURSERY (CHILDREN)		9			2				8	1	19		39
32. EMERGENCY MEDICAL CARE		5			4		24	1		3	1	3	41
33. RESIDENTIAL SHELTER	28	3	28	3	9		16	10	11	1			109
34. DAY CARE	1	15	10	16			6	1		4	75	2	130
35. BABY SITTING	14				1		4			1	11		31
36. MEDICAL CARE FOR CHILDREN	2	2	22	3	12		3	14	4	18	13	1	94
37. SPECIAL CHILD THERAPY	12	19	9	11	11	24	13	14	1	5	20	25	164
38. GROUP COUNSELING (CHILDREN)	1	3			7	1			3		27		42



#21, Individual Adult Counseling (all Centers); #28, Transportation/Waiting (all Centers); #19, Crisis Intervention (all Centers); #23, Couple/Family Counseling (all Centers); #37, Special Child Therapy (all Centers); #16, Legal Assistance (all Centers); #17, Psychological Evaluation of Adults (all Centers except one); #26, Education Services (all Centers but one); #29, Emergency Funds (all Centers but one); #30, Psychological Evaluation of Children (all Centers but one); #33, Residential Shelter (all Centers but one); and #36, Group Counseling for Children (all Centers but one). In addition to these twelve categories used by 11 or 12 Centers in reporting service deliveries, three categories were reported by ten Centers (#22, #32, and #34), so that fifteen of the 23 client service categories were used at least once by more than 80% of the Centers. The only service category reported by fewer than five Centers during these two quarters was #25, Parents Anonymous; unless Centers are underreporting referrals of their clients to this organization, the category appears to be inappropriate for reporting program services. Note also that these counts are based upon whether a Center reported deliveries in either quarter; the data should be regarded as estimates, since the persons at the Centers tabulating services to families may misclassify service categories, or fail to count families who received services.

Aside from the casework categories #9. to #15, whose provision is less closely linked to specific needs of a case than are the twenty-three client service categories, the most families received categories #21 (652.5), #28 (456), #19 (394),



#23 (353.5), #26 (324), #22 (205), #16 (173), #37 (169.5), #34 (156), #36 (113), and #33 (105). The figures in the parentheses are average number of families over the two quarters; no other categories averaged one hundred or more families during the period. One surprising result is the relatively low rank of medical services among these categories. Medical Care For Children (#36) ranks tenth, despite the emphasis upon abuse cases and the need for hospitalization in severe instances of neglect, and also despite the rank of services in the Medical area first in "total value" among the several direct service areas defined in Volume 1, pages 10-12, of this Annual Report. It is possible that most abuse cases have had medical attention, by the time the cases reach the Centers, through means unrelated to the Centers. It may also be possible that Centers are underreporting the recipients of donated medical services.

The data in Table 1 are encouraging, however, in that they indicate that clients of the Demonstration Program have available through the Centers comprehensive medical, psychological, legal, social, shelter, support, and crisis-intervention services, and that such services are actually utilized in implementing comprehensive treatment plans.

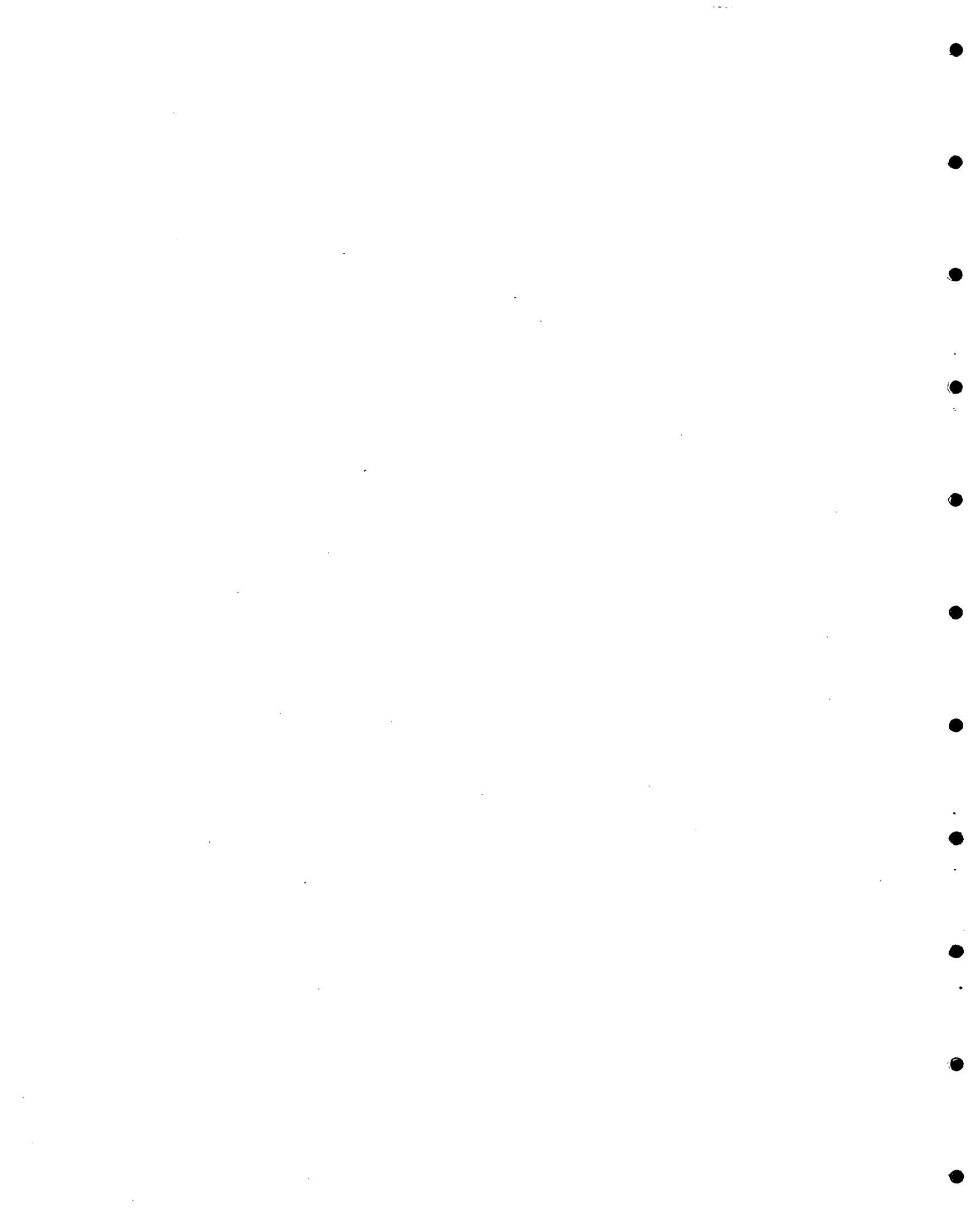


Table 2 below shows the number of families receiving services between January 1, 1976, and March 31, 1976, by service modality, with services provided directly by Center staff and services coordinated through other agencies tabulated separately. These data show that for the majority of the thirty casework and client service categories more families were provided with direct services (23 categories) than with coordinated services (6 categories; there was one category, #24. Group Counseling, that was provided to an equal number of families each way). The direct service mode accounted for an average of 62.5% of families served per service area (median = 67%), while the corresponding values for coordinated services are 37.5% for the mean, and 33% for the median. Thus, as indicated in Volume I, page 6, the program is predominantly direct in its mode of service delivers. (The Volume I data show a median of 69% for the same quarter, reflecting the actual cost of services. The Table 2 data show a median of 67% for families served, but the two different indicators are in close agreement.) The Table 2 data disregard the Direct versus Coordinated classification of Centers which is discussed in Section B below. That is, Table 2 shows services as direct or as coordinated according to the way the Centers reported them, rather than according to whether the Center was predominantly Direct or Coordinated in its service modality.



TABLE 2

FAMILIES SERVED BY
DELIVERY MODE: DIRECT

JANUARY 1976 THROUGH MARCH 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH													
10. INVESTIGATION/INTAKE		1		59	18		33	42	37				190
11. DIAGNOSIS	86		107	59	44		33	42	33	40		91	535
12. CASE MANAGEMENT & REVIEW	1		70	6	34		26	34	25	32	59	77	364
13. MULTIDISCIPLINARY TEAM CASE REVIEW	143		112	99	50		68	50	102	75	116	145	960
14. FOLLOW-UP	117	22	27	45	15		25	14	3	31		59	358
15. REFERRAL	13			6	54		5	10	10	4	12	9	123
16. LEGAL ASSISTANCE	1	5	50	49	13			24	4			42	188
17. PSYCH. EVALUATION (ADULT)	8		11		12		1	12	9	6		29	88
18. EMERGENCY SHELTER	6		1		8			4				20	39
19. CRISIS INTERVENTION					10		1		1				12
20. MEDICAL CARE	2			10	23		16	6	2	43	209	16	327
21. INDIVIDUAL ADULT COUNSELING					18				9				27
22. PARENT AIDE/LAY THERAPY	159		35	8	56		6	13	1	21	116	42	457
23. COUPLE/FAMILY COUNSELING	12							36	25	58	4	12	147
24. GROUP COUNSELING/THERAPY	7		7	3	53		1				90	12	173
25. PARENTS ANONYMOUS	7		1		5			1					14
26. EDUCATION SERVICES		5											5
27. HOMEMAKING	2		1		9		33		4	18	275	1	343
28. TRANSPORTATION/WAITING	4		5		1			7	10	5	8		40
29. EMERGENCY FUNDS	3		54	5	8		17	15	50	25	100	4	281
30. PSYCH. EVALUATION (CHILDREN)	20		14	5	3		4	8	5	1		9	69
31. CRISIS NURSERY (CHILDREN)	5				2			2				31	40
32. EMERGENCY MEDICAL CARE					3				7		14		24
33. RESIDENTIAL SHELTER			3		8							78	89
34. DAY CARE			15		3		2		8				28
35. BABY SITTING			2		1			2			135		140
36. MEDICAL CARE FOR CHILDREN	1		1		3					4			9
37. SPECIAL CHILD THERAPY			6		14			10	32	24	29		115
38. GROUP COUNSELING (CHILDREN)	5			1	11		9	9		3	20	38	96
					1					1			2

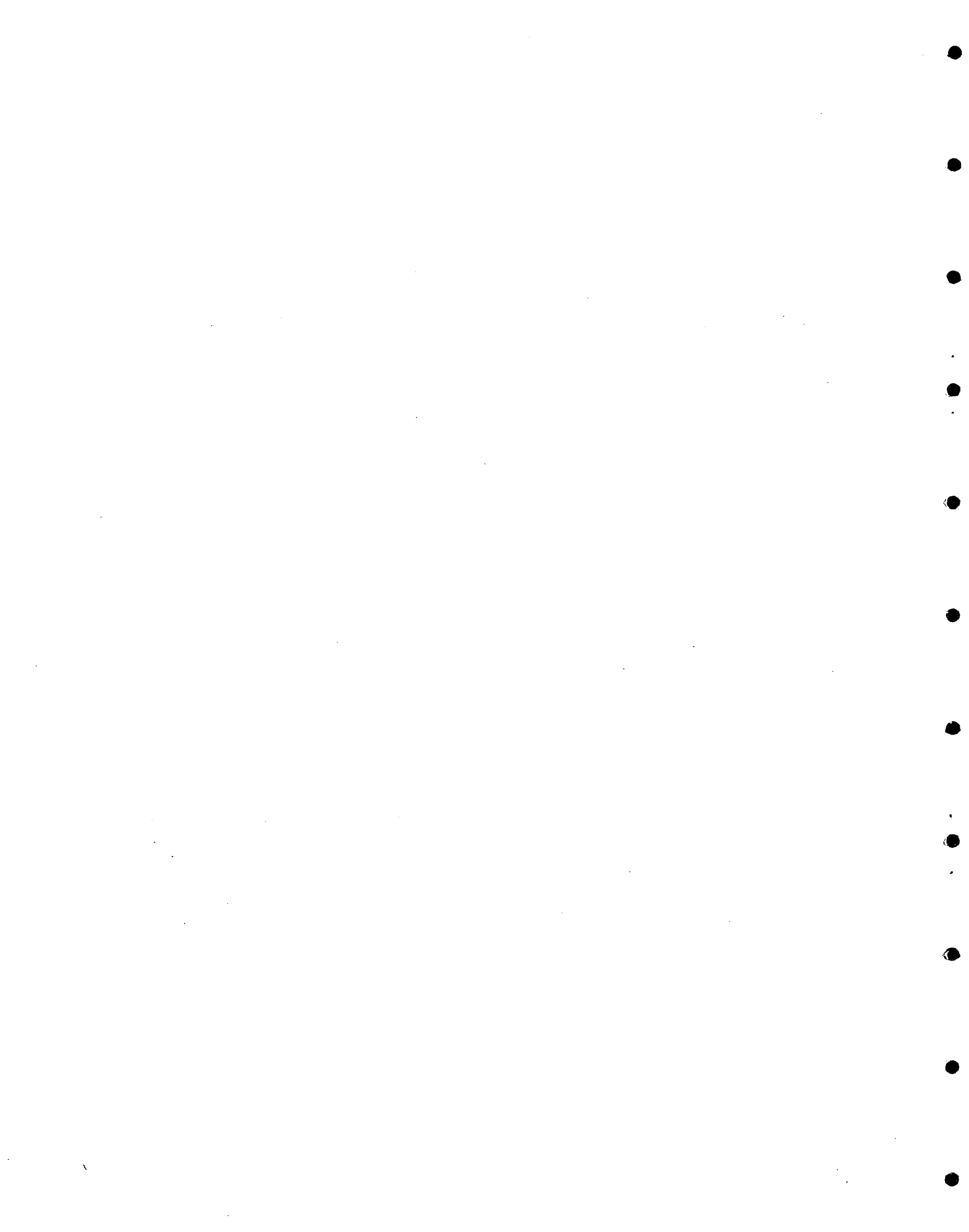
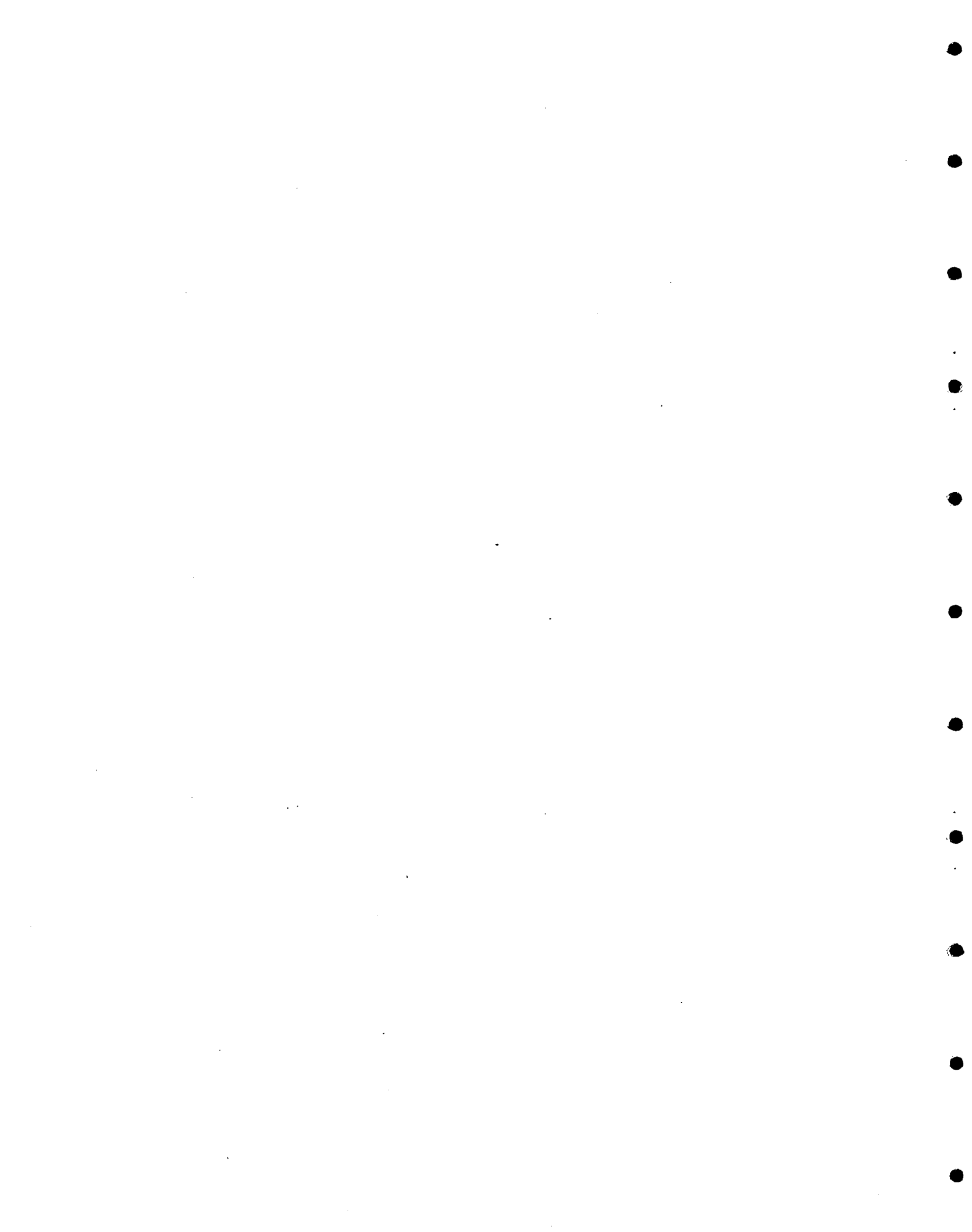


TABLE 2

FAMILIES SERVED BY DELIVERY MODE: COORDINATED JANUARY 1976 THROUGH MARCH 1976		ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH														
10. INVESTIGATION/INTAKE			5		203		25	32						265
11. DIAGNOSIS								1						1
12. CASE MANAGEMENT & REVIEW					27	2	25	28						82
13. MULTIDISCIPLINARY TEAM CASE REVIEW			153	77	85	4	89	38						446
14. FOLLOW-UP					66									66
15. REFERRAL			1		11	1	45							58
16. LEGAL ASSISTANCE			1	51		1		1			5			59
17. PSYCH. EVALUATION (ADULT)				7	5				12	9	6			39
18. EMERGENCY SHELTER			10	4		2		2	1		2	6		27
19. CRISIS INTERVENTION						1	28		2	1				32
20. MEDICAL CARE			82		30	5	16	1		10				144
21. INDIVIDUAL ADULT COUNSELING					6	4		1						11
22. PARENT AIDE/LAY THERAPY			13	72	58	2	21	23						189
23. COUPLE/FAMILY COUNSELING					12		57	7		4				80
24. GROUP COUNSELING/THERAPY			13	63	21		13	24	2					136
25. PARENTS ANONYMOUS				1			13							14
26. EDUCATION SERVICES					21									21
27. HOME MAKING						2	22		1	2				27
28. TRANSPORTATION/WAITING				9	16			10						35
29. EMERGENCY FUNDS			12	51			13	1		8				85
30. PSYCH. EVALUATION (CHILDREN)				1			2	4						7
31. CRISIS NURSERY (CHILDREN)			23	4	5			1	3					36
32. EMERGENCY MEDICAL CARE			10							7				17
33. RESIDENTIAL SHELTER			3	5		3	23	3						37
34. DAY CARE			16	4	18	1		8	2	8		14		71
35. BABY SITTING			4	11	7	12			1		6	1		42
36. MEDICAL CARE FOR CHILDREN			19	1			6	4						30
37. SPECIAL CHILD THERAPY			1	3		2		1	1	10				18
38. GROUP COUNSELING (CHILDREN)			20	17	8	2	24	1	6					78
			1	1			4	1						7



14.

Among the various service categories, those provided to the greatest proportion of families directly were:

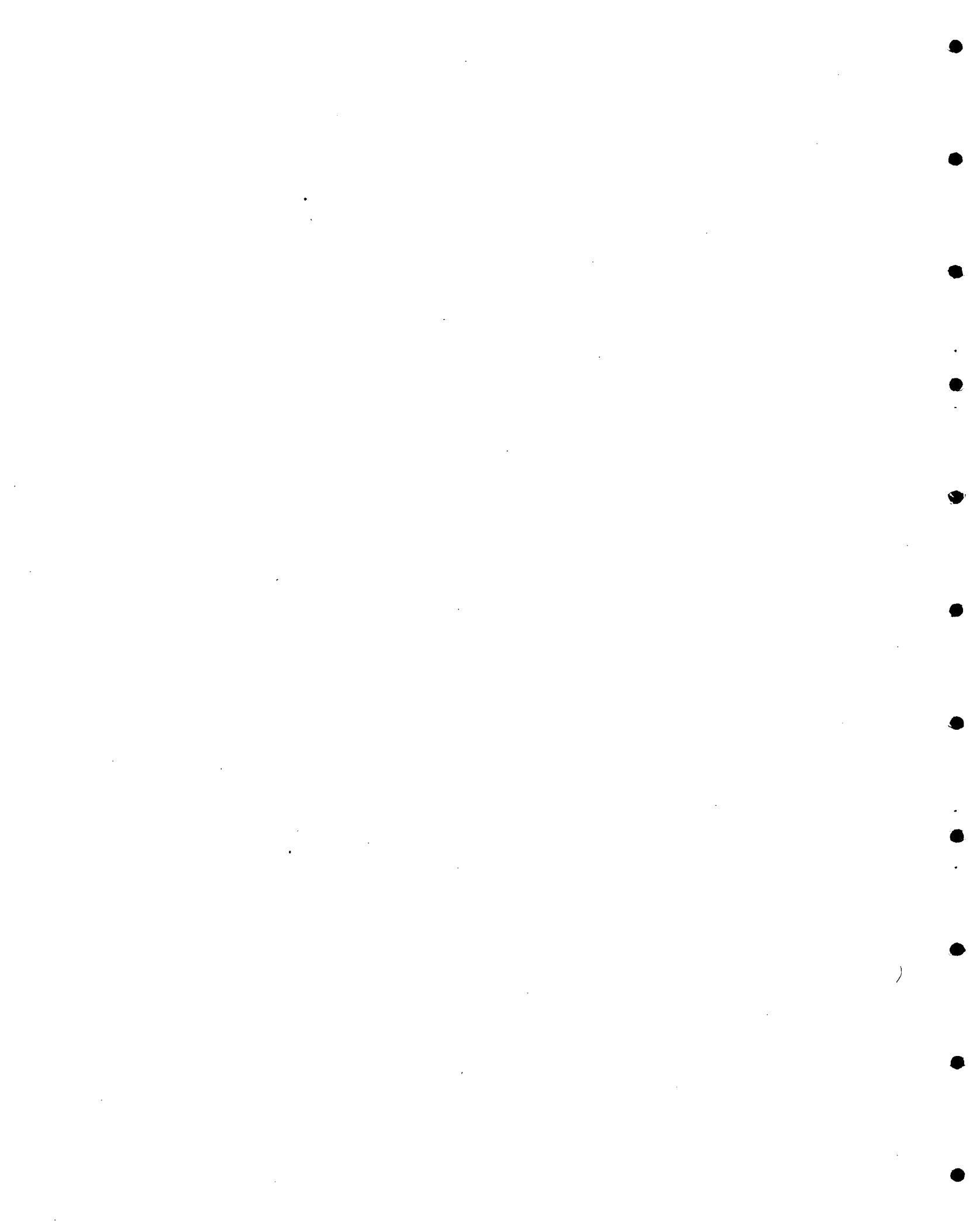
<u>SERVICE CATEGORY</u>	<u>% FAMILIES DIRECTLY SERVED</u>
#10. Investigation/Intake	99.9%
#26. Education Services	92.7
#29. Emergency Funds	90.8
#36. Medical Care for Children	86.5
#13. Multidisciplinary Team Case Review	84.4
#11. Diagnosis	81.6
#19. Crisis Intervention	79.0
#28. Transportation/Waiting	76.8
#15. Referral	76.1

Among those provided to the greater proportion of families by coordinating arrangements with other agencies were:

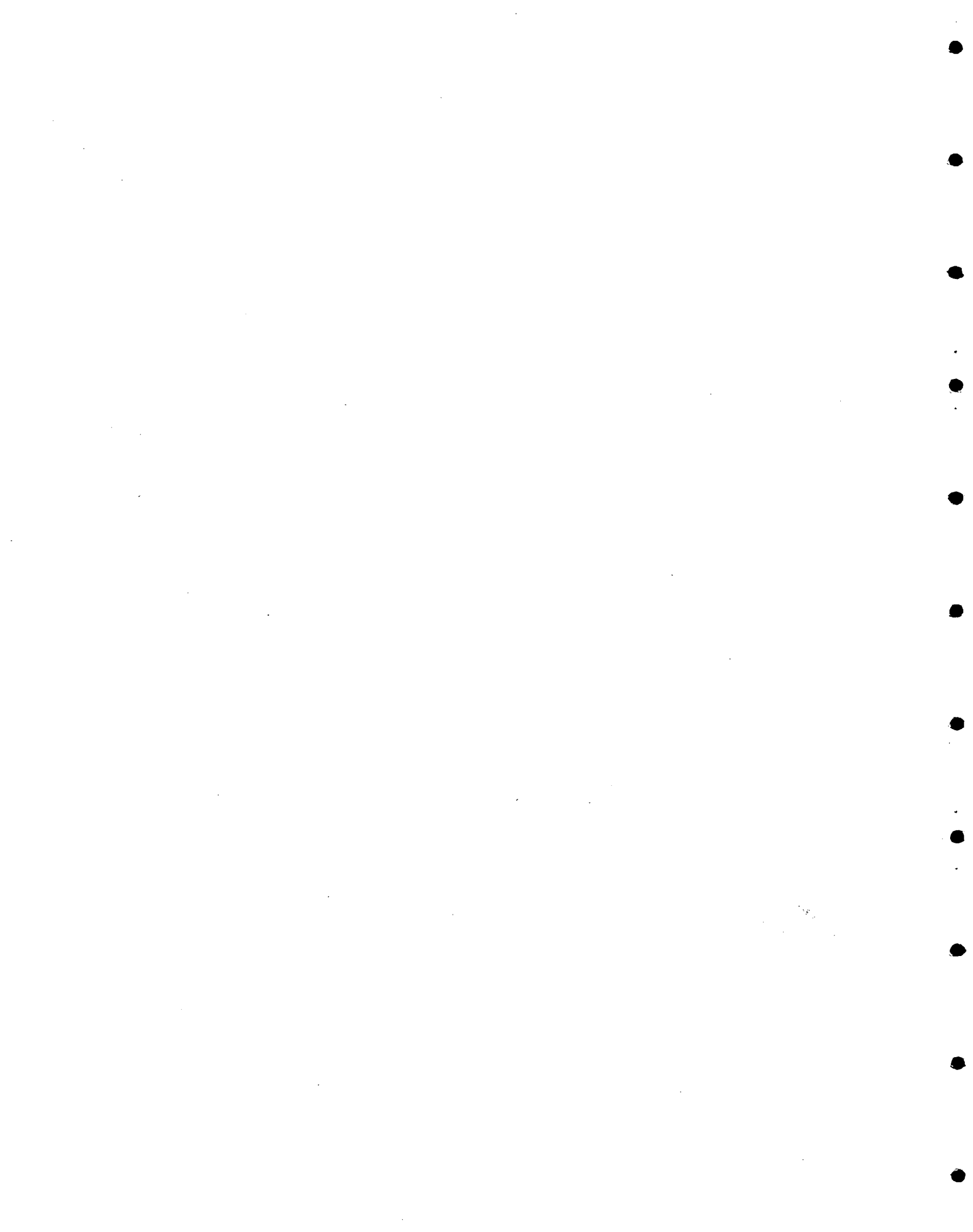
#25. Parents Anonymous	80.1
#38. Group Counseling (children)	77.8
#35. Babysitting	76.9
#18. Emergency Shelter	72.7
#33. Residential Shelter	71.7
#9. Identification/Outreach	58.2

These statistics are, of course, sensitive to errors of omission and misclassification.

The services for which coordinated deliveries were reported by the most Centers were #33. Residential Shelter (6),



#17, Psych. Evaluation (Adult); #34, Day Care; and #37, Special Child Therapy (each reported at seven Centers), and #12, Case Management and Review; #19, Crisis Intervention; #21, Individual Adult Counseling; #23, Couple/Family Counseling; and #36, Medical Care for Children, all of which were reported by half the Centers. Services in five categories were reported as provided directly by ten Centers: #11, Diagnosis; #12, Case Management and Review; #13, Multidisciplinary Team Case Review; #21, Individual Adult Counseling; and #28, Transportation/Waiting.



B. RESULTS BY CENTER TYPE

This section of Volume III presents results of the evaluation by center type. To refresh the memory of the reader, the demonstration centers were classified by administrative base and delivery mode. In the first classification, centers were distinguished as hospital based or social service agency based, while in the second classification, centers were identified as primarily direct (78% or more of the client services were provided directly by the center staff) or coordinated (40% or more of the client services were provided by other agencies). The final classification scheme is reproduced below:

Hospital Based Centers

Honolulu
Newark
Philadelphia
Washington

Social Service Based Centers

Albuquerque
Belton
Chicago
Evanston
Hartford
New York
Oakland
San Diego

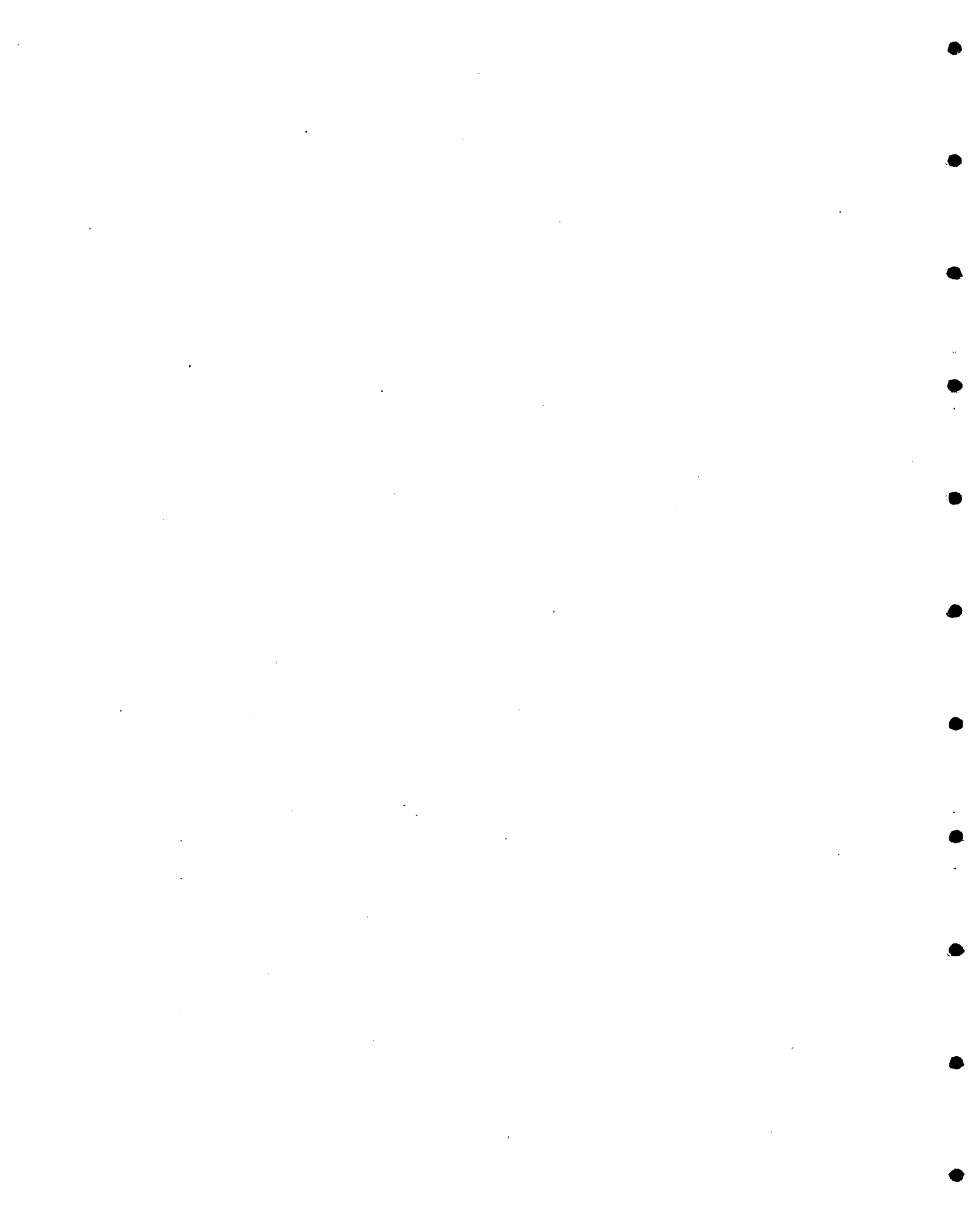
Direct Centers

Albuquerque
Hartford
Oakland
Philadelphia
San Diego
Washington

Coordinated Centers

Belton
Chicago
Evanston
Honolulu
Newark
New York

On the pages which follow, there are 39 Figure 7s and 7As which show the percentage of actual cost expended and the percentage of total value in each quarter for each of the 39 service categories. Additionally, the average percentage actual cost or total value for the year is shown.

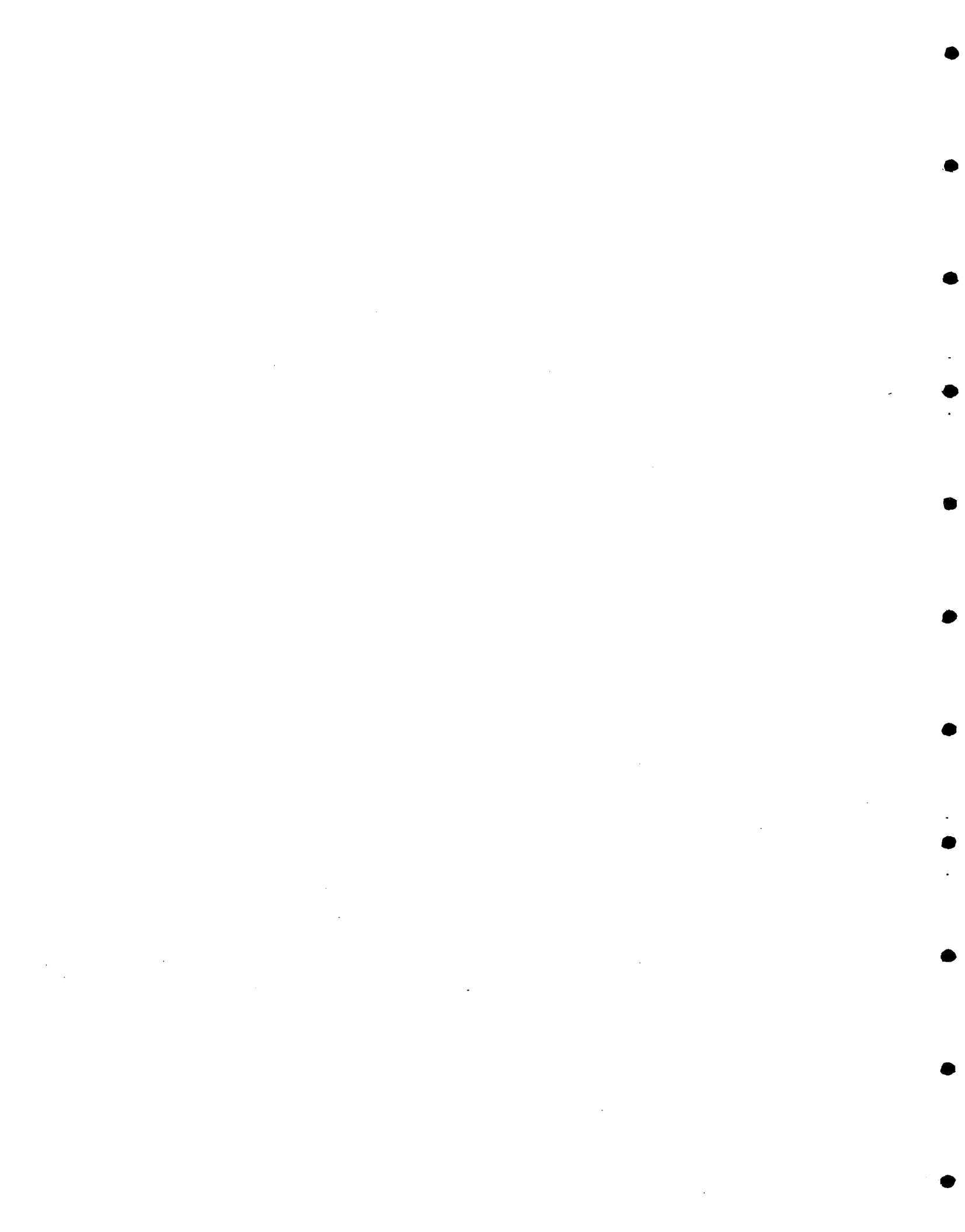


It should be noted that a few of the Figures contain data for only the last two quarters of the fiscal year. This was done only in those instances in which the categories changed substantially from the first two quarters.

A quick perusal of the figures will show that, for many of the categories, there were only slight differences by center type. Among the service categories that were different by center type were categories #0 (general overhead) and #1 (administration). For both of those service categories, the yearly average percentages of actual cost and total value were very similar for the medical based centers and the direct centers. The social service based centers were also similar in percentages to the coordinated centers. In percentage of actual cost and total value expended for general overhead, the medical and direct centers were higher than the social and coordinated centers. However, the opposite was true of administrative costs.

Data for the service category Coordination (#6) was only available for the last two quarters of the fiscal year, but it is interesting to note that again, the medical and direct centers were similar in the percentages of actual cost and total value expended. Both center types were lower in those percentages than the social and coordinated centers, which were again nearly equal.

Case Management and Review (#12) showed a decline in the percentage of actual cost and total value expended for the four quarters of the year. For the year, the lowest percentage of actual cost and total value was reported by the medical centers and the highest percentages were reported by the social centers.

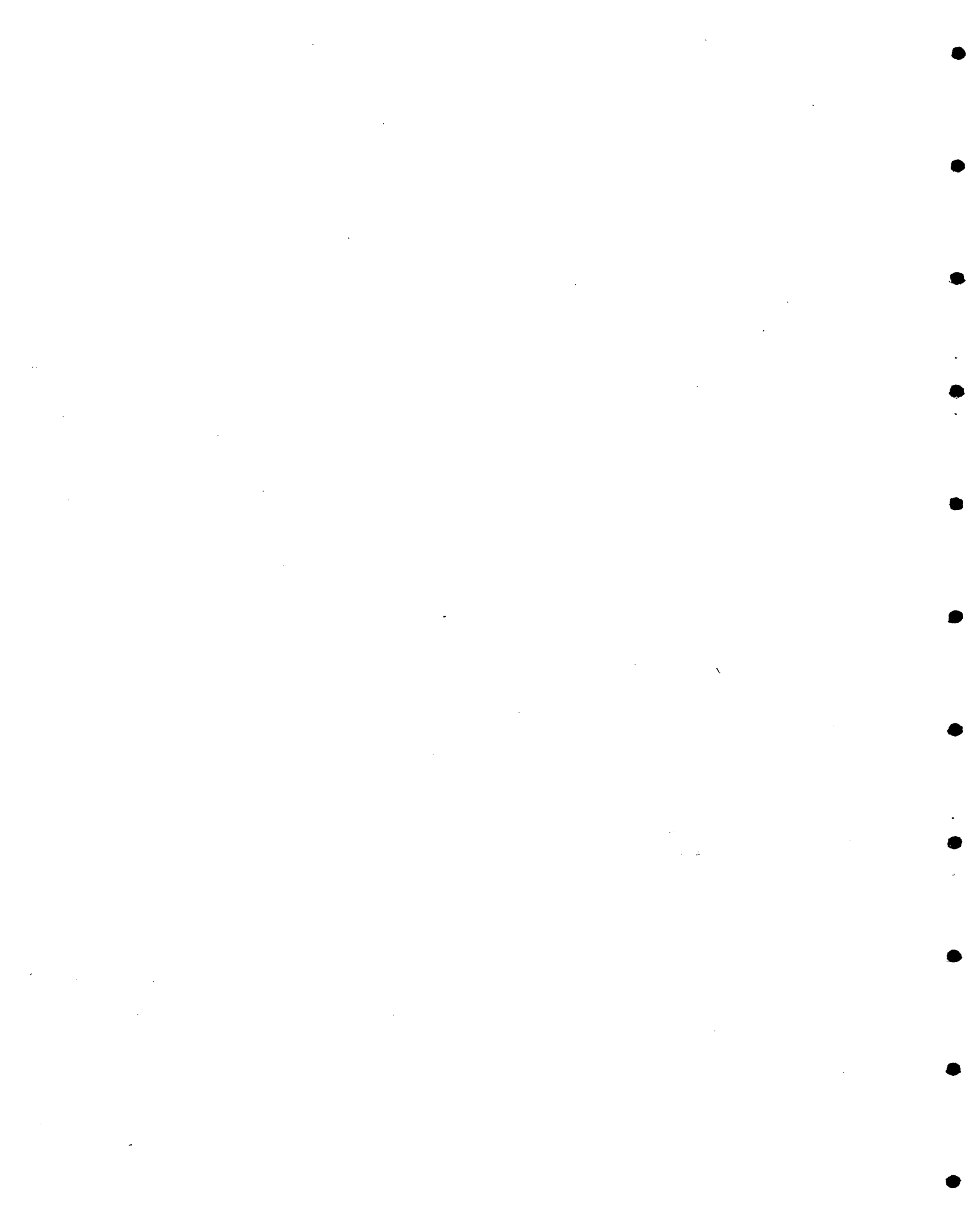


For Couple/Family Counseling (#23), the Figures show that there was a general upward trend in the percentages of actual cost and total value expended. Although the magnitude of the differences was small, the general trend of medical and direct centers looking similar to each other and different from the social and coordinated centers prevailed. The same trend was evident in Homemaking (#27).

The percentage of actual cost allocated to Emergency Medical Care (#32) was very small for all four center types; however, the percentage of total value in this category was considerably larger for the direct and medical centers -- particularly in the third quarter. It is interesting to note that no pattern of total value percentages could be discerned from the data, and that over the year, the average percentage of total value expended in this category was highest for the medical centers and lowest for the social centers.

The medical and direct centers had very low percentages of actual cost and total value reported for the Residential Shelter category (#33). However, much greater percentages of actual cost and total value were reported by the social and coordinated centers. Again, the two sets of centers were nearly equal in the percentages of actual cost and total value reported for the year.

Medical Care for Children (#36) had a pattern similar to the one reported above for Emergency Medical Care in that the percentages of actual cost allocated to this service category were very low for all center types. However, the percentage



of total value reported in this service area differed by center type. The medical and direct centers reported considerably higher percentages of total value than the social and direct centers for each quarter beginning with the second quarter.

Overall, the data seem to indicate that the medical centers are quite like the direct centers in terms of percentages of actual cost and total value expended for a great number of the service categories, and the social and coordinated centers are quite similar. The Figures 7 and 7A graphically show that the two sets of centers are different from each other. This is not seen as an artifact of the data since both the direct and coordinated center classifications contain the same number of medical centers (2) and social centers (4).

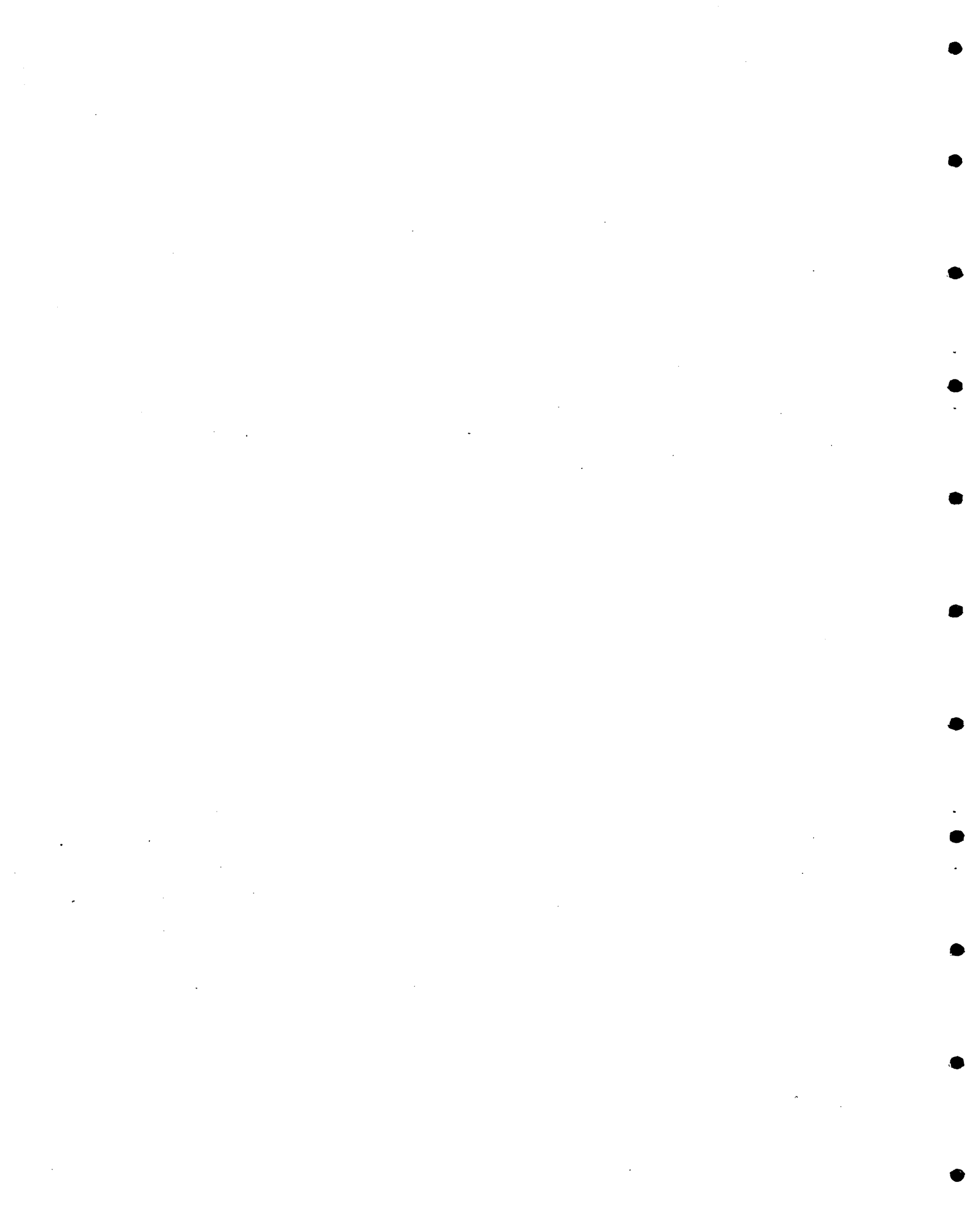
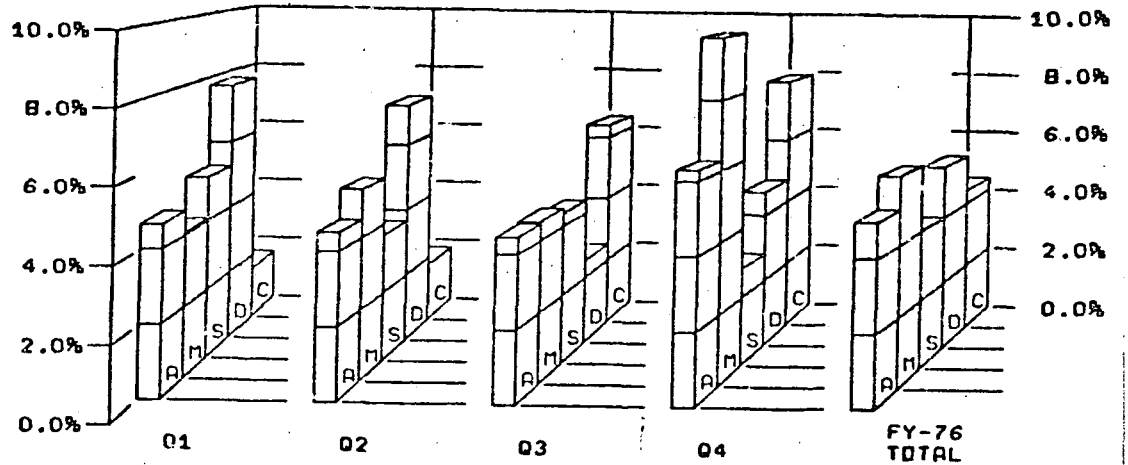


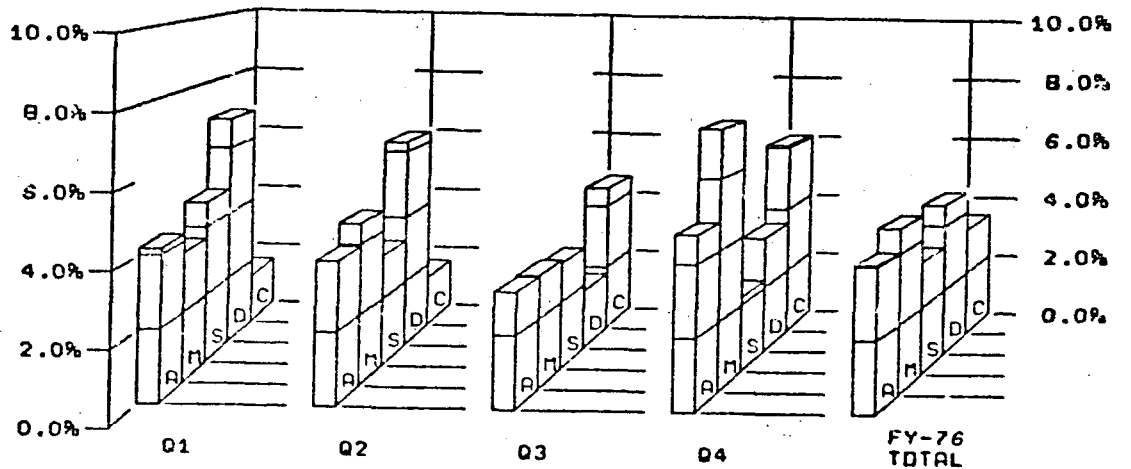
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
GENERAL OVERHEAD



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
GENERAL OVERHEAD



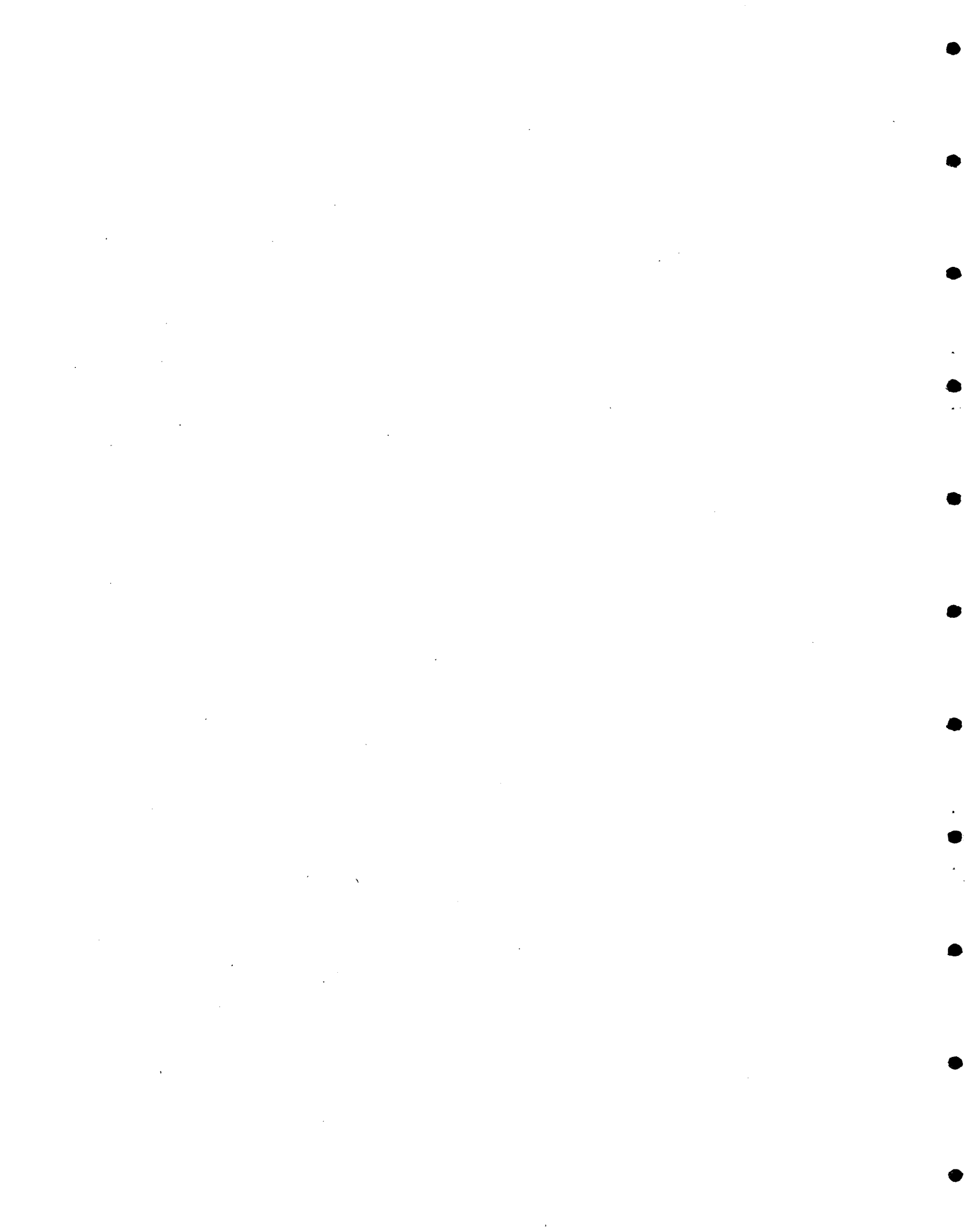
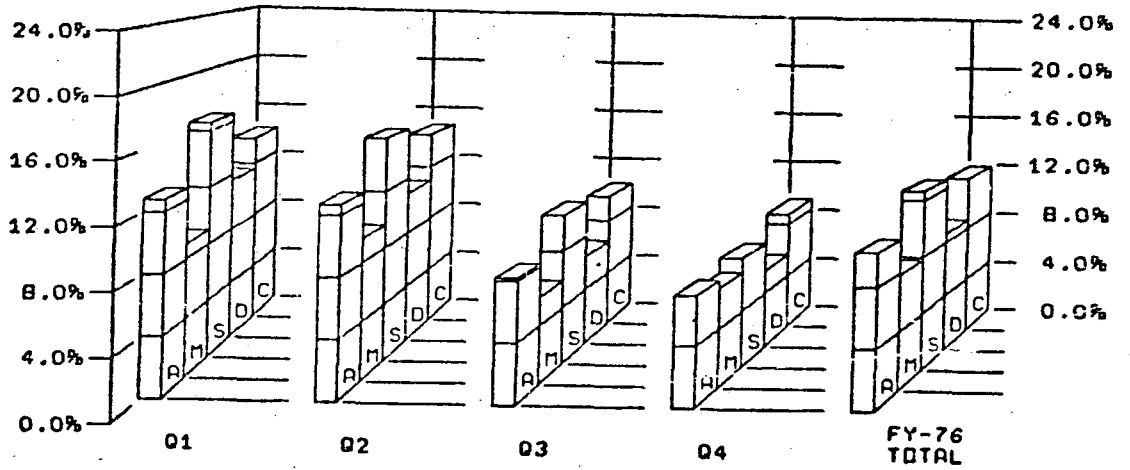


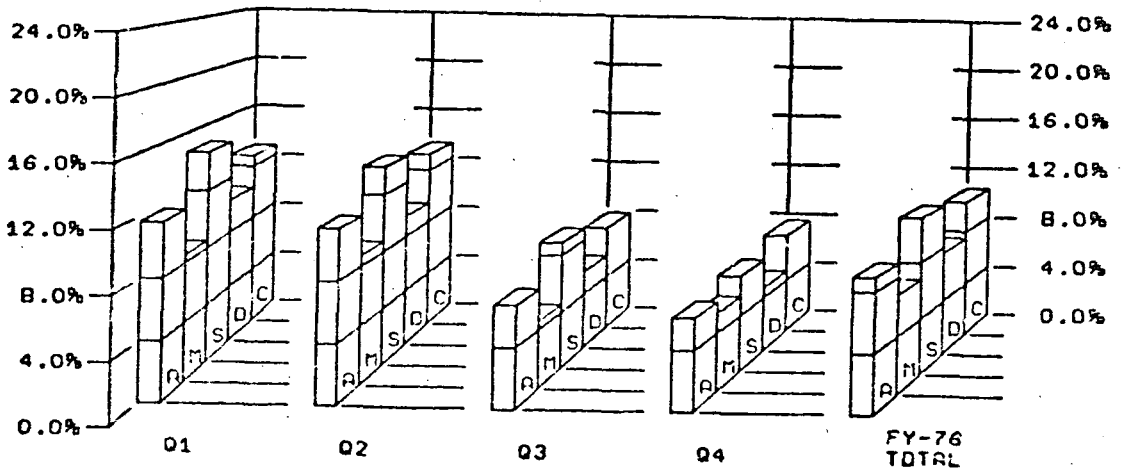
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 ADMINISTRATION



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 ADMINISTRATION



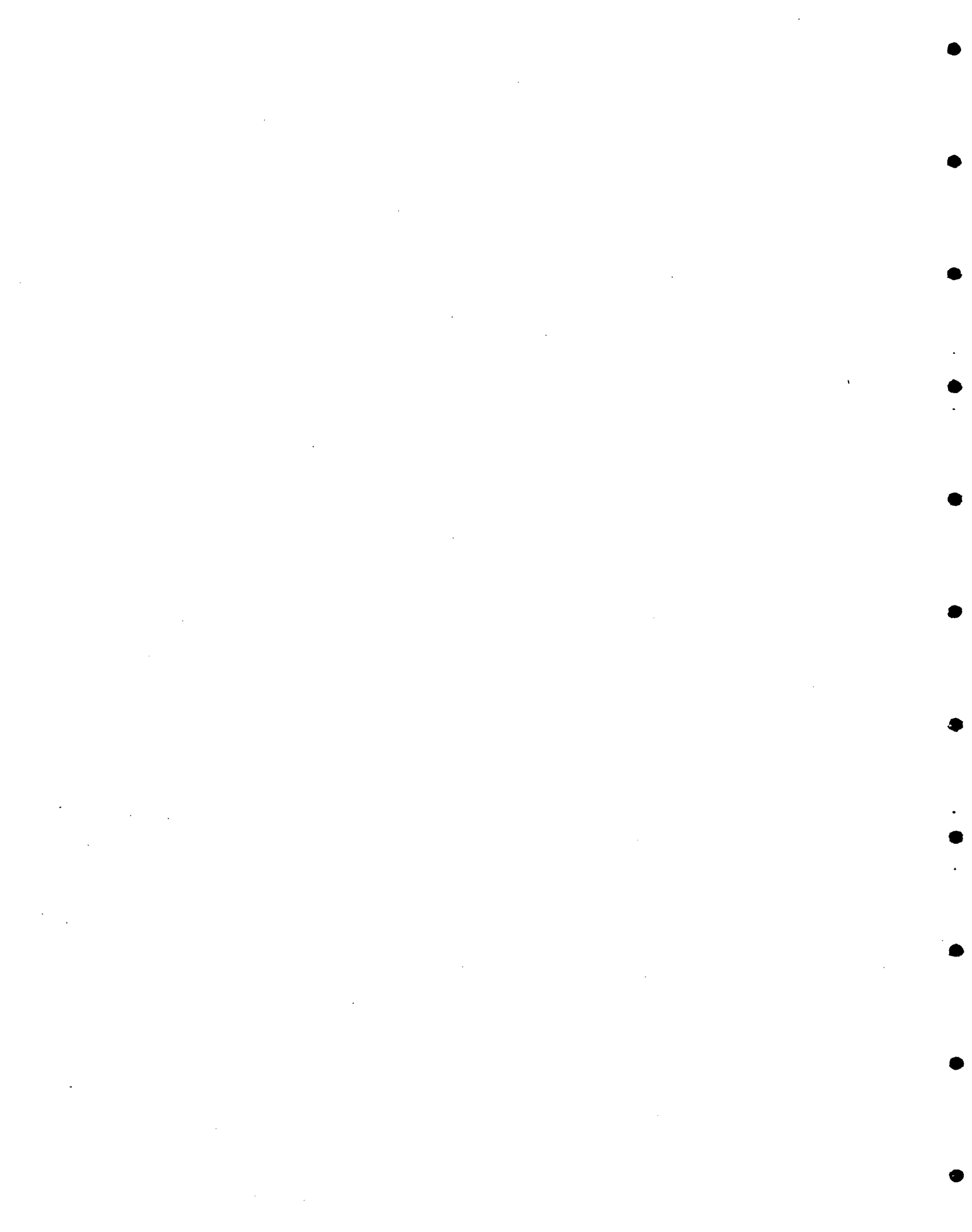
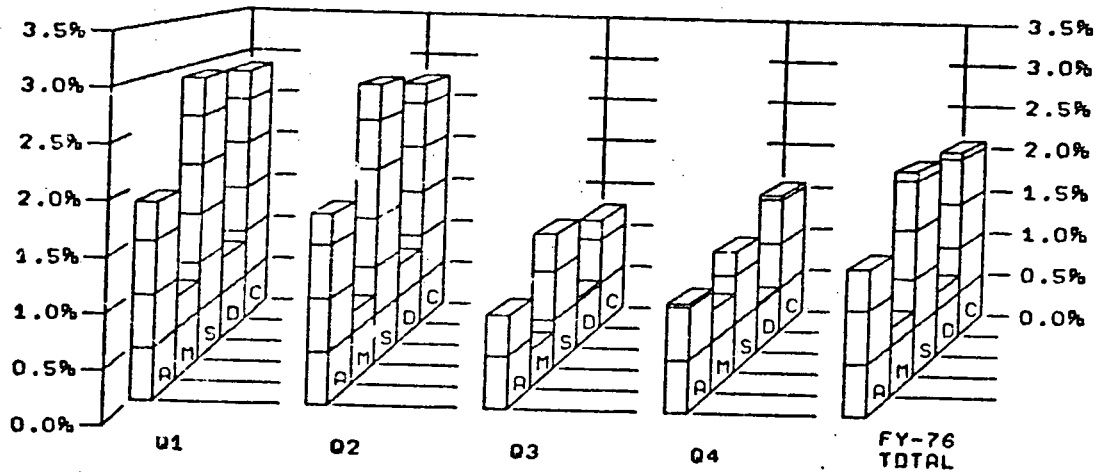


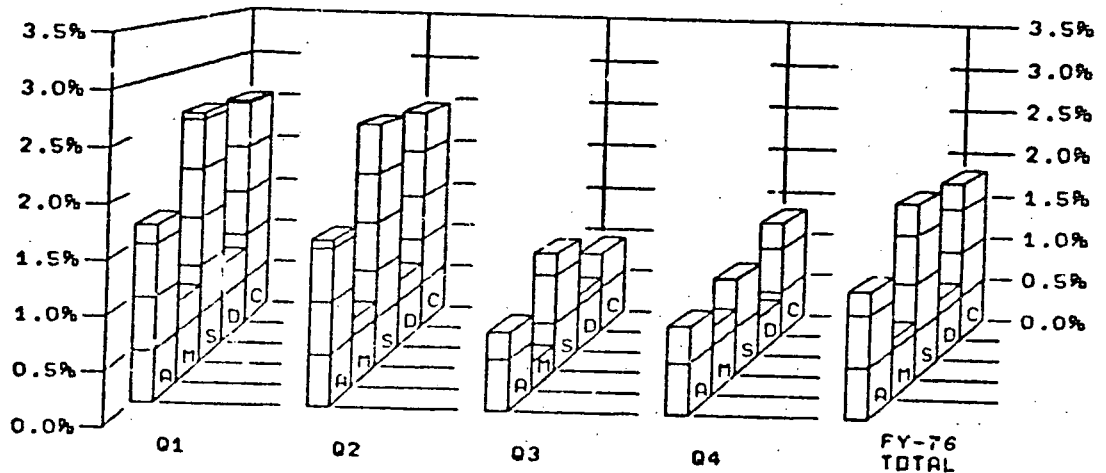
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 RESEARCH



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
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- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 RESEARCH



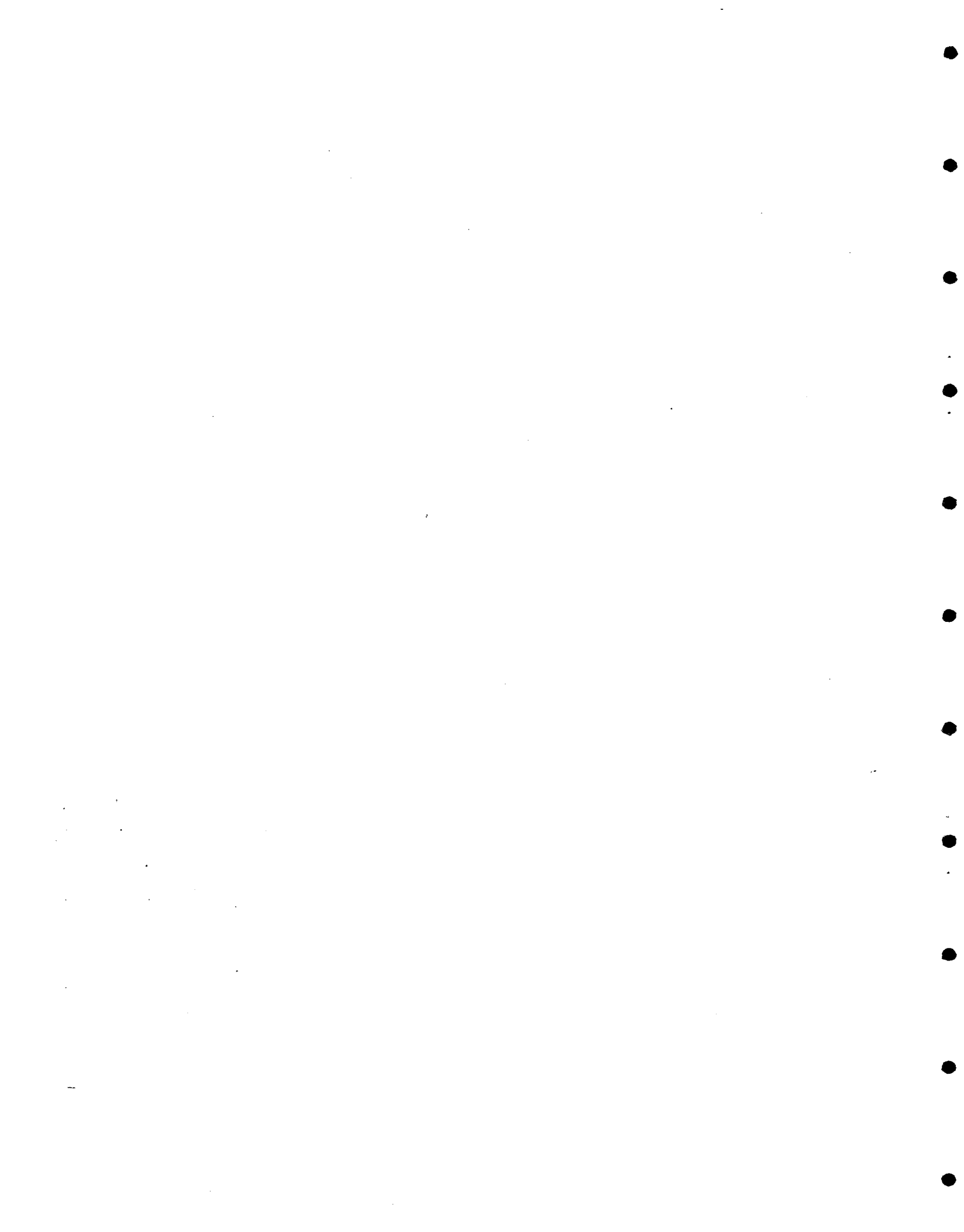
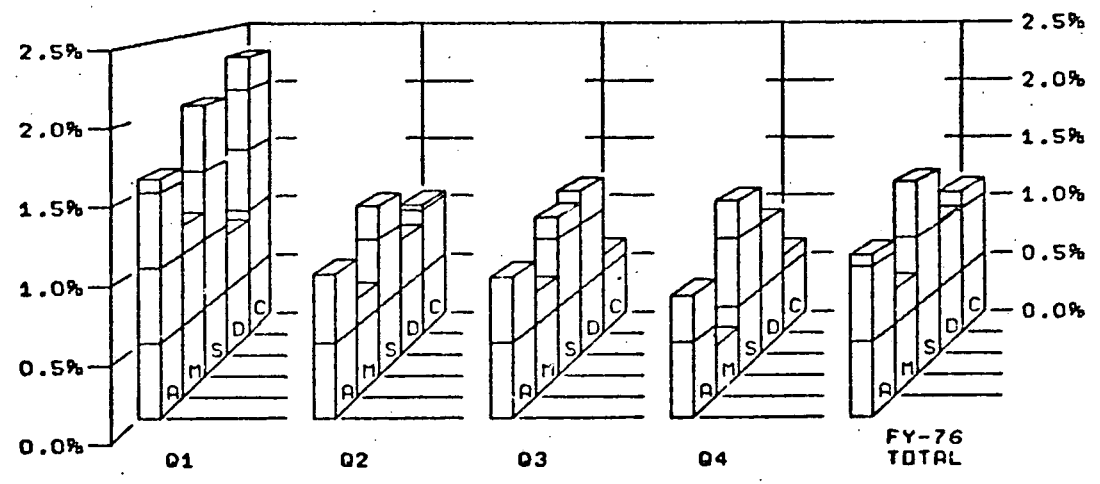
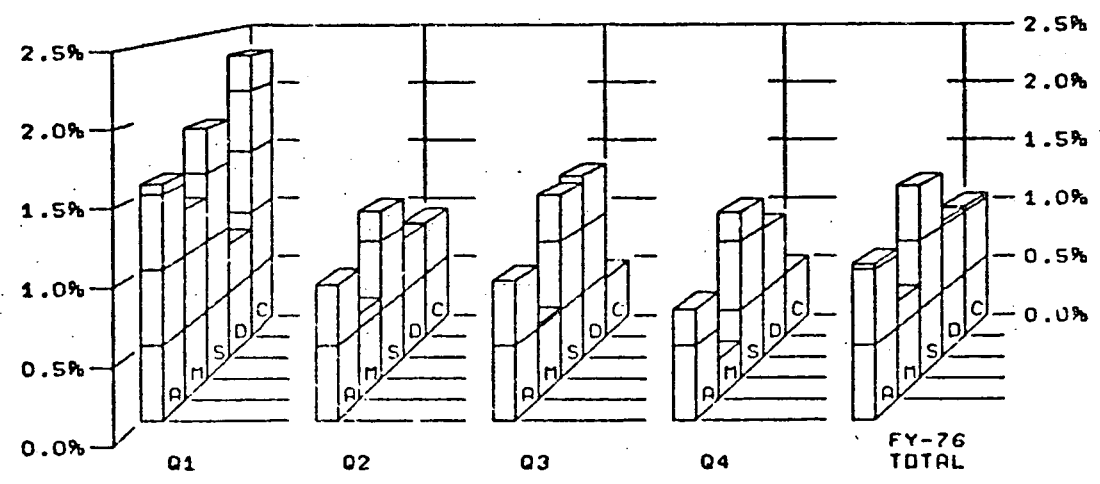


FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 EVALUATION



KEY
A- MEAN FOR ALL CENTERS
M- HOSPITAL BASED CENTERS
S- SOCIAL SERVICE BASED
D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 EVALUATION



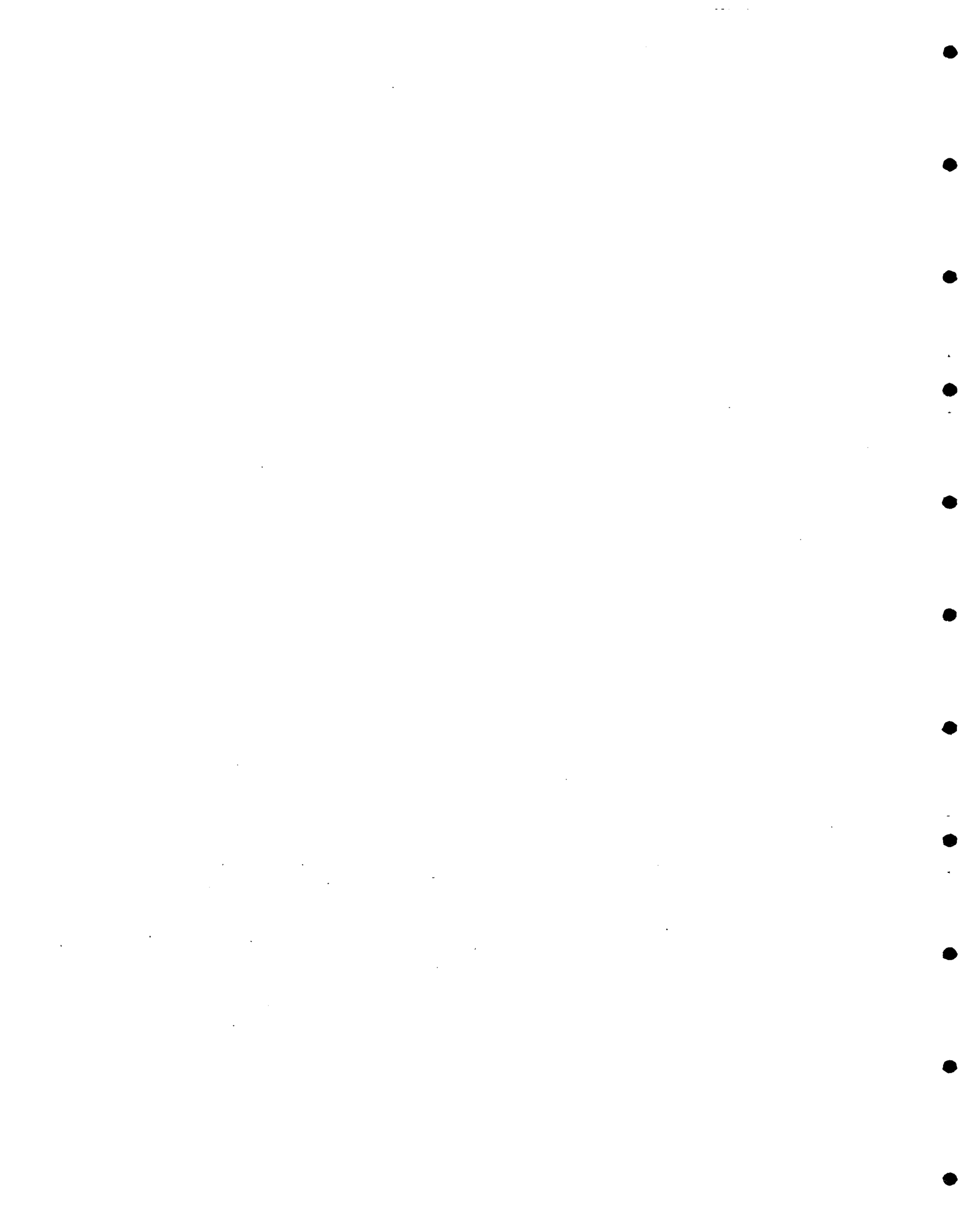
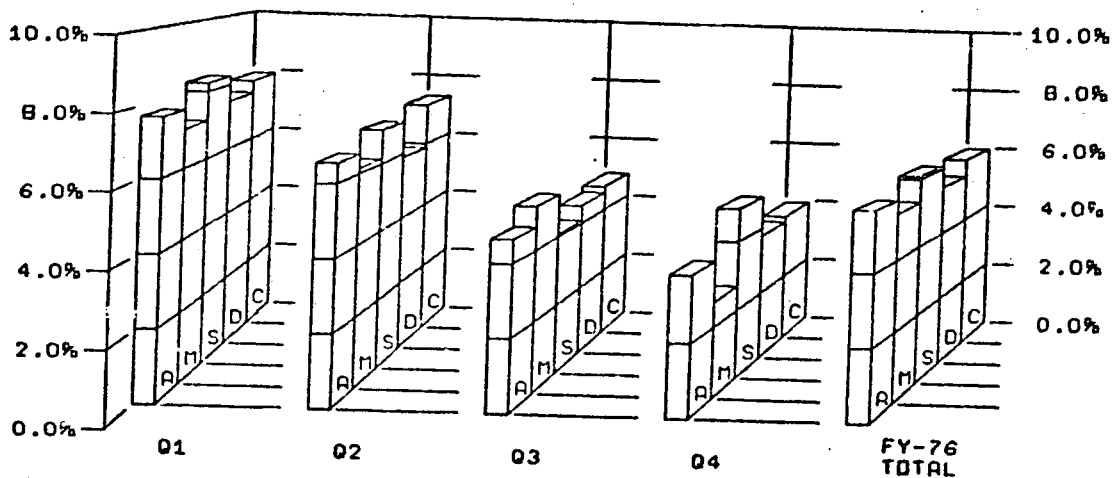


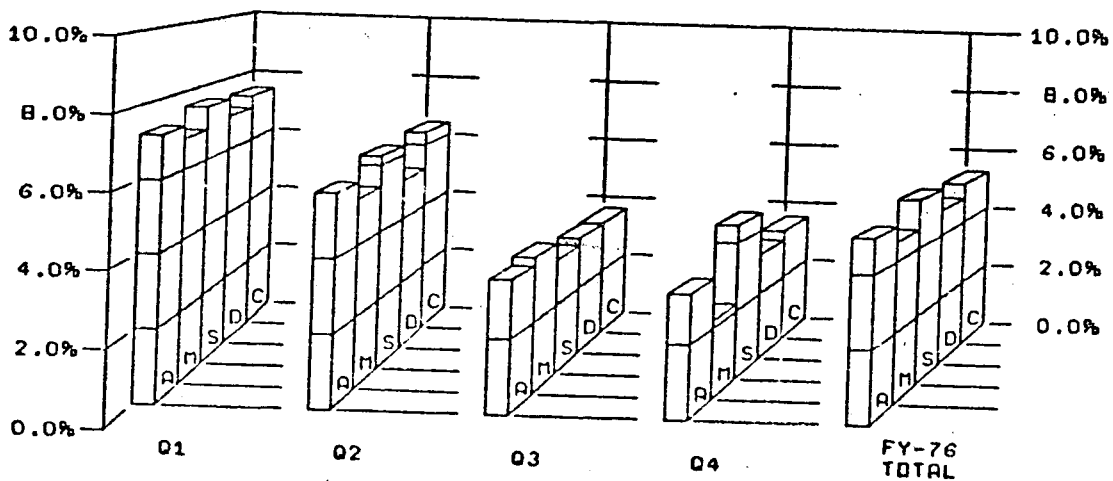
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
STAFF DEVELOPMENT



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
STAFF DEVELOPMENT



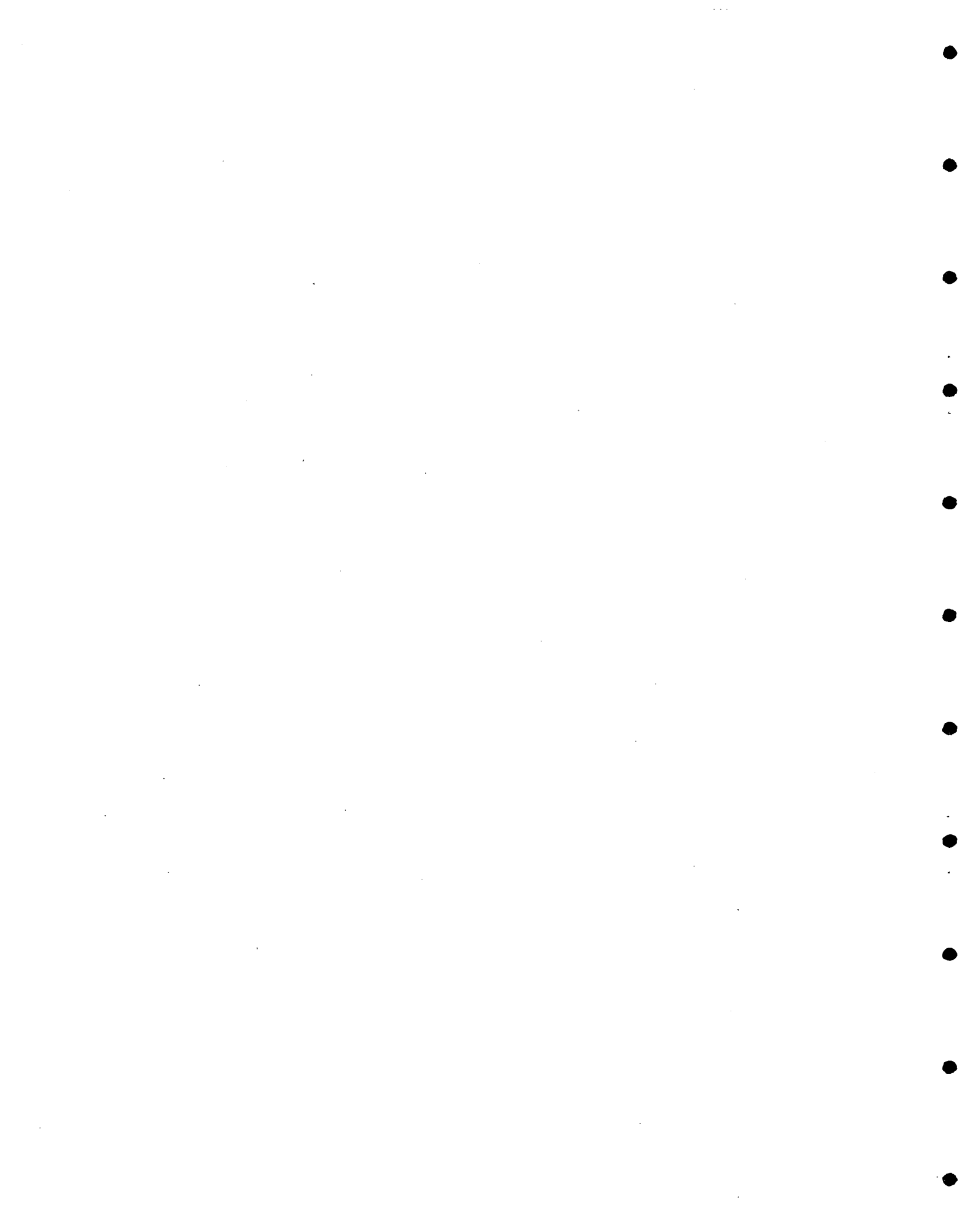
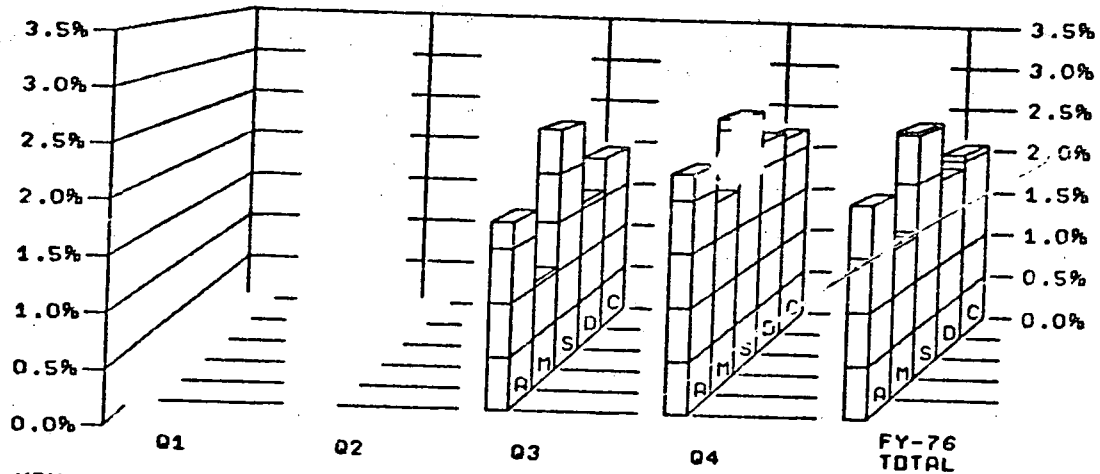


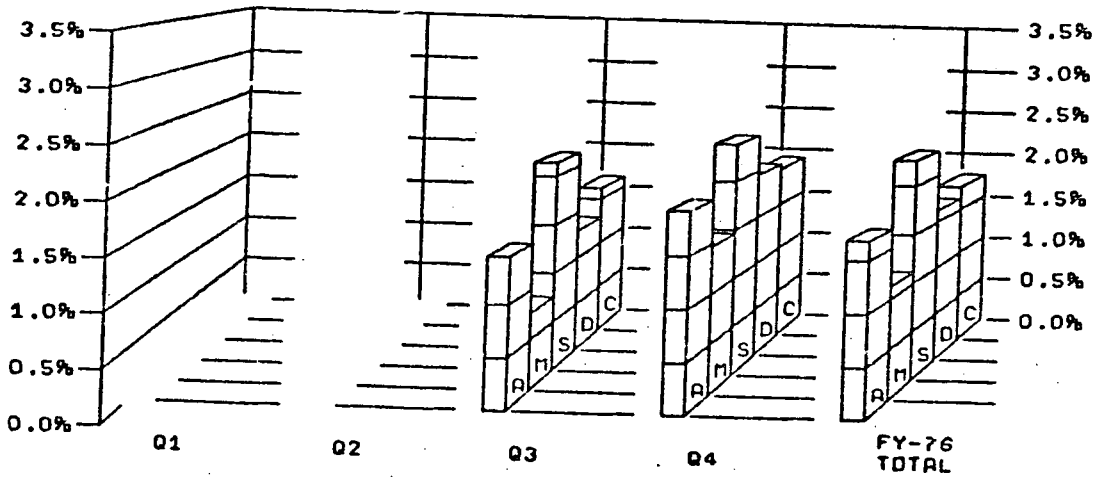
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
COMMUNITY EDUCATION



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
COMMUNITY EDUCATION



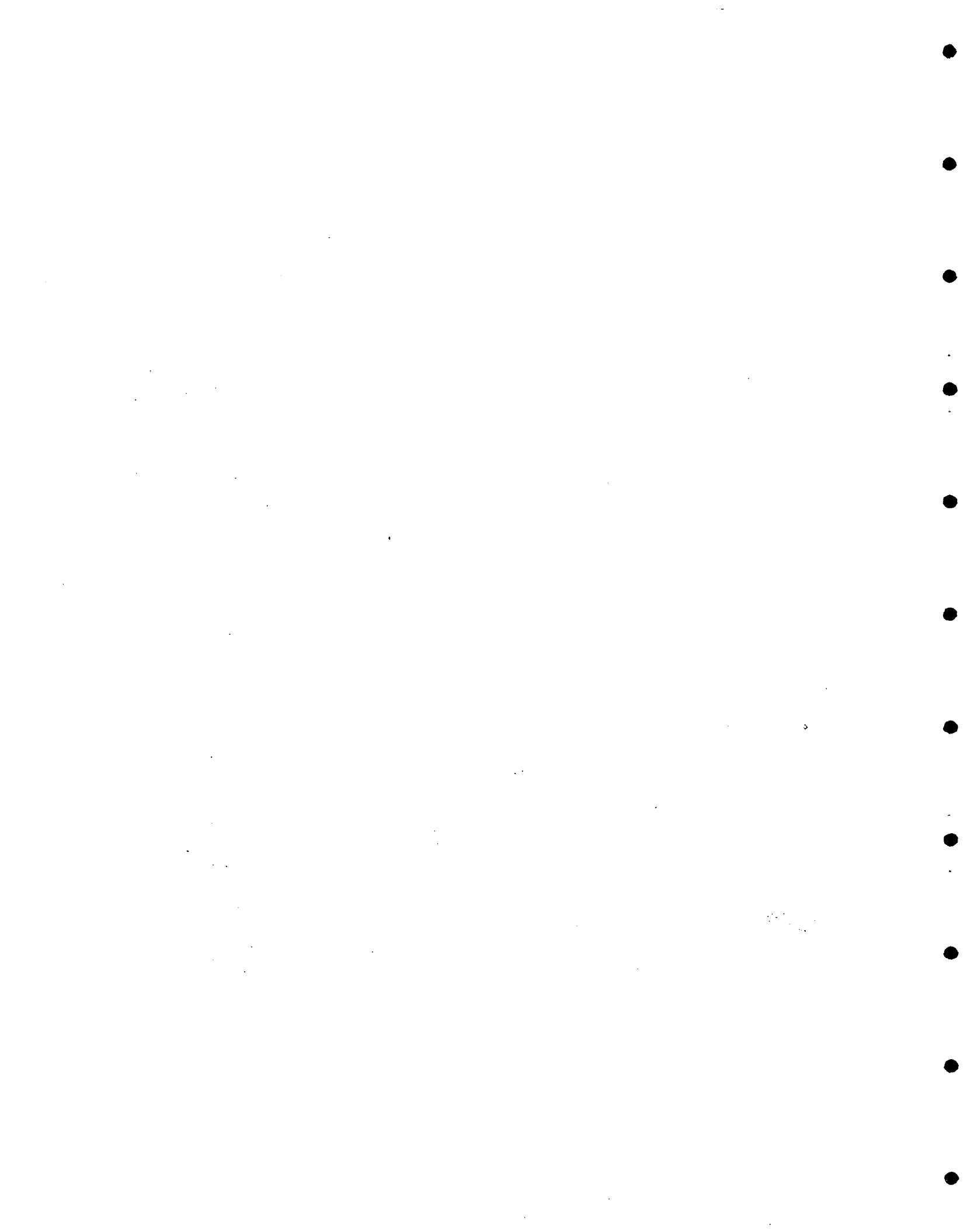
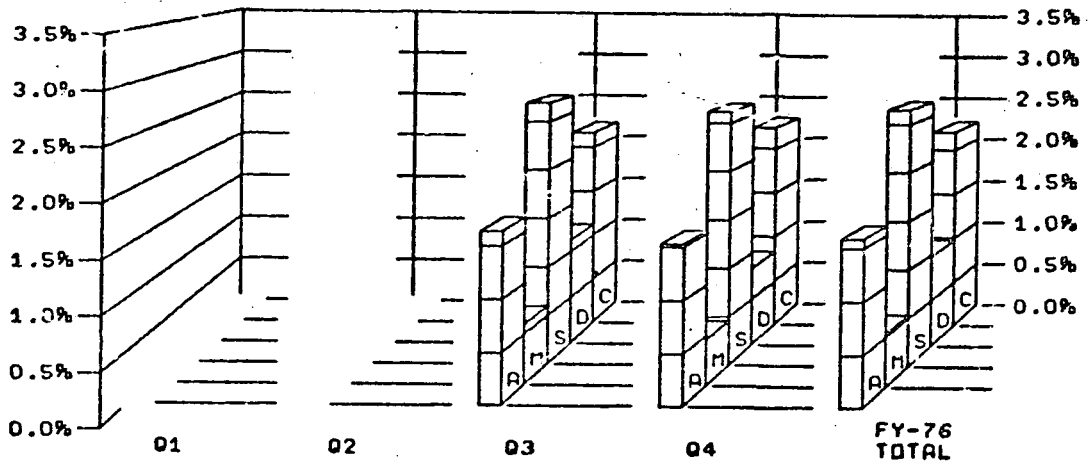


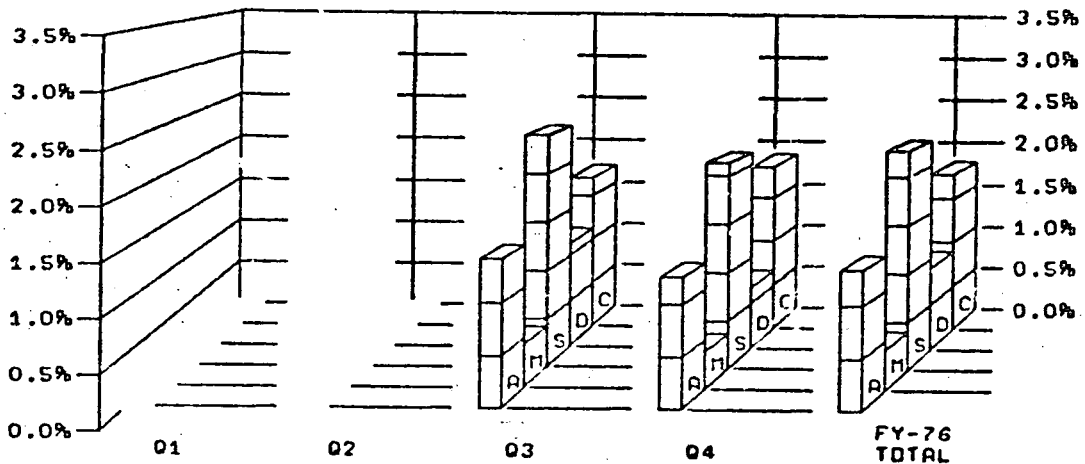
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
COORDINATION



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
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- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TDAL VALUE BY CENTER TYPE AND QUARTER, FY-76
COORDINATION



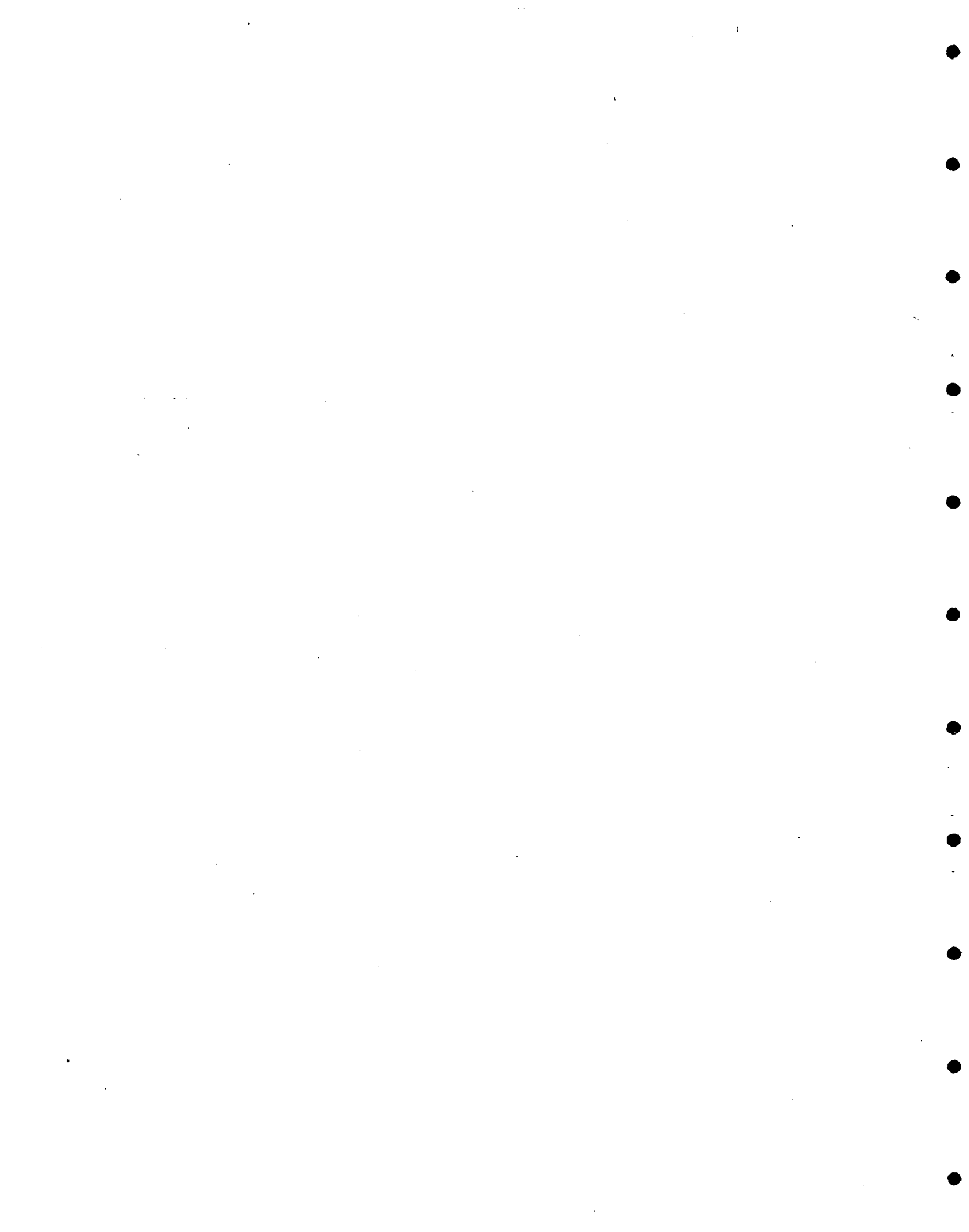
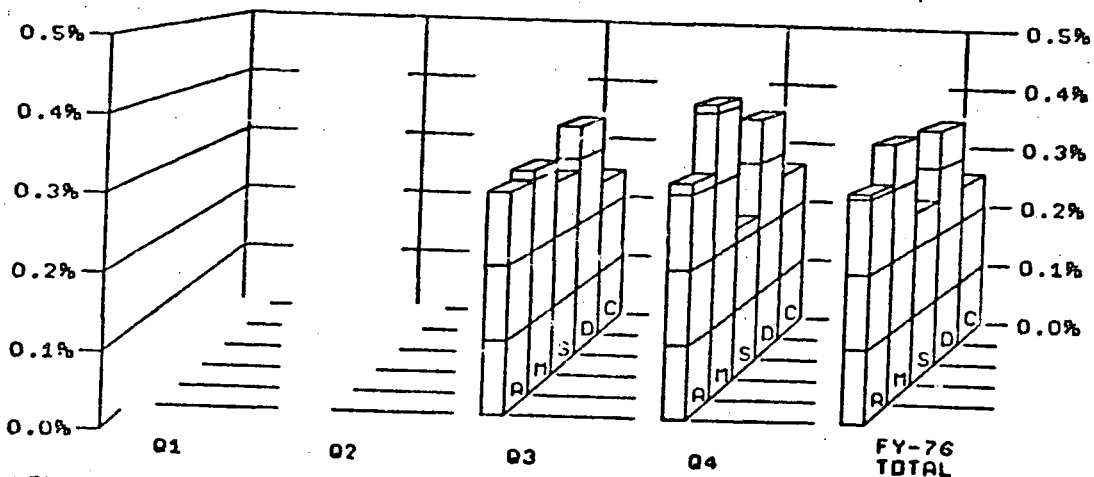


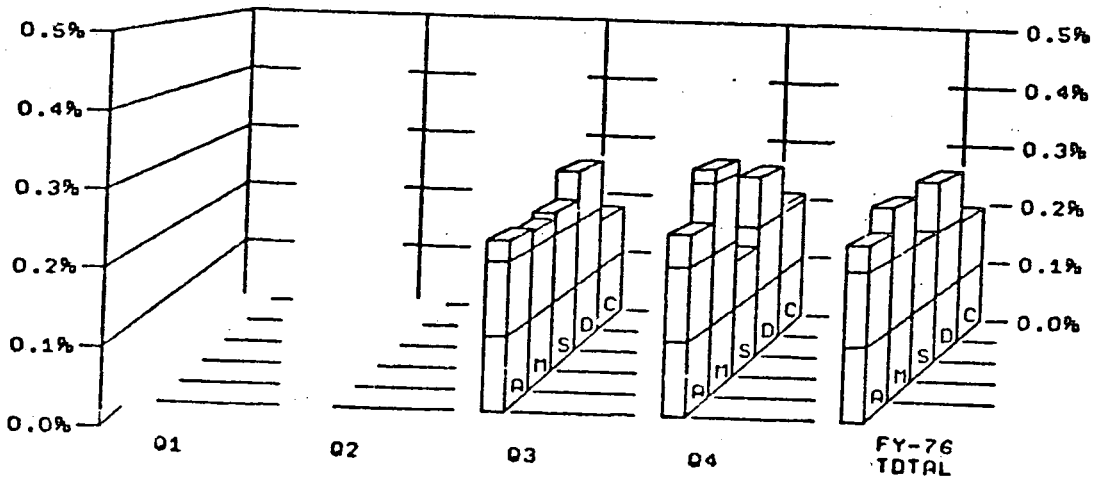
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 LEGISLATION



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 LEGISLATION



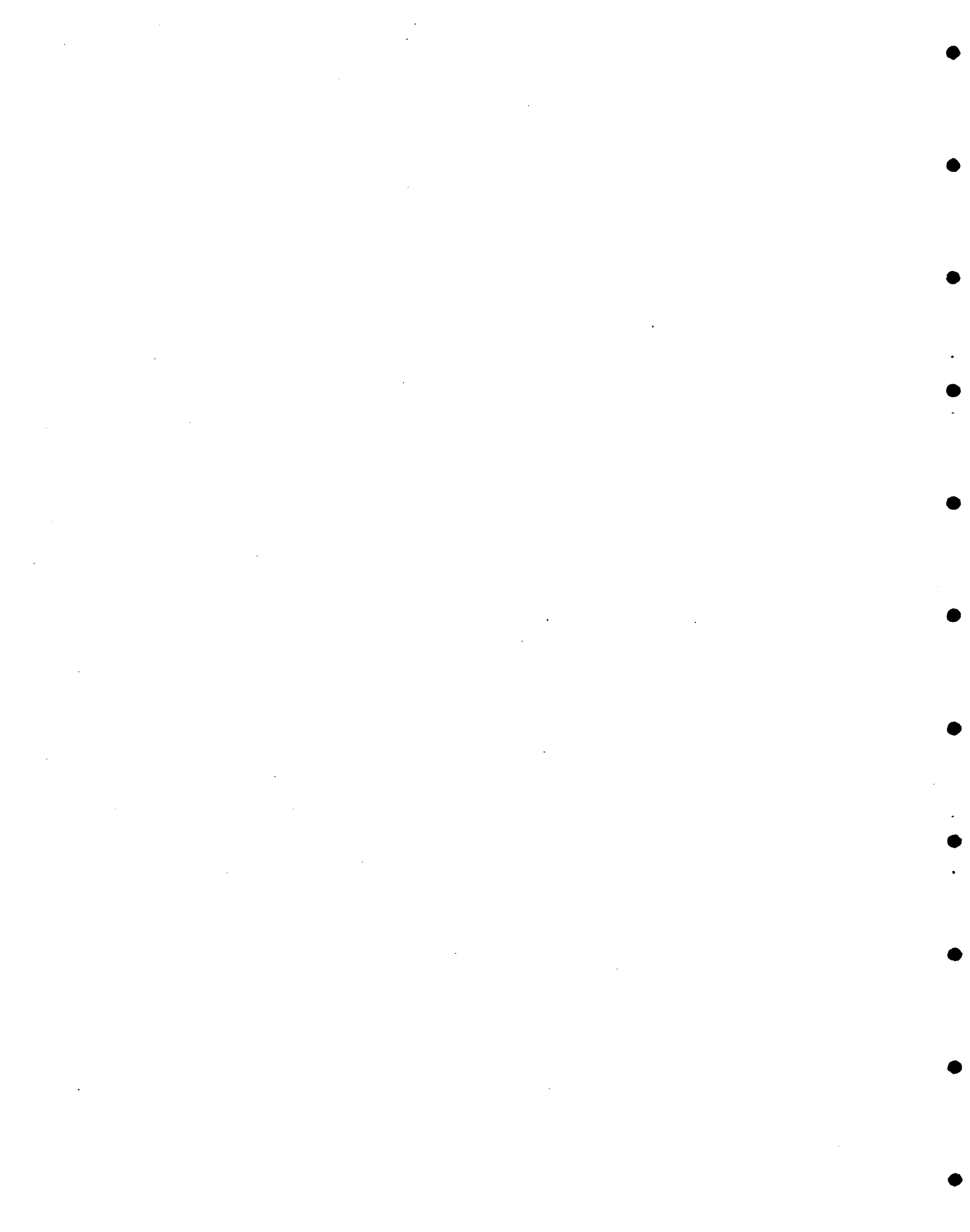
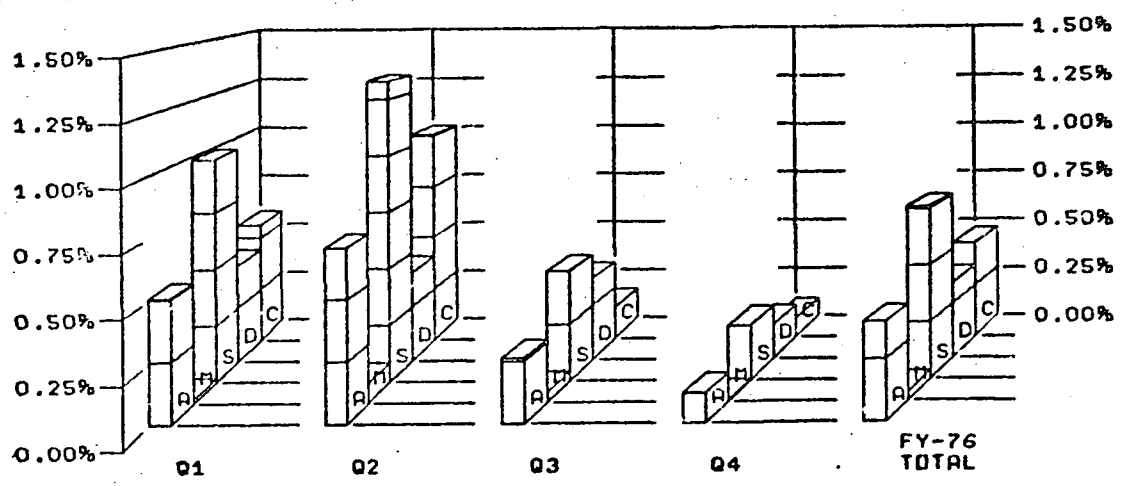


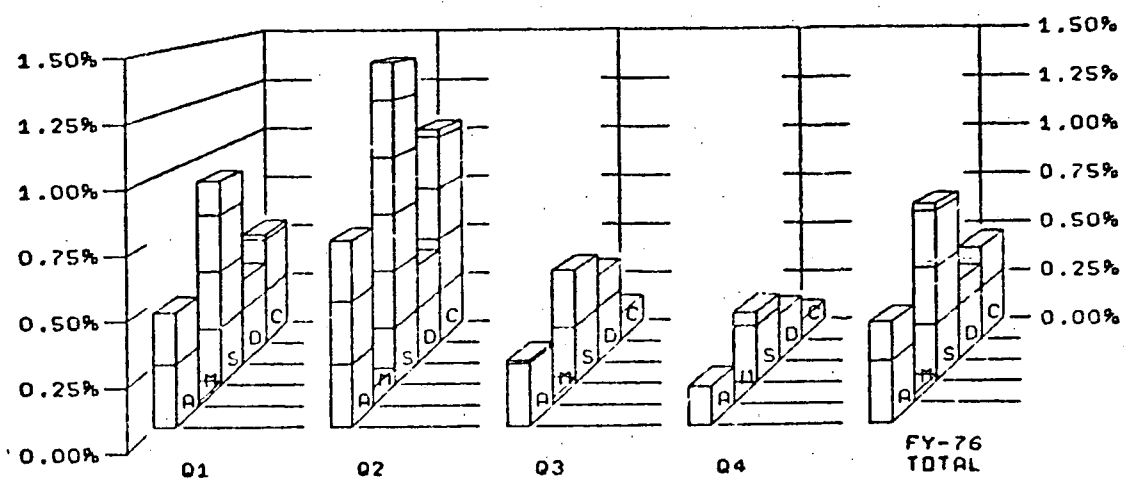
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 PREVENTION



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 PREVENTION



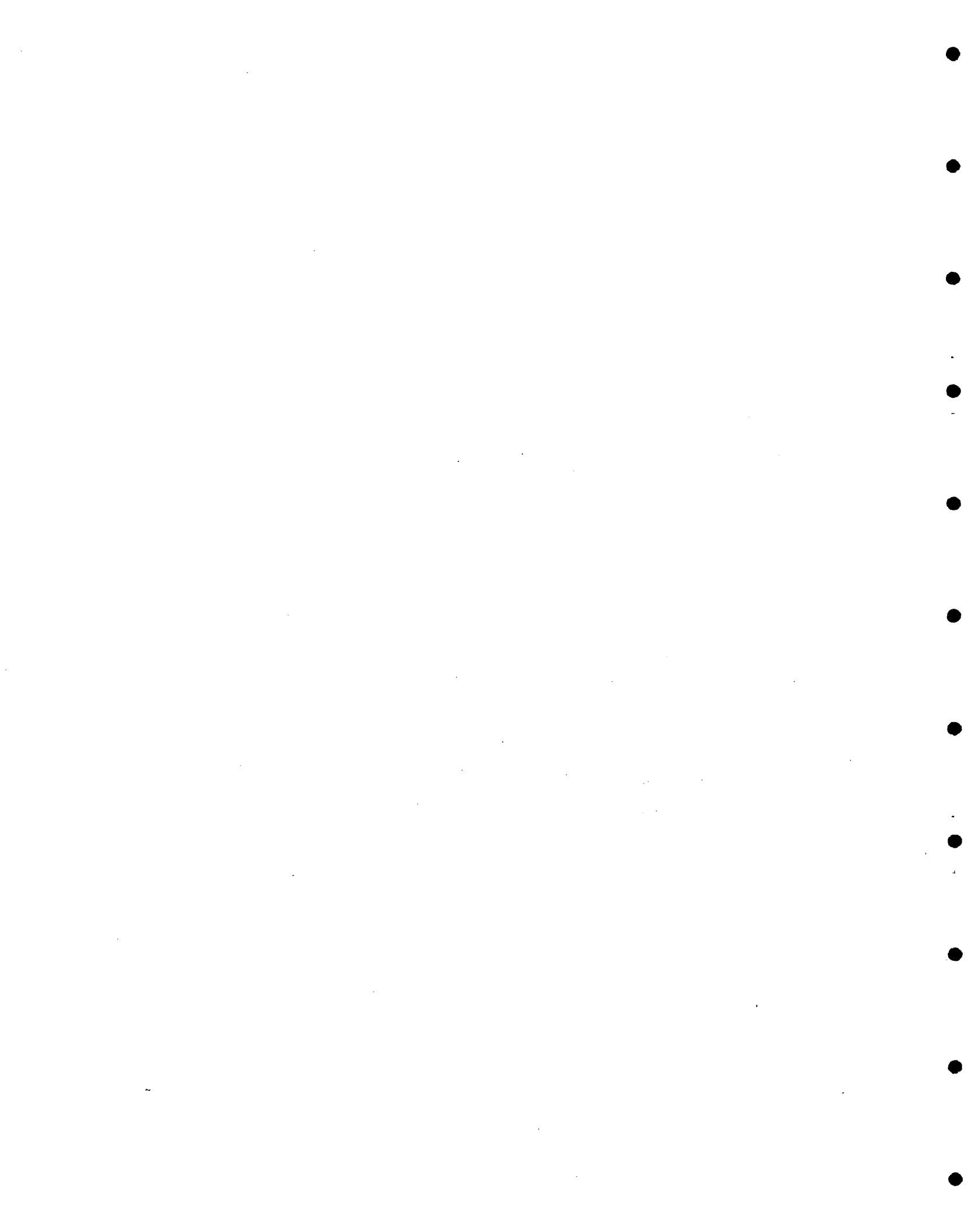
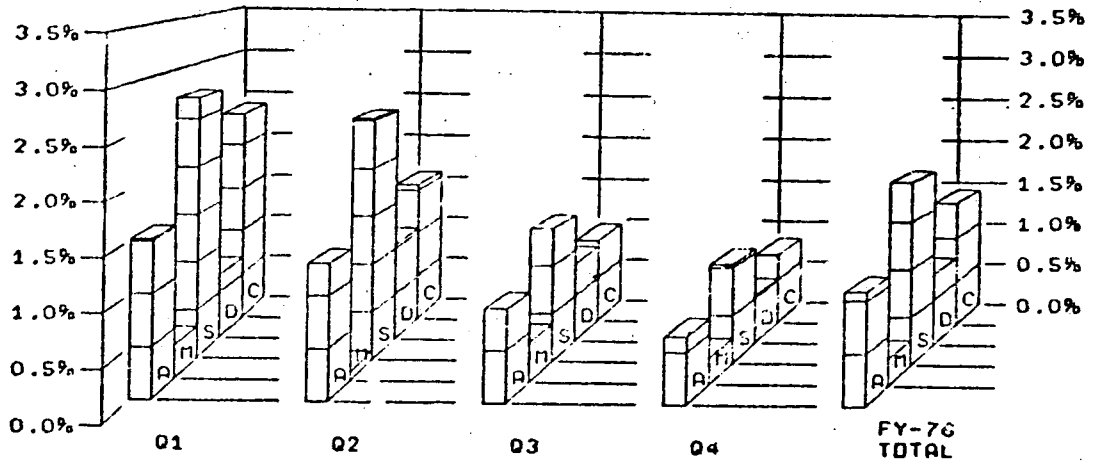


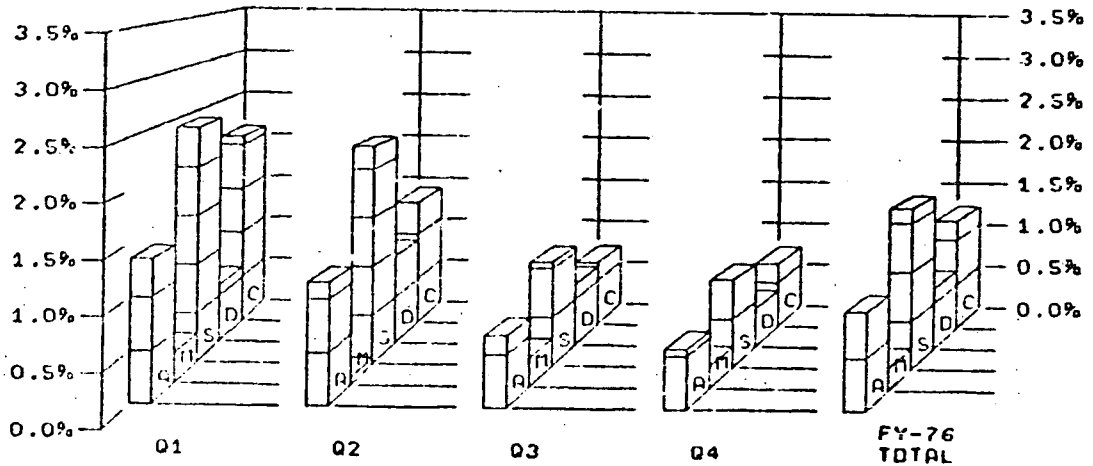
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
IDENTIFICATION/OUTREACH



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
IDENTIFICATION/OUTREACH



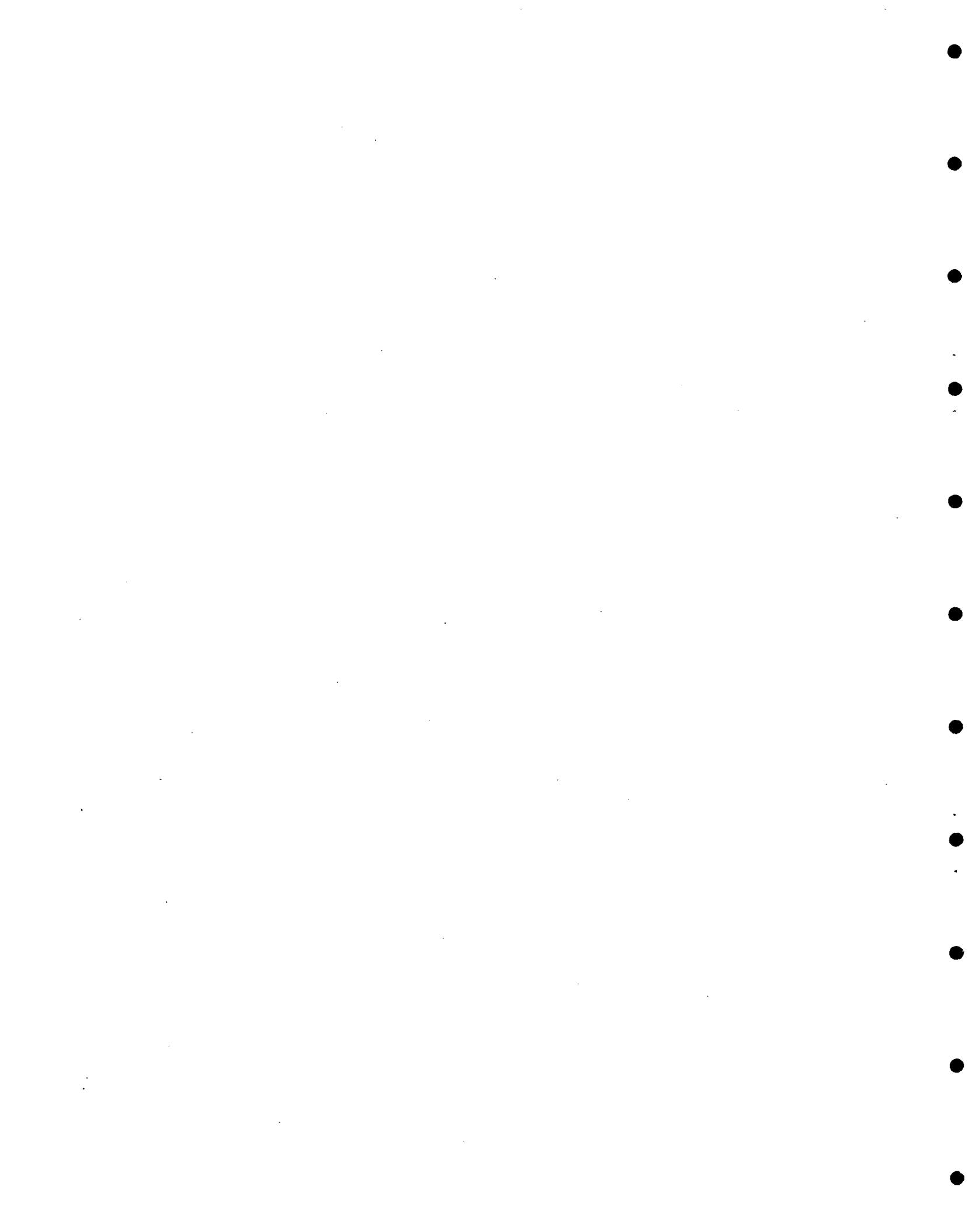
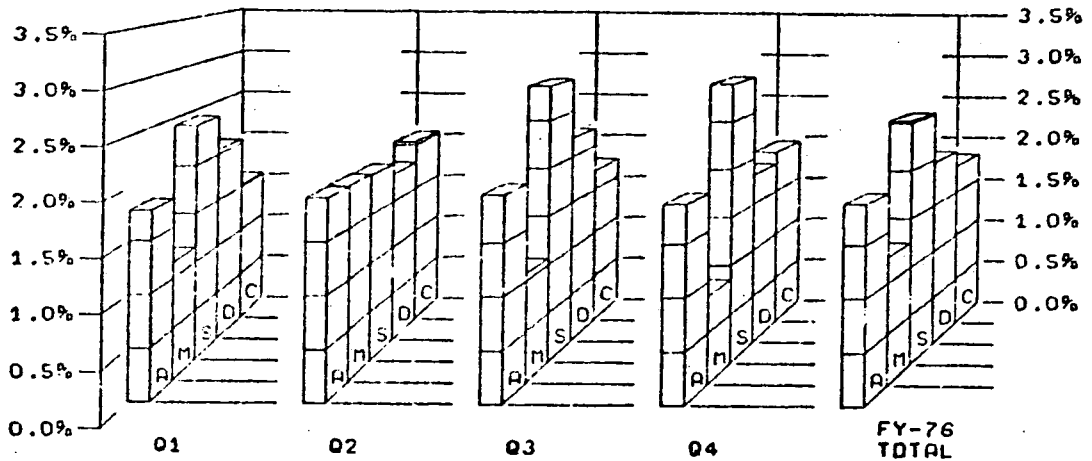


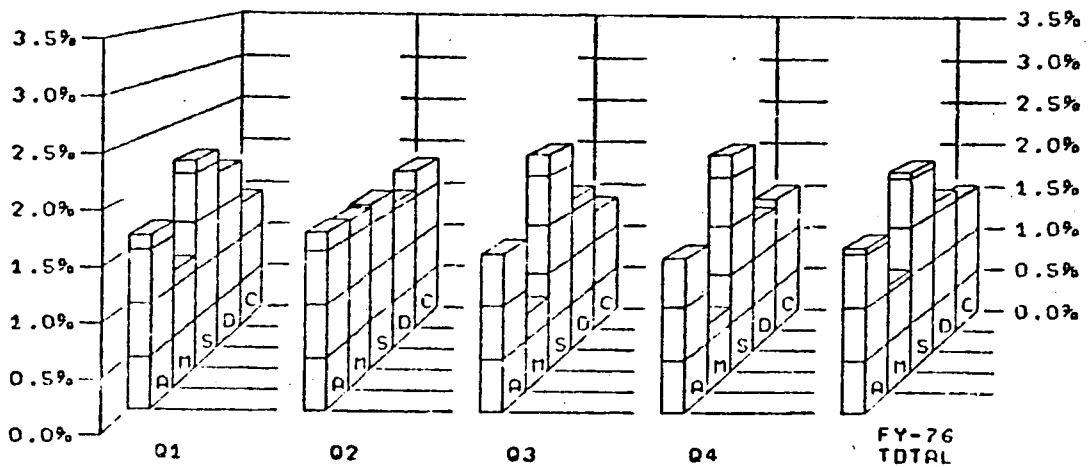
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
INVESTIGATION/INTAKE



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
INVESTIGATION/INTAKE



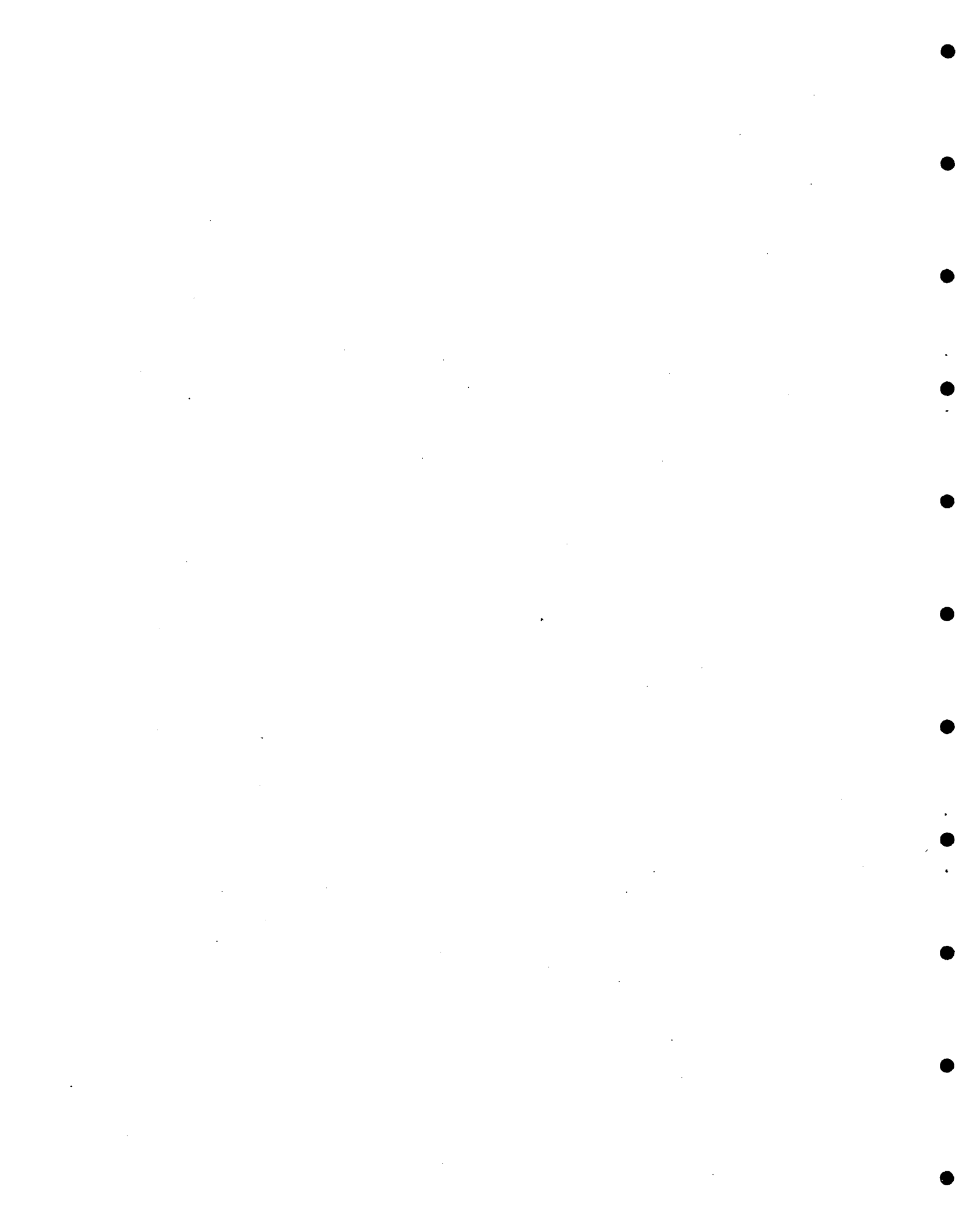
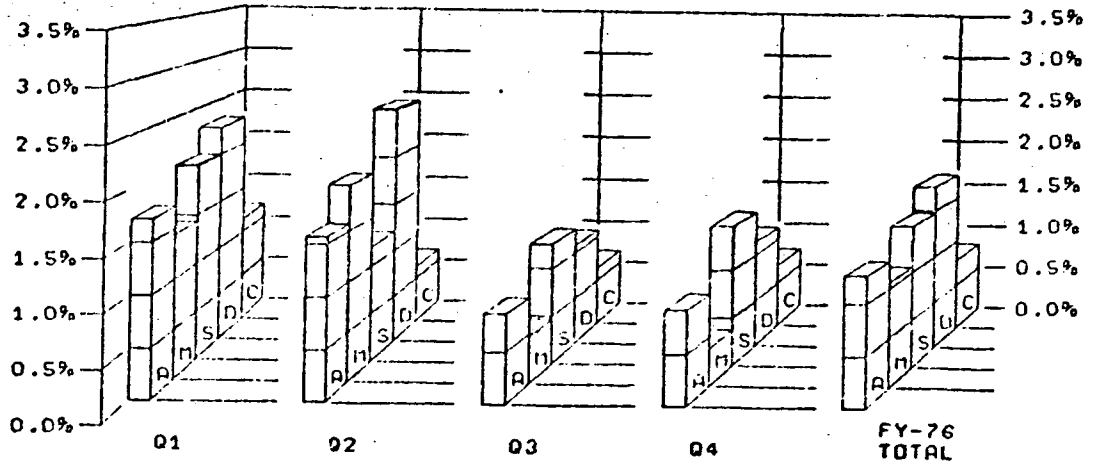


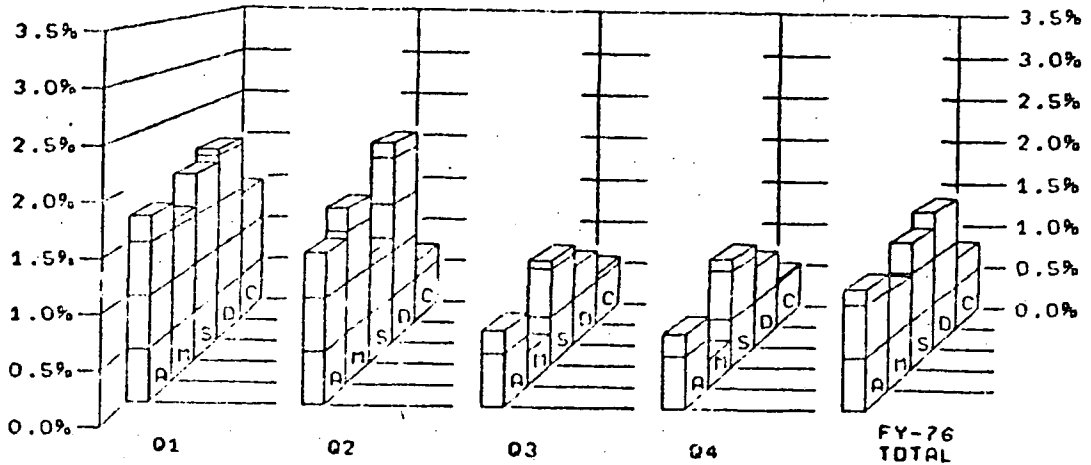
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
DIAGNOSIS



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
DIAGNOSIS



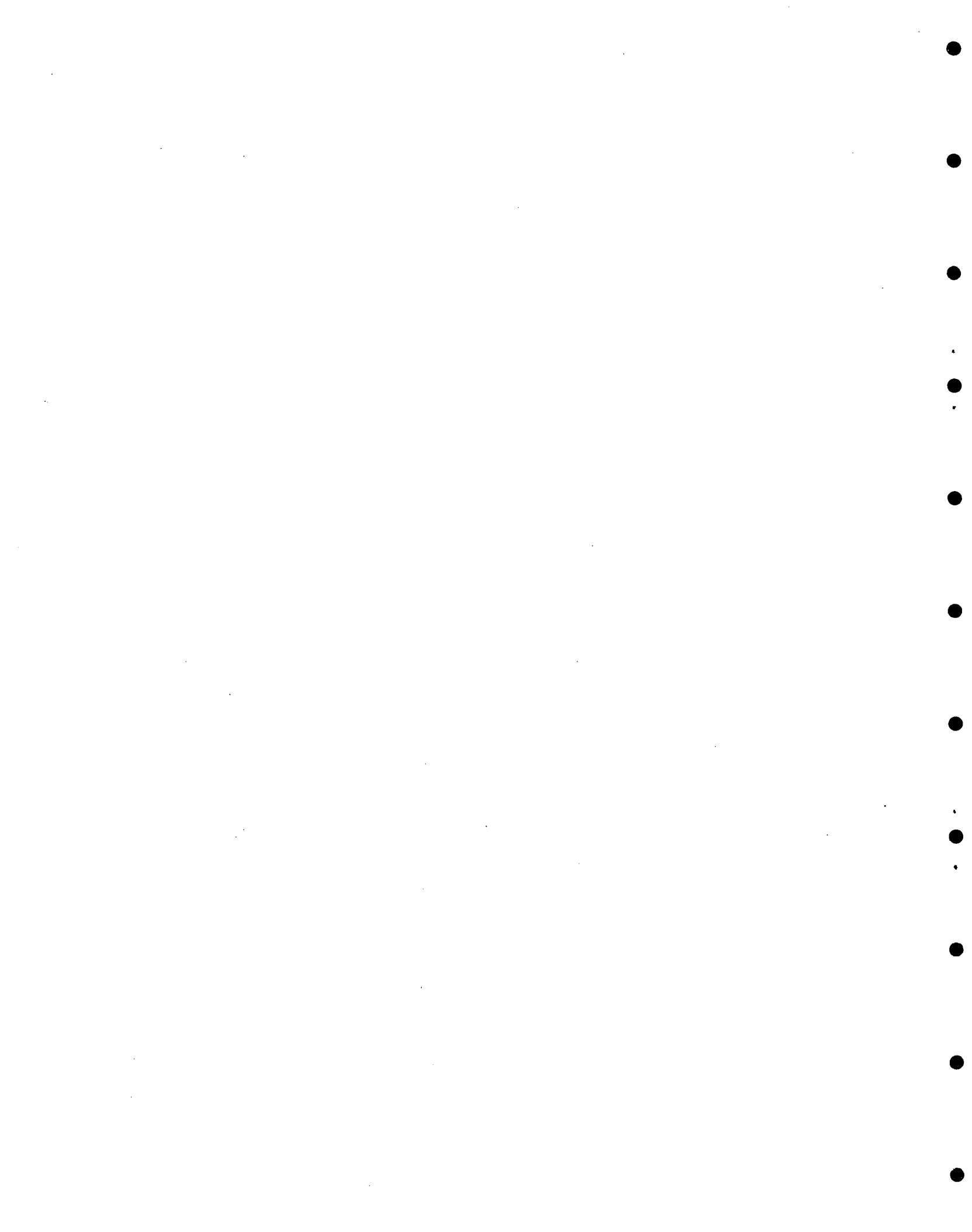
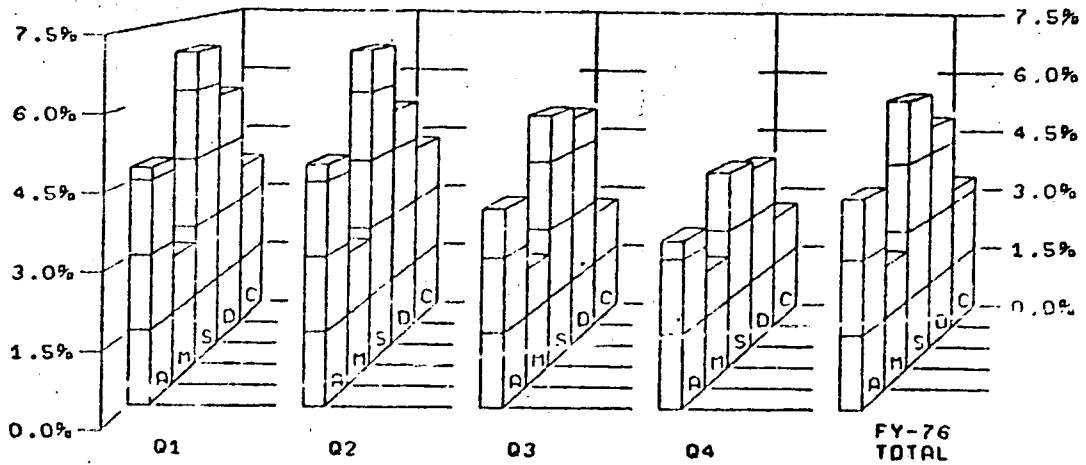


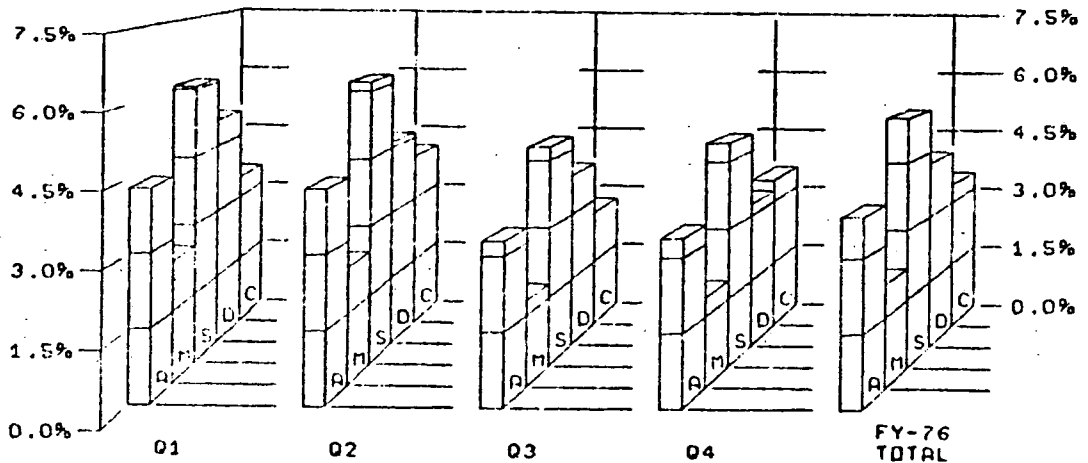
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
CASE MANAGEMENT + REVIEW



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
CASE MANAGEMENT + REVIEW



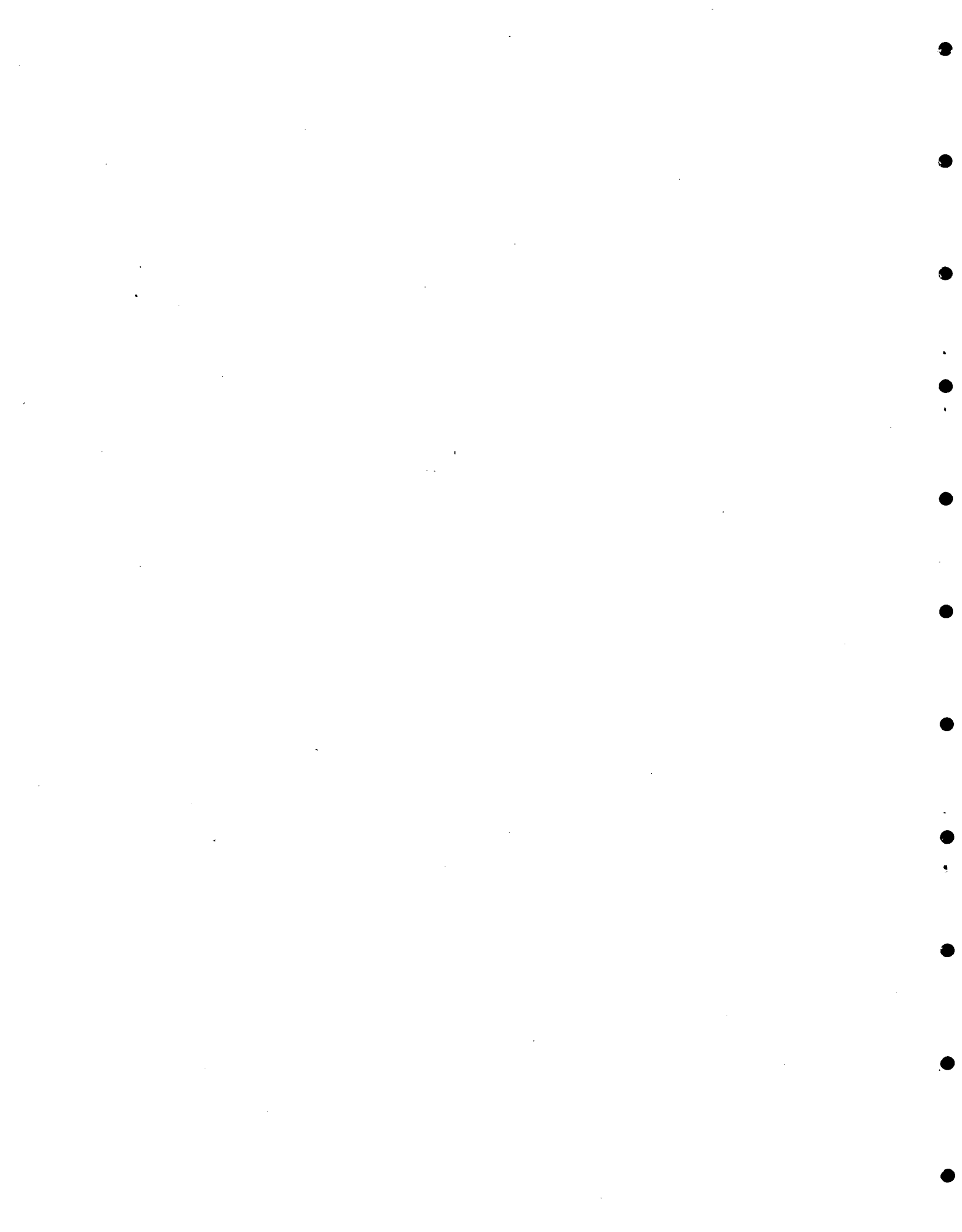
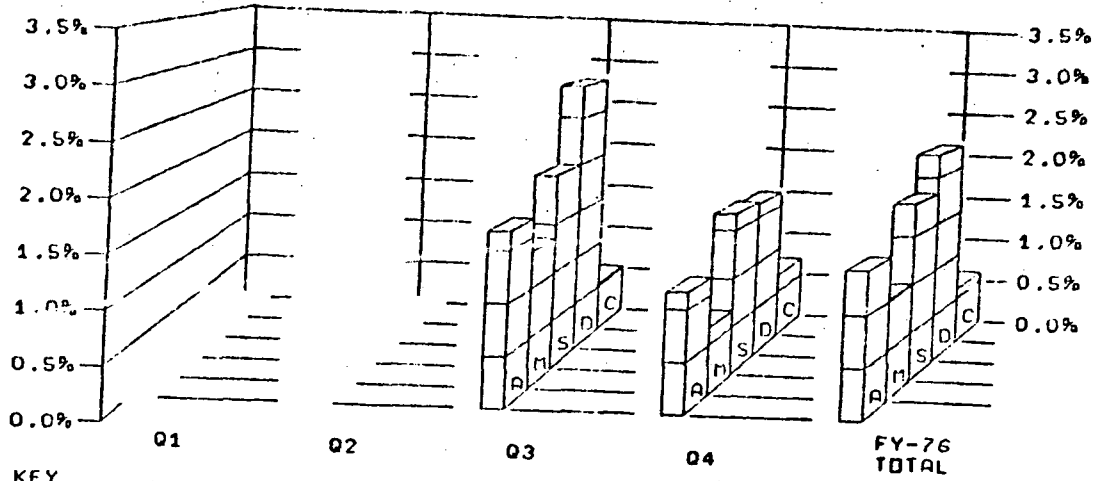


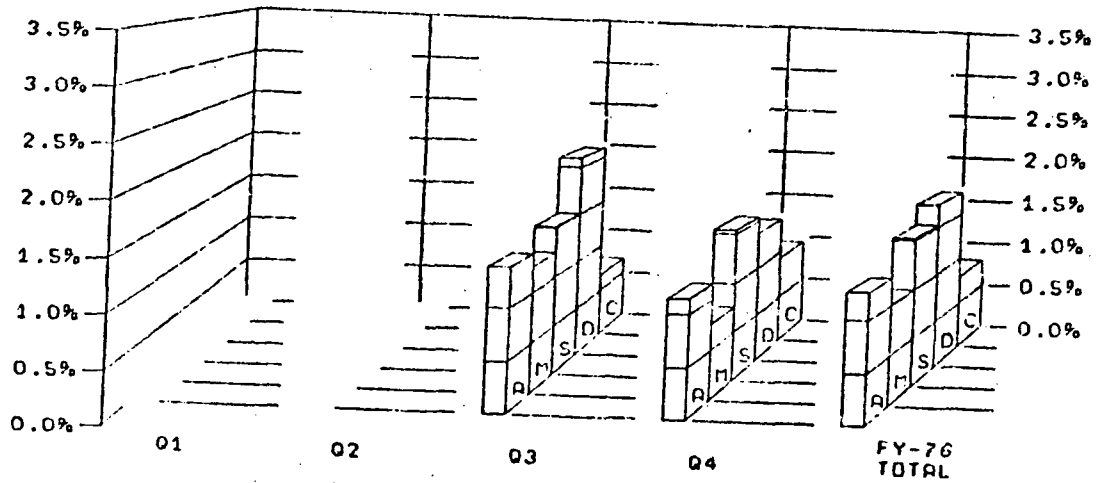
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
MULTIDISCIPLINARY TEAM CASE REVIEW



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
MULTIDISCIPLINARY TEAM CASE REVIEW



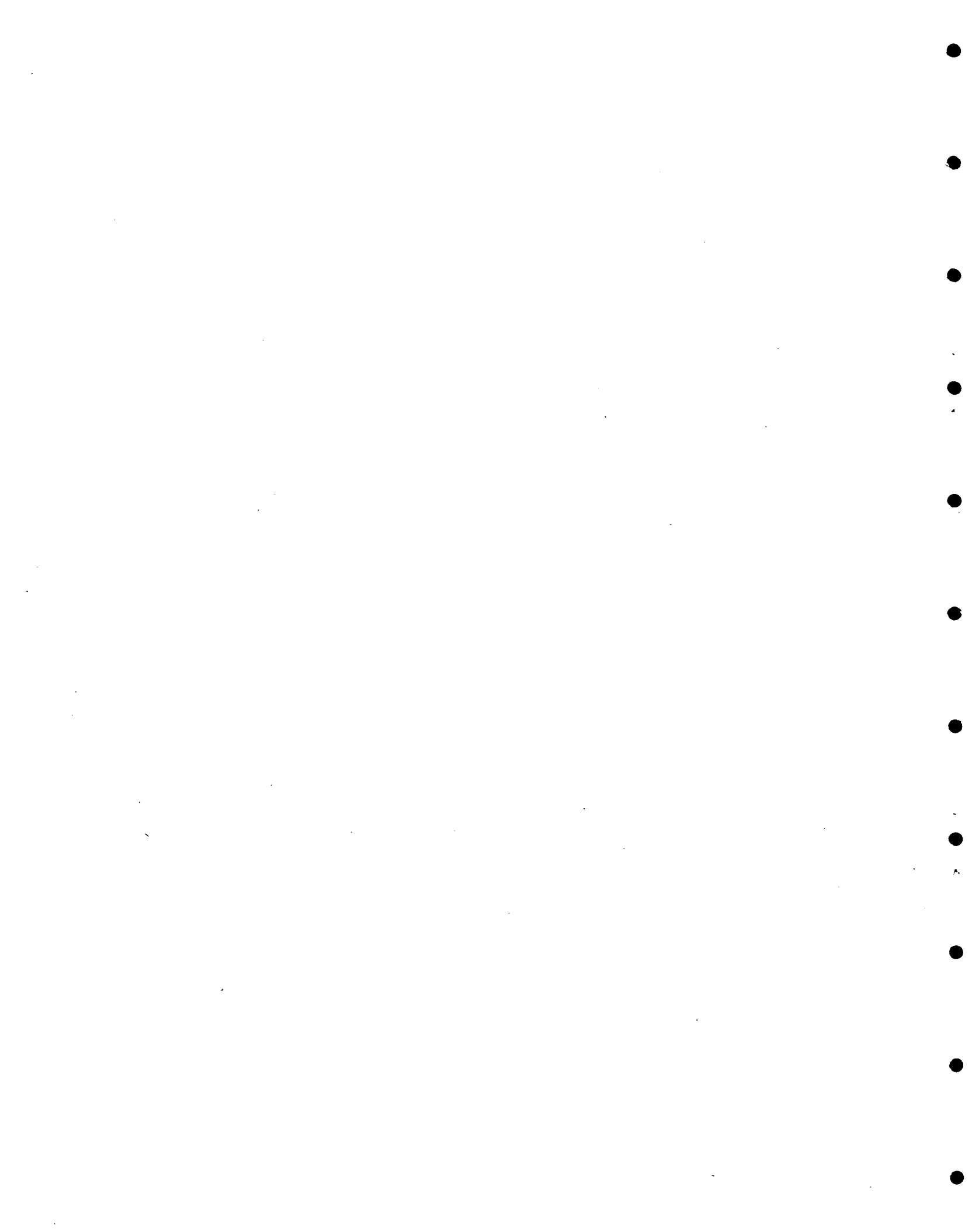
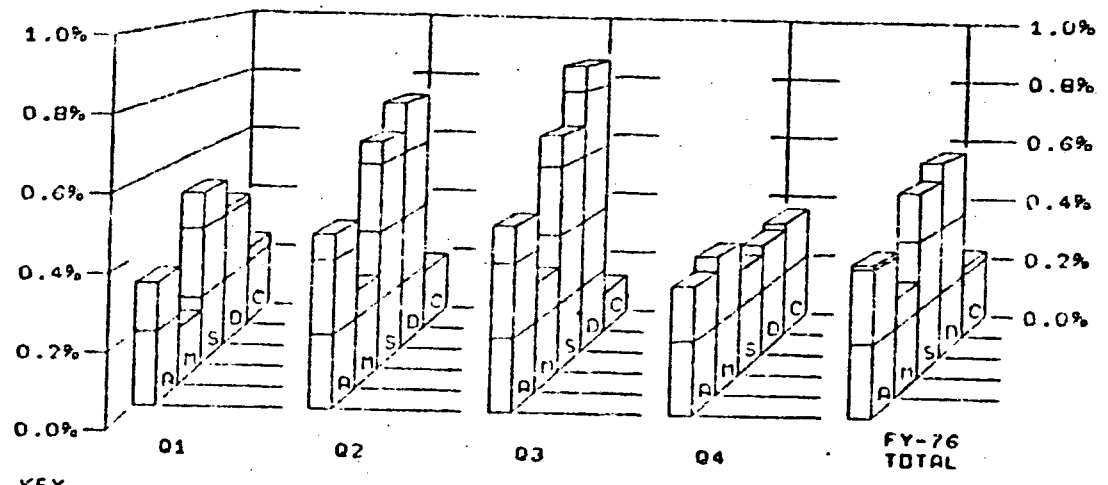
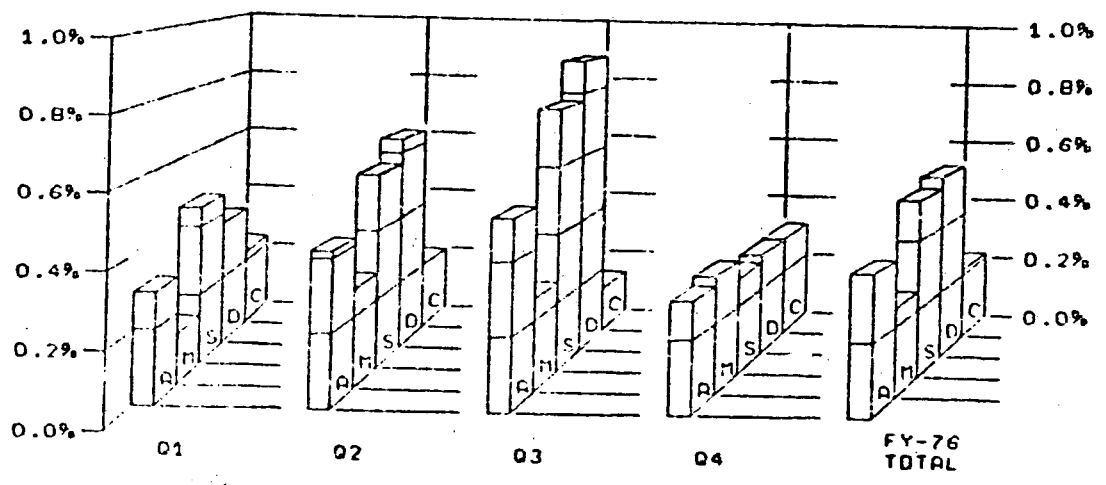


FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 FOLLOW-UP



KEY
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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 FOLLOW-UP



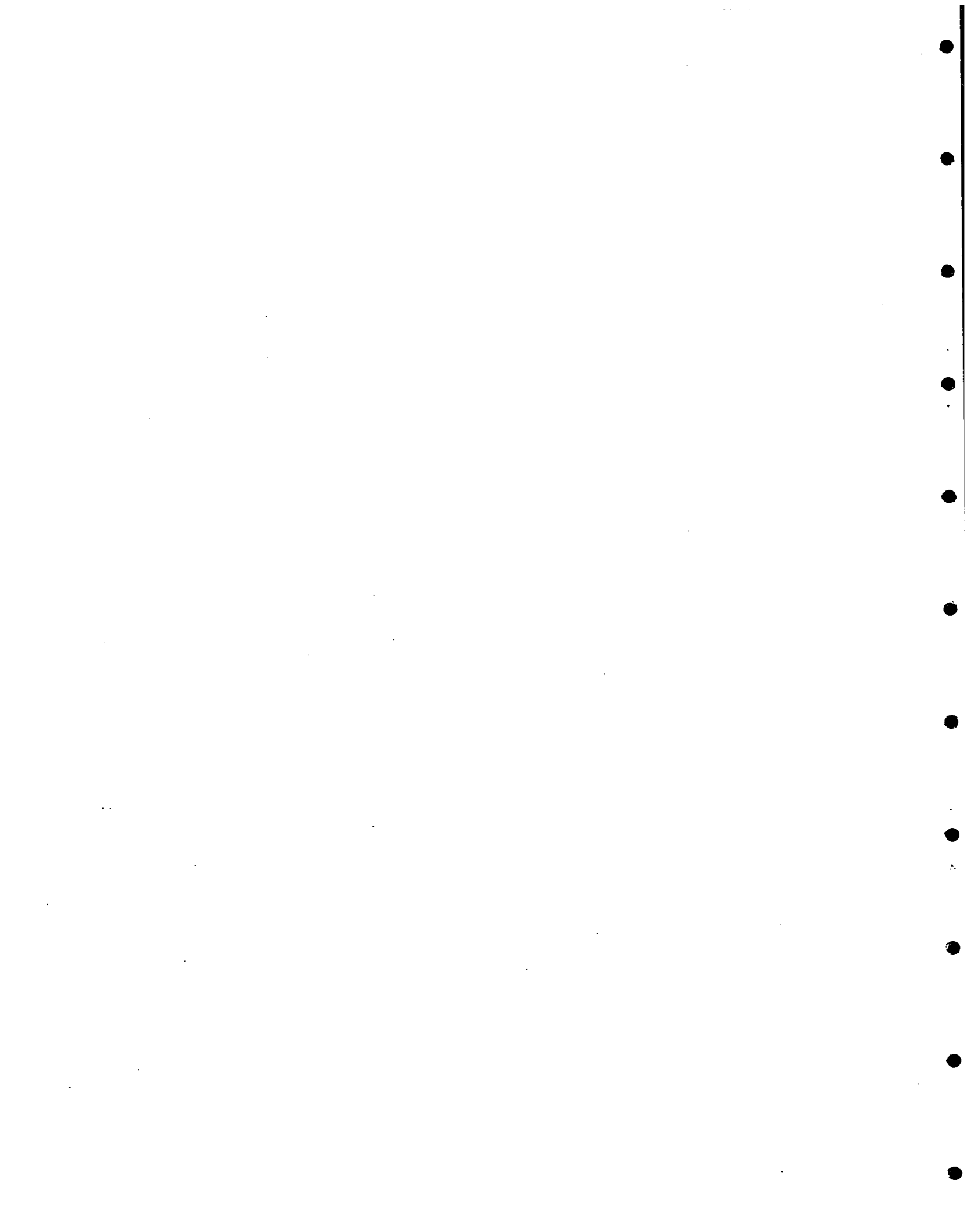
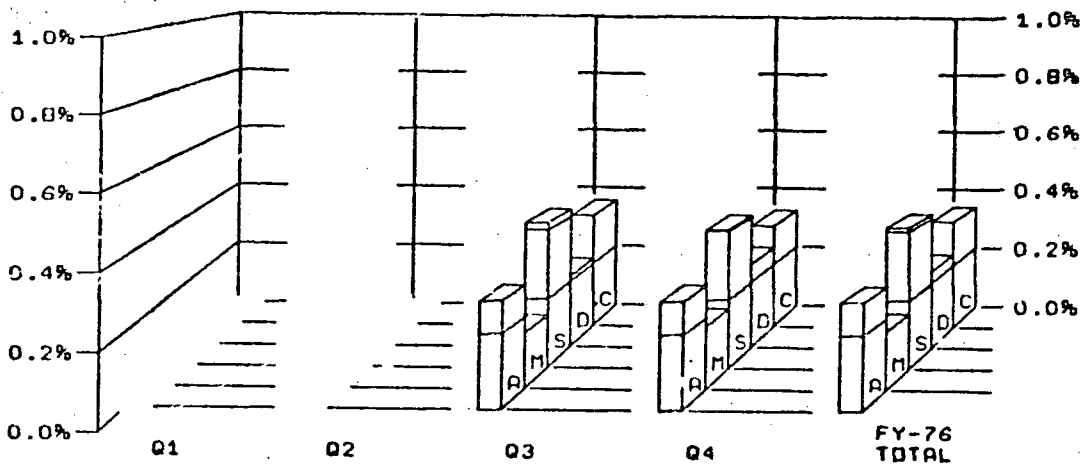


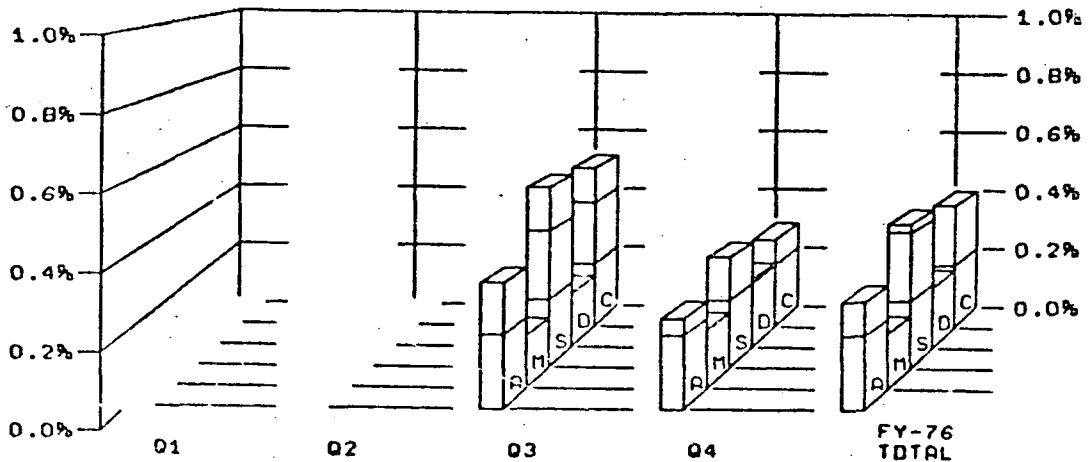
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 REFERRAL



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 REFERRAL



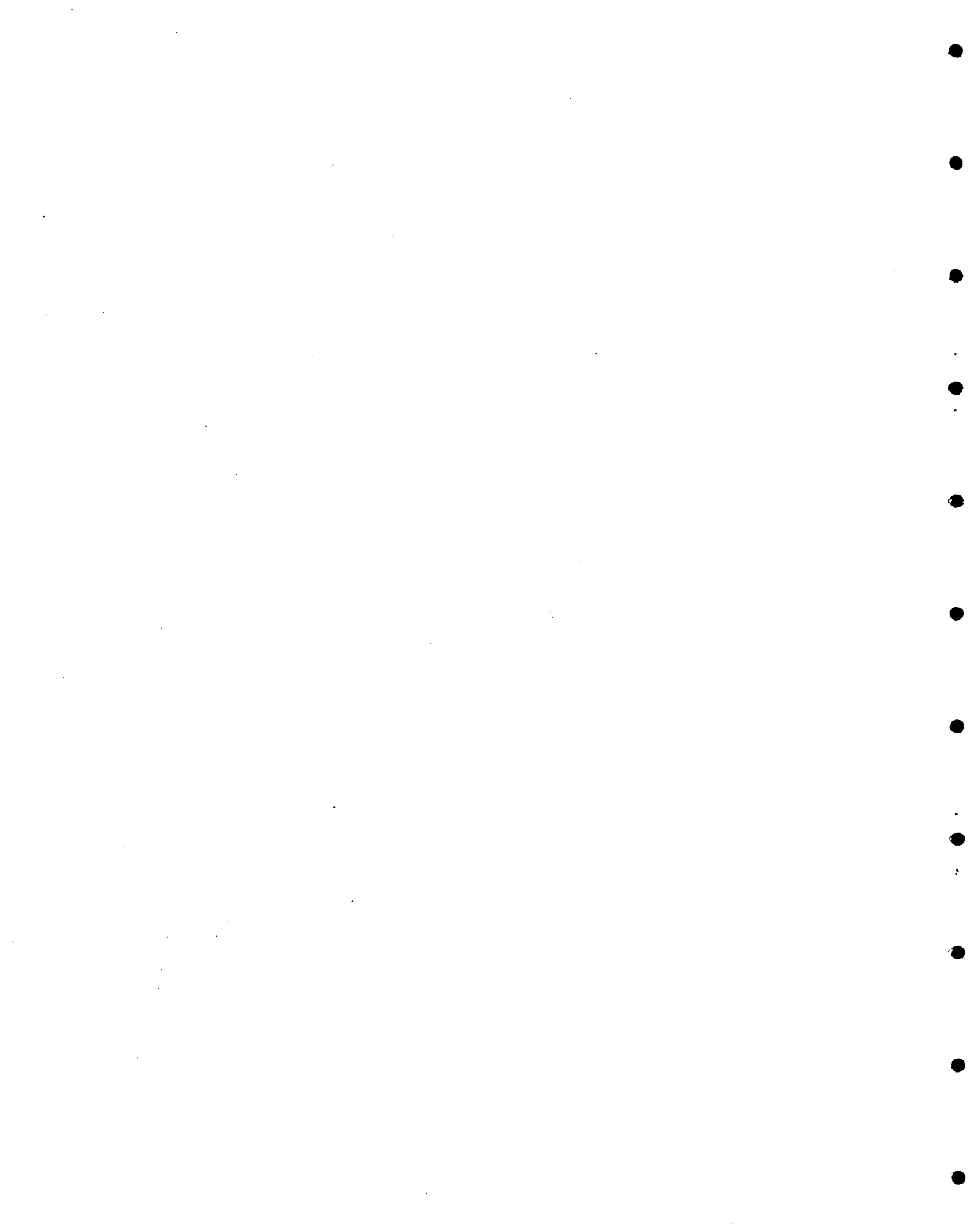
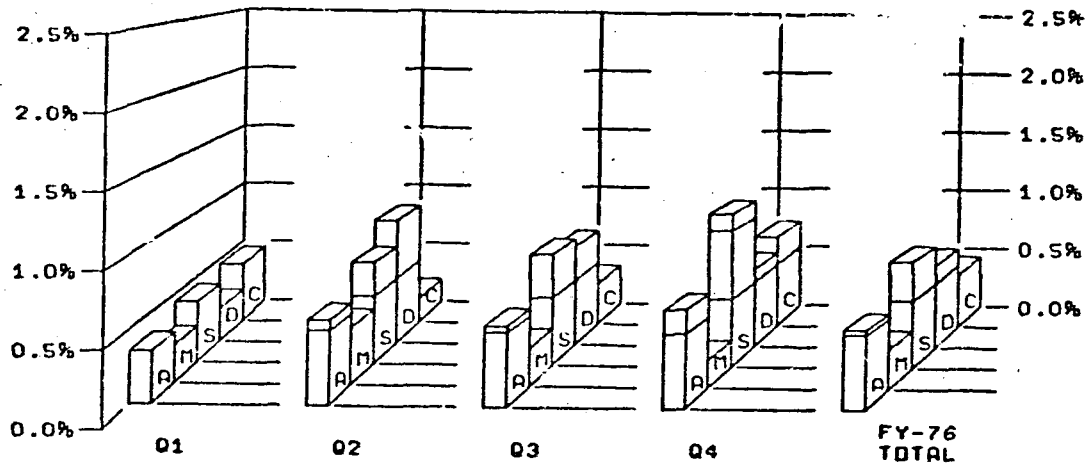


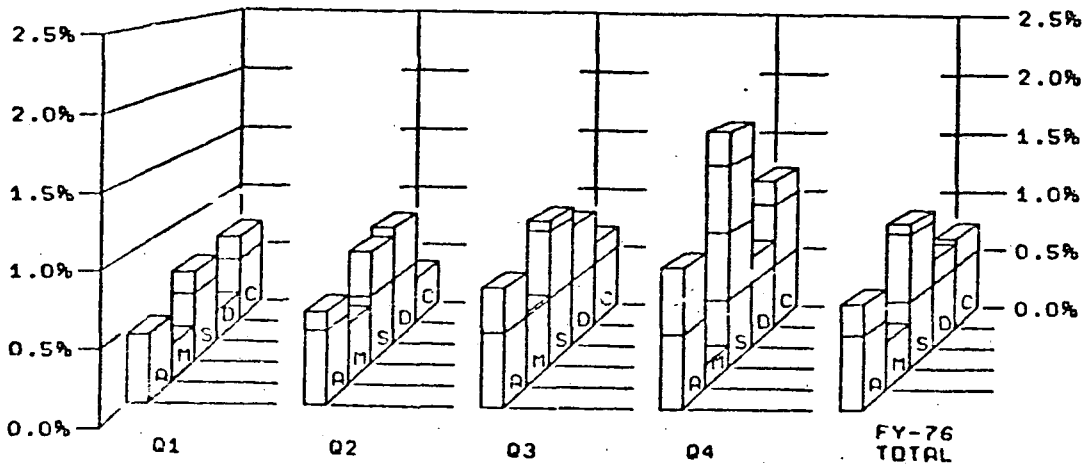
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 LEGAL ASSISTANCE



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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 LEGAL ASSISTANCE



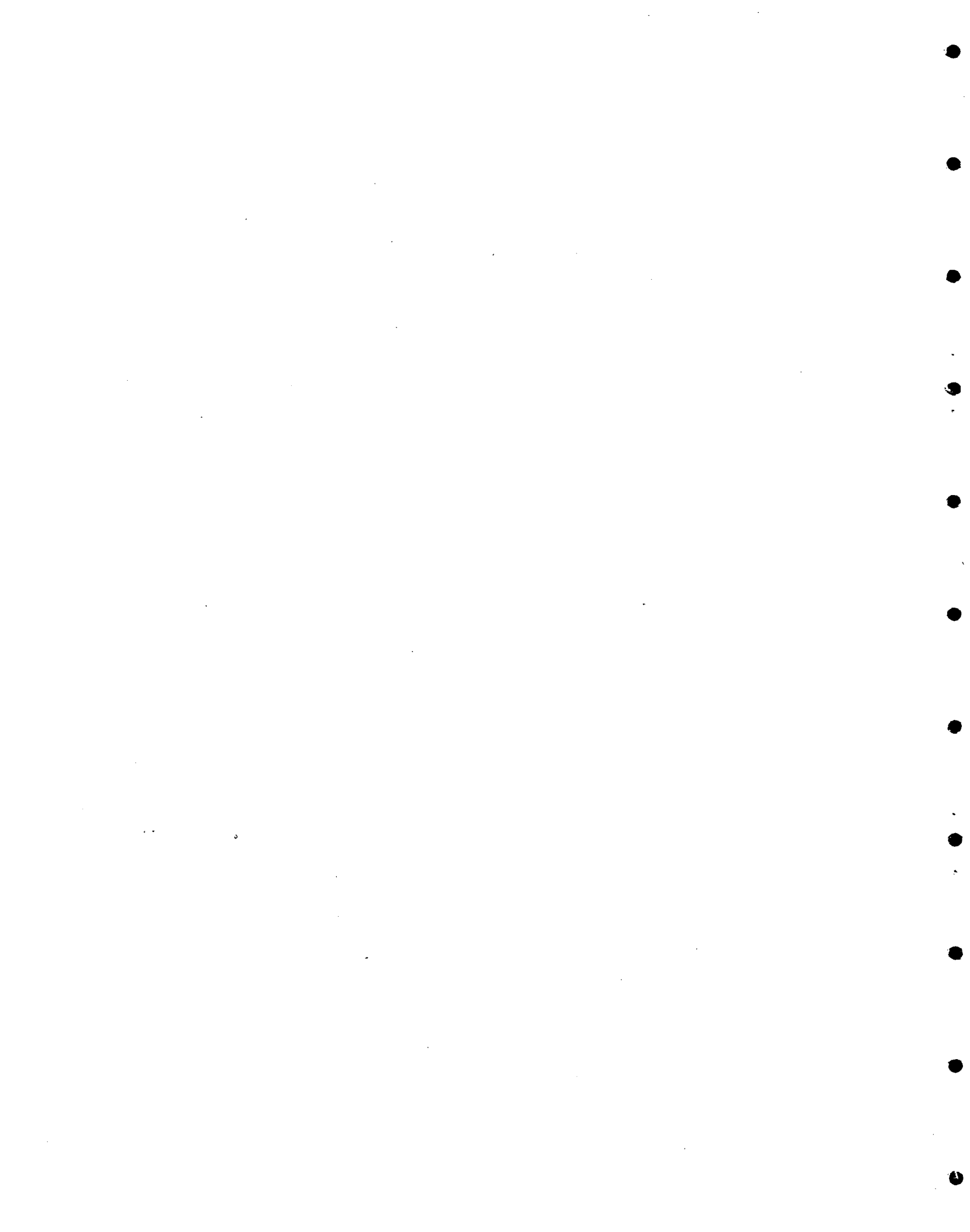
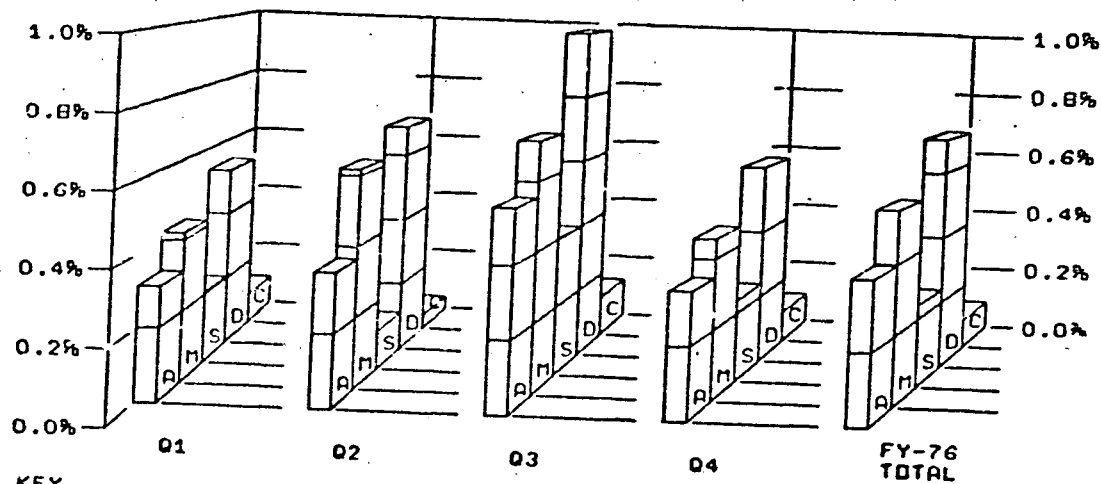


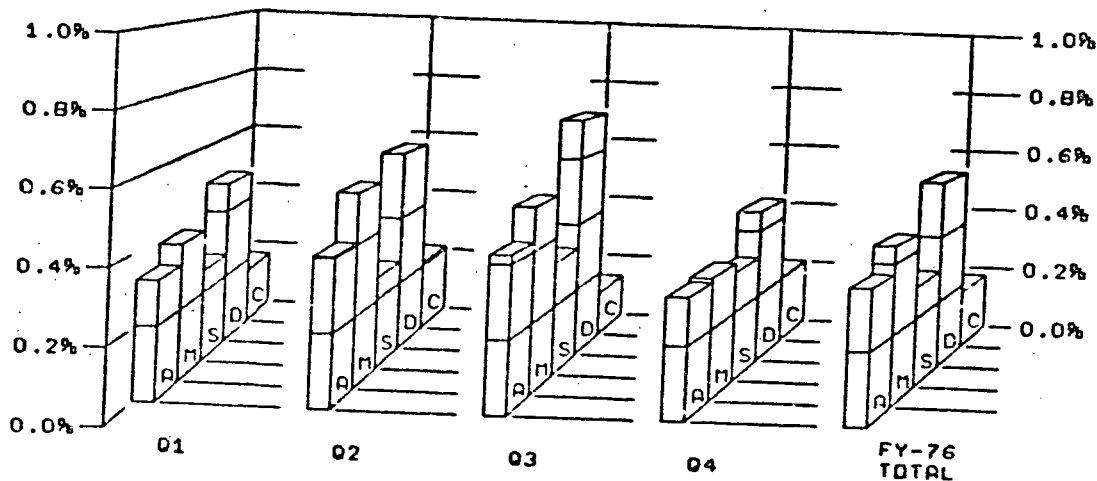
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
PSYCH. EVALUATION (ADULT)



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
PSYCH. EVALUATION (ADULT)



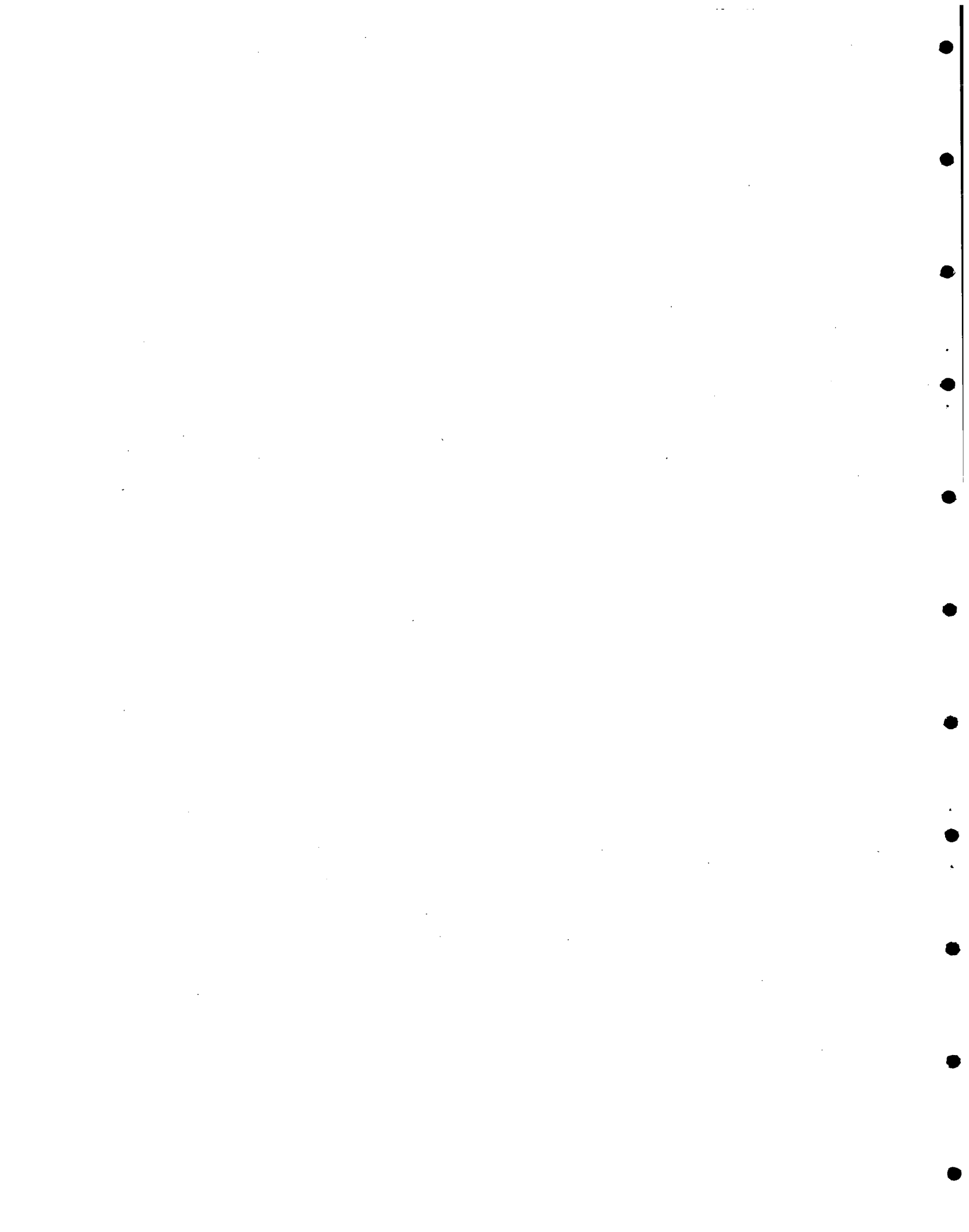
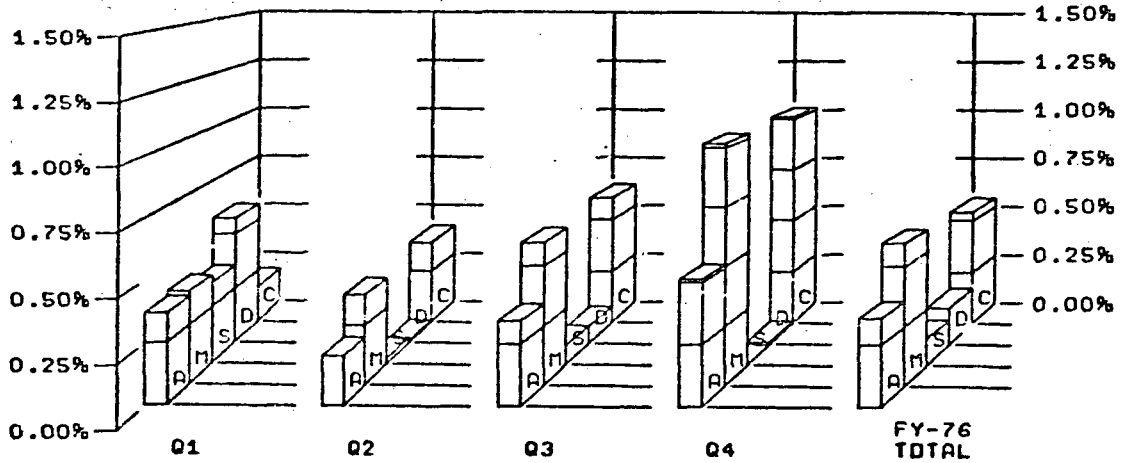


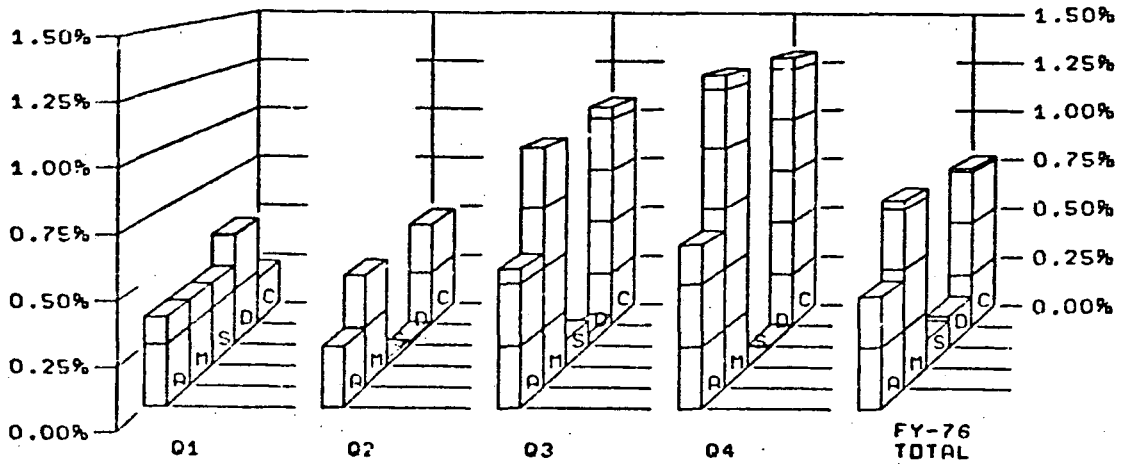
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY SHELTER



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY SHELTER



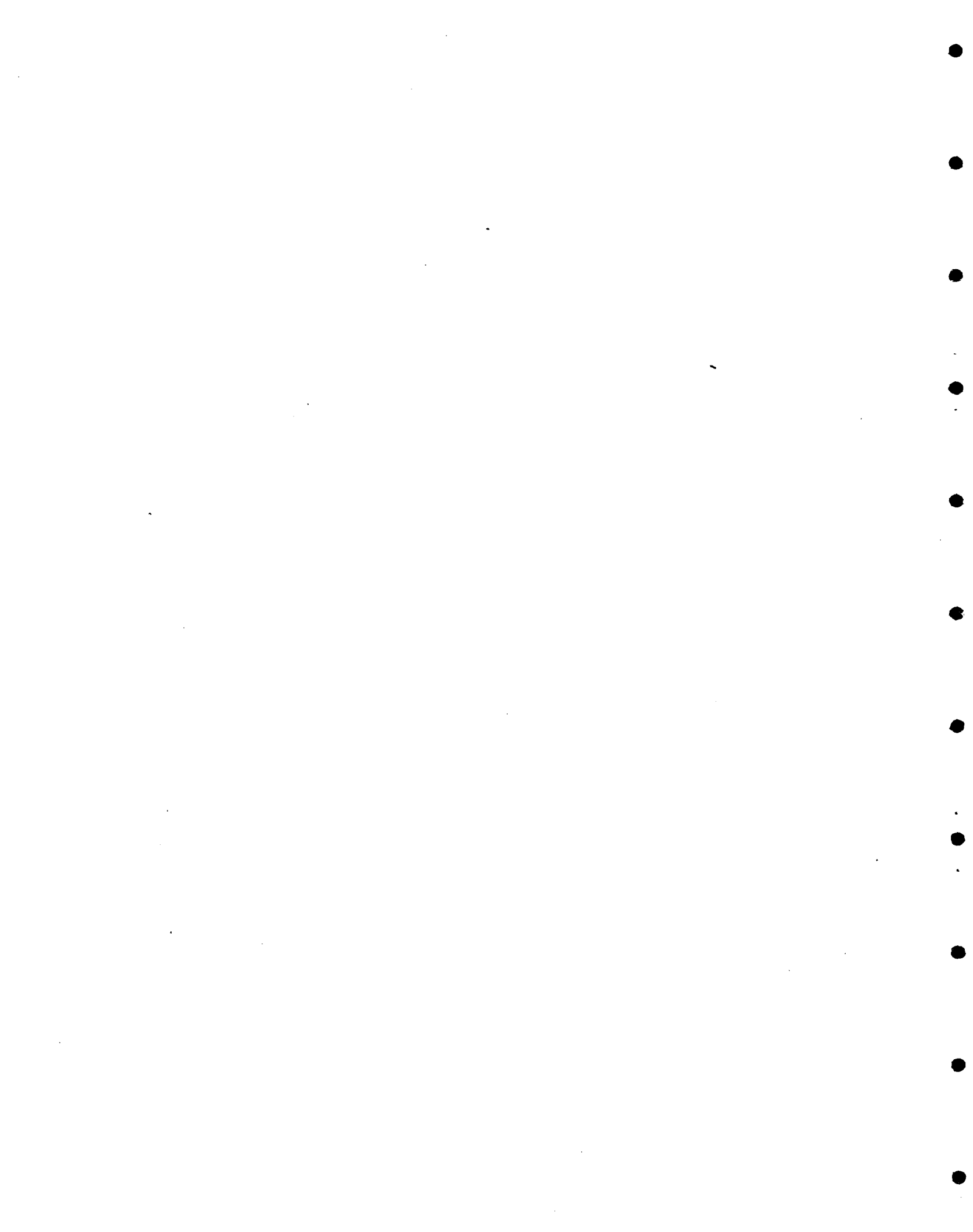
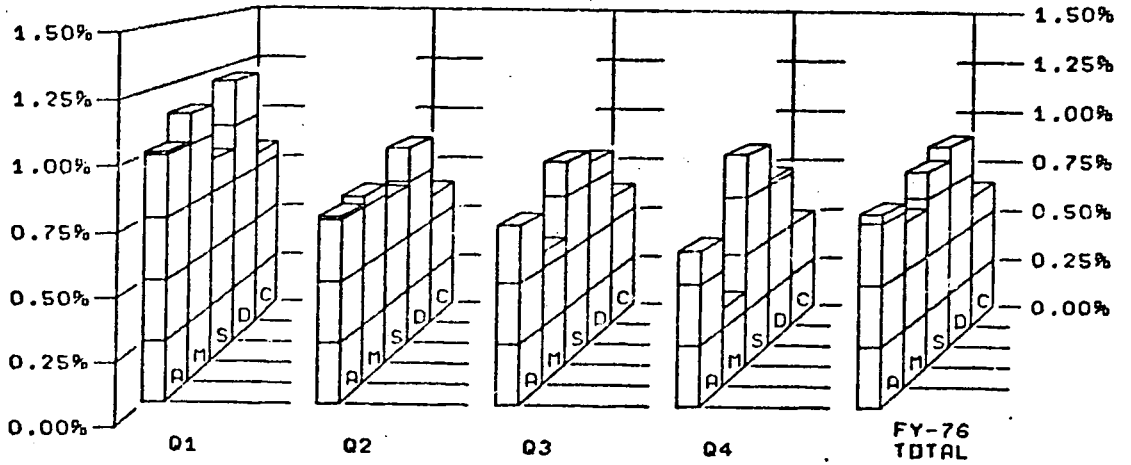


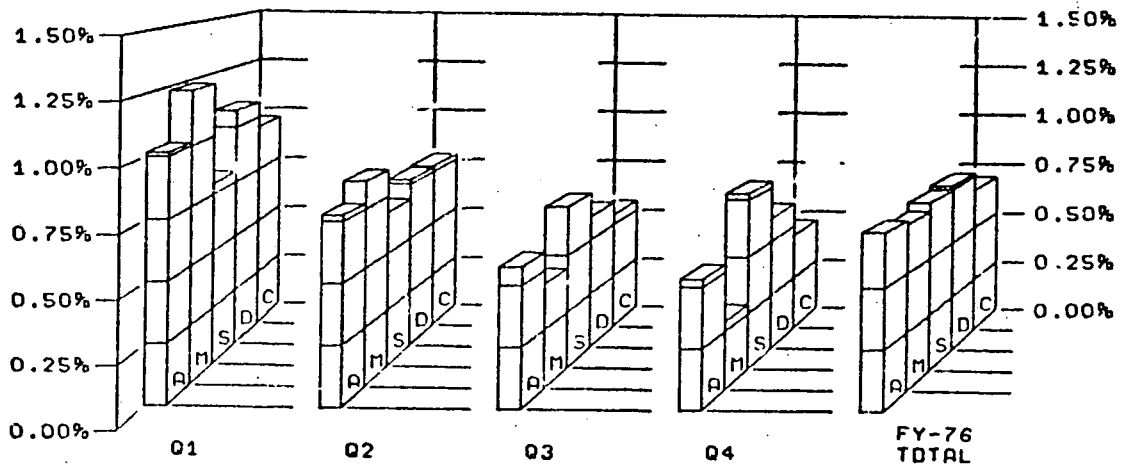
FIGURE 7- ACTUAL CDST BY CENTER TYPE AND QUARTER, FY-76
CRISIS INTERVENTION



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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
CRISIS INTERVENTION



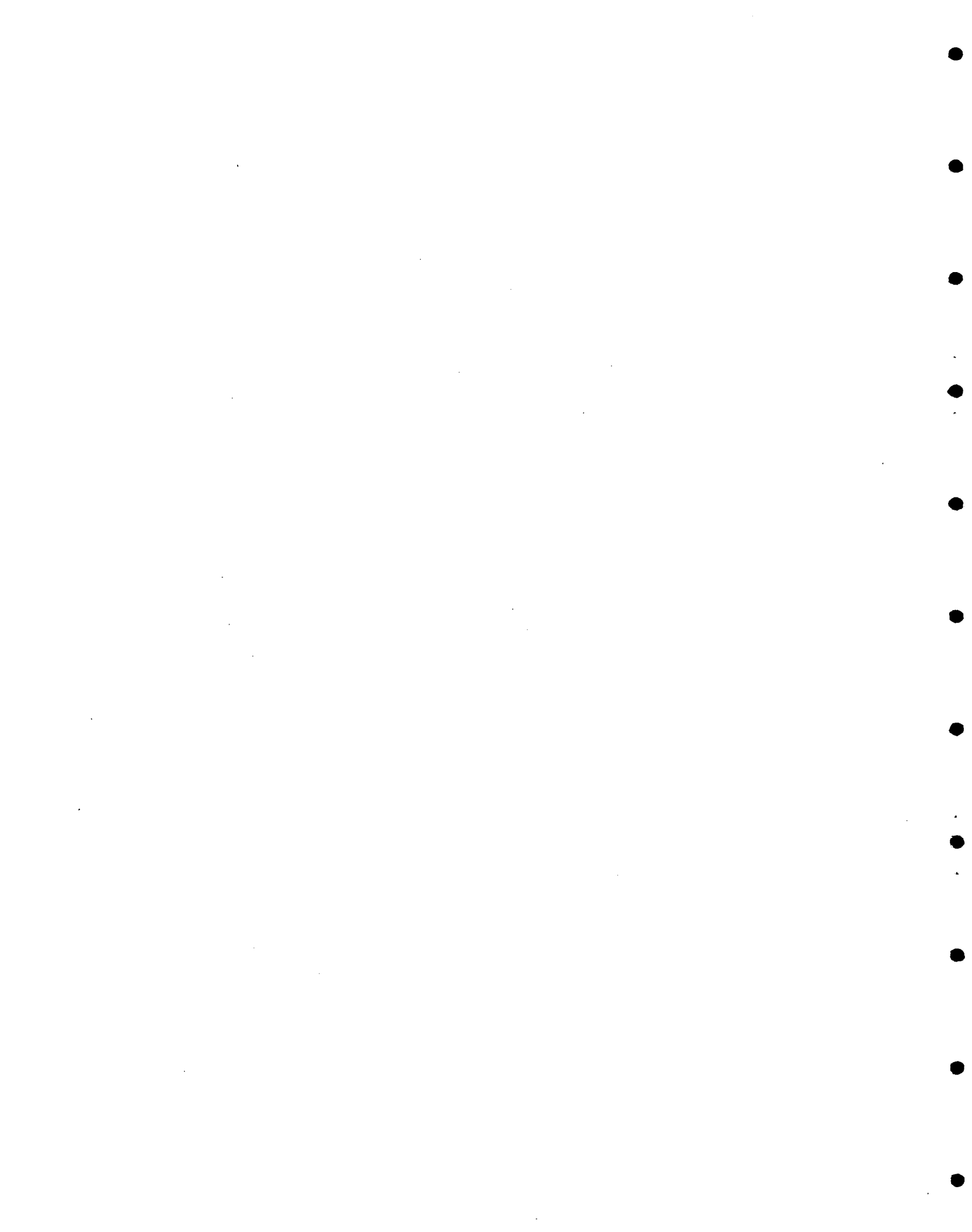
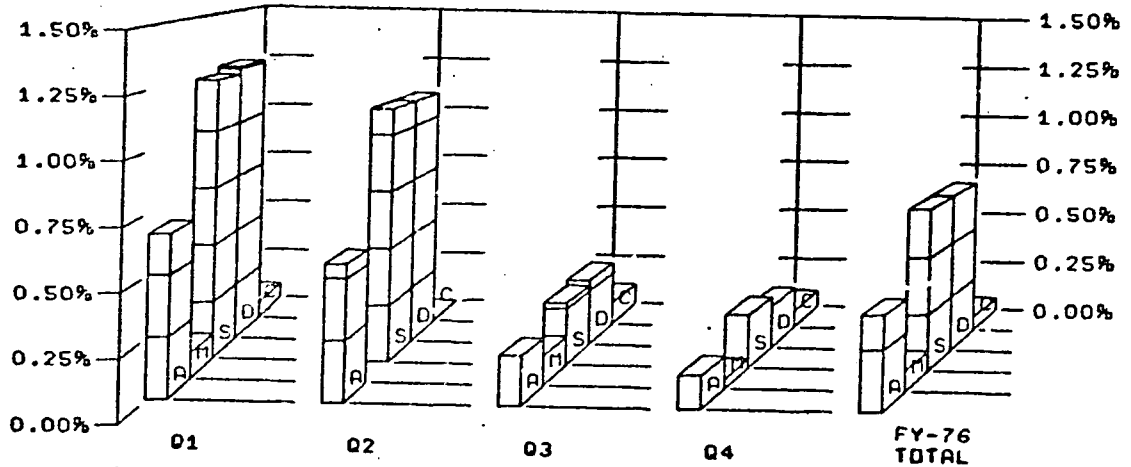


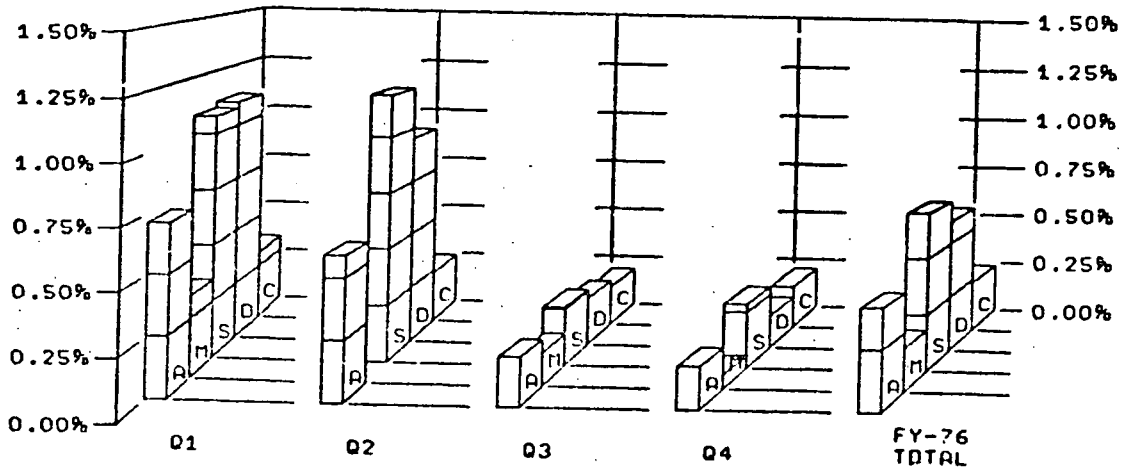
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
MEDICAL CARE



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
MEDICAL CARE



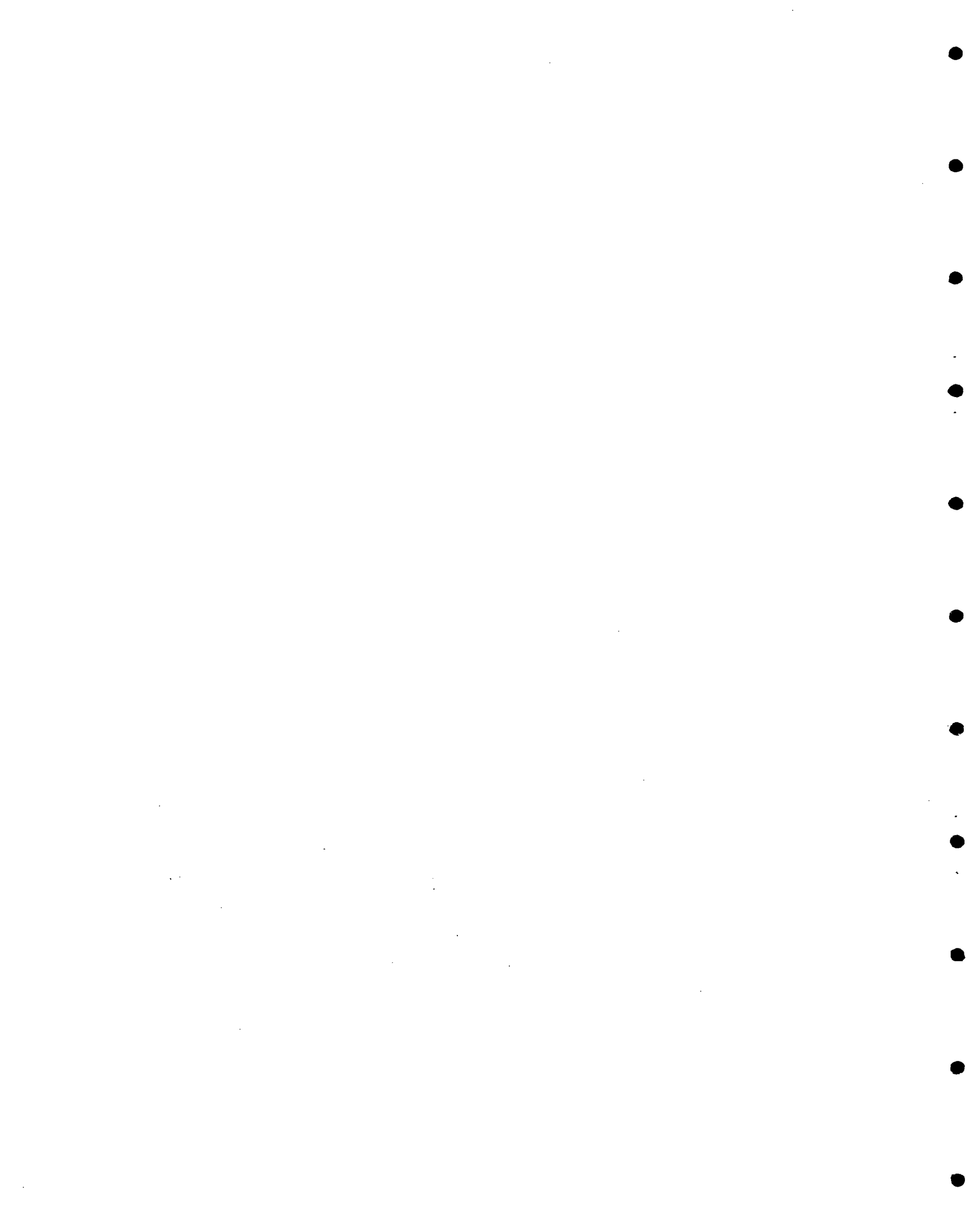
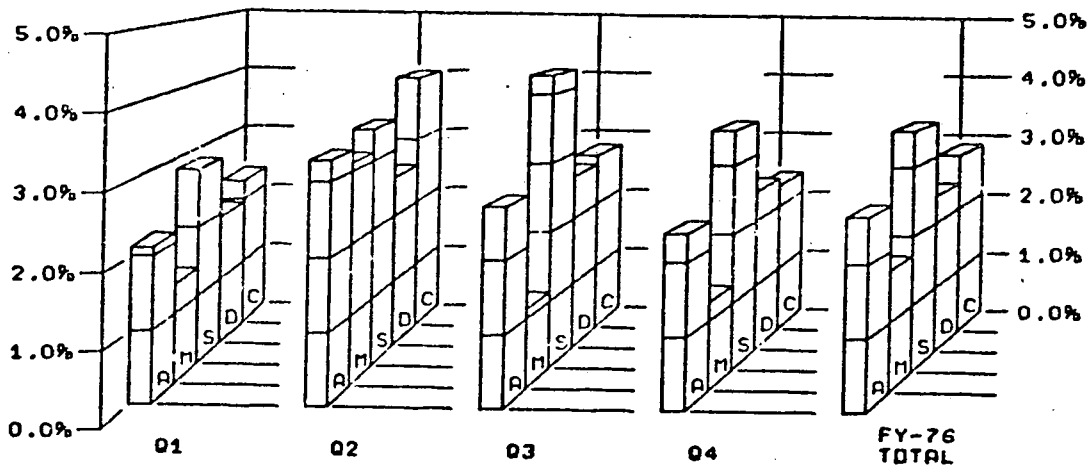


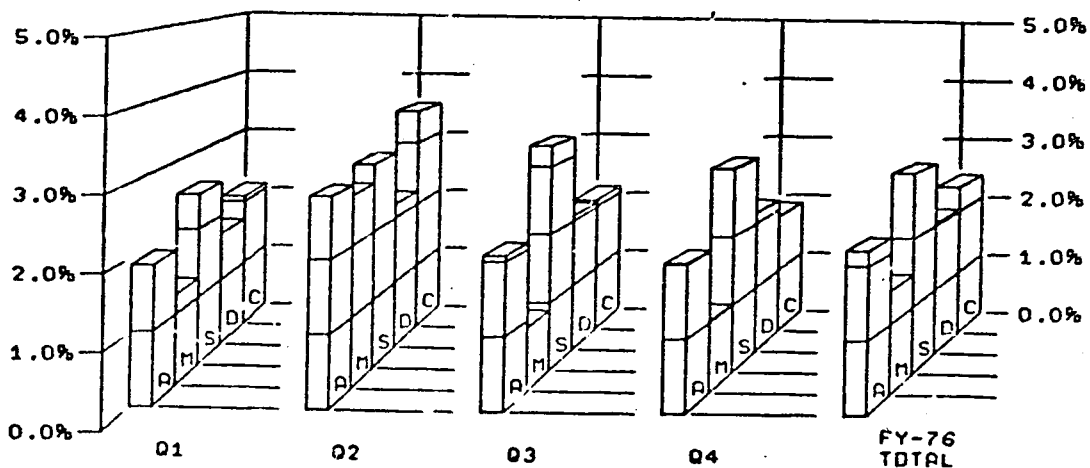
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
INDIVIDUAL ADULT COUNSELING



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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
INDIVIDUAL ADULT COUNSELING



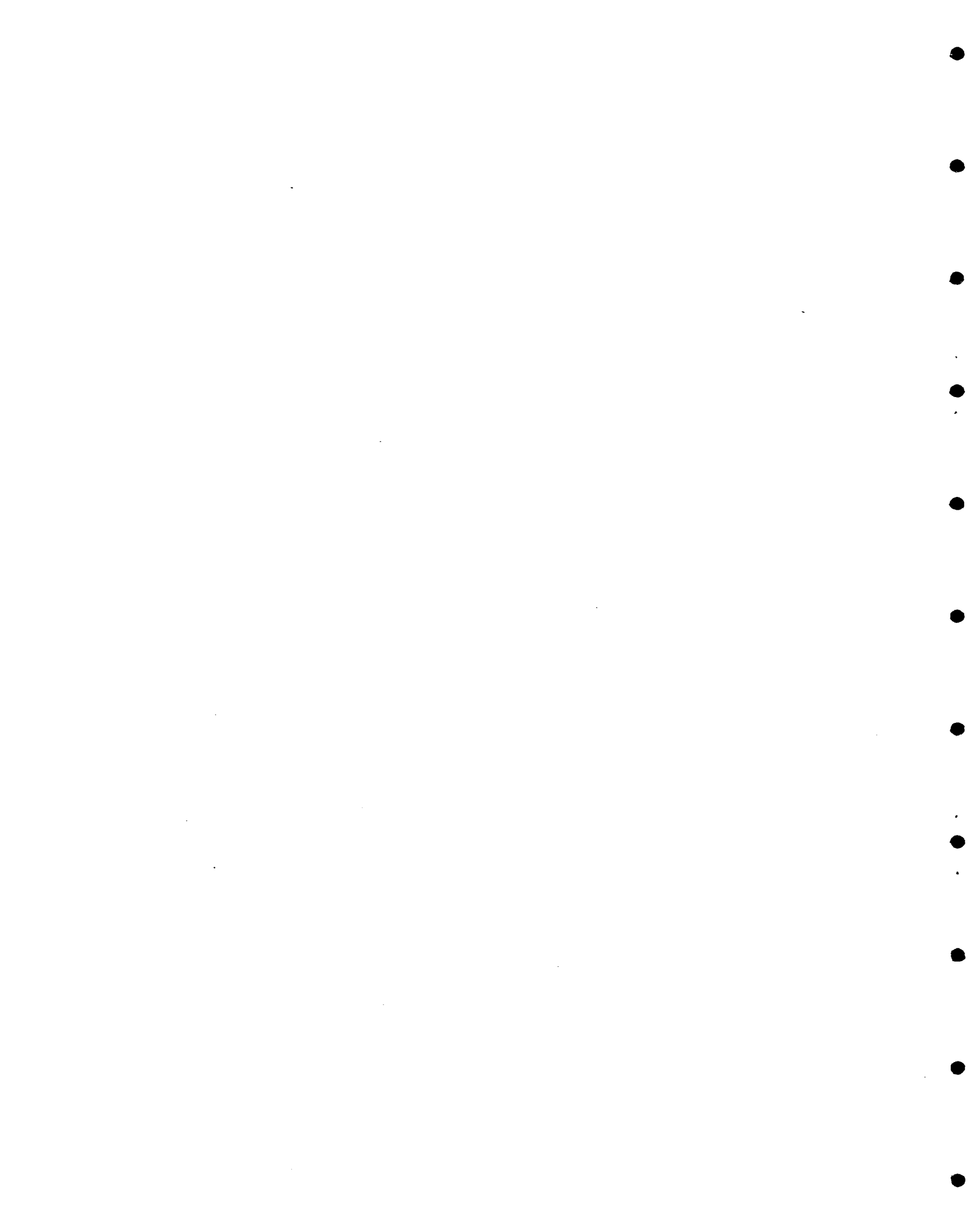
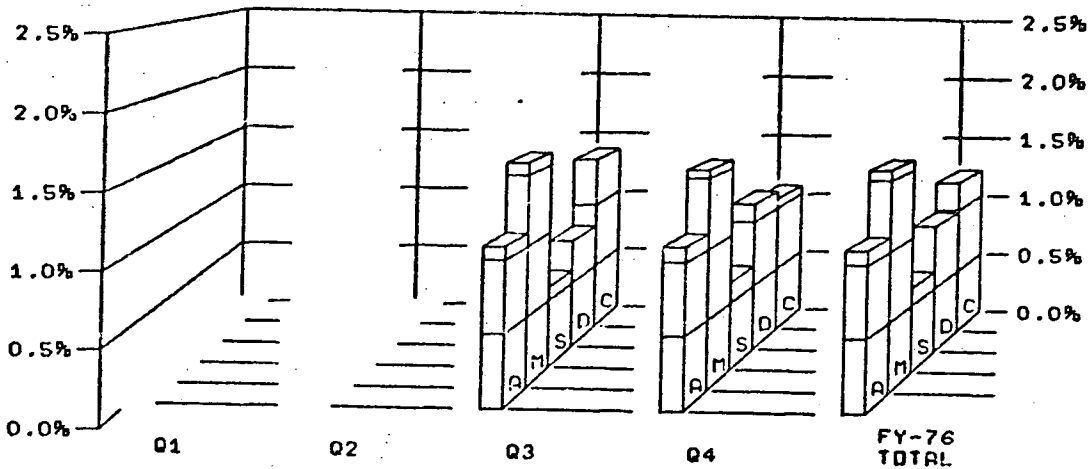


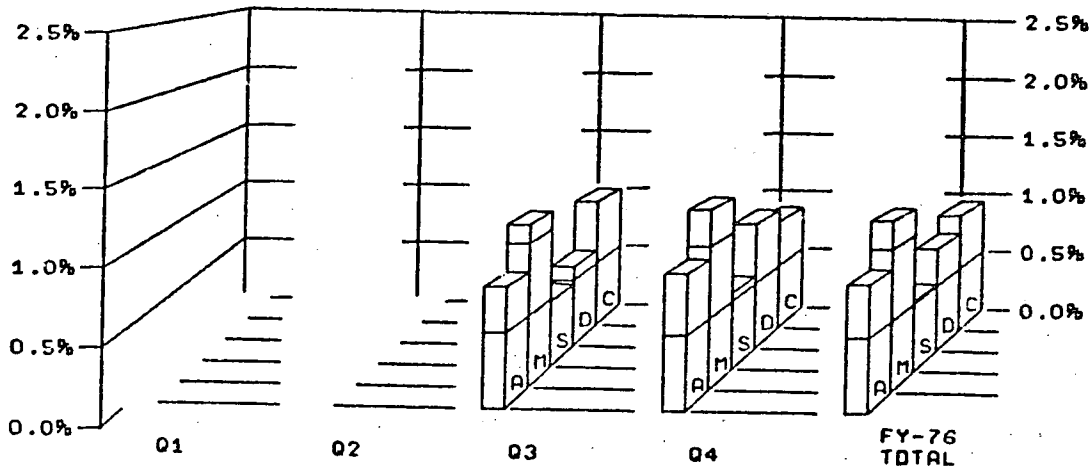
FIGURE 7- ACTUAL CDST BY CENTER TYPE AND QUARTER, FY-76
PARENT AIDE/LAY THERAPY



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
PARENT AIDE/LAY THERAPY



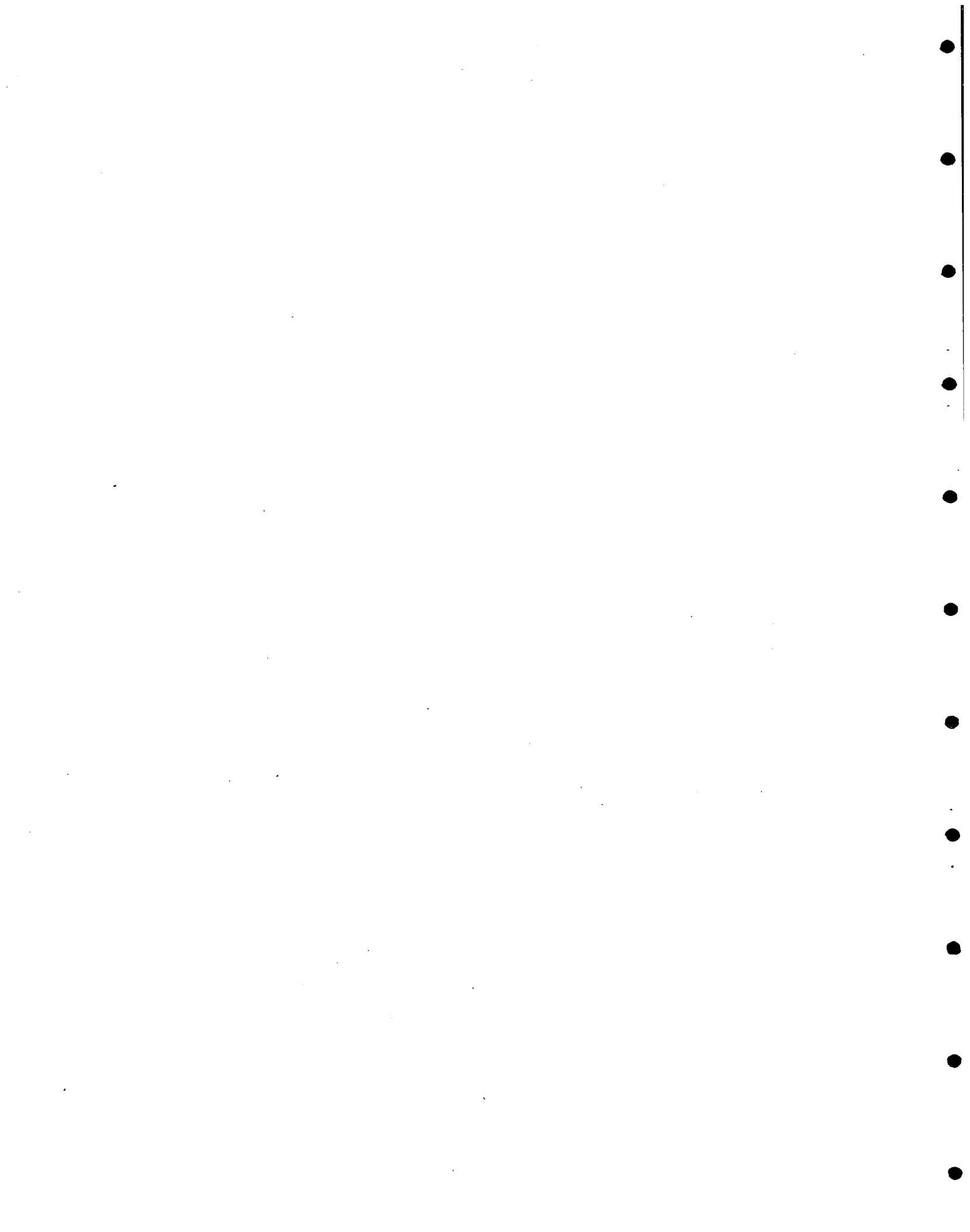
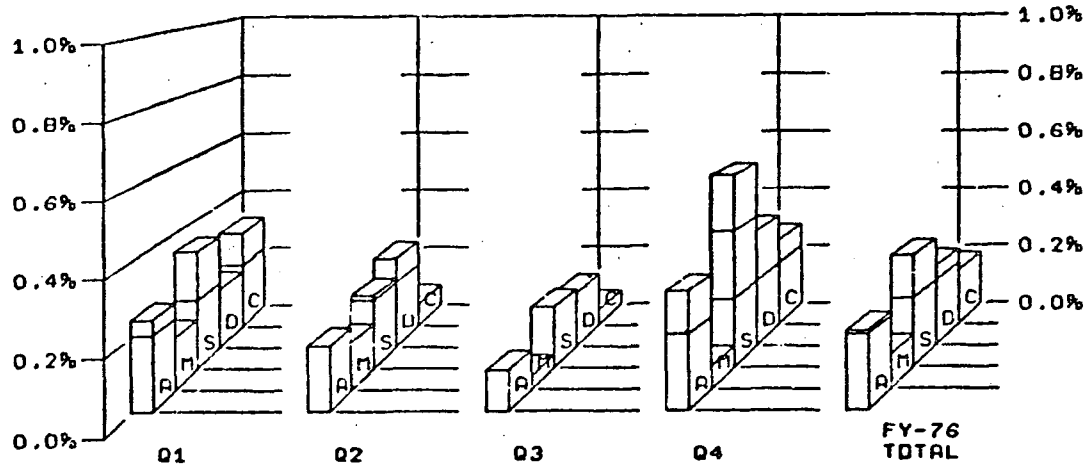


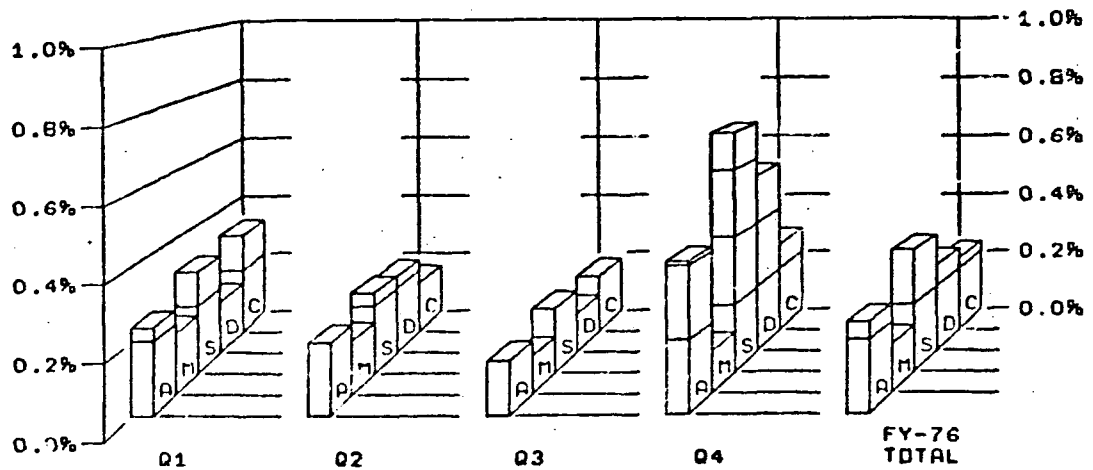
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
GROUP COUNSELING/THERAPY



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
GROUP COUNSELING/THERAPY



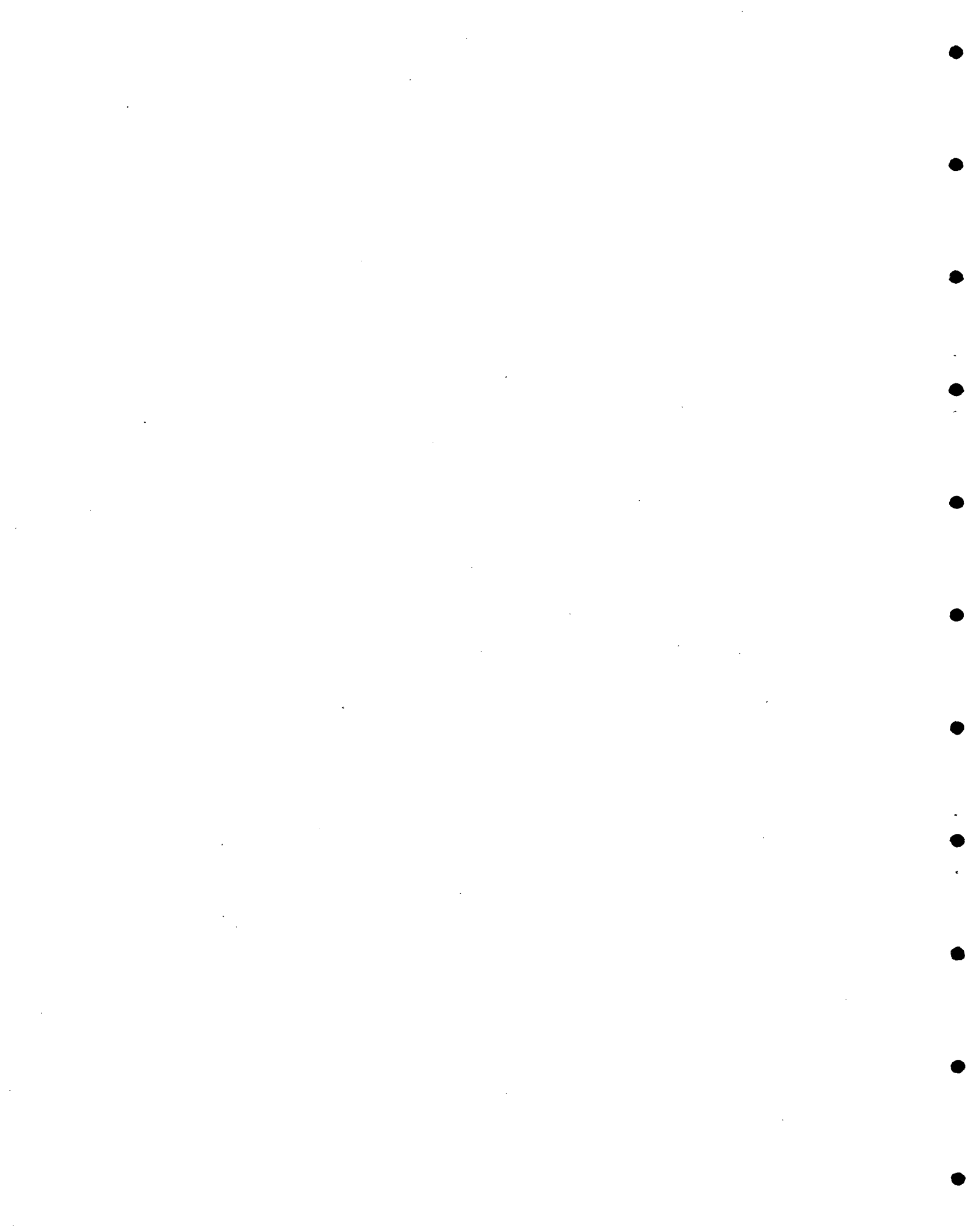
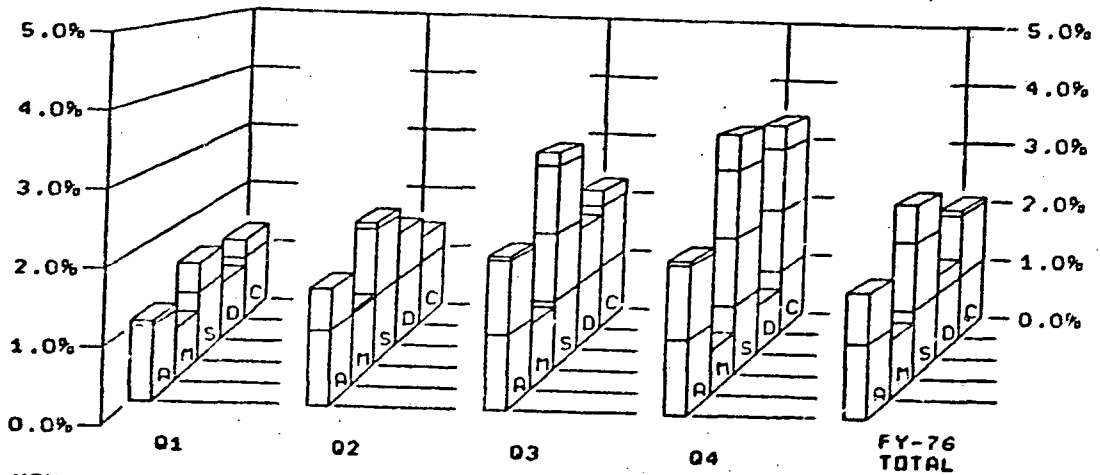


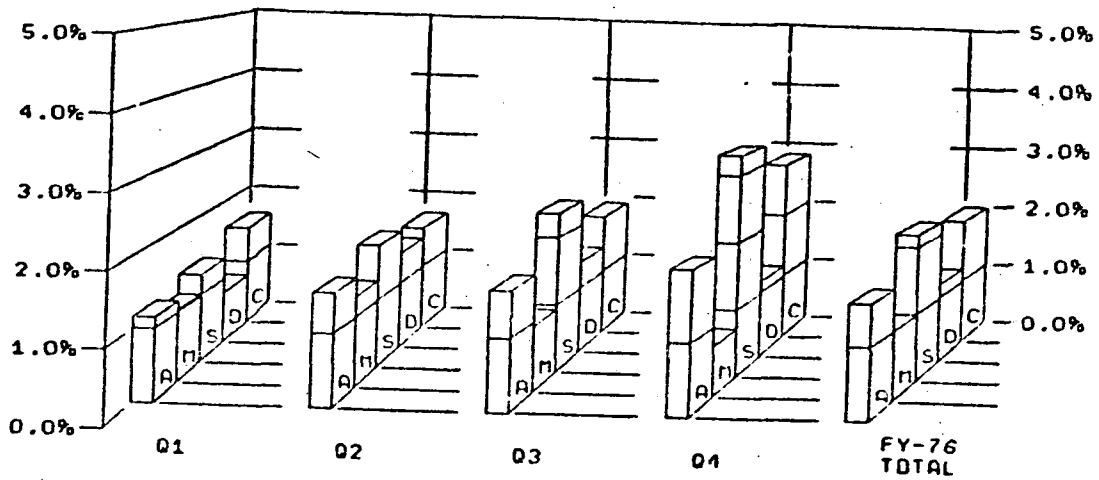
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
 COUPLE/FAMILY COUNSELING



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
 COUPLE/FAMILY COUNSELING



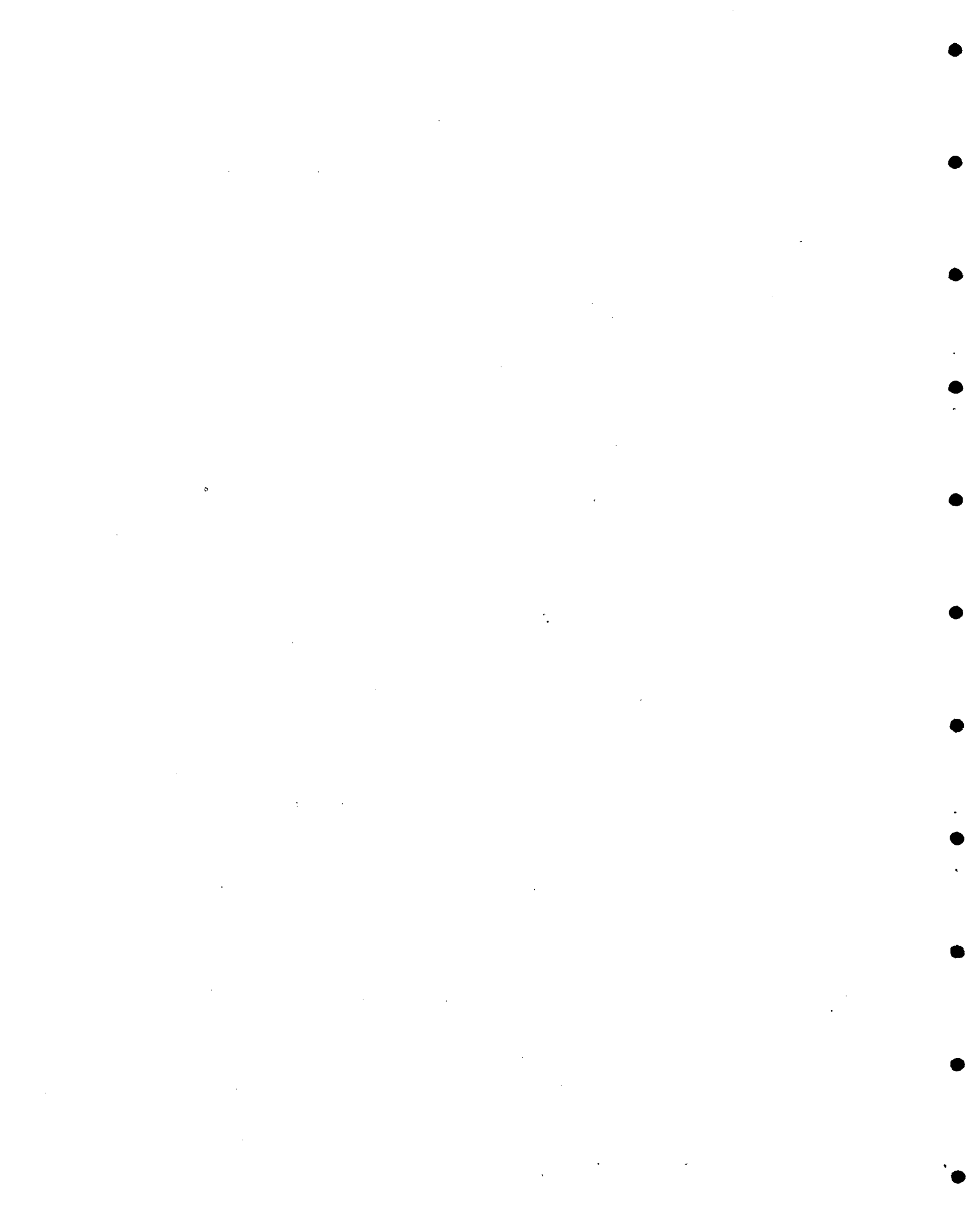
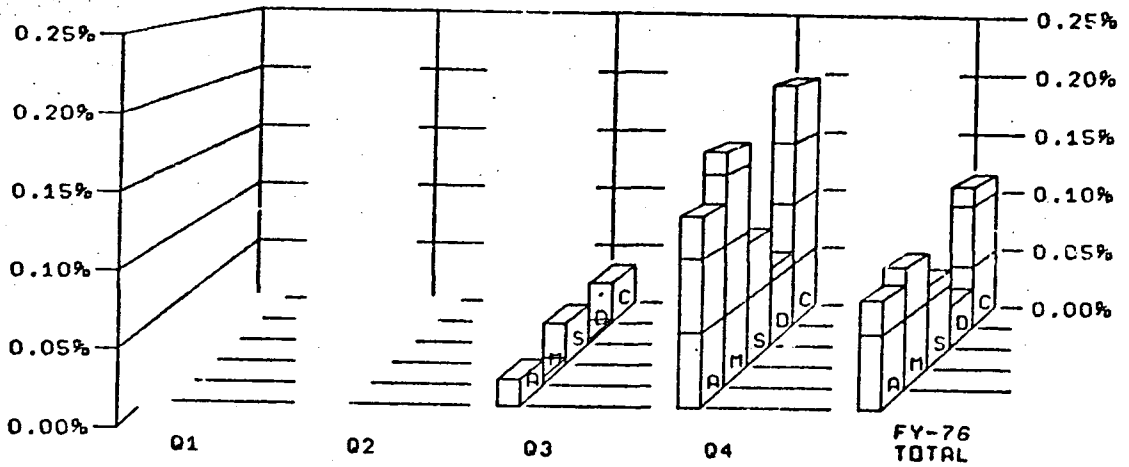


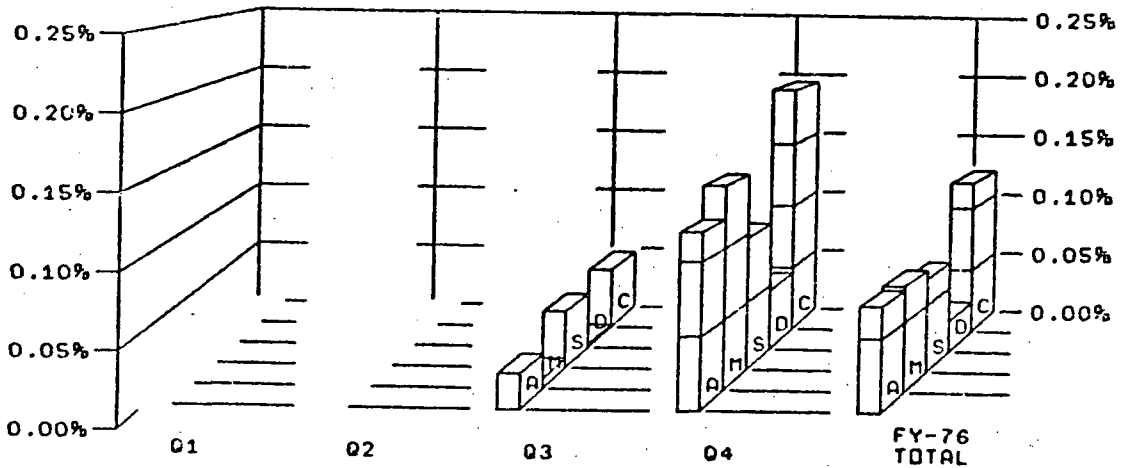
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
PARENTS ANONYMOUS



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
PARENTS ANONYMOUS



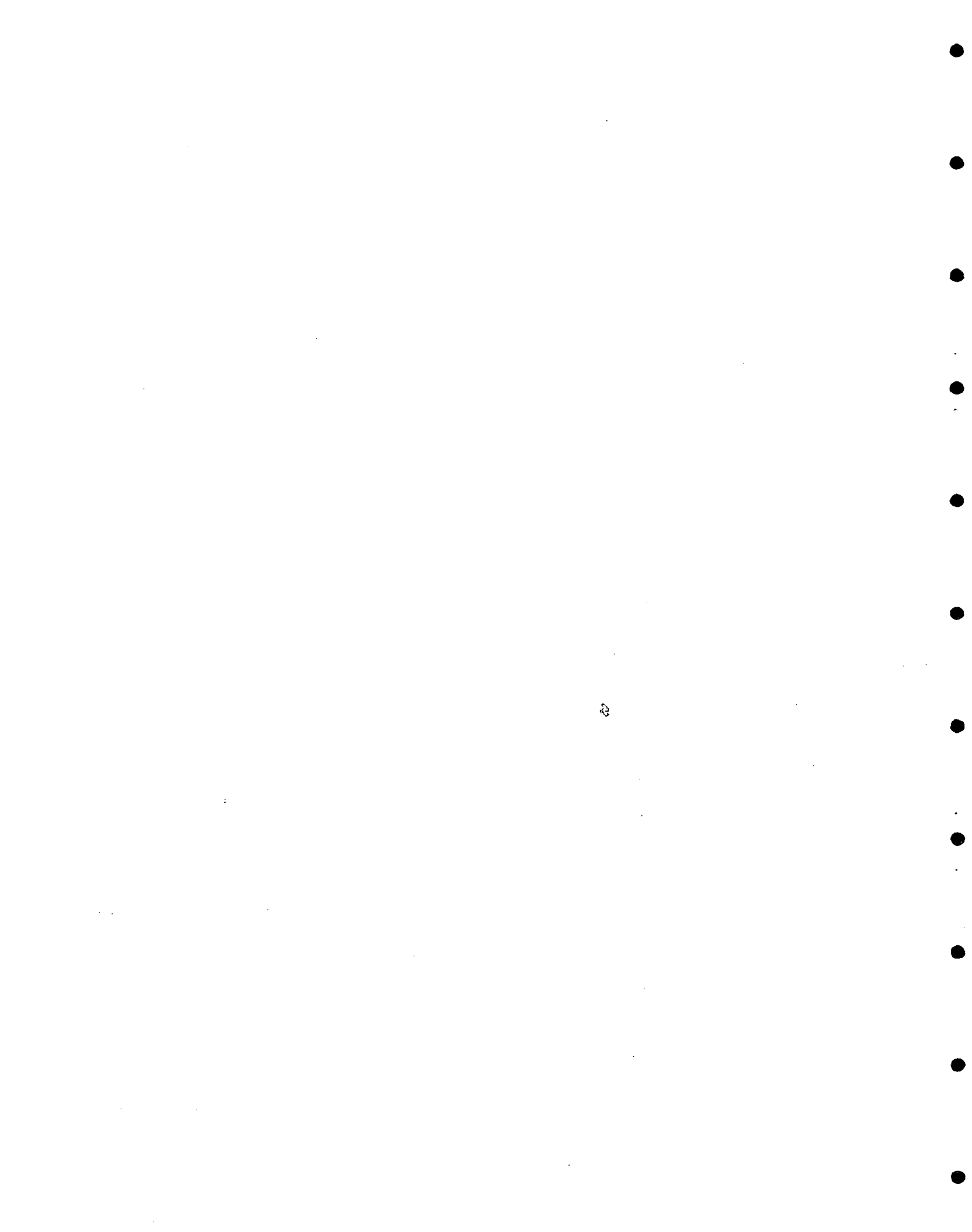
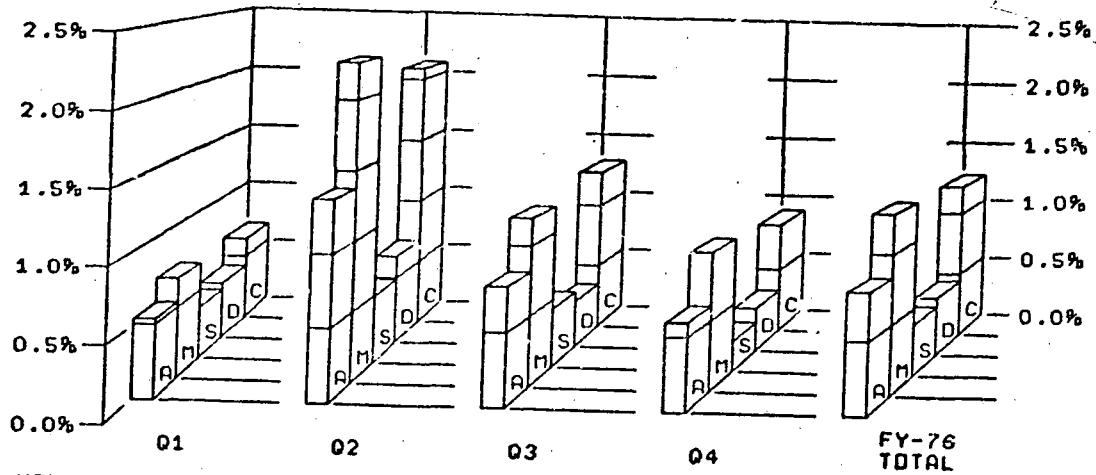


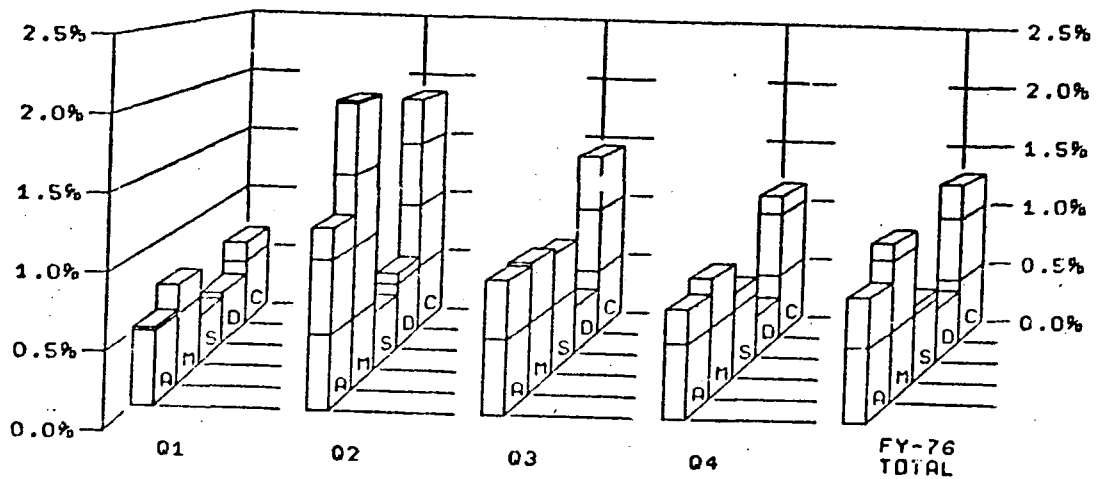
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
EDUCATION SERVICES



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
EDUCATION SERVICES



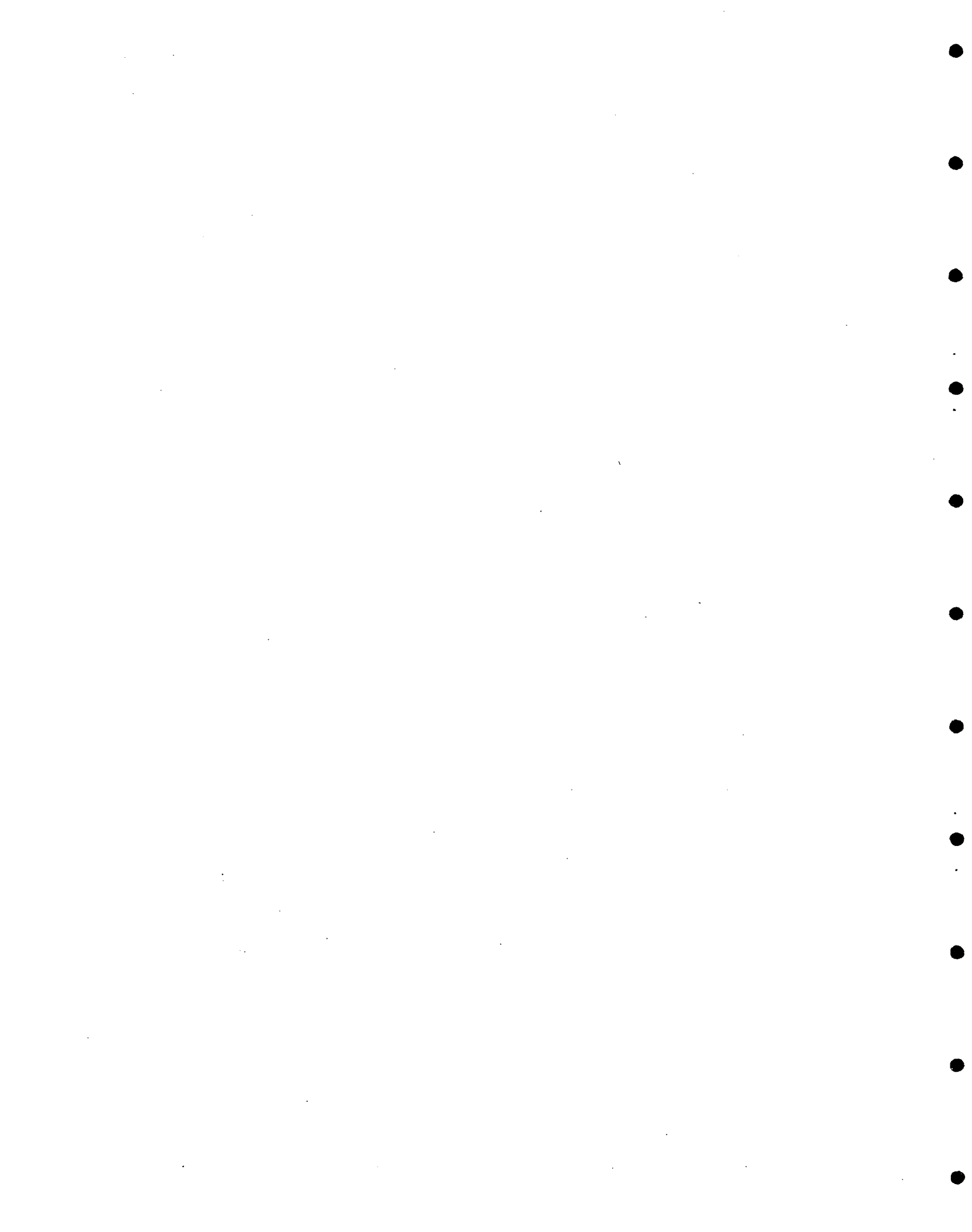
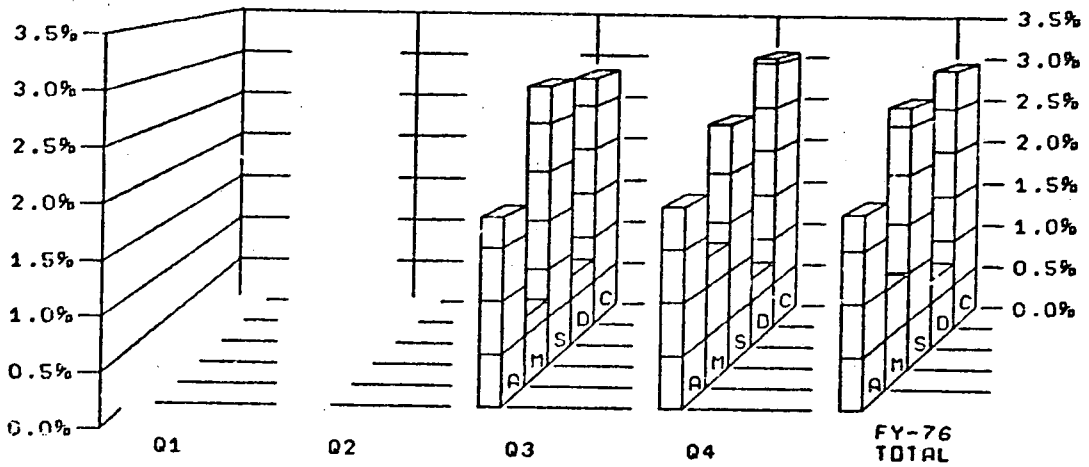


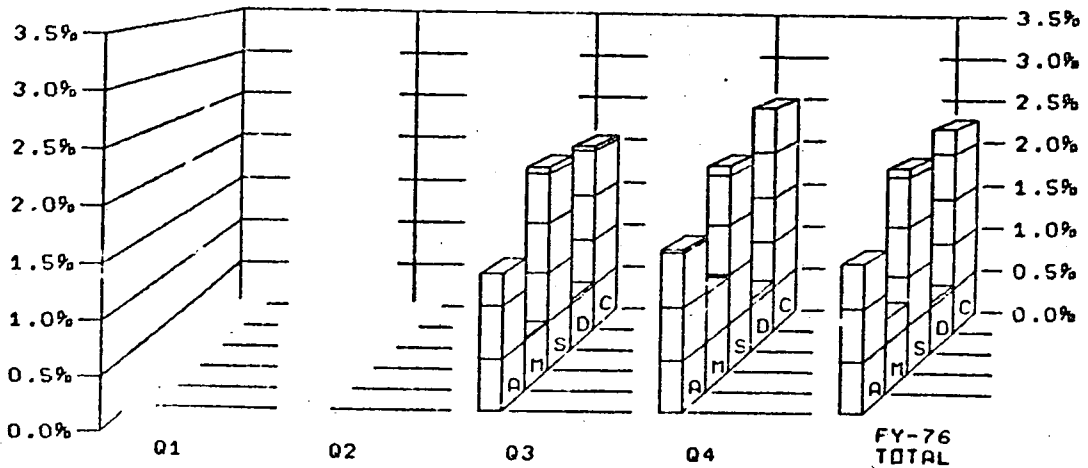
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
HOMEMAKING



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
HOMEMAKING



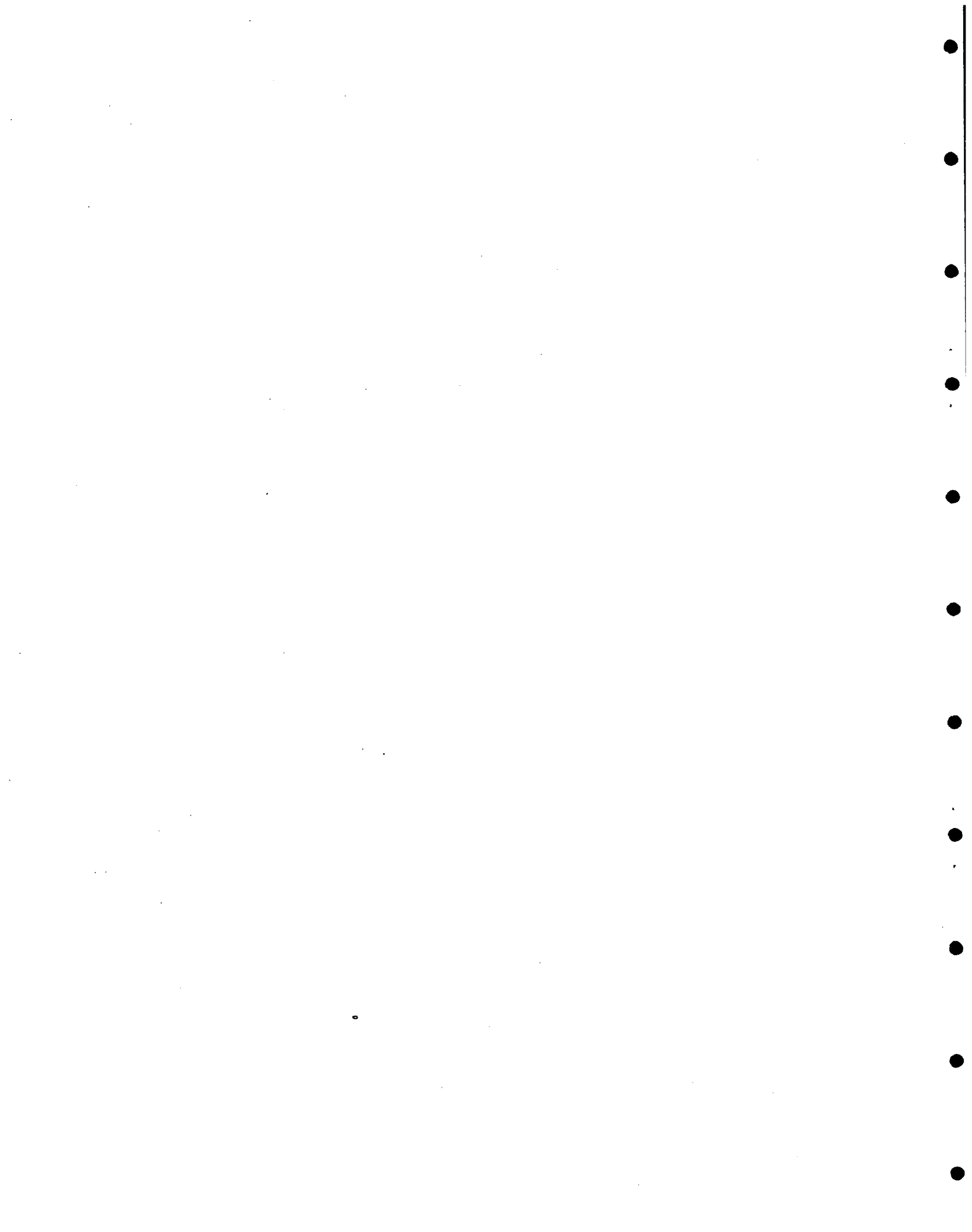
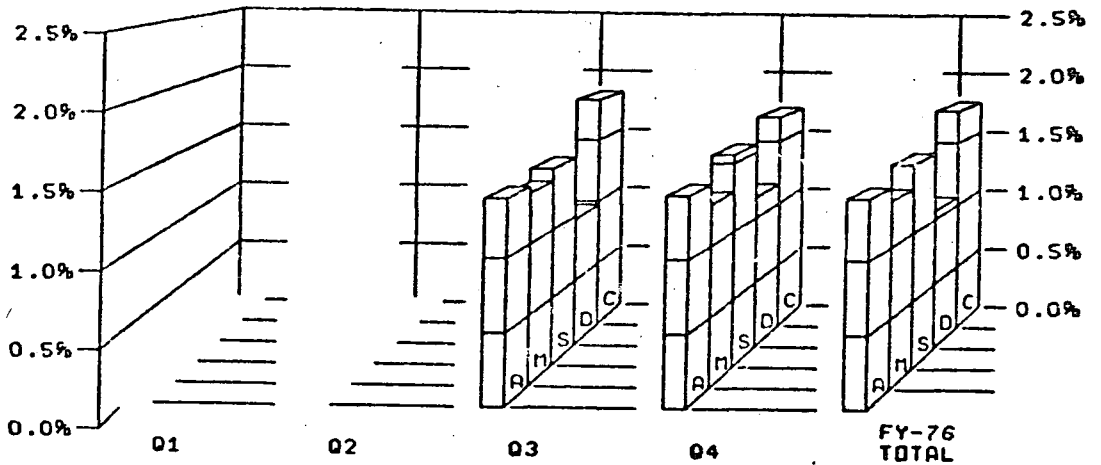


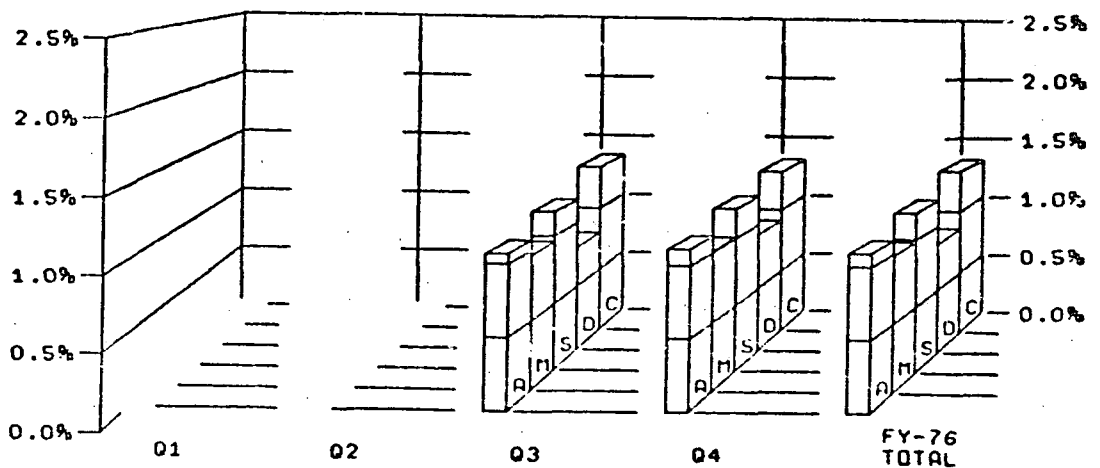
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
TRANSPORTATION/WAITING



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
TRANSPORTATION/WAITING



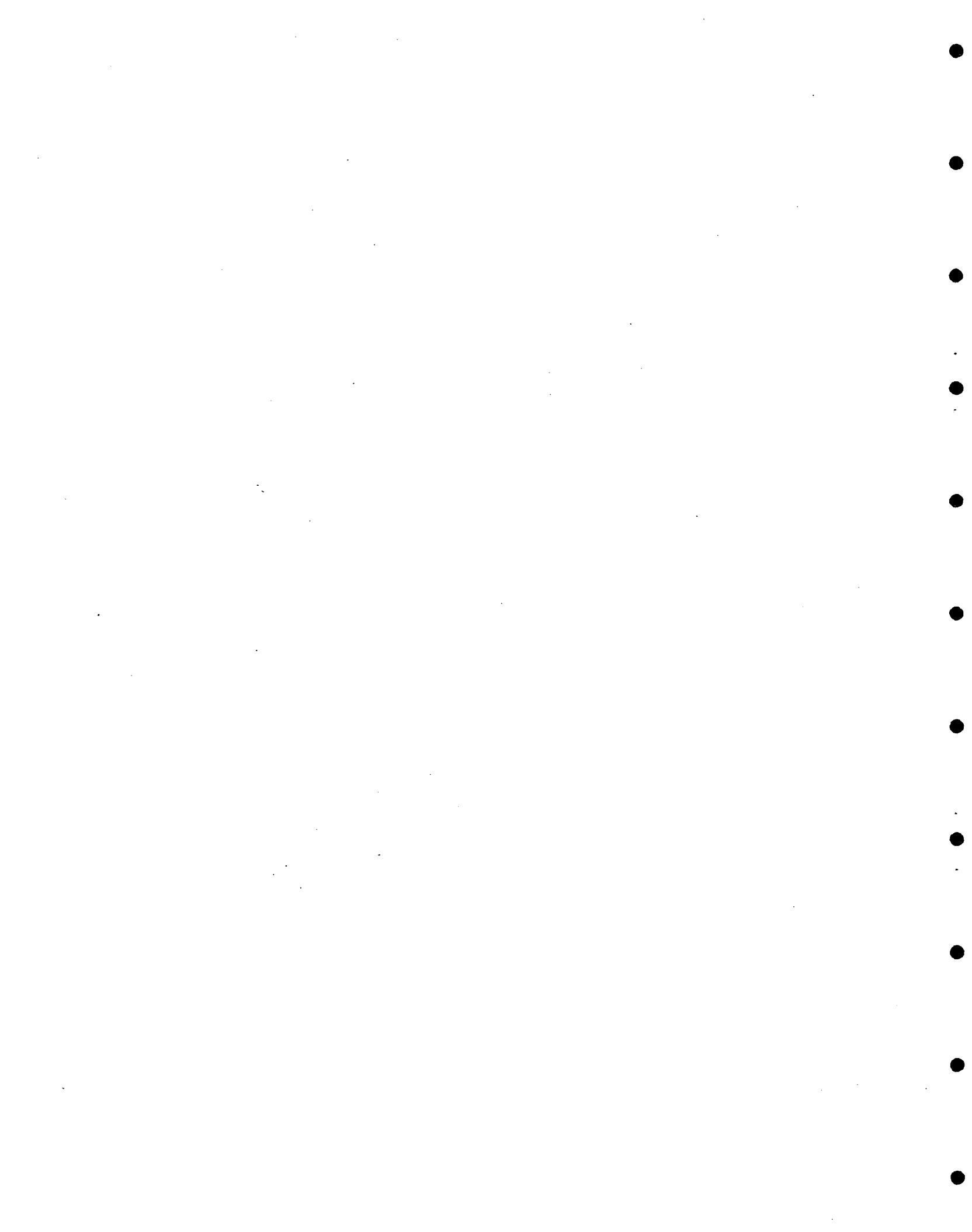
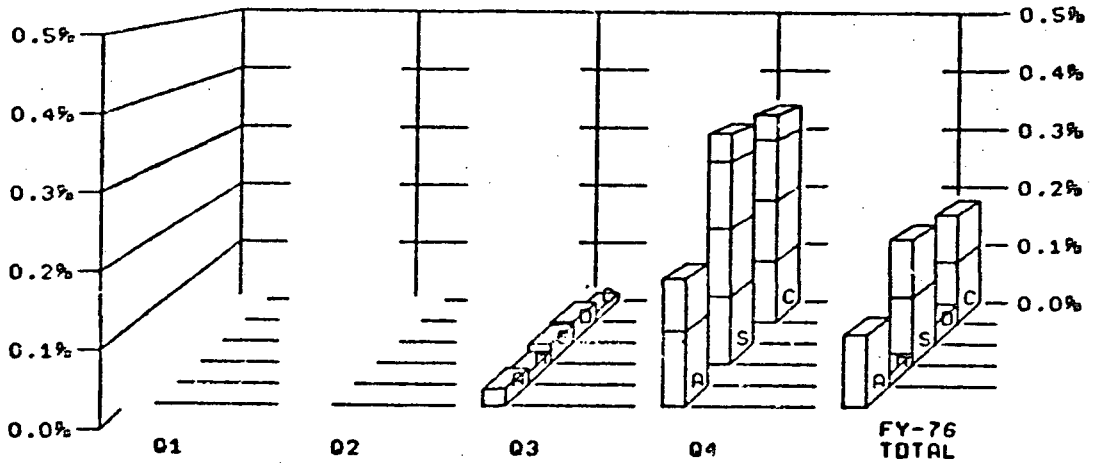


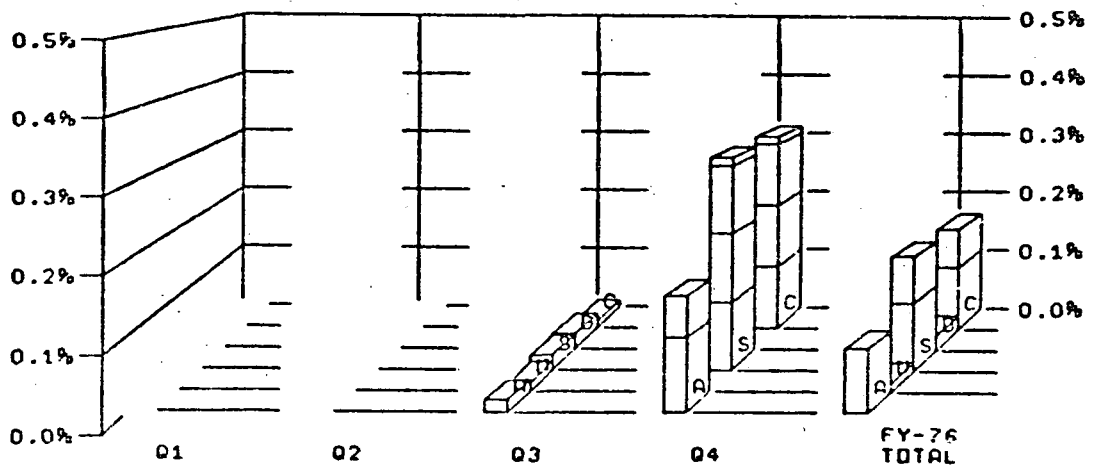
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY FUNDS



KEY

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FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY FUNDS



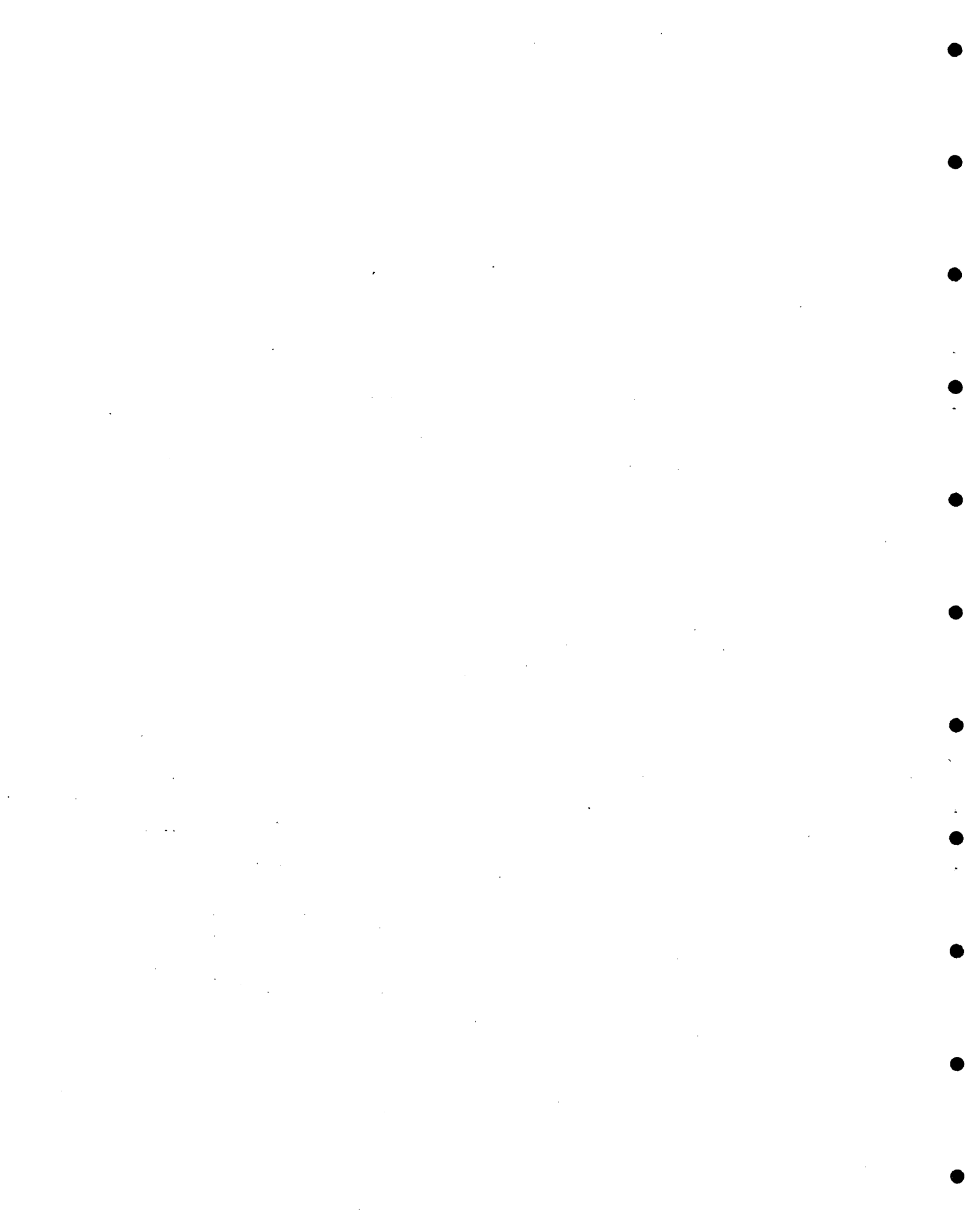
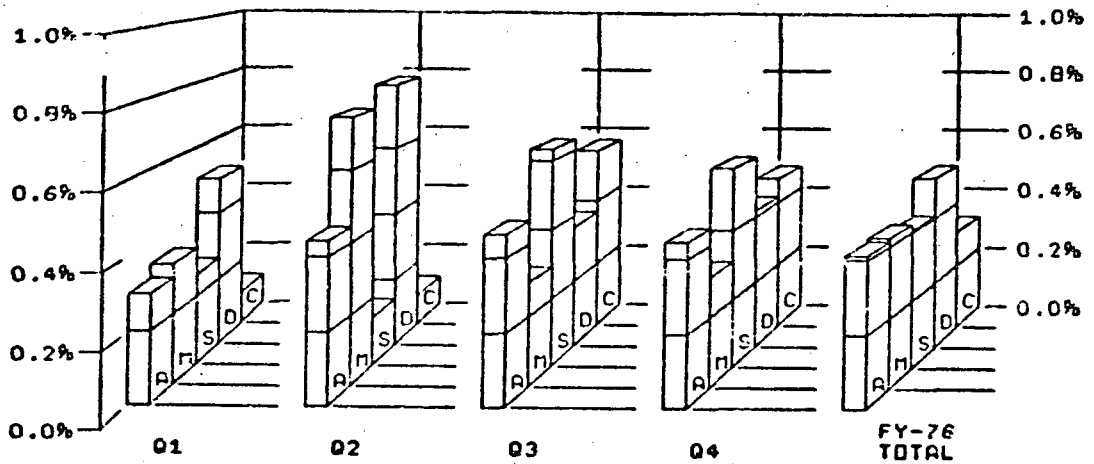


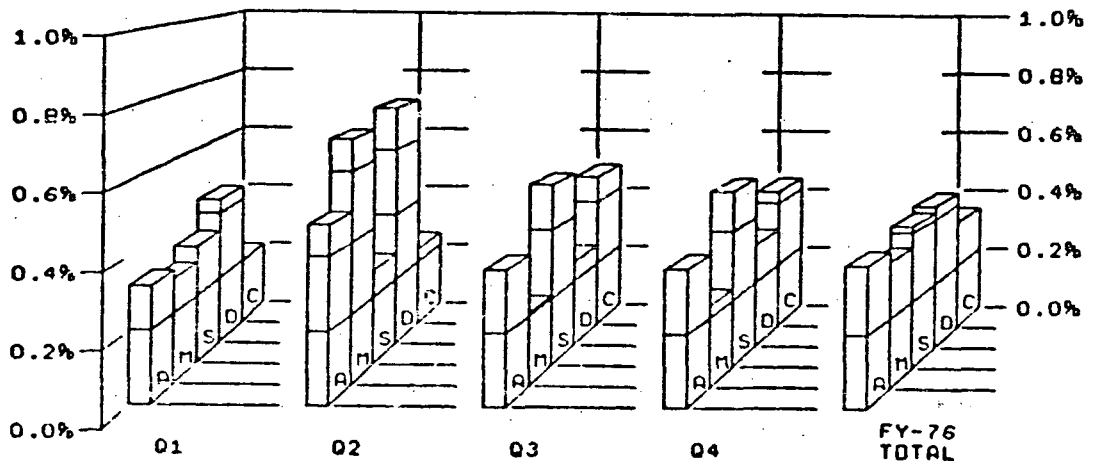
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
PSYCH. EVALUATION (CHILDREN)



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
PSYCH. EVALUATION (CHILDREN)



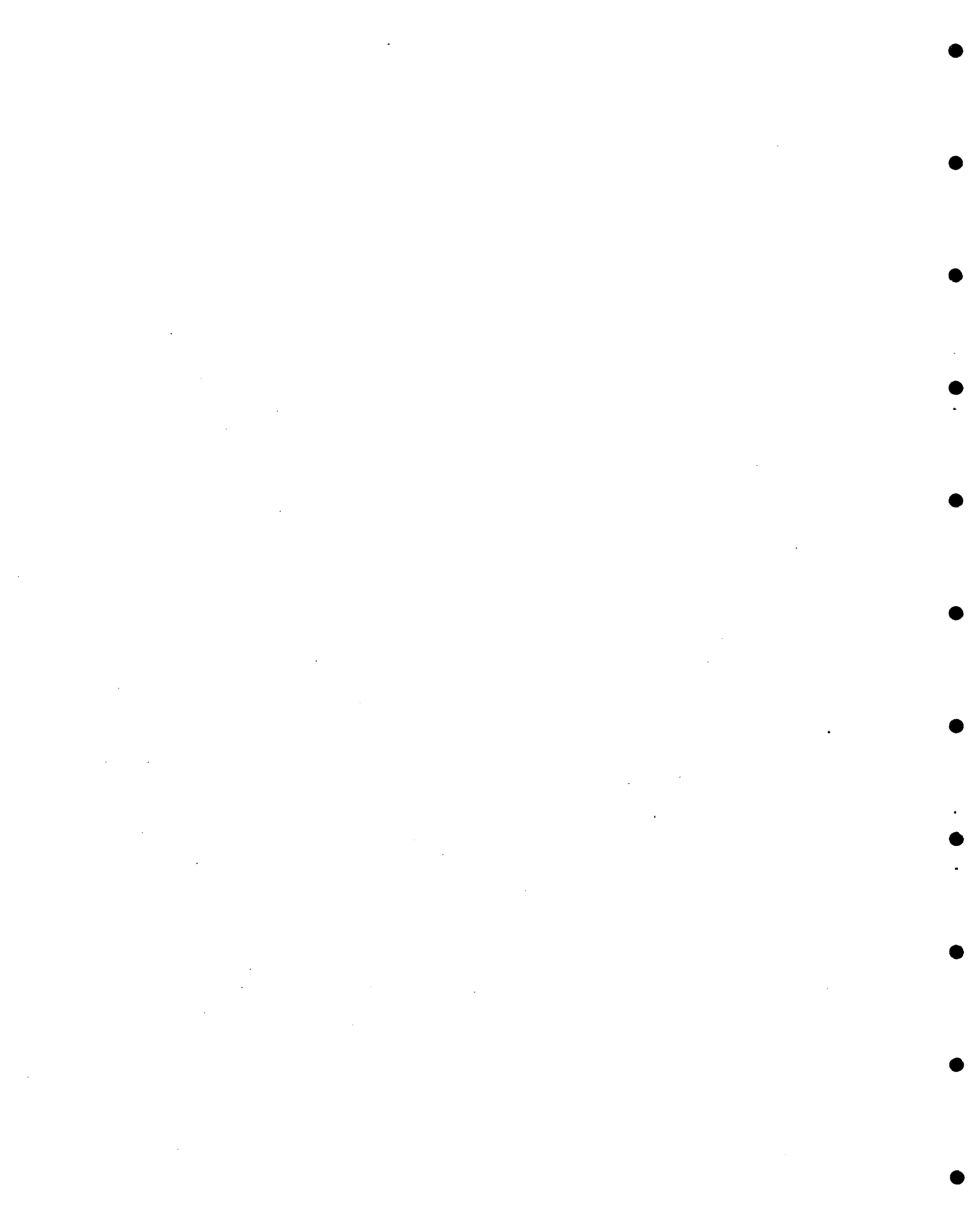
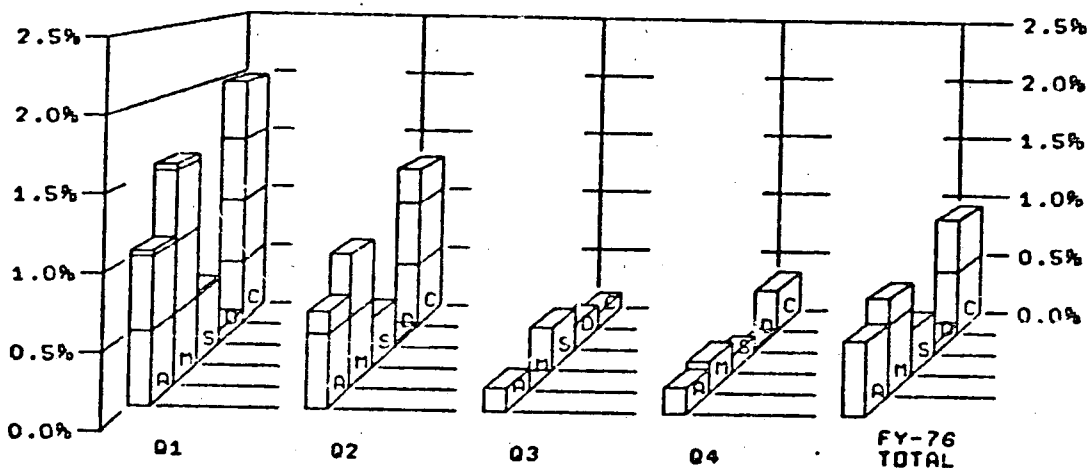


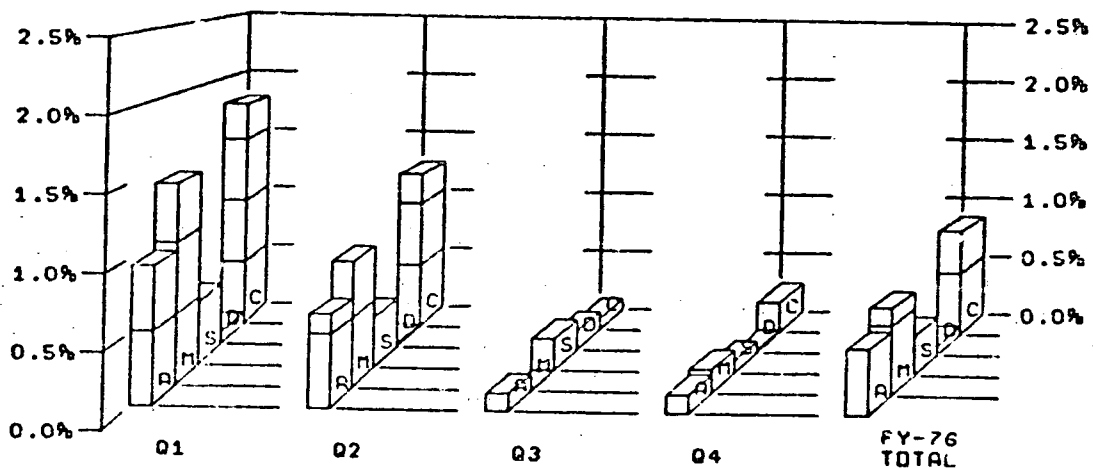
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
CRISIS NURSERY (CHILDREN)



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
CRISIS NURSERY (CHILDREN)



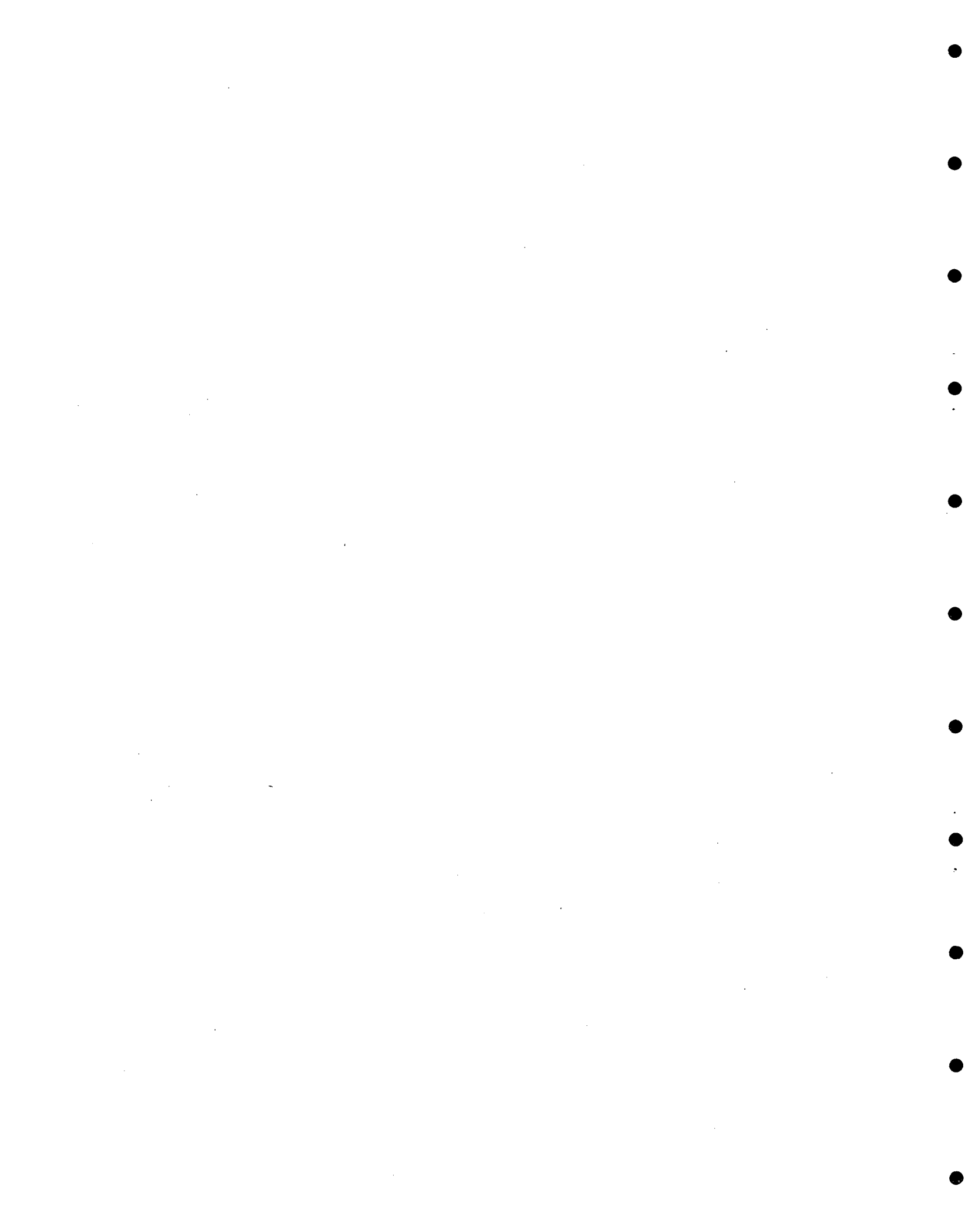
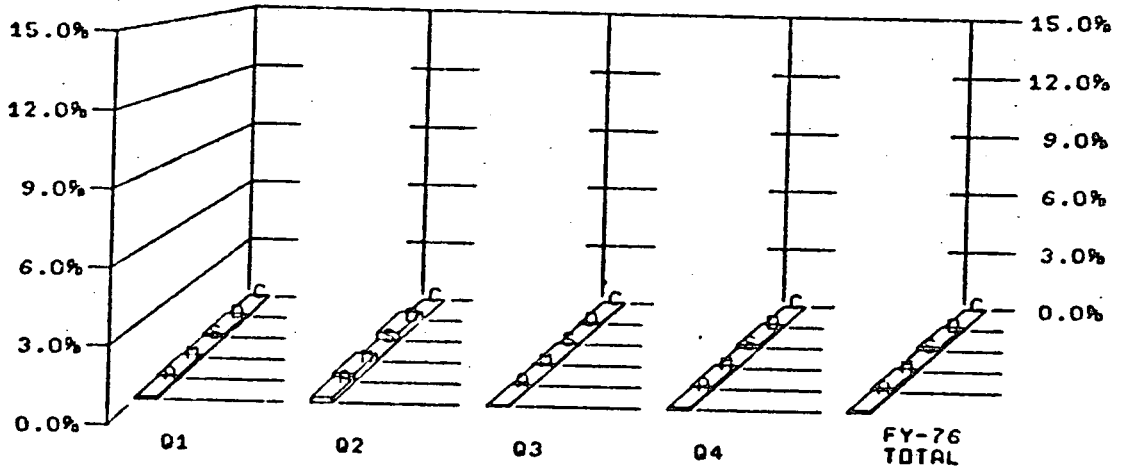


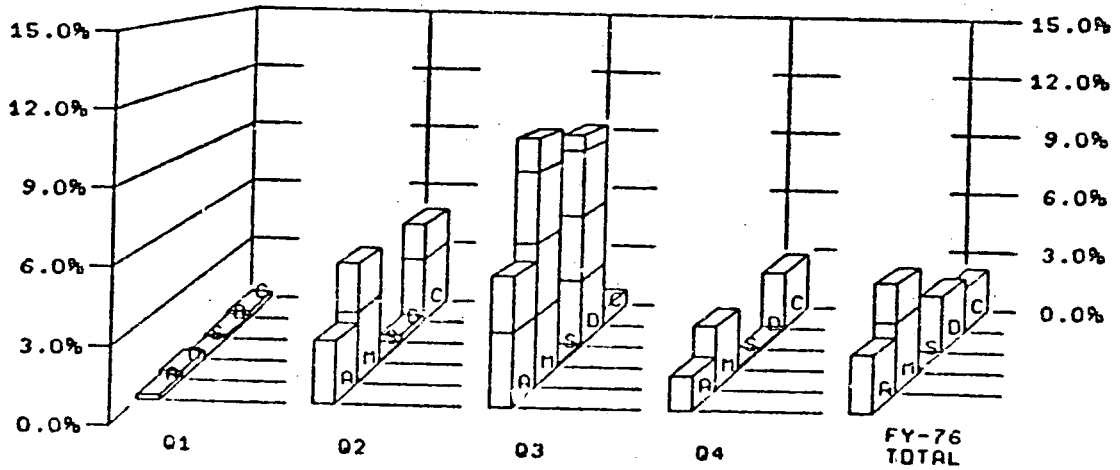
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY MEDICAL CARE



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
EMERGENCY MEDICAL CARE



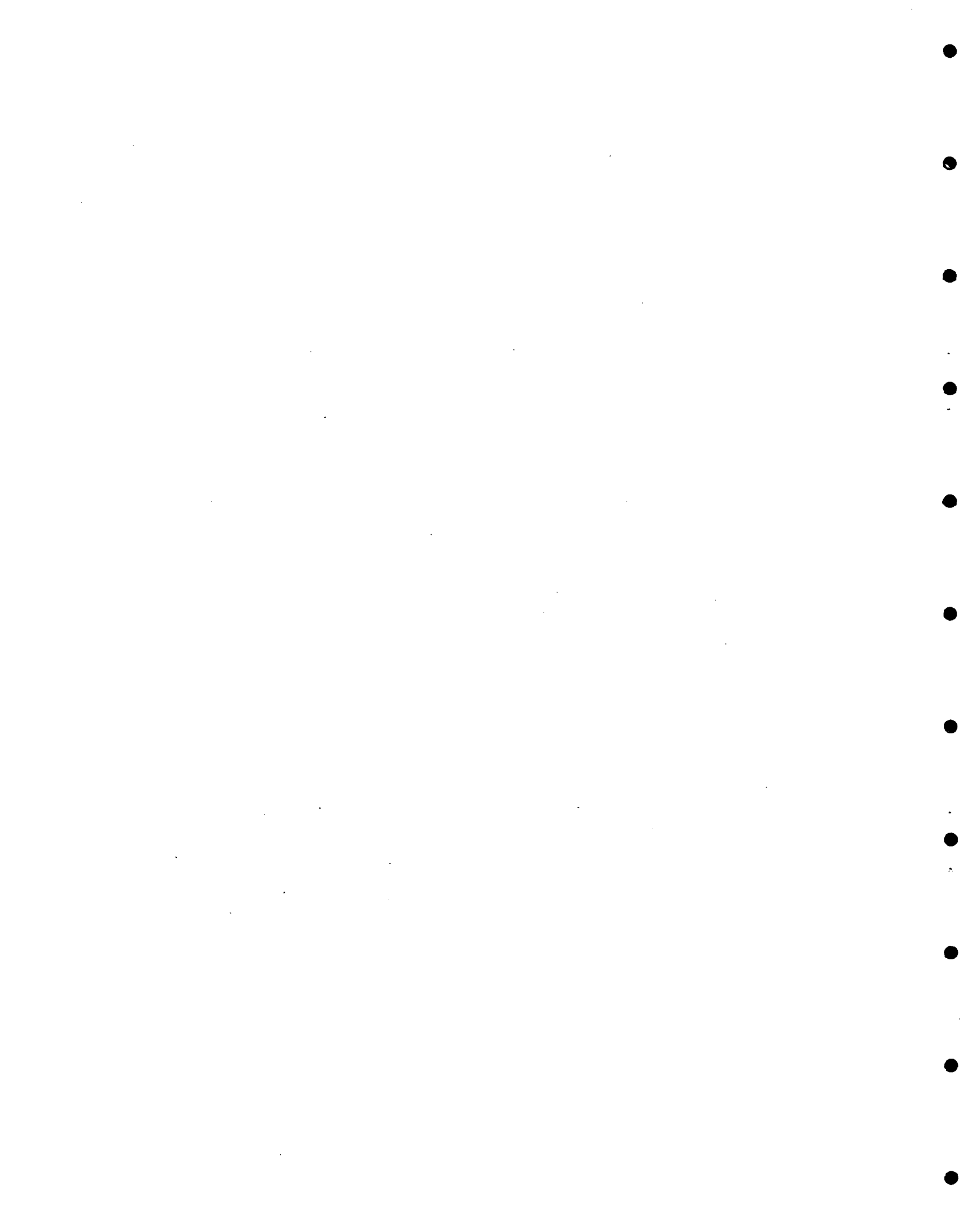
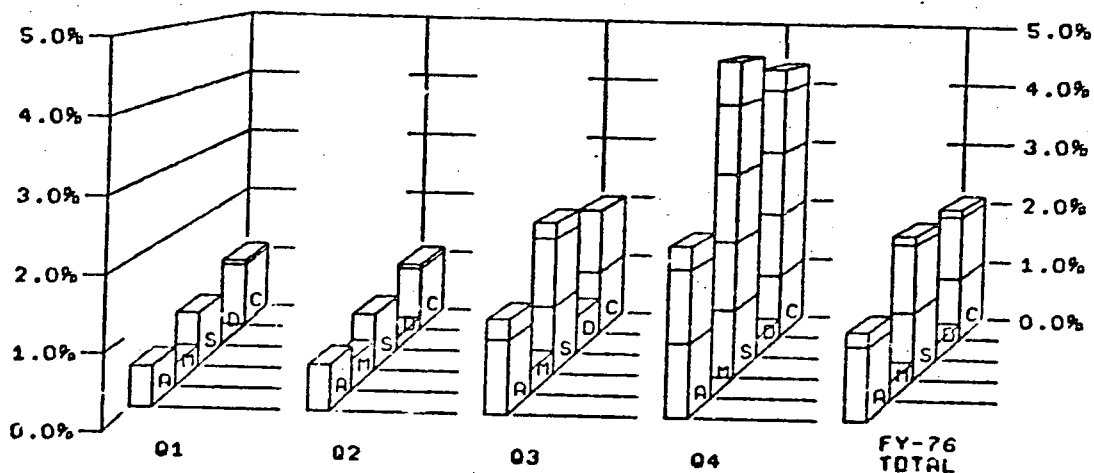


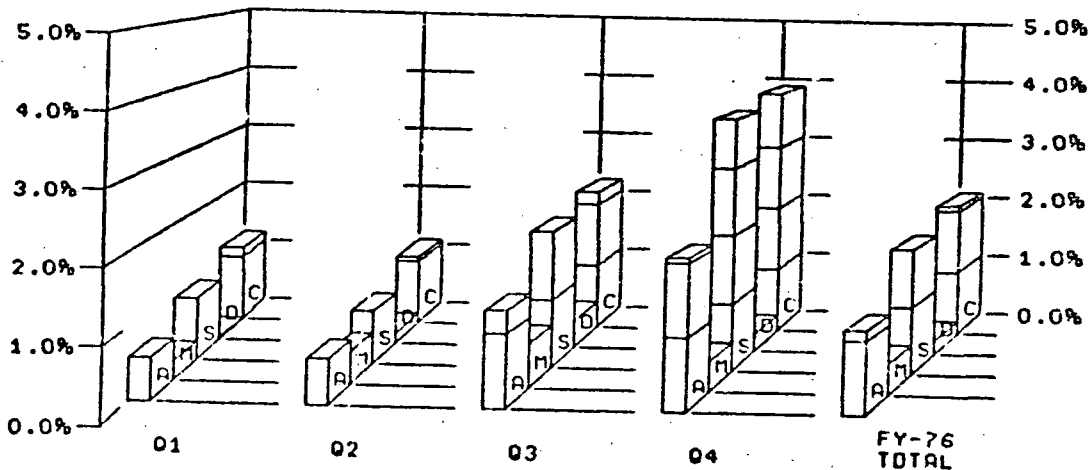
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
RESIDENTIAL SHELTER



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
RESIDENTIAL SHELTER



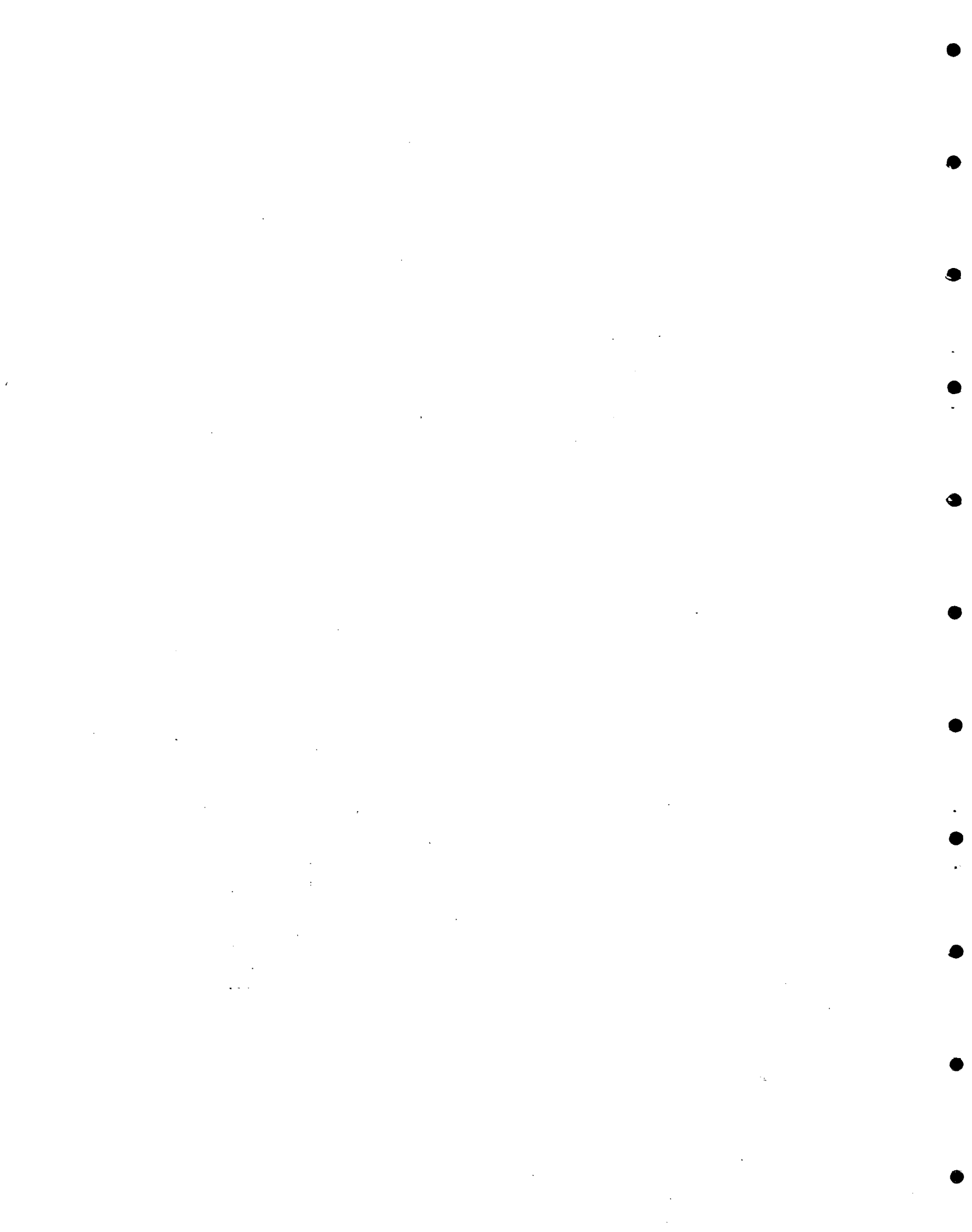
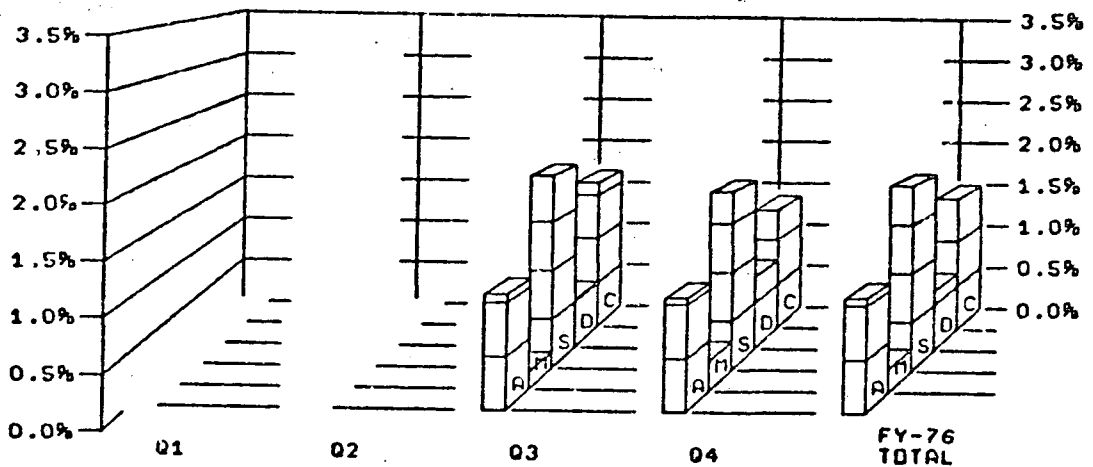


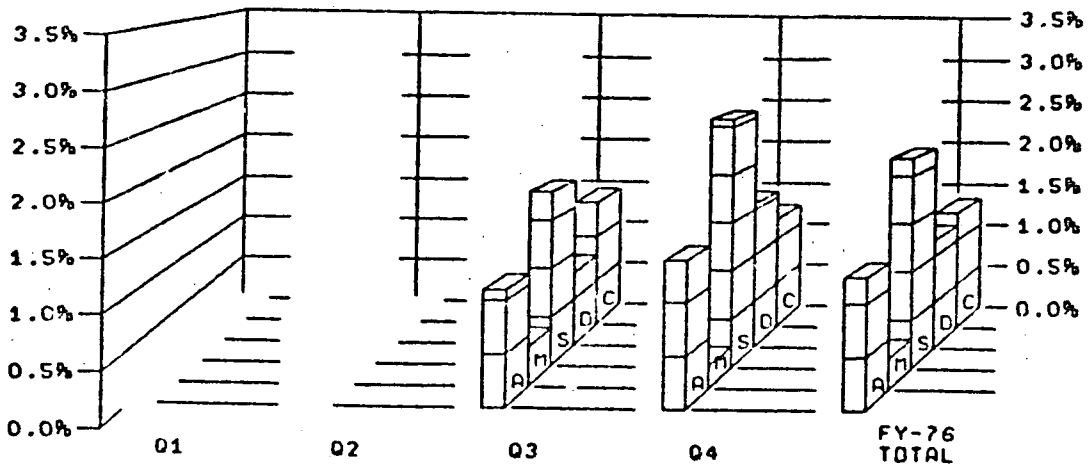
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76 DAY CARE



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76 DAY CARE



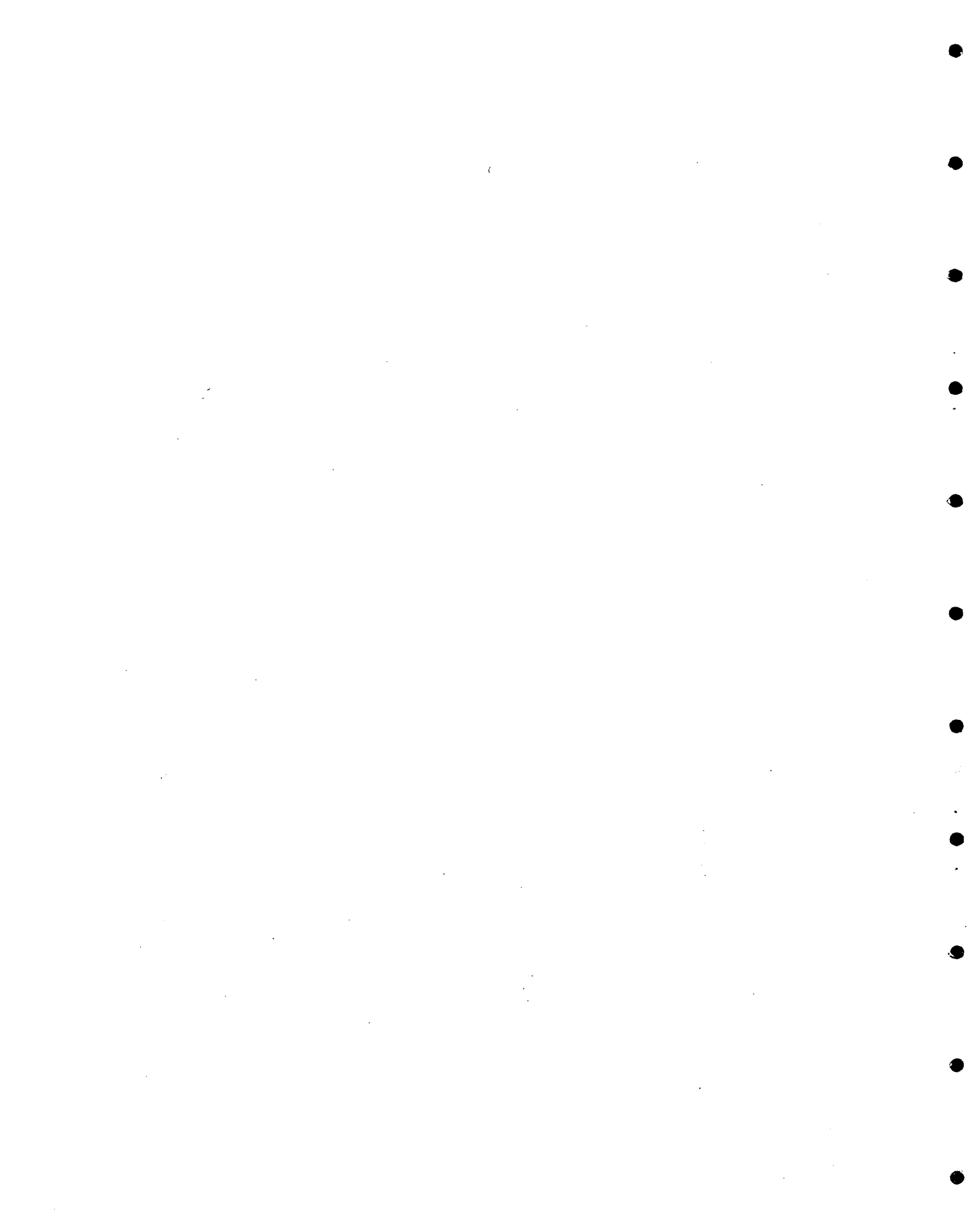
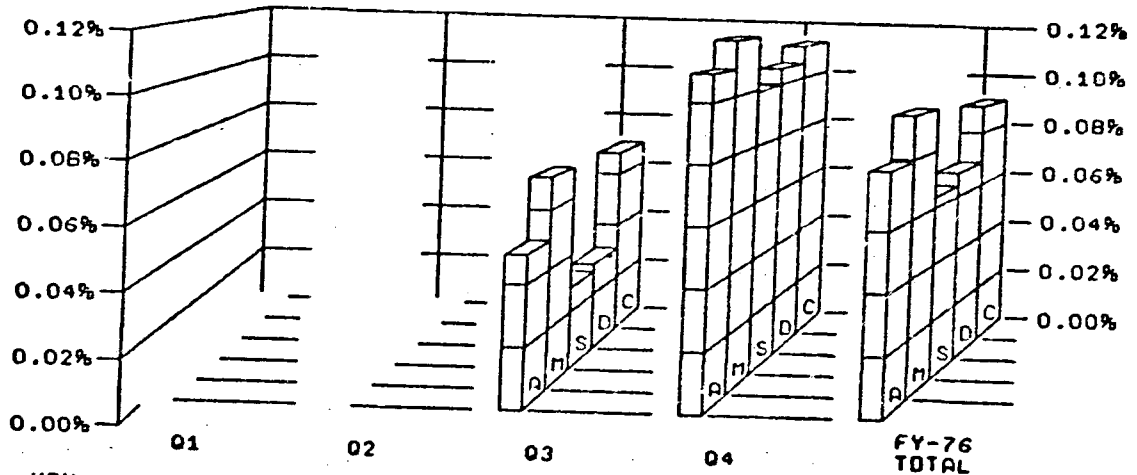


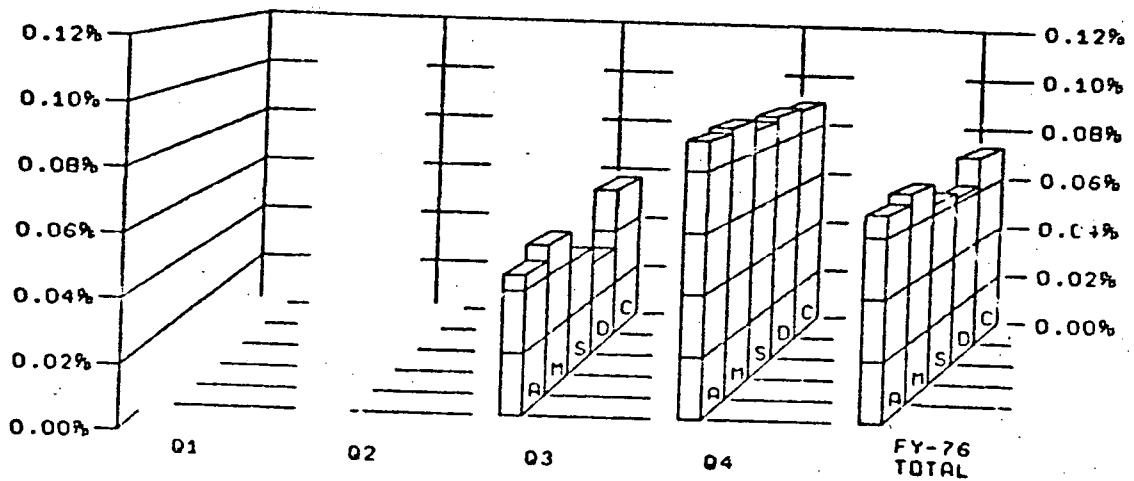
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
BABYSITTING



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
BABYSITTING



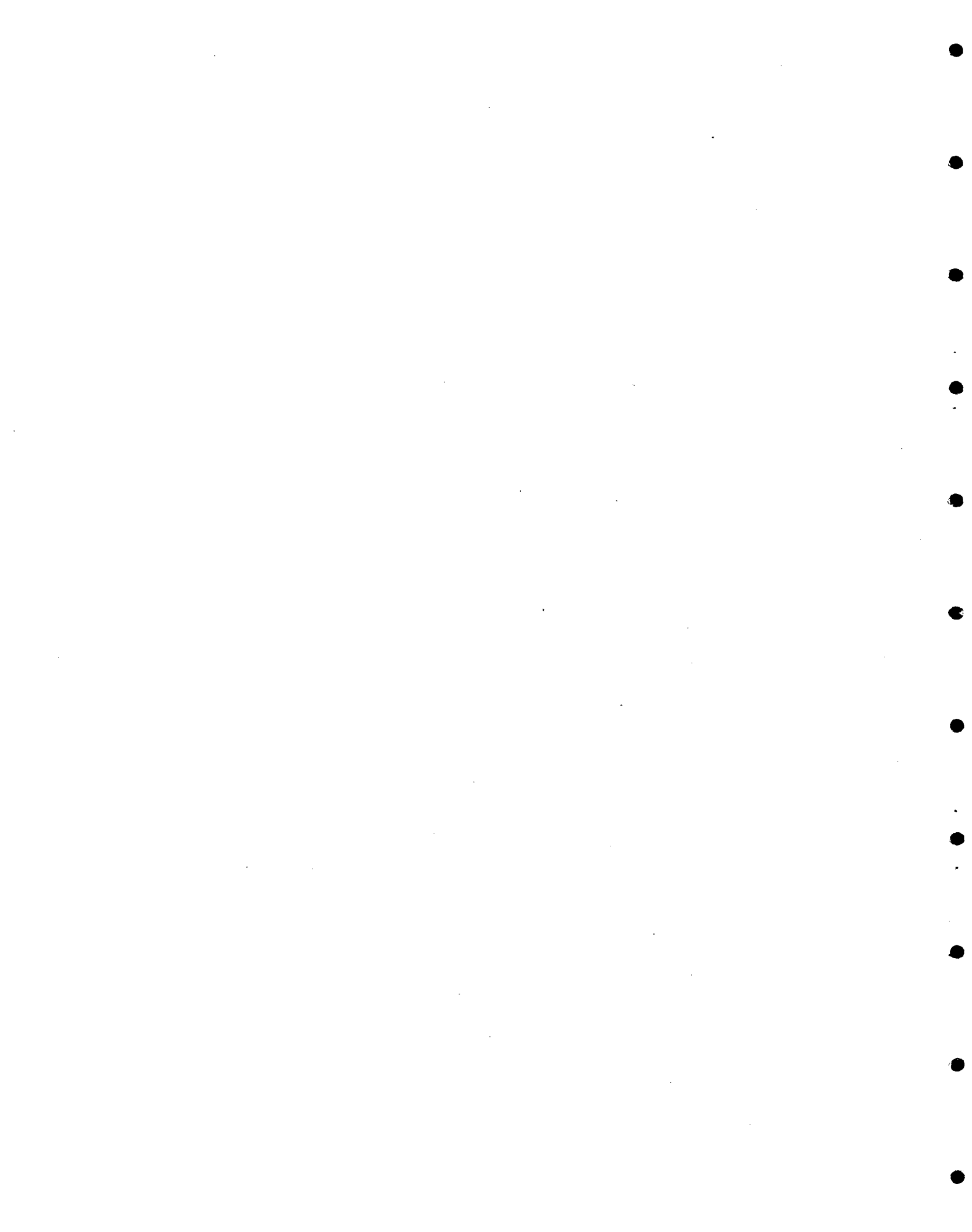
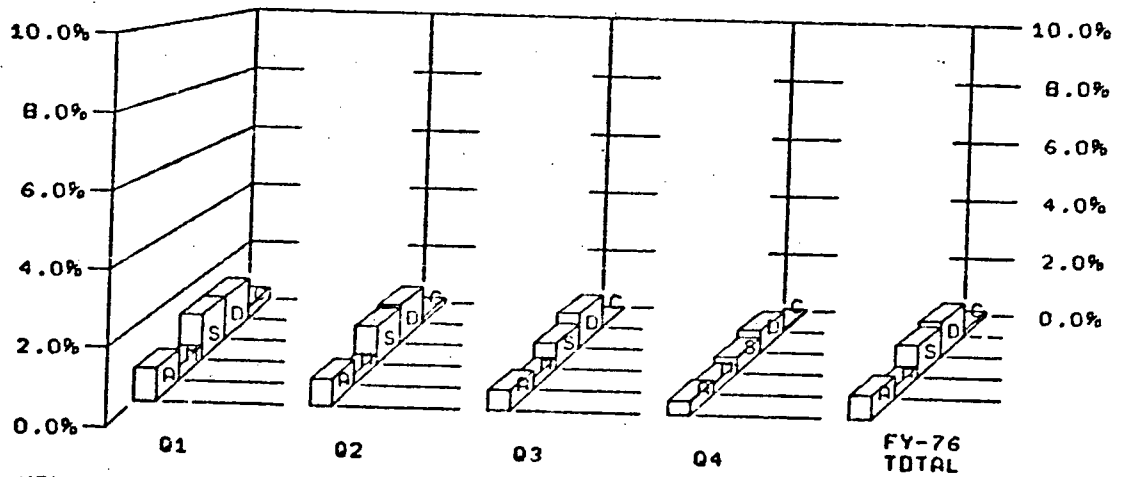


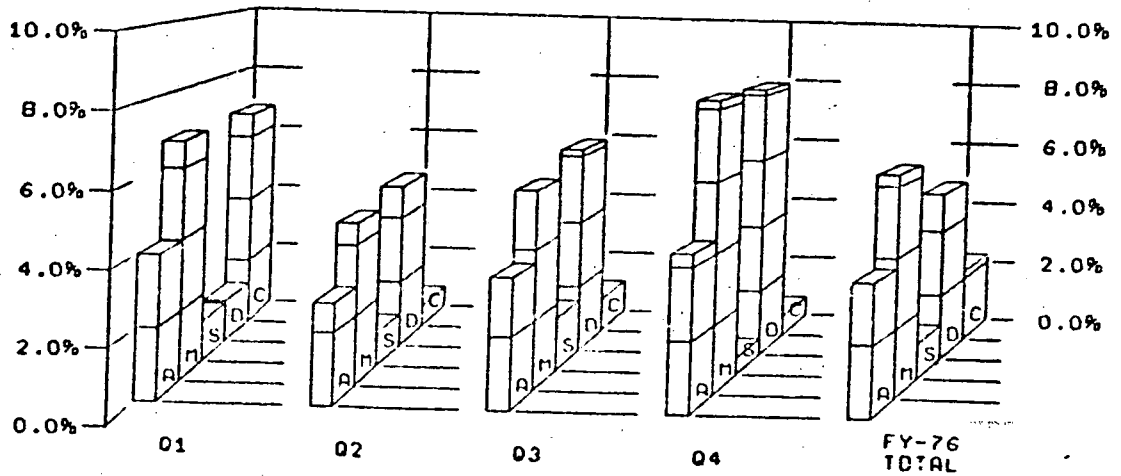
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
MEDICAL CARE FOR CHILDREN



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
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- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
MEDICAL CARE FOR CHILDREN



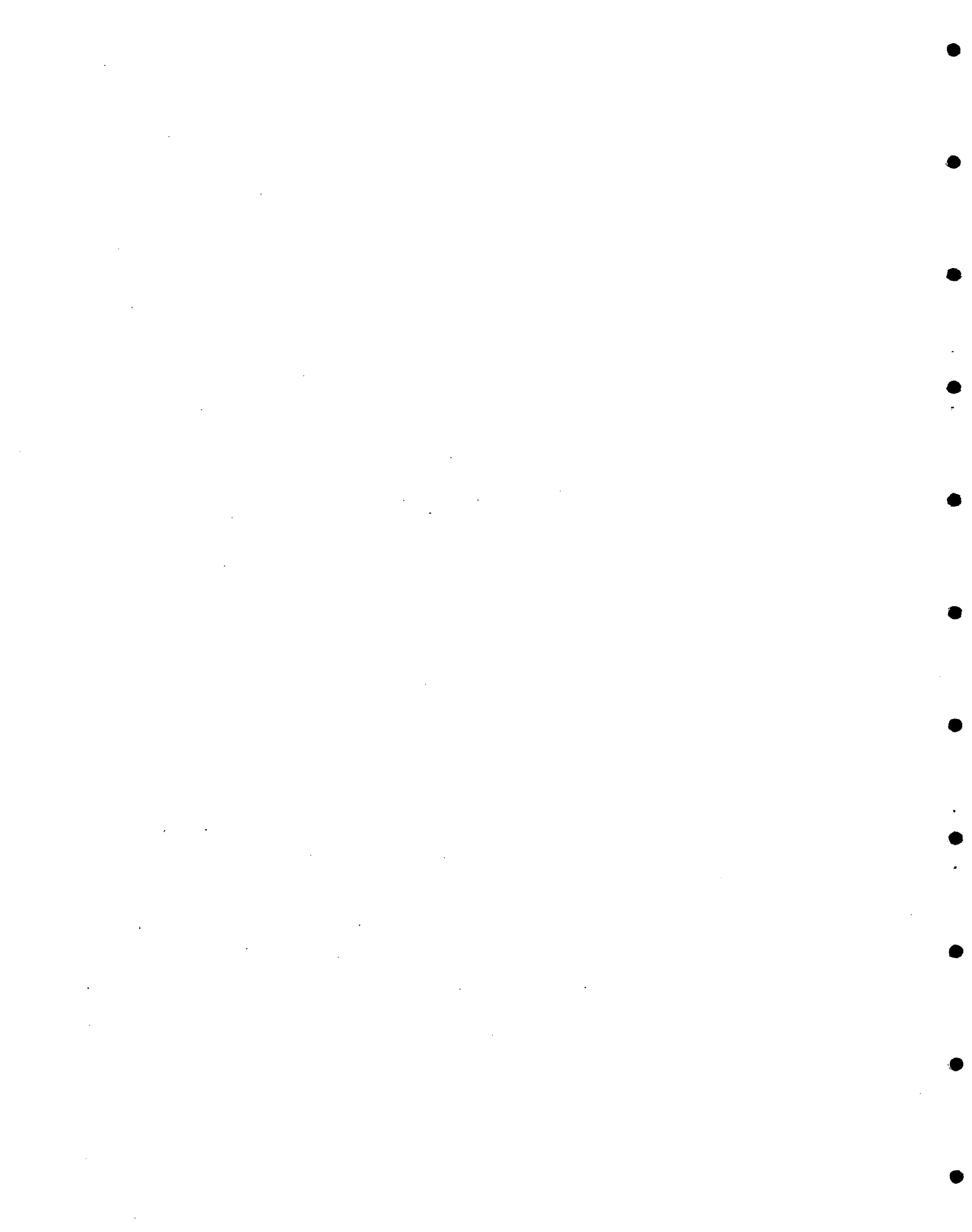
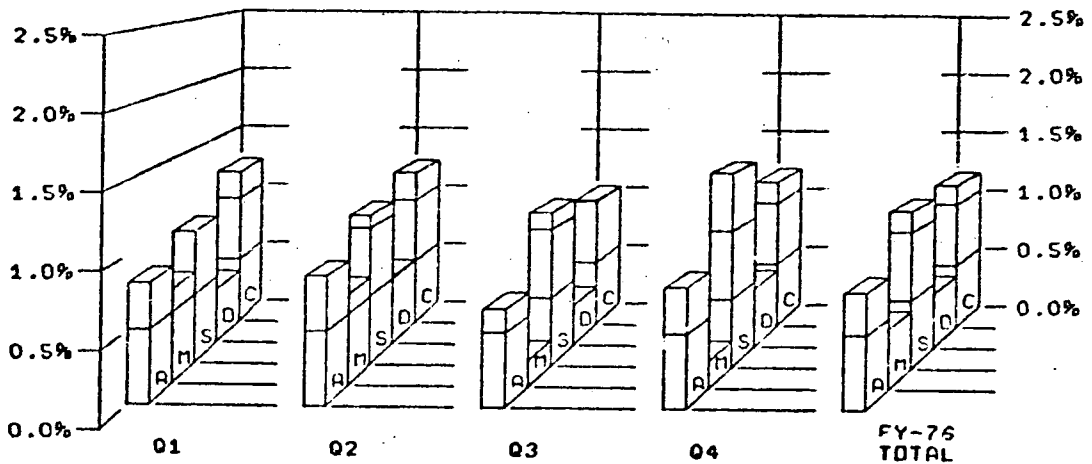


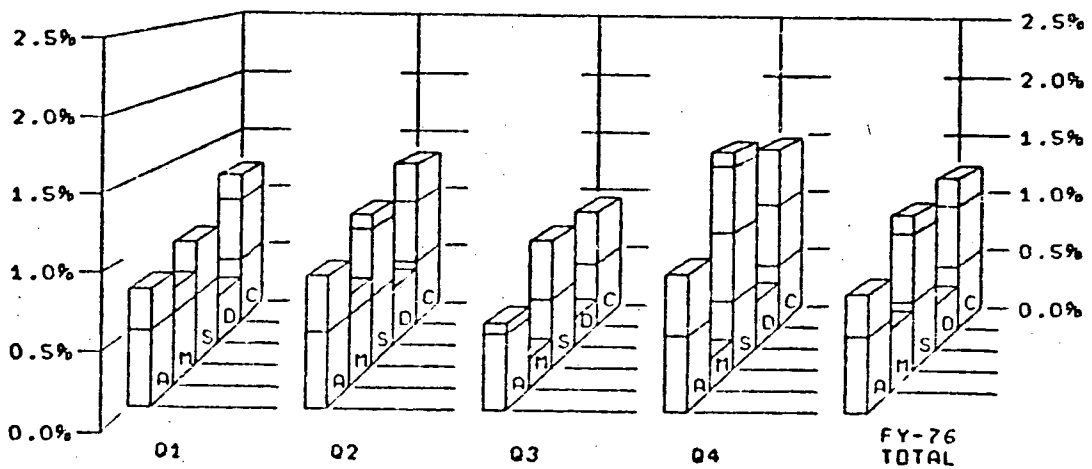
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
SPECIAL CHILD THERAPY



KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
SPECIAL CHILD THERAPY



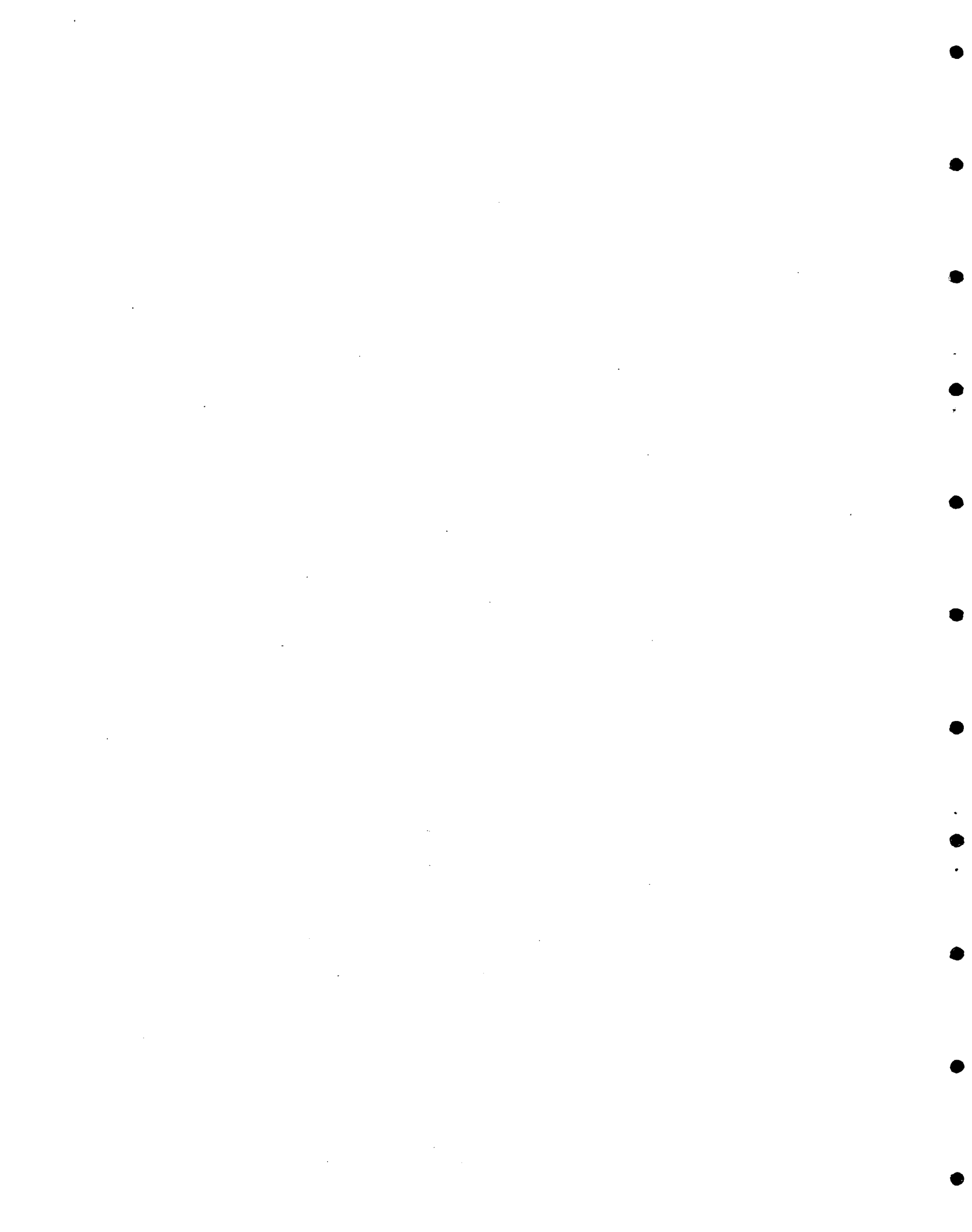
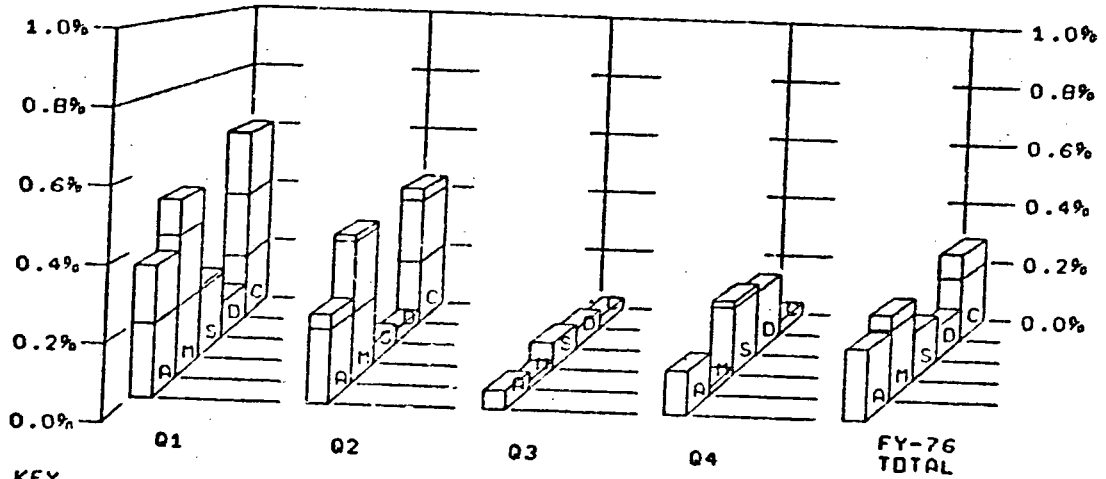


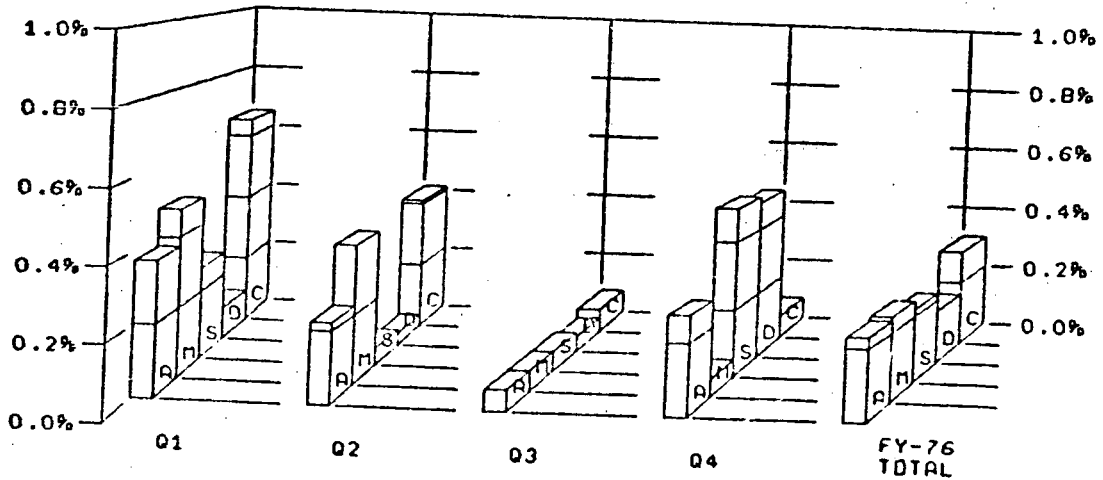
FIGURE 7- ACTUAL COST BY CENTER TYPE AND QUARTER, FY-76
GROUP COUNSELING (CHILDREN)

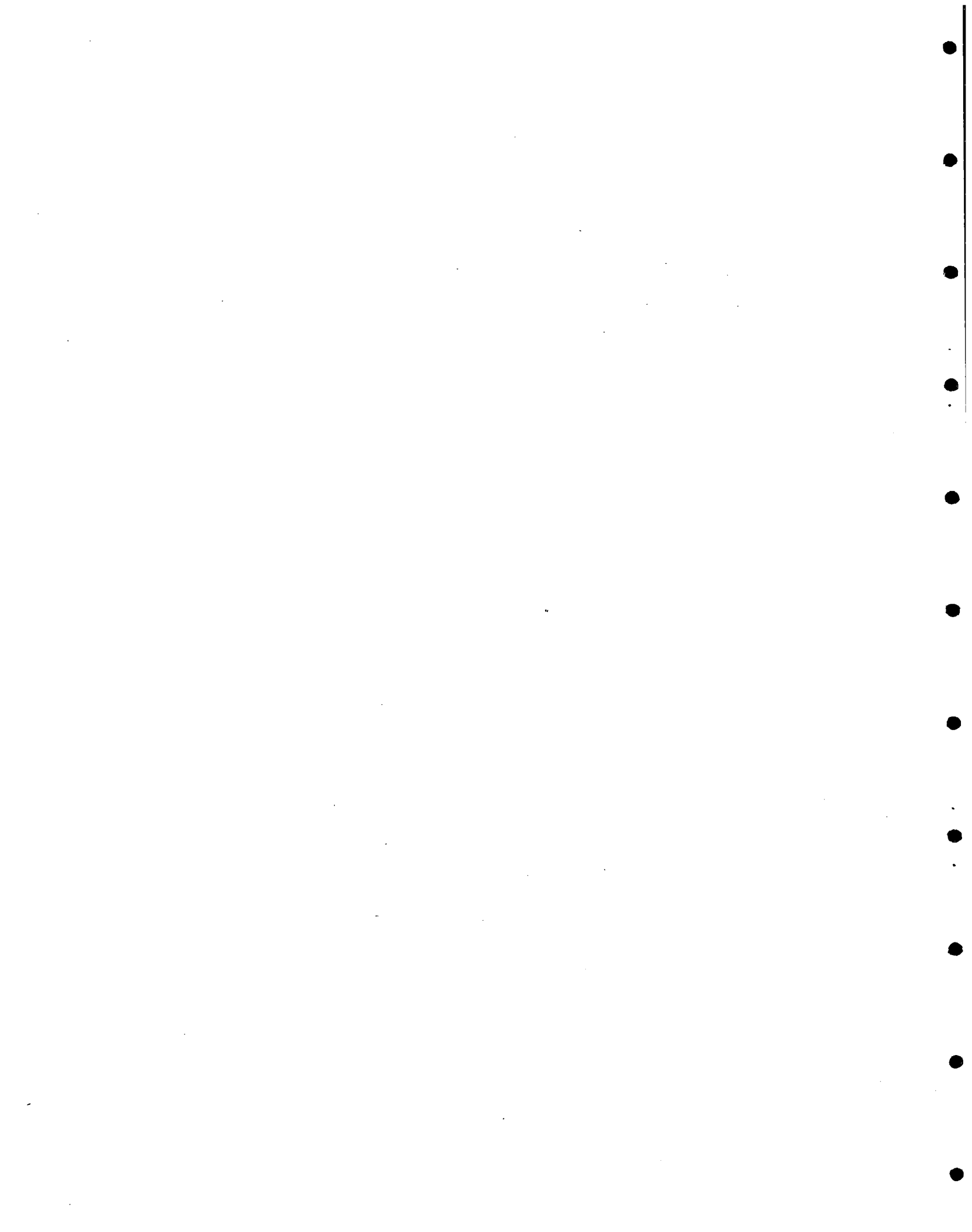


KEY

- A- MEAN FOR ALL CENTERS
- M- HOSPITAL BASED CENTERS
- S- SOCIAL SERVICE BASED
- D- MORE THAN 50% CLIENT SERVICES DIRECTLY PROVIDED BY CENTER STAFF
- C- MORE THAN 50% ACTUAL COST COORDINATED

FIGURE 7A- TOTAL VALUE BY CENTER TYPE AND QUARTER, FY-76
GROUP COUNSELING (CHILDREN)

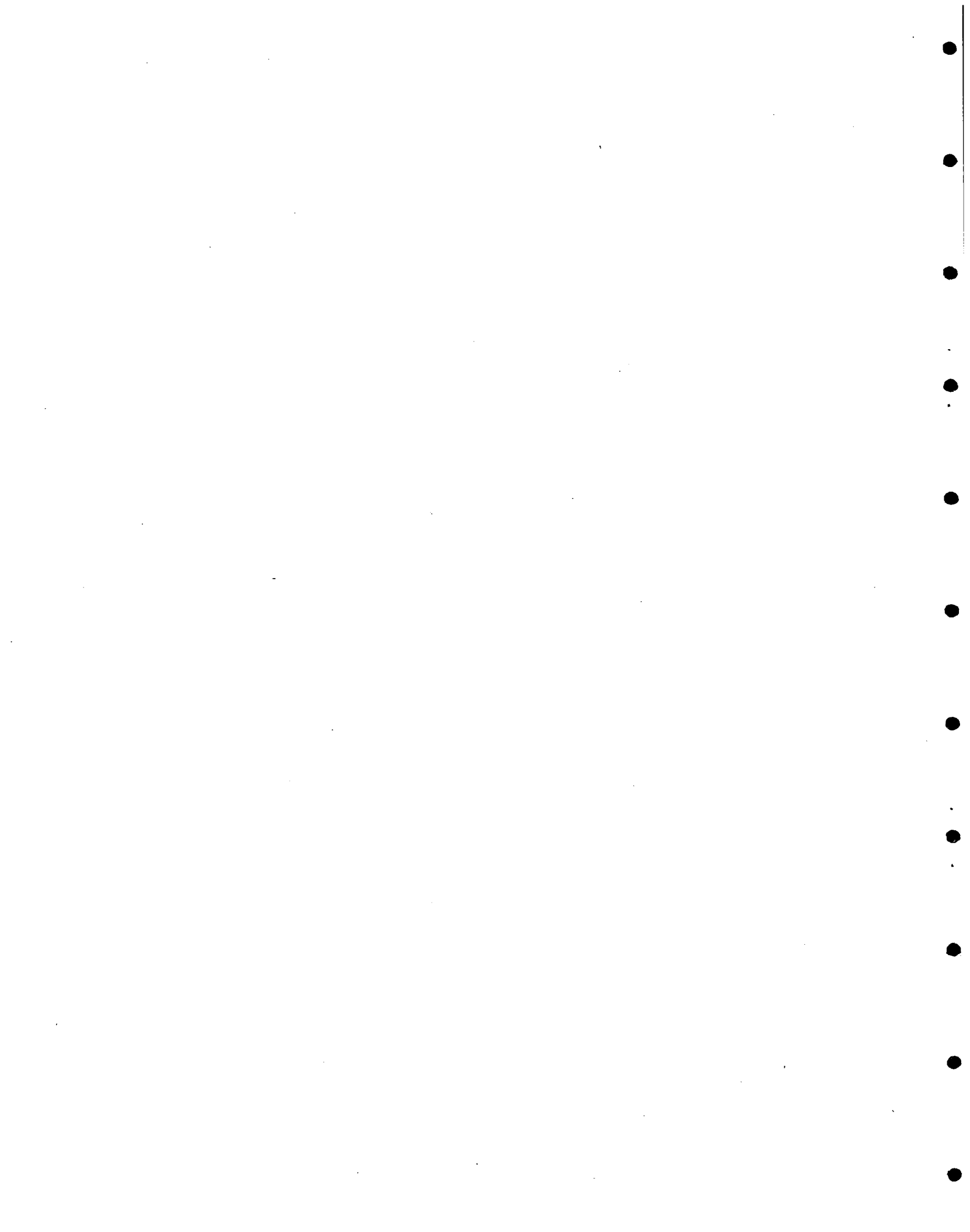




The table on the two pages that follow shows the number of families receiving services in each of the thirty Casework and Client service categories for both of the last quarters of FY-76, aggregated by Center type. These data characterize program differences between Medical, Social, Direct and Coordinated Centers. Note, however, that since there are twice as many Social as Medical Centers, the Medical projects are serving a proportionately equal number of families when their value is half that of the other three categories. The data show moderate stability between quarters, with the most conspicuous differences between the third and fourth quarters being increases, primarily at the Coordinating Centers, in several casework categories and in the counseling categories, and a decline, primarily in the Medical-based projects, in children receiving medical services (categories #32 and #36).

One striking result is a general similarity between the Medical and the Direct, and between the Social and the Coordinated Centers, echoing the results in Figure 1 of Volume I (page 14). Since the classifications are symmetrical, the reason for these correspondences is not obvious, but it does not appear to be caused by statistical error.

The largest differences between Medical and Social Centers are observed in categories #9, #20, #23, and #34 (where Social Centers served proportionally more families) and in #32, #22, and #18, where Medical Centers served more. Other



categories where Medical-based Centers served proportionally more families include #37, #30, #28, #24, #17, #11, and to a lesser degree, #14 and #12. Additional categories in which Social-based Centers reported more families include #38, #33, #31, #29, #27, #25, #21, #13, and #10, and to a lesser extent #15, #19, #26, #29, and #35. Categories not listed above do not appear to differentiate the two types.

Categories in which Coordinated Centers differed most from Direct in the number of families served included #9, #11, #12, and #37, in which Coordinated Centers served more, and categories #26, #31, and #34, in which Direct-service Centers served more. Other categories in which Direct Centers served more families included #13, #14, #17, #19, #20, #23, #24, #29, #32, #36, and #38. Coordinated Centers provided more families with services in categories #10, #15, #18, #22, #25, #30, and #33. Categories #16, #21, #27, #28, and #35 were equivocal on which type of Center emphasized them more.

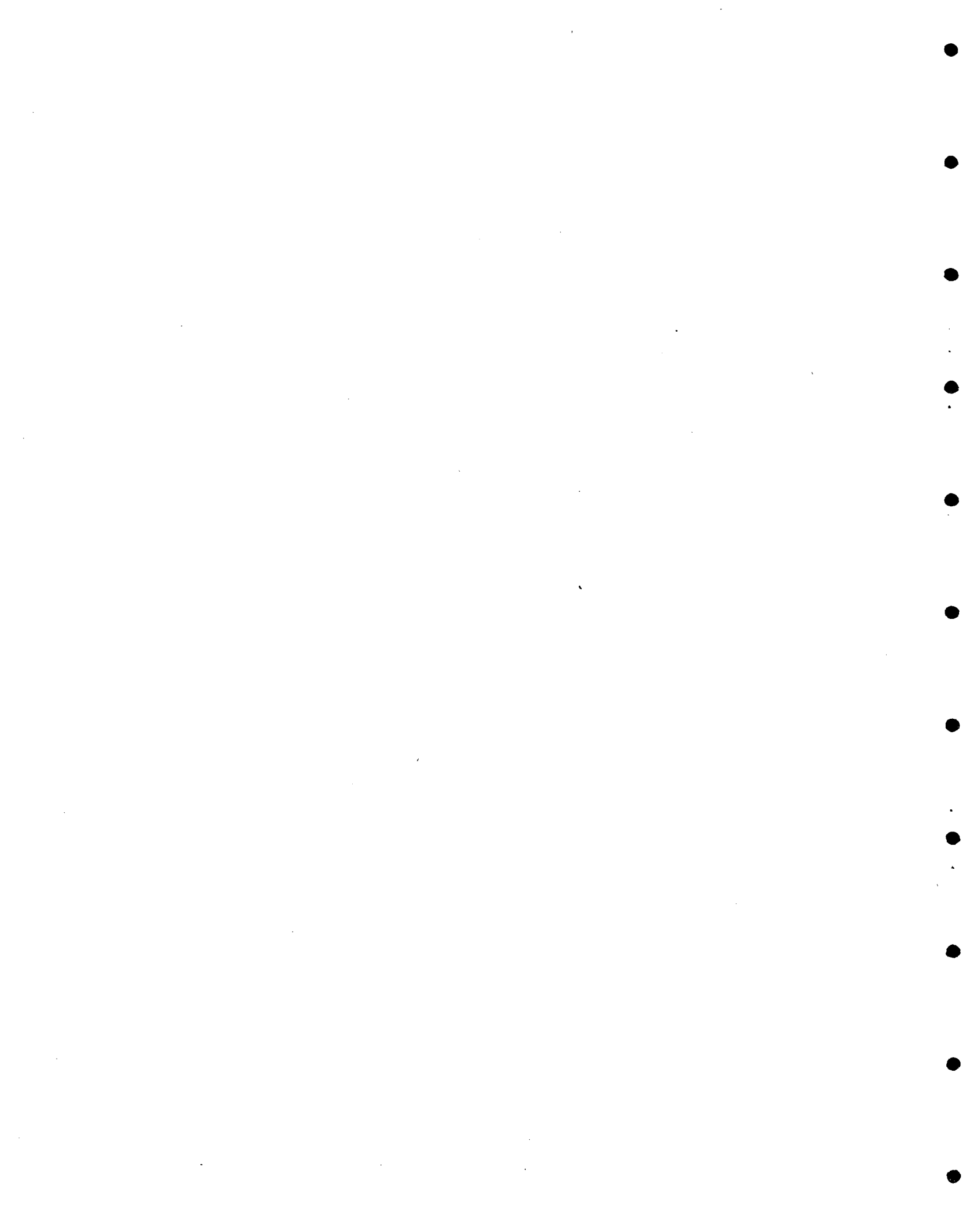


TABLE 3 FAMILIES SERVED, BY ADMINISTRATIVE BASE AND DELIVERY MODE

JANUARY 1976 THROUGH MARCH 1976				
SERVICE CATEGORY	MEDICAL BASED CENTERS N = 4	SOCIAL BASED CENTERS N = 2	DIRECT CENTERS N = 6	COORDINATED CENTERS N = 6
9. IDENTIFICATION/OUTREACH	90	365	55	400
10. INVESTIGATION/INTAKE	165	371	294	242
11. DIAGNOSIS	108	258	230	216
12. CASE MANAGEMENT & REVIEW	415	991	635	771
13. MULTIDISCIPLINARY TEAM CASE REVIEW	115	309	225	199
14. FOLLOW-UP	63	118	103	78
15. REFERRAL	48	199	66	181
16. LEGAL ASSISTANCE	42	85	79	48
17. PSYCH. EVALUATION (ADULT)	24	42	44	22
18. EMERGENCY SHELTER	29	15	13	31
19. CRISIS INTERVENTION	92	379	310	161
20. MEDICAL CARE	1	28	22	7
21. INDIVIDUAL ADULT COUNSELING	113	541	405	249
22. PARENT AIDE/LAY THERAPY	134	69	91	112
23. COUPLE/FAMILY COUNSELING	50	284	187	147
24. GROUP COUNSELING/THERAPY	13	15	12	16
25. PARENTS ANONYMOUS	0	21	0	21
26. EDUCATION SERVICES	74	311	313	72
27. HOME MAKING	15	60	28	47
28. TRANSPORTATION/WAITING	160	306	198	268
29. EMERGENCY FUNDS	20	44	38	26
30. PSYCH. EVALUATION (CHILDREN)	32	44	38	38
31. CRISIS NURSERY (CHILDREN)	0	41	31	16
32. EMERGENCY MEDICAL CARE	104	22	92	34
33. RESIDENTIAL SHELTER	24	77	49	52
34. DAY CARE	7	175	147	35
35. BABY SITTING	14	25	8	31
36. MEDICAL CARE FOR CHILDREN	62	71	120	13
37. SPECIAL CHILD THERAPY	75	100	79	96
38. GROUP COUNSELING (CHILDREN)	6	4	3	7

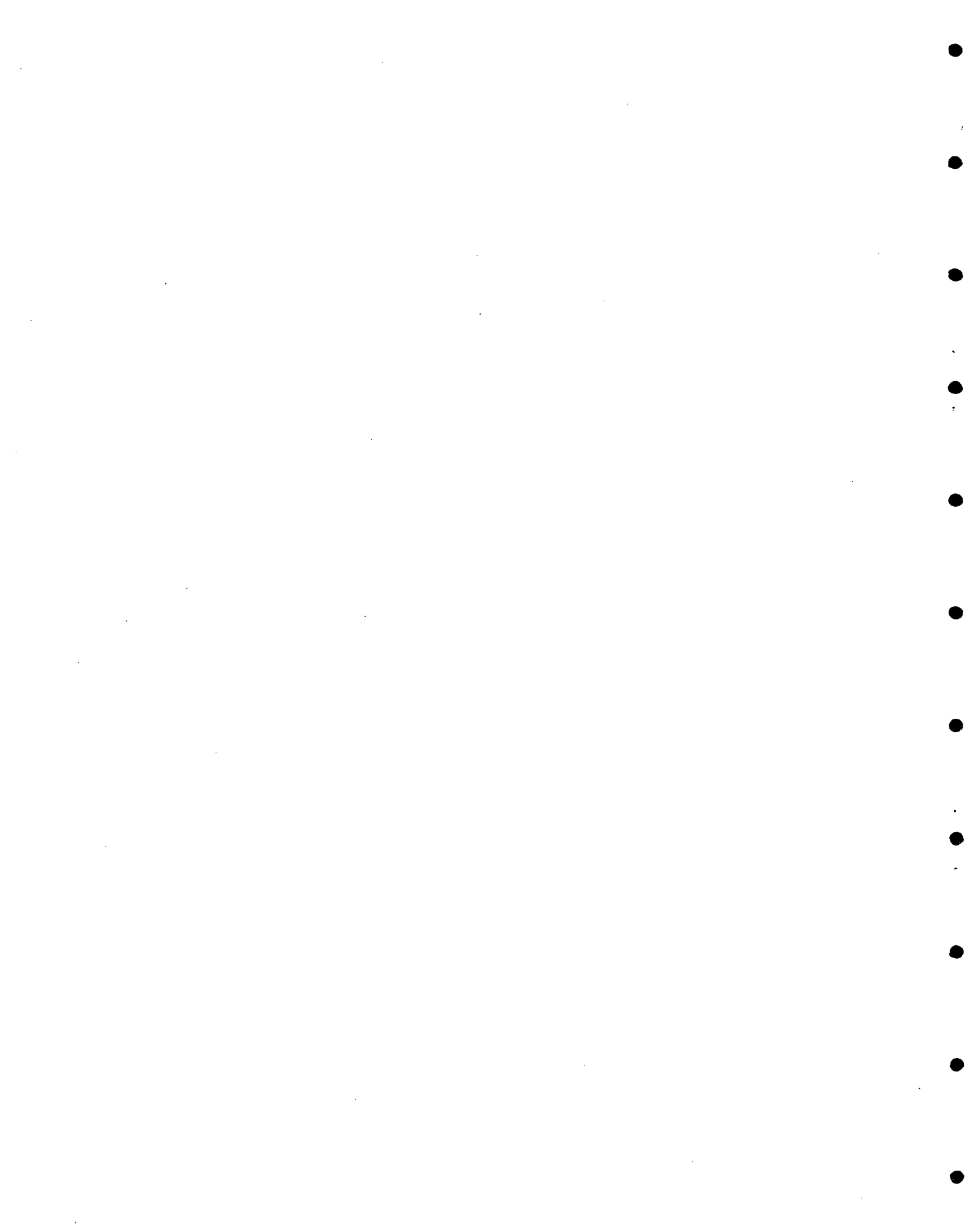
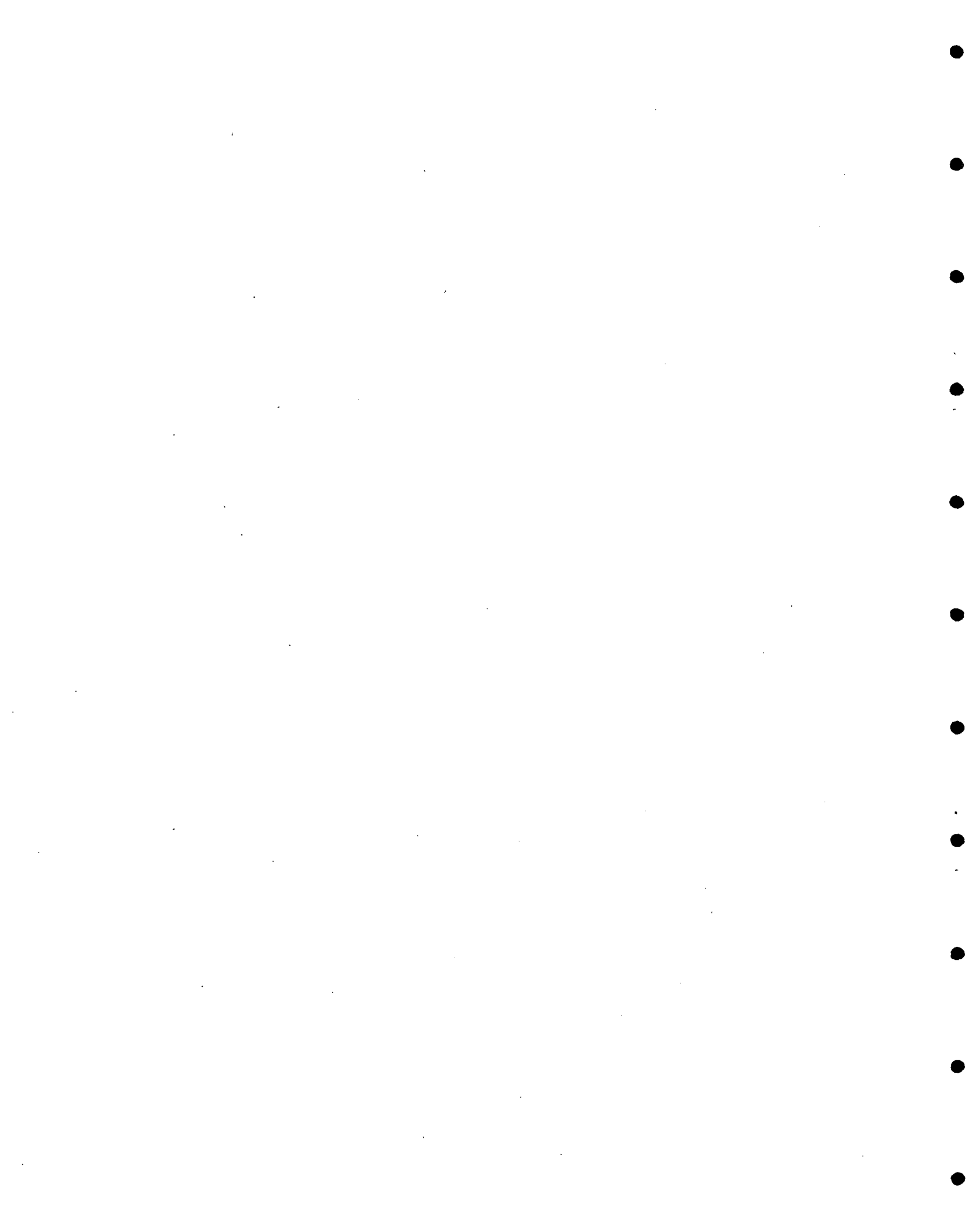


TABLE 3 FAMILIES SERVED, BY ADMINISTRATIVE BASE AND DELIVERY MODE

SERVICE CATEGORIES	APRIL 1976 THROUGH JUNE 1976			
	MEDICAL BASED CENTERS N = 4	SOCIAL BASED CENTERS N = 8	DIRECT CENTERS N = 6	COORDINATED CENTERS N = 6
9. IDENTIFICATION/OUTREACH	40	658	62	636
10. INVESTIGATION/INTAKE	172	501	281	392
11. DIAGNOSIS	178	190	123	245
12. CASE MANAGEMENT & REVIEW	416	602	407	611
13. MULTIDISCIPLINARY TEAM CASE REVIEW	143	678	431	390
14. FOLLOW-UP	87	108	116	79
15. REFERRAL	81	96	76	101
16. LEGAL ASSISTANCE	77	142	88	131
17. PSYCH. EVALUATION (ADULT)	30	26	25	31
18. EMERGENCY SHELTER	40	17	24	33
19. CRISIS INTERVENTION	112	205	128	189
20. MEDICAL CARE	3	35	27	11
21. INDIVIDUAL ADULT COUNSELING	157	494	290	361
22. PARENT AIDE/LAY THERAPY	149	58	79	128
23. COUPLE/FAMILY COUNSELING	73	306	200	179
24. GROUP COUNSELING/THERAPY	17	31	32	16
25. PARENTS ANONYMOUS	0	21	0	21
26. EDUCATION SERVICES	93	170	183	80
27. HOMEMAKING	18	72	48	42
28. TRANSPORTATION/WAITING	173	273	248	198
29. EMERGENCY FUNDS	3	66	35	34
30. PSYCH. EVALUATION (CHILDREN)	28	47	21	54
31. CRISIS NURSERY (CHILDREN)	1	38	30	9
32. EMERGENCY MEDICAL CARE	30	11	8	33
33. RESIDENTIAL SHELTER	17	92	49	60
34. DAY CARE	12	118	80	50
35. BABY SITTING	5	26	27	4
36. MEDICAL CARE FOR CHILDREN	22	72	49	45
37. SPECIAL CHILD THERAPY	67	97	49	115
38. GROUP COUNSELING (CHILDREN)	1	41	38	4



C. RESULTS FOR INDIVIDUAL CENTERS

This section of Volume III presents data concerning the number of cases which received planned services for each quarter of Fiscal Year 1976. It should be noted that only three categories of cases were reported for the first two quarters of the year -- abuse (A), neglect (N), and abuse and neglect cases (B). The category High Risk (R) was added for the third quarter. The twelve Figure 8s presented below display the actual number of cases in each category and the total number of cases for the quarter. The data will be broken out by case type in the second and fourth quarters if E.H. White and Company reporting instructions were followed by the centers.

For those centers who reported data by case type during both quarters, the following centers reported a larger proportion of the case load as abuse cases:

Chicago
Evanston
Honolulu
Philadelphia
San Diego

Among the remaining centers, Albuquerque, Belton, Newark, and New York reported a greater number of Neglect cases for the year. Oakland reported all their cases as High Risk during the second quarter, and therefore showed a greater average number of cases in that category for the year.

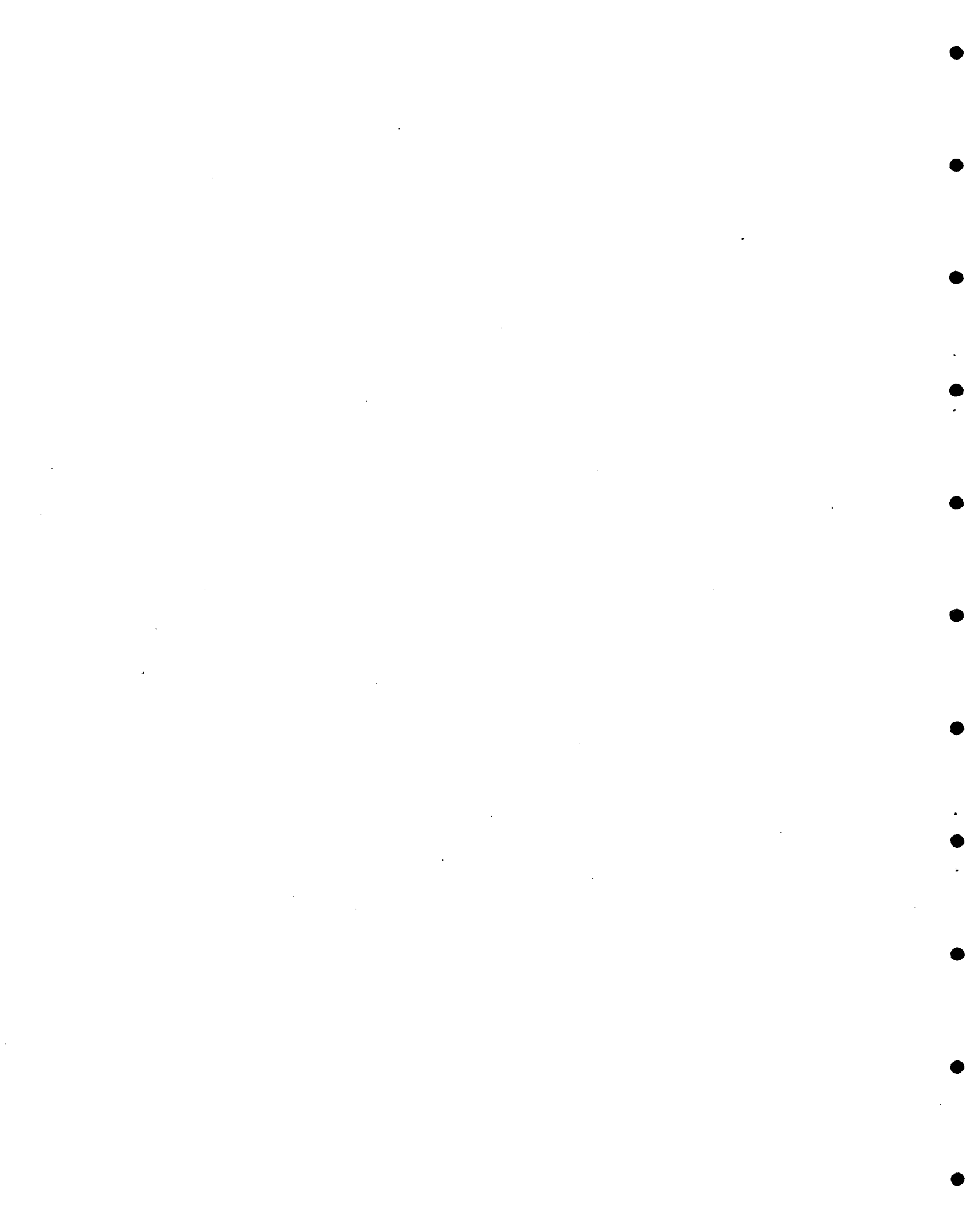
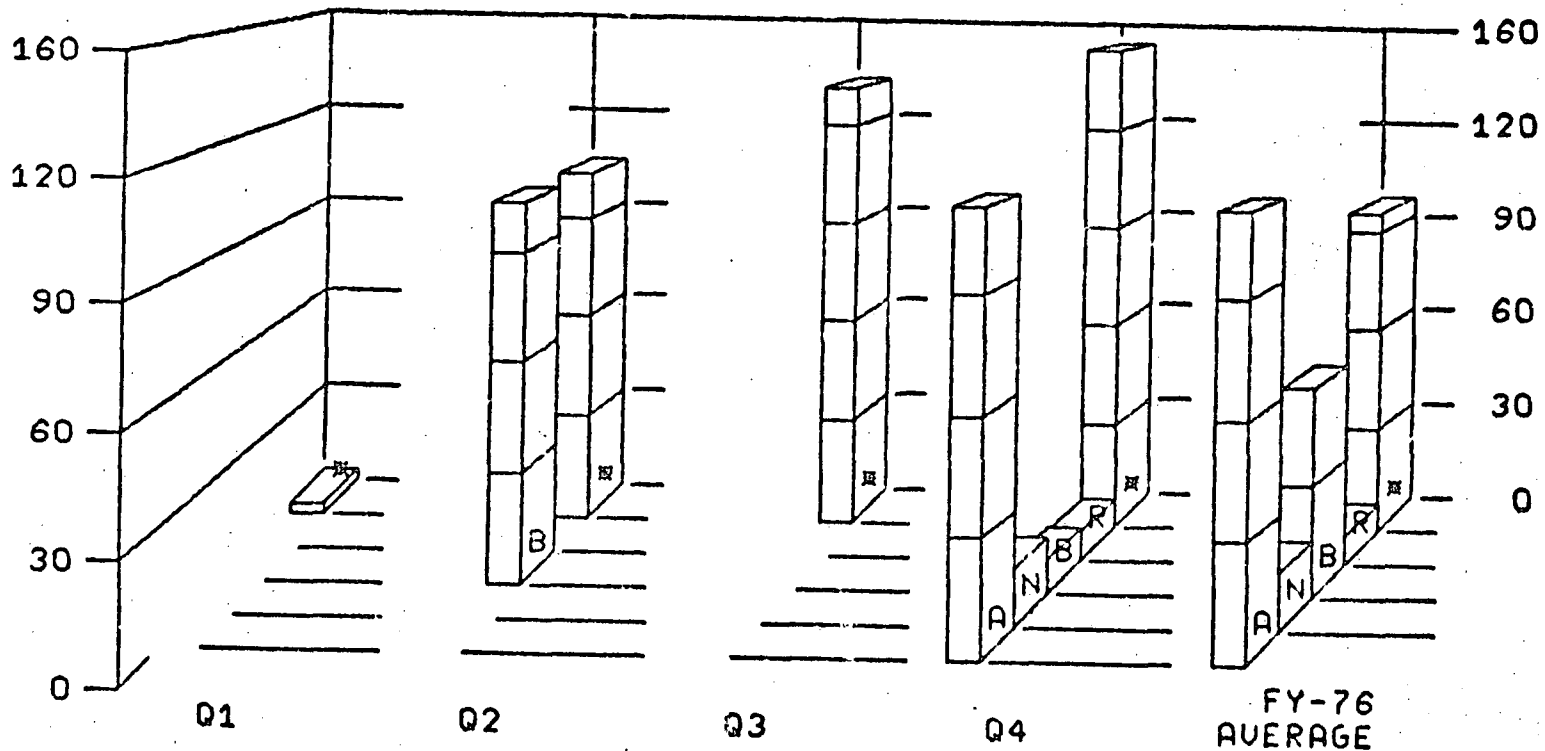


FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR WASHINGTON

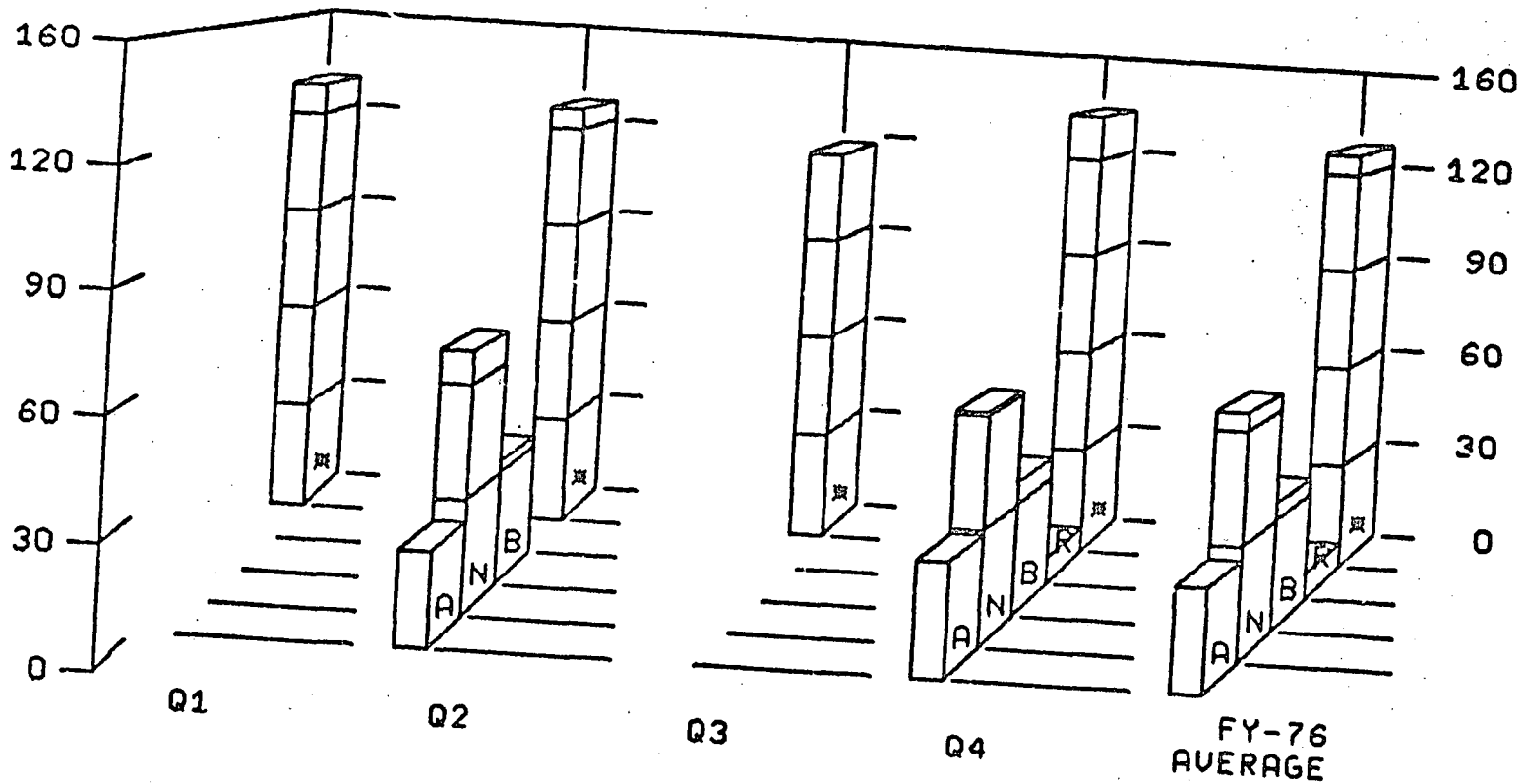


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR ALBUQUERQUE

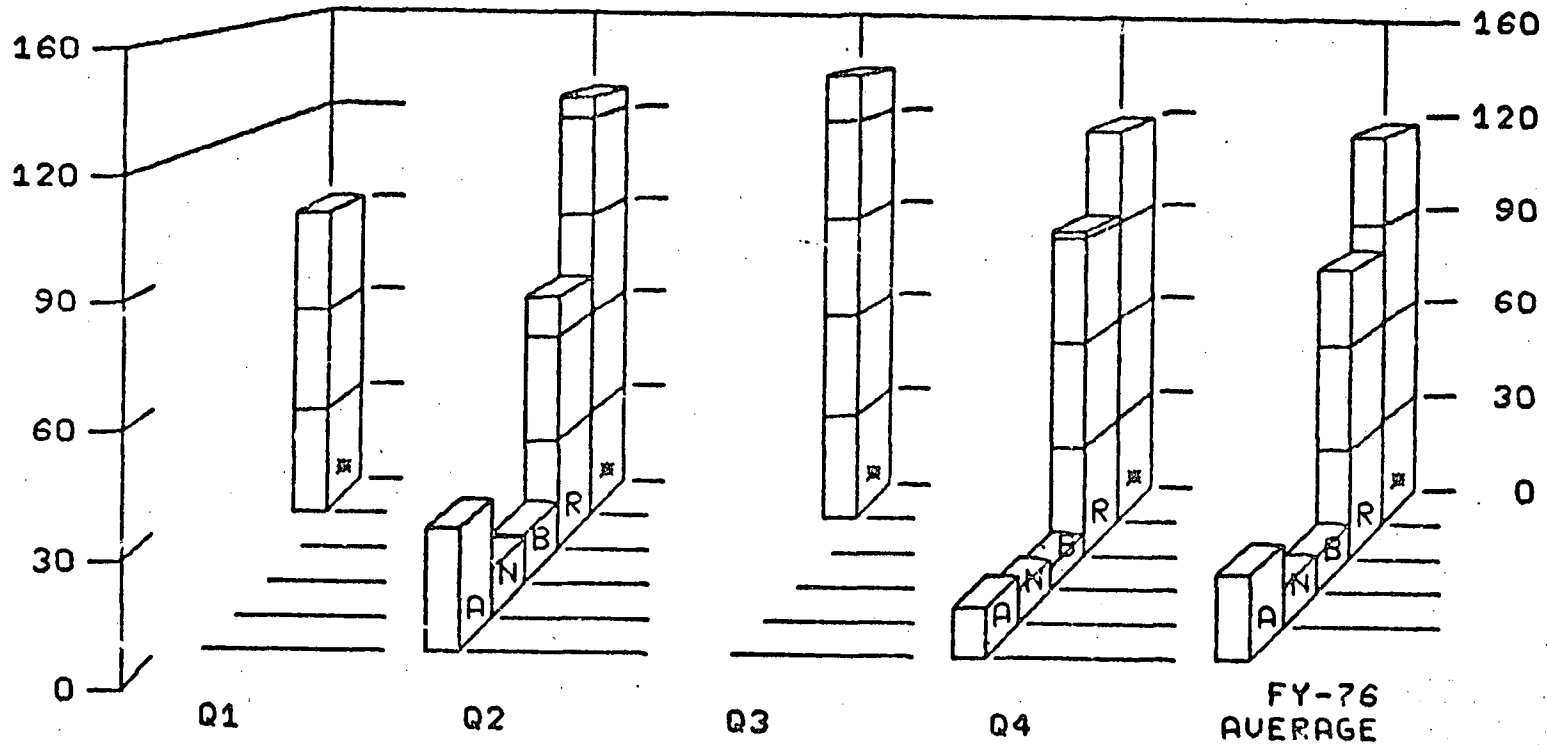


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR HONOLULU

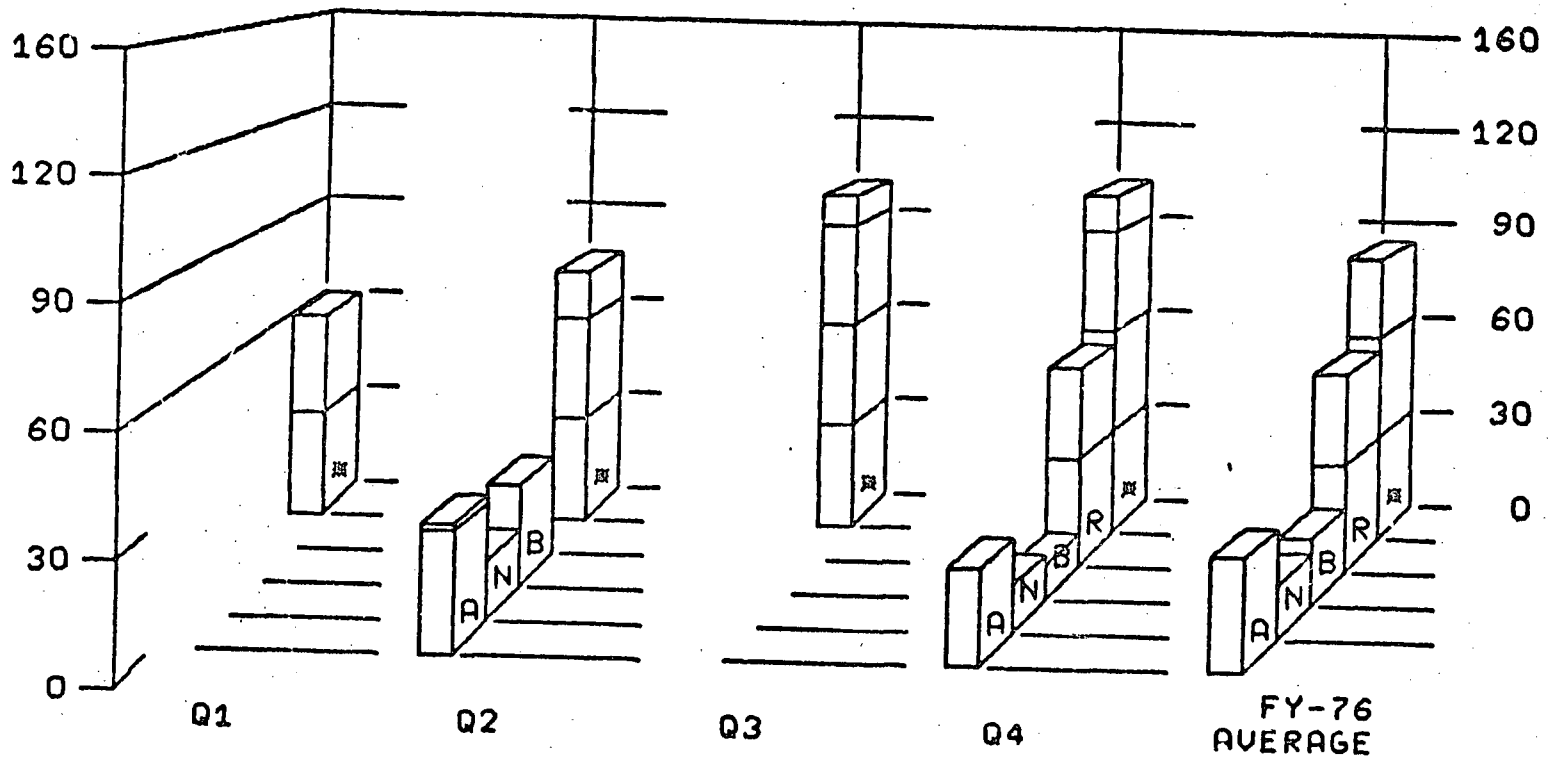


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- ☒- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR EVANSTON

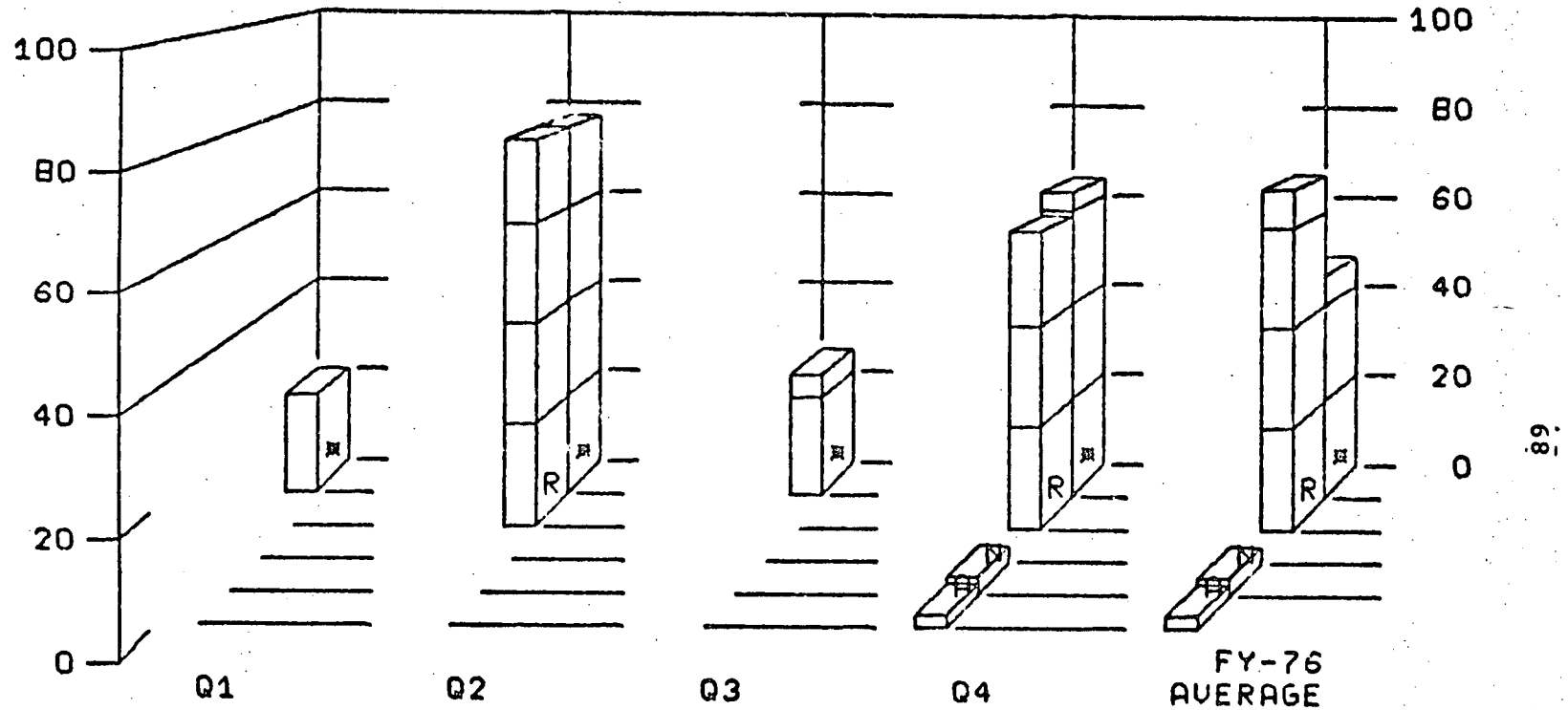


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- #- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR OAKLAND

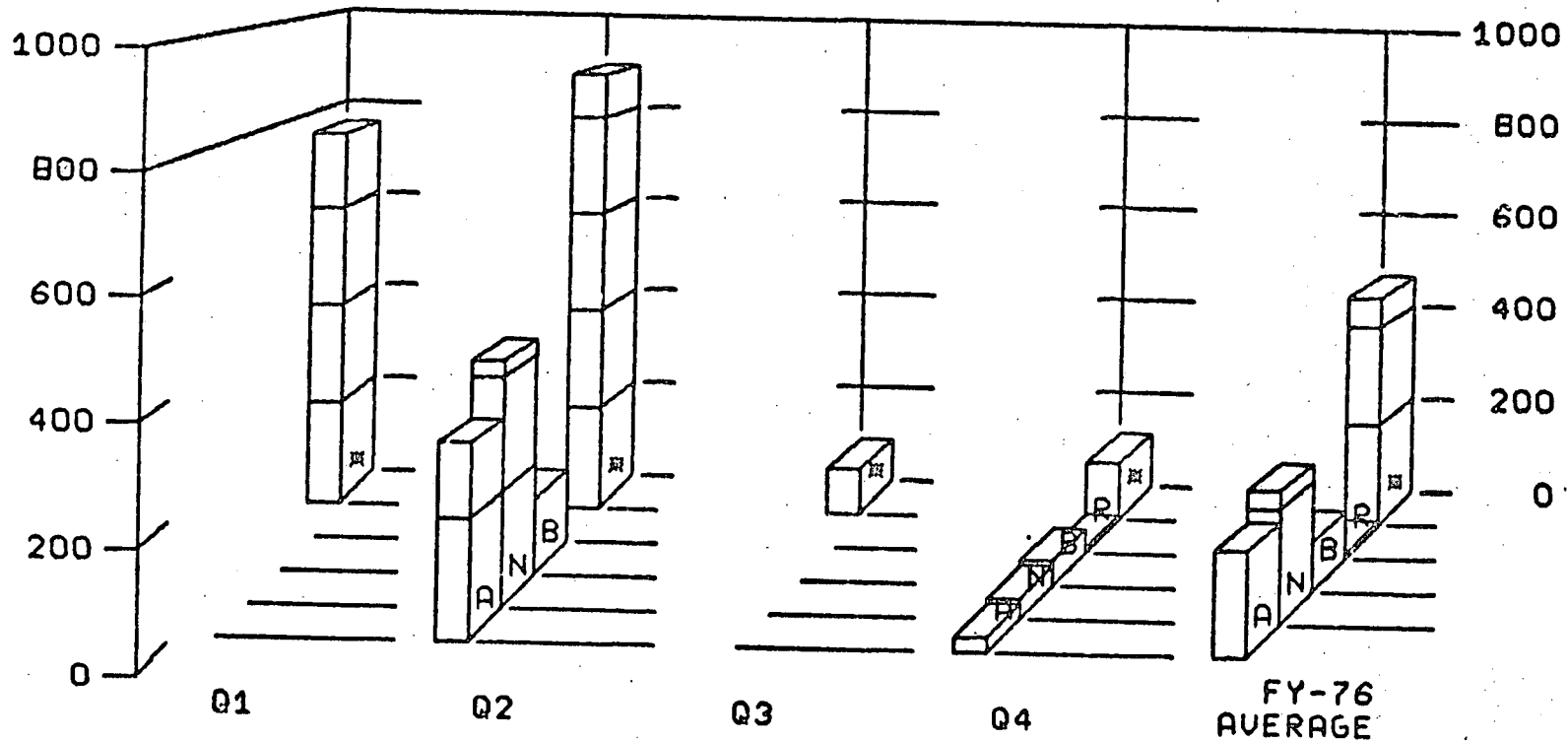


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR BELTON

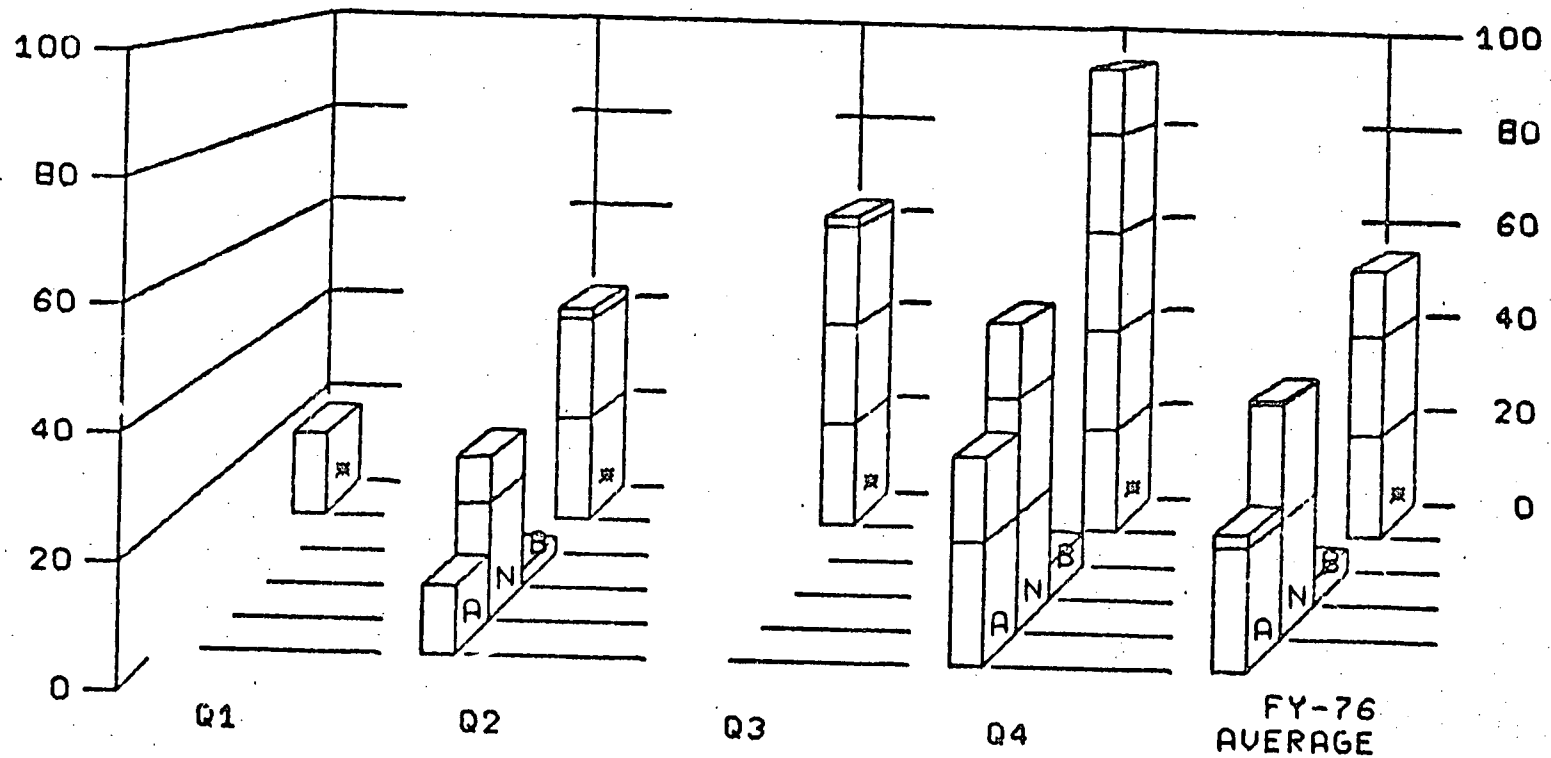


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- ☒- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR NEWARK

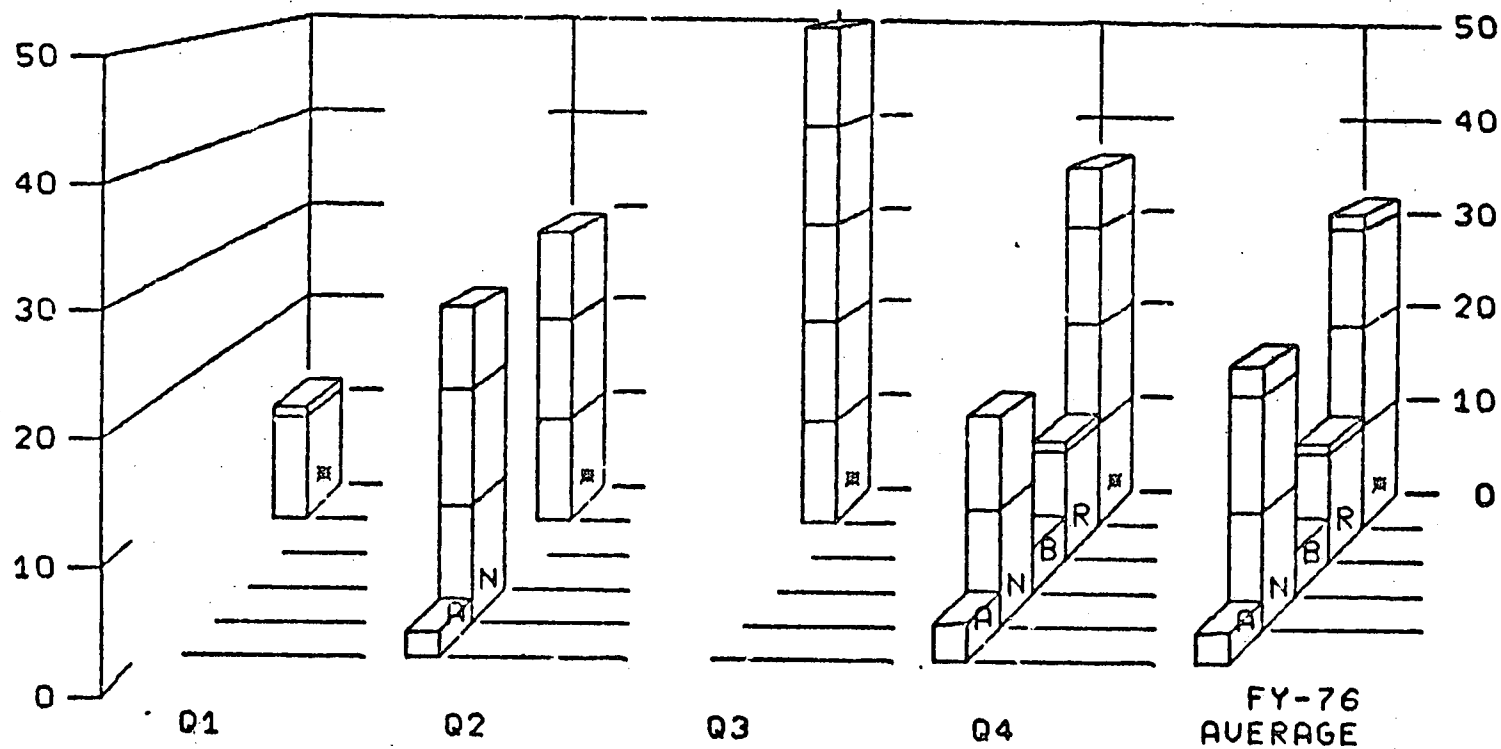


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- R- TOTAL FOR ALL CASE TYPES



FIGURE 8- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR NEW YORK

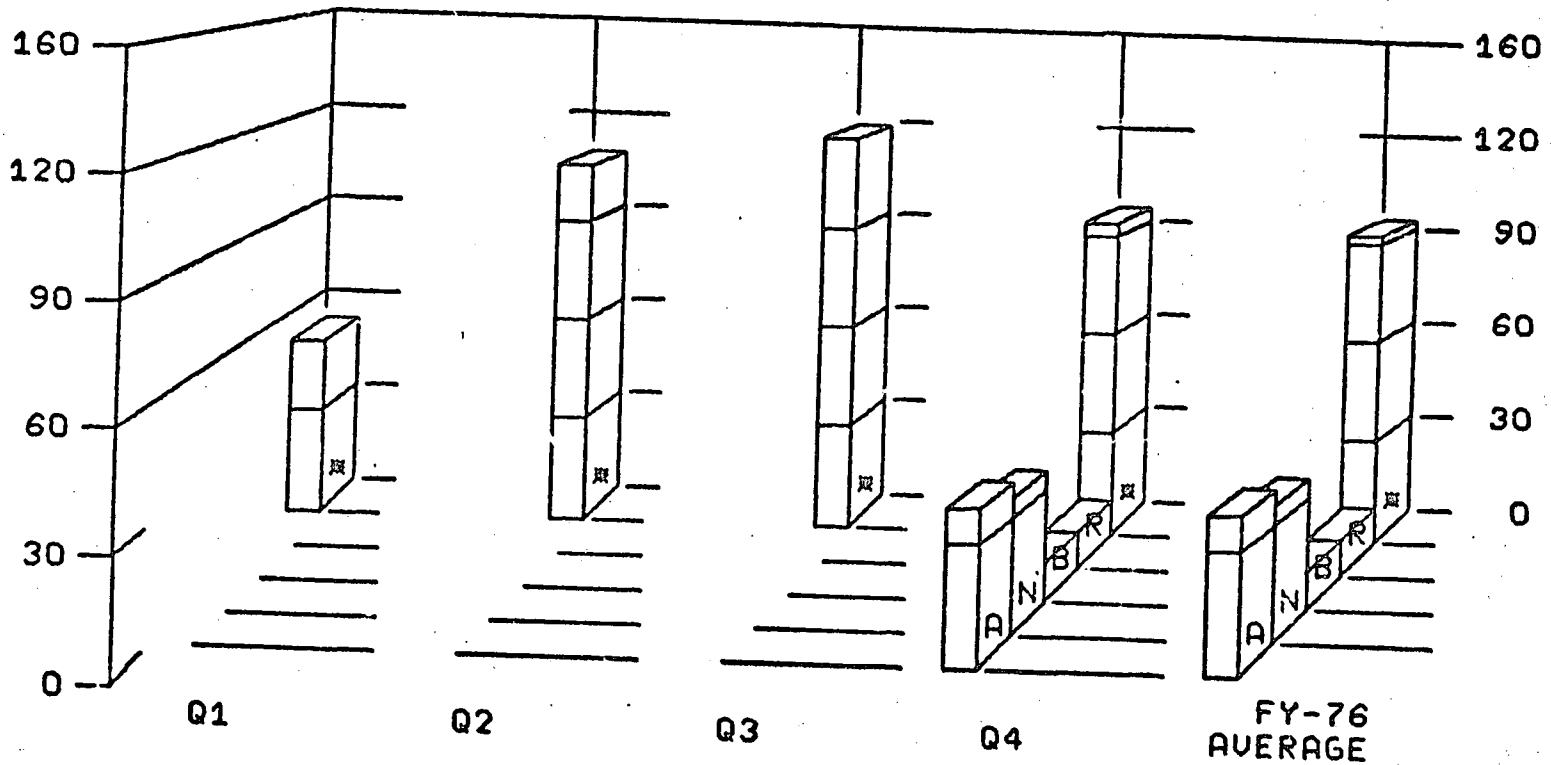


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- *- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR HARTFORD

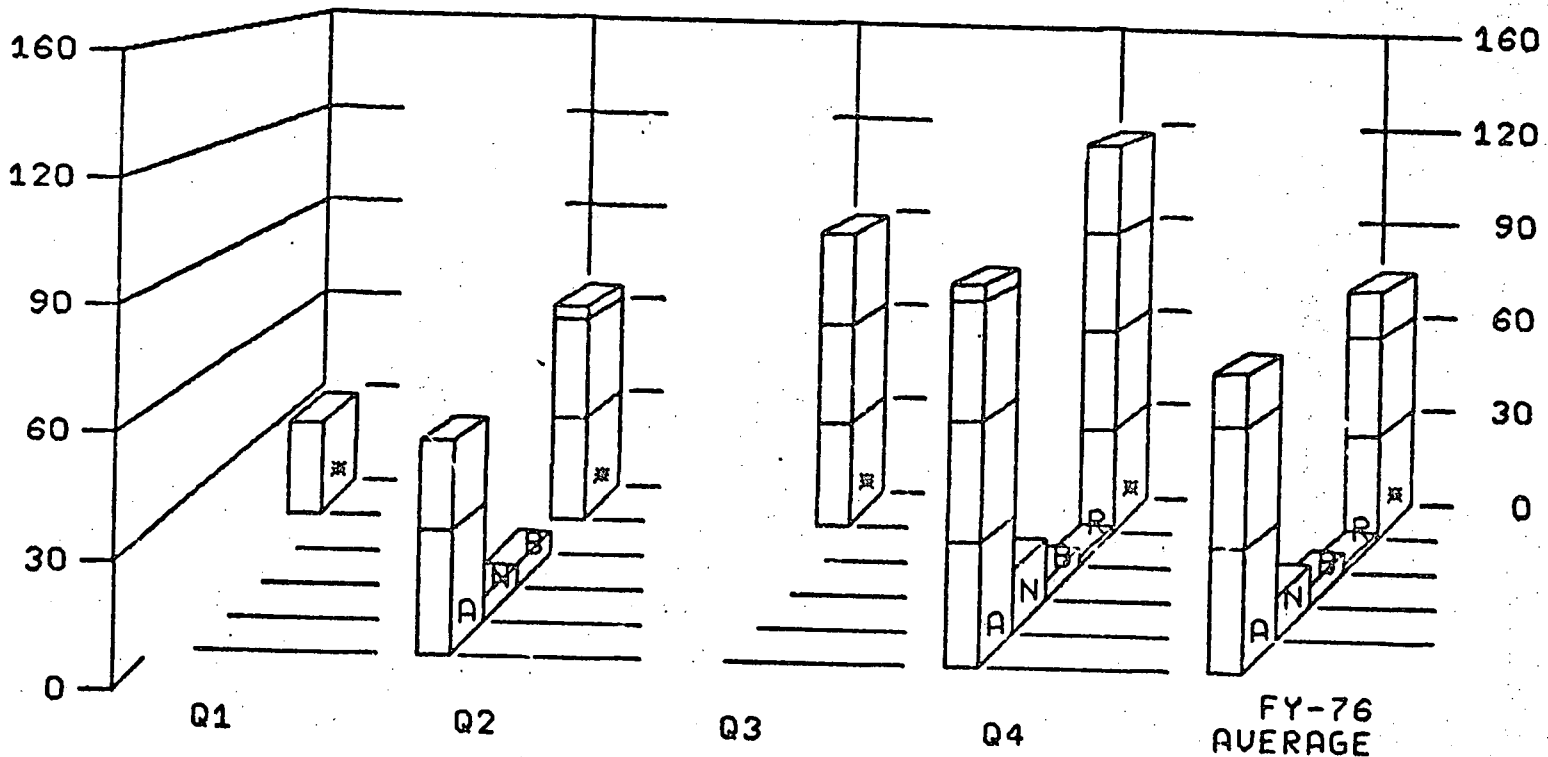


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- *- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR CHICAGO

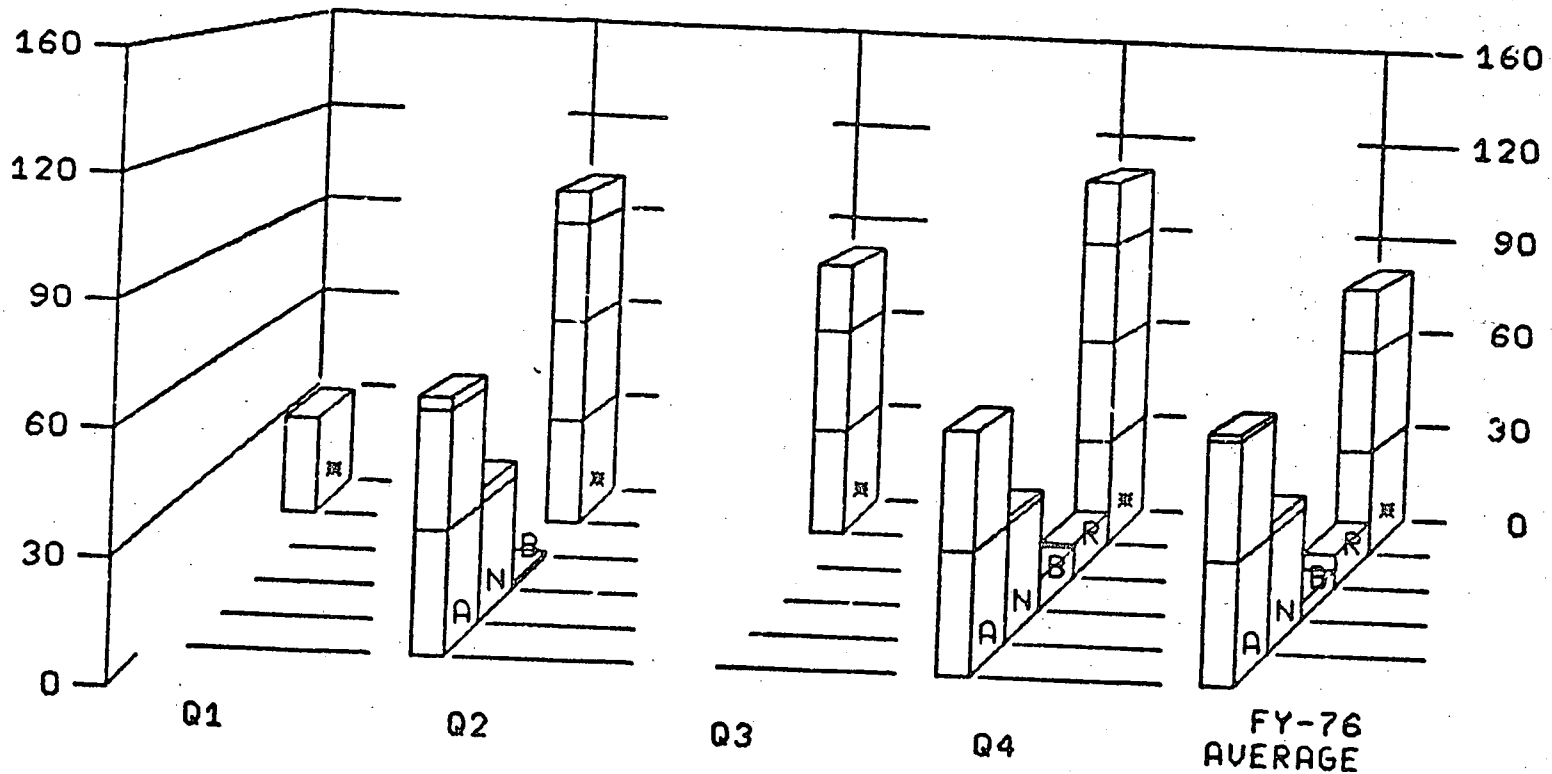


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- #- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR PHILADELPHIA

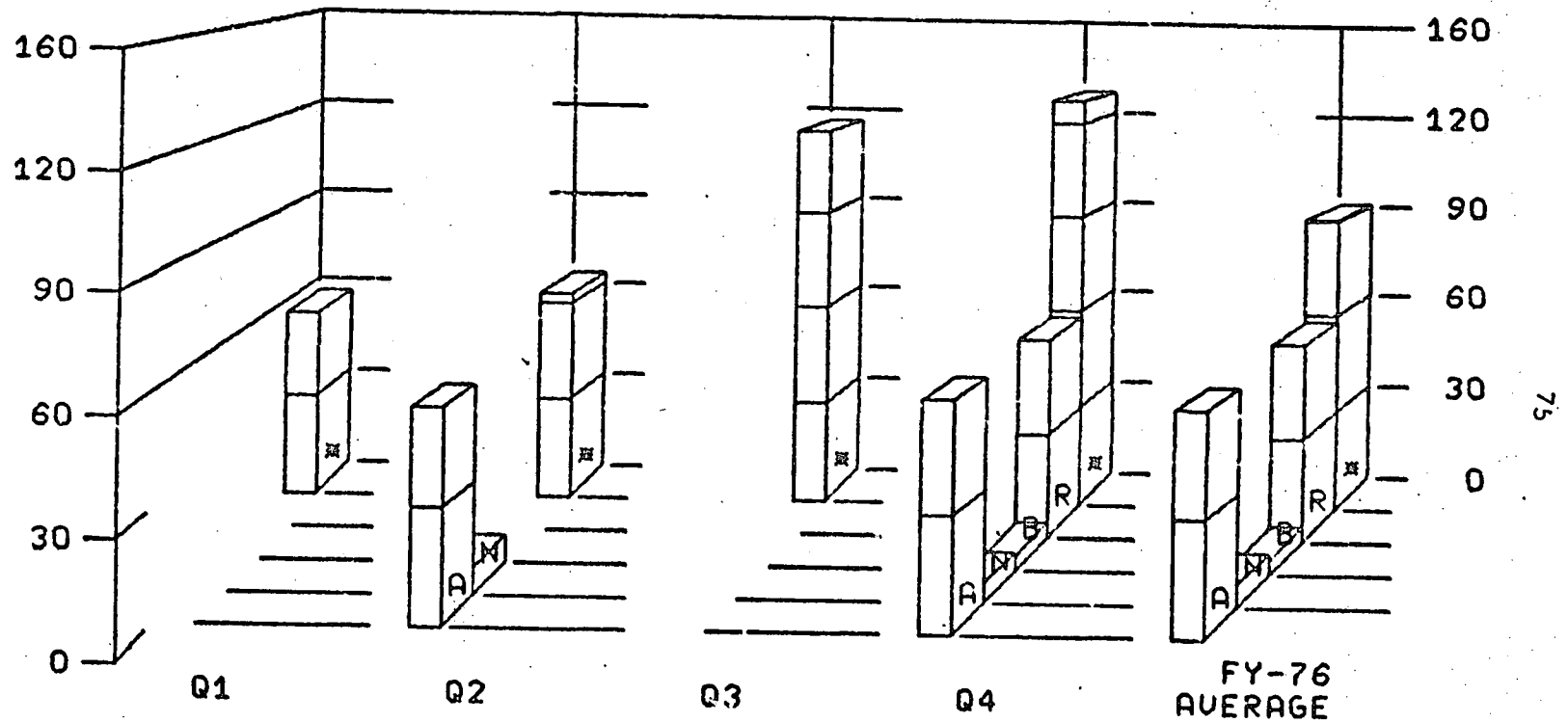


KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- *- TOTAL FOR ALL CASE TYPES



FIGURE B- NUMBER OF CASES RECEIVING PLANNED SERVICES
 BY CASE TYPE AND QUARTER, FY-76
 FOR SAN DIEGO



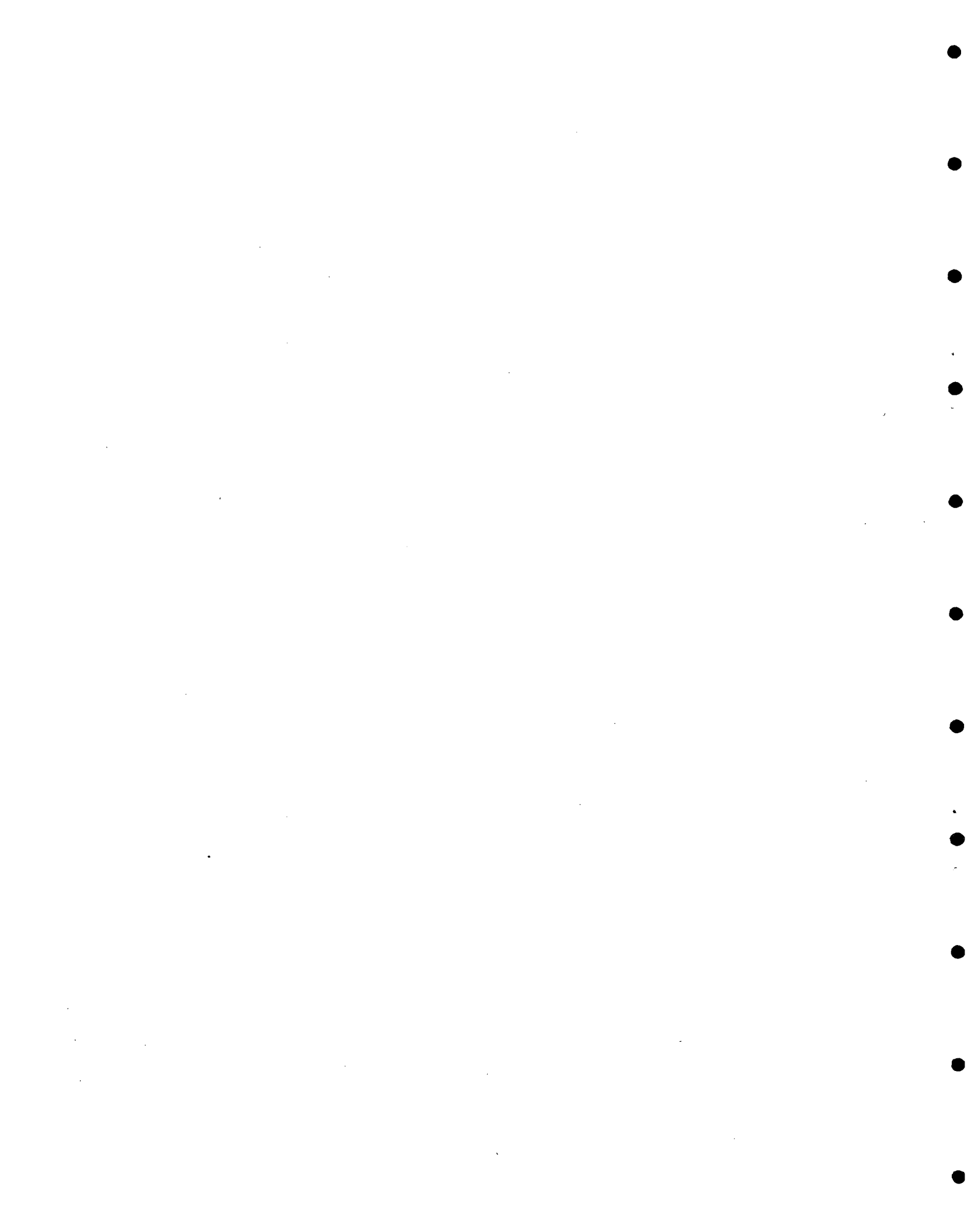
KEY

- A- ABUSE CASES
- N- NEGLECT CASES
- B- ABUSE AND NEGLECT CASES
- R- HIGH RISK CASES
- *- TOTAL FOR ALL CASE TYPES



The table which follows on the next four pages shows the number of families of each case type (Abuse, Neglect, Abuse and Neglect, High Risk) reported by each Center as receiving services in the thirty Casework and Client Service categories during the last quarter of FY-76. Certain differences in the aggregate rank of service categories by case type are shown below, where the families associated with each service category are listed in parenthesis for each case type, in descending frequency:

ABUSE		NEGLECT		ABUSE & NEGLECT		AT HIGH RISK	
Cat. #	(Freq.)	Cat. #	(Freq.)	Cat. #	(Freq.)	Cat. #	(Freq.)
Rank 1:	9. (436)	13. (235)		12. (122)		12. (370)	
	12. (376)	12. (221)		13. (112)		28. (173)	
	13. (297)	9. (165)		21. (83)		9. (154)	
	10. (282)	10. (156)		9. (55)		21. (153)	
	21. (272)	21. (152)		19. (37)		26. (132)	
	11. (210)	26. (83)		10. (34)		13. (98)	
	23. (200)	19. (80)		23. (34)		19. (87)	
	28. (158)	23. (71)		37. (34)		10. (85)	
	19. (113)	11. (68)		33. (33)		11. (71)	
	15. (105)	16. (59)		28. (25)		23. (71)	
	26. (91)	22. (58)		16. (23)		14. (60)	
	16. (85)	14. (43)		34. (21)		22. (59)	
	14. (68)	15. (41)		11. (19)		34. (48)	
	22. (60)	37. (37)		29. (18)		17. (39)	



Differences in treatment services provided to the several types of cases are not large. Abuse cases received relatively more services in categories #9, Identification/Outreach, #28, Transportation/Waiting, and #15, Referral. The High Risk and Abuse and Neglect cases were rarely reported under Referral, compared to the Abuse and the Neglect cases. Neglect cases in a relatively high proportion received services in categories #26, Education Services; #16, Legal Assistance; #22, Parent Aide/Lay Therapy; #13, Multidisciplinary Team Case Review, and were low on #28, Transportation/Waiting. Abuse and Neglect cases ranked relatively high on categories #37, Special Child Therapy; #33, Residential Shelter; #34, Day Care, while ranking relatively low on #9; #11, Diagnosis; and #26, Education Services. The families classified as High Risk ranked high on #28, Transportation/Waiting; #22; and #17, Psych. Evaluation (Adult), while ranking low on #13; #10, Investigation/Intake; and #16.

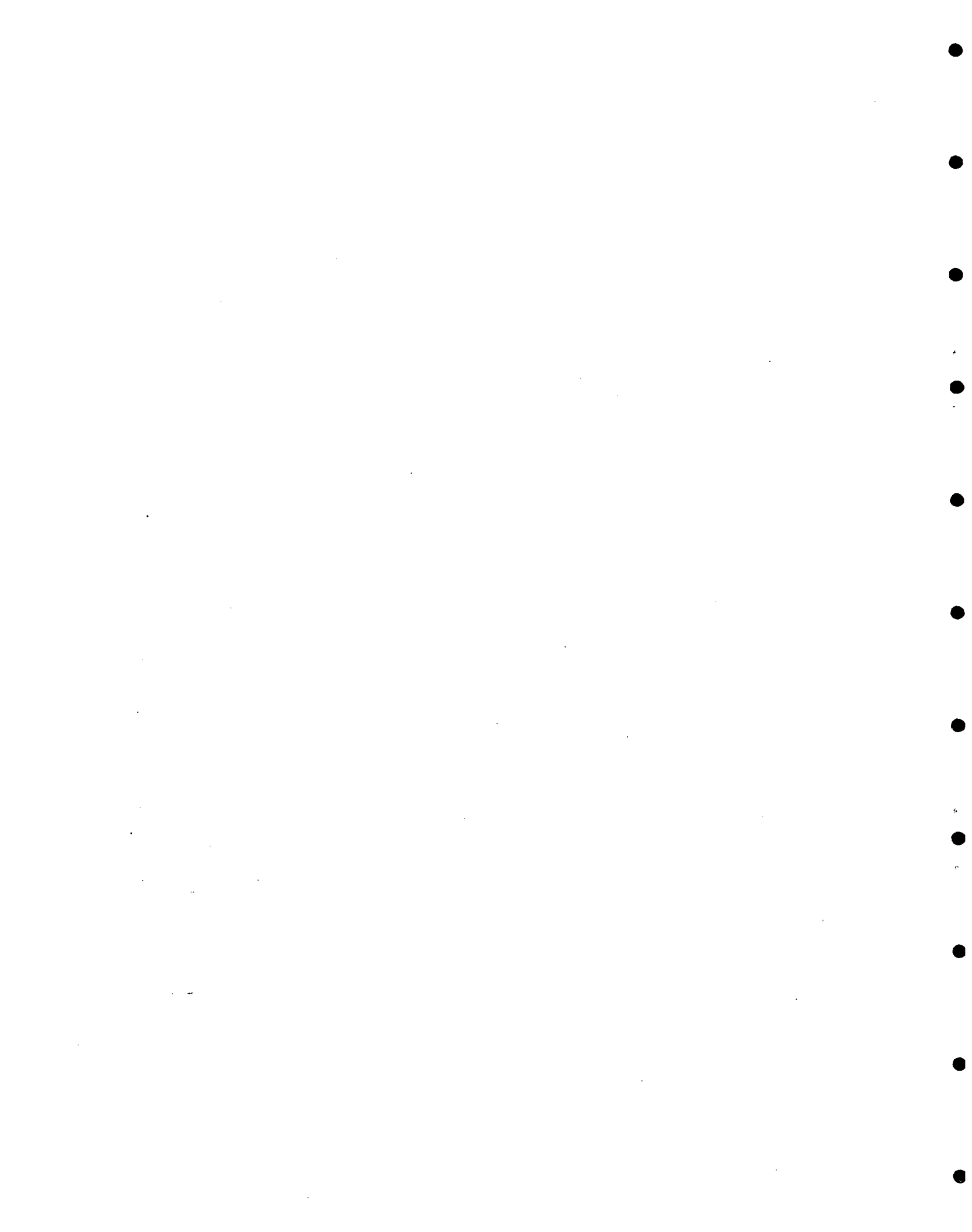


TABLE 4

FAMILIES SERVED BY
CASE TYPE: ABUSE

APRIL 1976 THROUGH JUNE 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH		37	342	23	2		16	2	3		10		436
10. INVESTIGATION/INTAKE	48		89	13	22		19	2	2	23	12	52	282
11. DIAGNOSIS	12		66	6	8	3	19	2	2	25	15	52	210
12. CASE MANAGEMENT & REVIEW	13	13	81	24	24	6	34	4	2	44	32	96	376
13. MULTIDISCIPLINARY TEAM CASE REVIEW	97	2	64	22	6		19	2	4	15	19	47	297
14. FOLLOW-UP	1		4	1	20	7	8	1		11	4	9	68
15. REFERRAL	1	4	27	7	2					27	13	24	105
16. LEGAL ASSISTANCE	5		21	2	1			2	2	7	2	43	85
17. PSYCH. EVALUATION (ADULT)	2		2	2	1		3		1	2	2	14	29
18. EMERGENCY SHELTER					3	5				2	3		13
19. CRISIS INTERVENTION	1	13	17	3	11		20		2	15	22	9	113
20. MEDICAL CARE			2	1	6		1		1	2	4		17
21. INDIVIDUAL ADULT COUNSELING	14	1	80	11	15	1	23	1	2	22	49	53	272
22. PARENT AIDE/LAY THERAPY	1			2	1	7	6	3		16	5	19	60
23. COUPLE/FAMILY COUNSELING	4	2	67	8	40	1	22	2	2	5	34	13	200
24. GROUP COUNSELING/THERAPY						3				3	6		12
25. PARENTS ANONYMOUS				2									2
26. EDUCATION SERVICES	1	1	1		2		9			5	67	5	91
27. HOME MAKING	1		11	2			2		1	4	1		22
28. TRANSPORTATION/WAITING	2	1	36		4	55	6	1	27	16	10		158
29. EMERGENCY FUNDS	10		18	1				2		2			33
30. PSYCH. EVALUATION (CHILDREN)	2	4	5	2	2		1		2		1	22	41
31. CRISIS NURSERY (CHILDREN)		3							1	1	5		10
32. EMERGENCY MEDICAL CARE		1			3	10				1	1		16
33. RESIDENTIAL SHELTER	4		21		2	9		1	1				38
34. DAY CARE		2	8			6	1		2	20			39
35. BABY SITTING	7					2							11
36. MEDICAL CARE FOR CHILDREN			20		7	2				9	6		44
37. SPECIAL CHILD THERAPY	2	3	7	1	5	3	3	2		2	11	17	56
38. GROUP COUNSELING (CHILDREN)		2			7	1					13		23

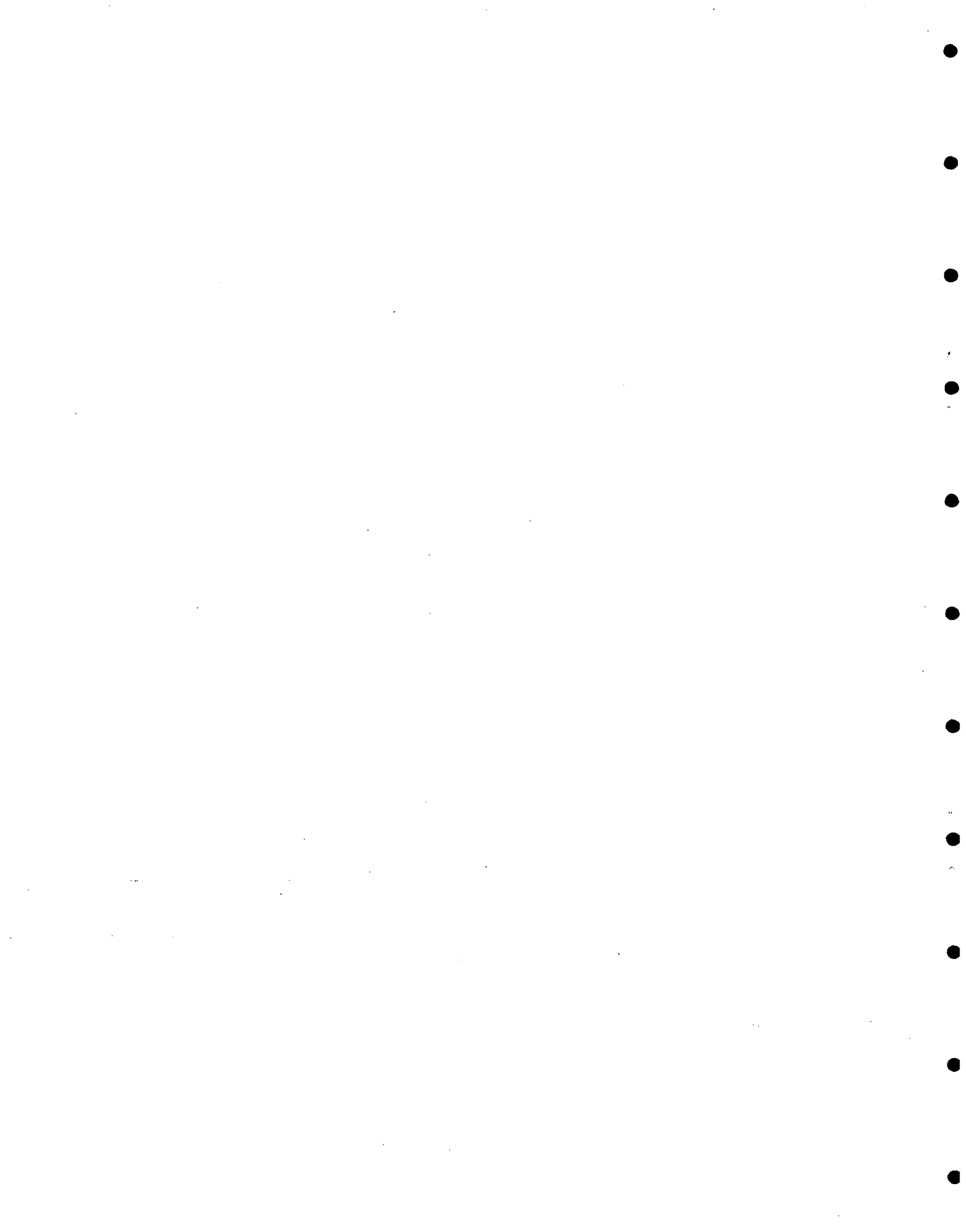


TABLE 4

FAMILIES SERVED BY
CASE TYPE: NEGLECT

APRIL 1976 THROUGH JUNE 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH		59	51	26	3		11	4	9		2		165
10. INVESTIGATION/INTAKE	74		6	7	11		14	4	6	15	1	18	156
11. DIAGNOSIS	9		6	2	4	1	14	8	3	10	1	10	68
12. CASE MANAGEMENT & REVIEW	23	24	12	24	19	8	46	16	3	25	2	19	221
13. MULTIDISCIPLINARY TEAM CASE REVIEW	153	5	9	24	7		14		1	10		12	235
14. FOLLOW-UP	1			1	13		9			19	1		43
15. REFERRAL	3	8	5	4	7				1	6	1	6	41
16. LEGAL ASSISTANCE	10		9	11	7			5	4	9		4	59
17. PSYCH. EVALUATION (ADULT)	3			1			3			2		2	11
18. EMERGENCY SHELTER					1	1				2			4
19. CRISIS INTERVENTION	3	17	2	9	8		15	1	5	15	2	3	80
20. MEDICAL CARE					6								6
21. INDIVIDUAL ADULT COUNSELING	36	3	15	10	11		20	40	2	3	6	6	152
22. PARENT AIDE/LAY THERAPY	3			2		8	9	15		19		2	58
23. COUPLE/FAMILY COUNSELING	3	1	9	2	27		16	1	1	4	7		71
24. GROUP COUNSELING/THERAPY	1	2	1							2			6
25. PARENTS ANONYMOUS				3									3
26. EDUCATION SERVICES						1	17	2		10			30
27. HOMEMAKING	2		4	2			6	5		3			22
28. TRANSPORTATION/WAITING	6	1	7	2	5	17	12	9		21	1	2	83
29. EMERGENCY FUNDS	9		2	2				2					15
30. PSYCH. EVALUATION (CHILDREN)	6	8		1	1		1	2				1	20
31. CRISIS NURSERY (CHILDREN)		2			1						1		4
32. EMERGENCY MEDICAL CARE		2			1		10	1		1			15
33. RESIDENTIAL SHELTER	12		5	1	3		6						27
34. DAY CARE	1	7	2	4							5	2	21
35. BABY SITTING	5				1		2				1		9
36. MEDICAL CARE FOR CHILDREN	1		1		4		1	1		6			14
37. SPECIAL CHILD THERAPY	6	6	2	1	2	2	9	2		3	2	2	37
38. GROUP COUNSELING (CHILDREN)		1									10		11

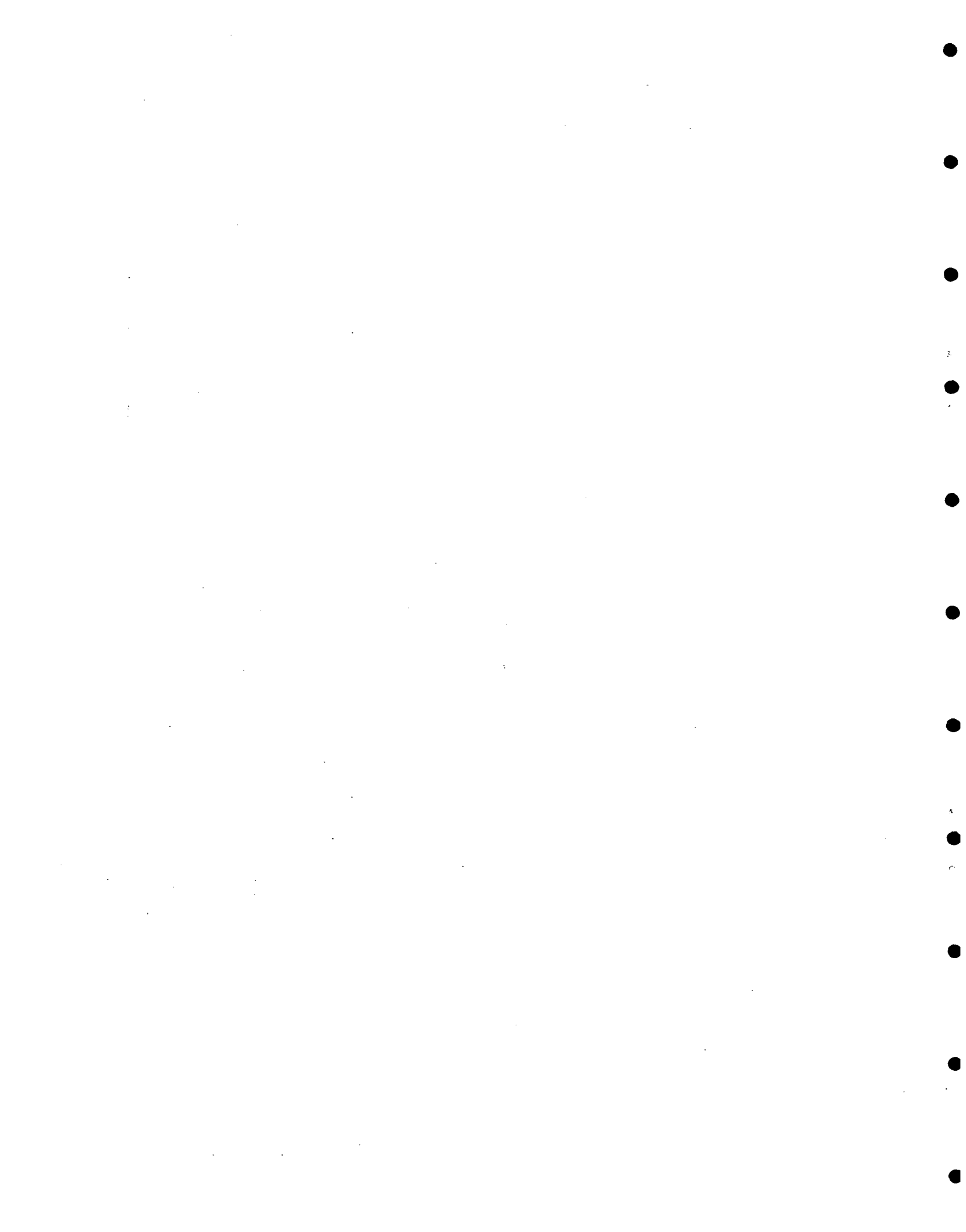


TABLE 4
 FAMILIES SERVED BY
 CASE TYPE: ABUSE AND NEGLECT
 APRIL 1976 THROUGH JUNE 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH		15	20	13			2	2			3		55
10. INVESTIAGATION/INTAKE	16		3	3	1		3	2		3		3	34
11. DIAGNOSIS			3		1	1	3	2		6		3	19
12. CASE MANAGEMENT & REVIEW	20	35	1	16	6	6	5	4		12	9	8	122
13. MULTIDISCIPLINARY TEAM CASE REVIEW	63	8	1	14	6		3	3		6	5	3	112
14. FOLLOW-UP	1				1	2	1	2		3			10
15. REFERRAL	1	4		3	3	1				1		2	15
16. LEGAL ASSISTANCE	9		2		2			2		7		1	23
17. PSYCH. EVALUATION (ADULT)	6									1			7
18. EMERGENCY SHELTER										2			2
19. CRISIS INTERVENTION		17	1	5	3	1	2			5	2	1	37
20. MEDICAL CARE		1		1	4					1			7
21. INDIVIDUAL ADULT COUNSELING	20	10	5	7	8	2	3			15	9	4	83
22. PARENT AIDE/LAY THERAPY	1			1		3	2	4		1	1	2	15
23. COUPLE/FAMILY COUNSELING	8	4	5	1	8		2	1			5		34
24. GROUP COUNSELING/THERAPY	2	1									2		5
25. PARENTS ANONYMOUS				2						1			3
26. EDUCATION SERVICES		2			2		2			1	1	2	10
27. HOMEMAKING	6			1			1	3		6			17
28. TRANSPORTATION/WAITING	5	8	3		3	2	1	2				1	25
29. EMERGENCY FUNDS	12		3	1			1			1			18
30. PSYCH. EVALUATION (CHILDREN)	3	3		1	2								9
31. CRISIS NURSERY (CHILDREN)		2			1					1			4
32. EMERGENCY MEDICAL CARE		2					2					1	5
33. RESIDENTIAL SHELTER	12	3	2	1	3		1	10		1			33
34. DAY CARE		6		4							11		21
35. BABY SITTING	2									2			4
36. MEDICAL CARE FOR CHILDREN	1	2	1	1				10			2		17
37. SPECIAL CHILD THERAPY	4	9		2		2	1	10			2	4	34
38. GROUP COUNSELING (CHILDREN)	1										3		4
TOTALS	36	45	5	9	10	6	6	4		8	4	9	142

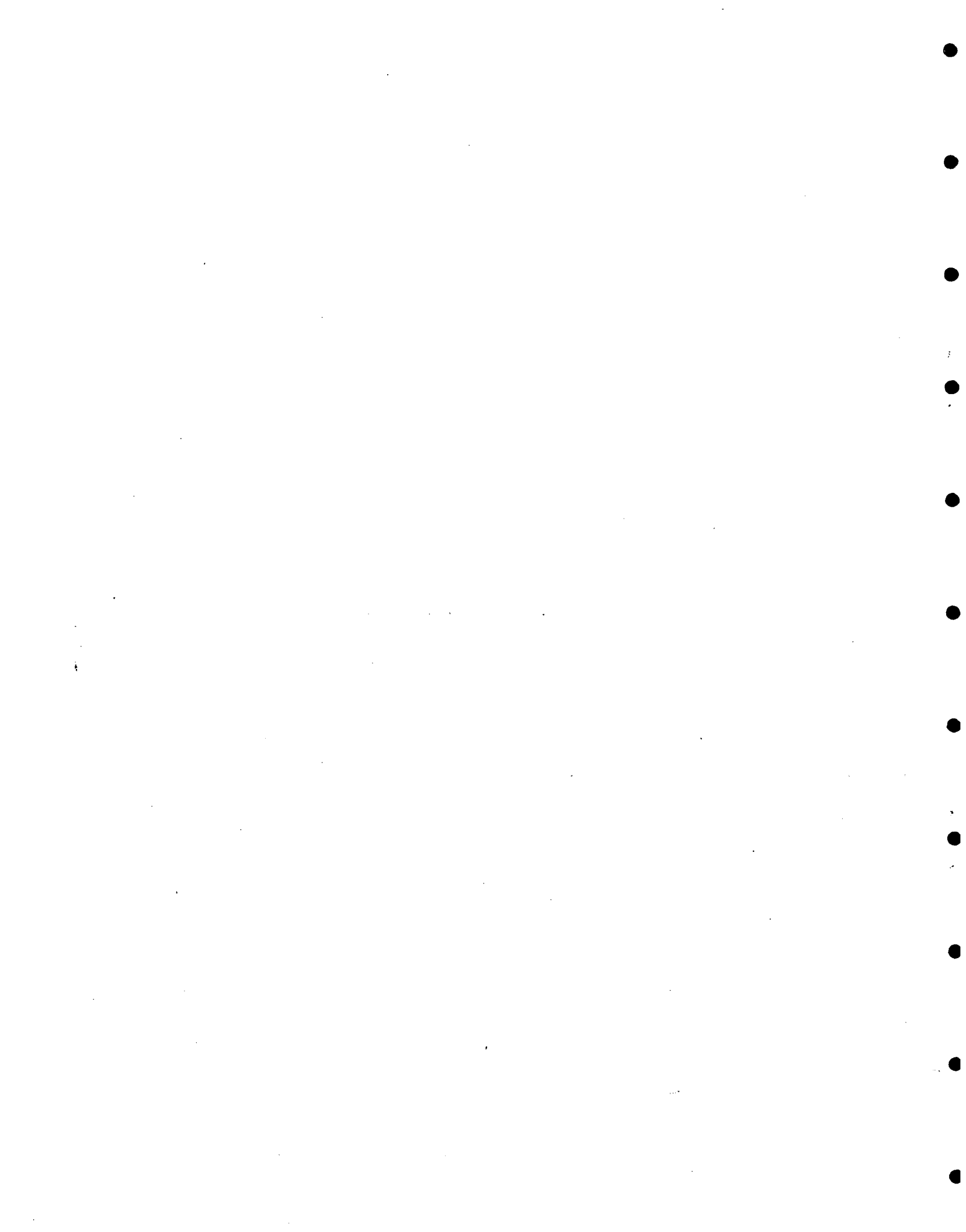
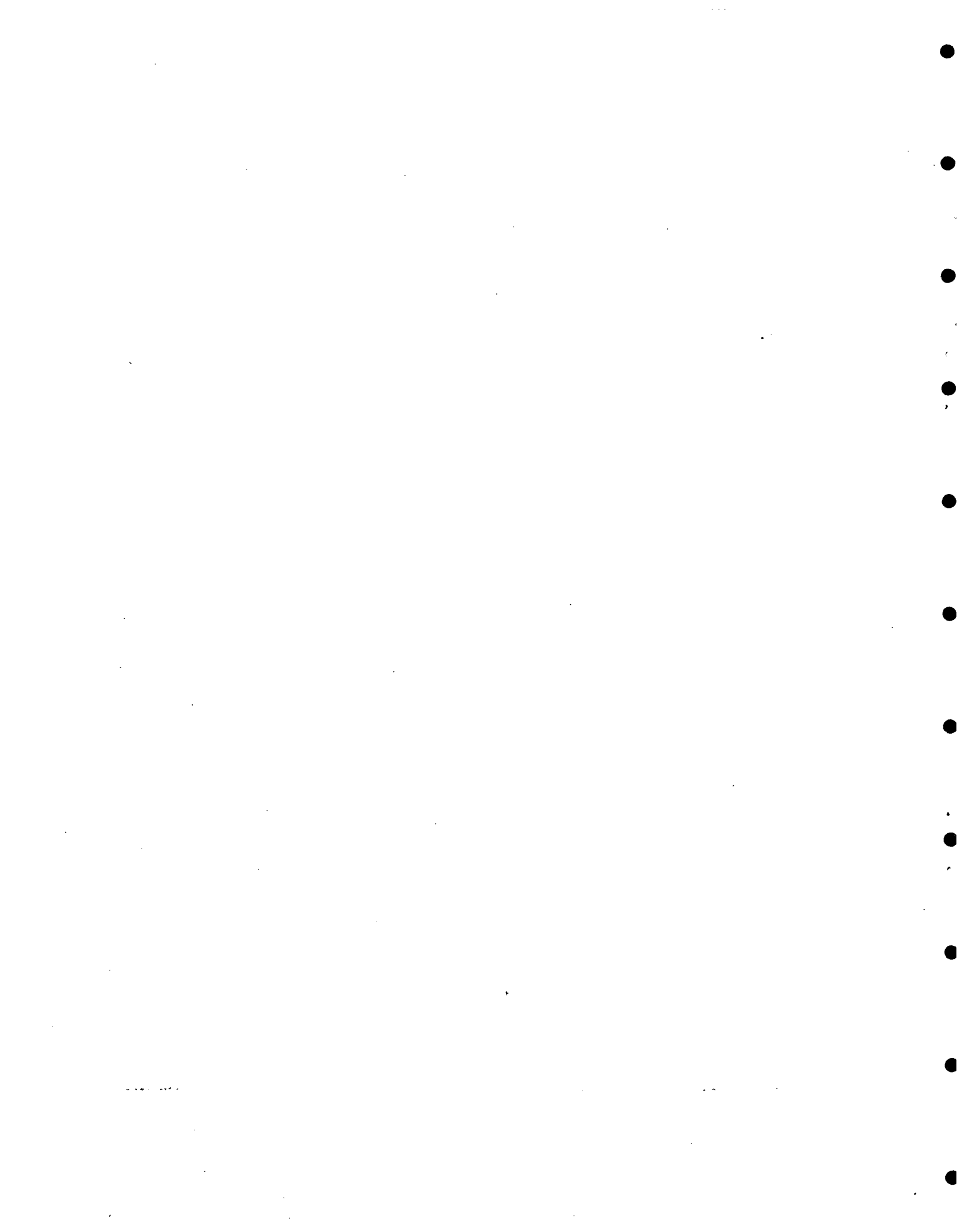


TABLE 4

FAMILIES SERVED BY
CASE TYPE: HIGH RISK

APRIL 1976 THROUGH JUNE 1976

SERVICE CATEGORY	ALBUQUERQUE	BELTON	CHICAGO	EVANSTON	HARTFORD	HONOLULU	NEWARK	NEW YORK	OAKLAND	PHILADELPHIA	SAN DIEGO	WASHINGTON	TOTALS
9. IDENTIFICATION/OUTREACH			8	102	1	9	2	3	19		10		154
10. INVESTIAGATION/INTAKE				25	5		2	3	18	7	12	13	85
11. DIAGNOSIS				9	2	20	1	7	14	3	8	7	71
12. CASE MANAGEMENT & REVIEW		5	1	96	2	80	1	9	132	12	21	11	370
13. MULTIDISCIPLINARY TEAM CASE REVIEW			1	64	3		1	3	6	6	7	7	98
14. FOLLOW-UP				3	8	13		2	28	4	1	1	60
15. REFERRAL		3		10		6				2	7	6	34
16. LEGAL ASSISTANCE			1	3		3		3	10	3	1		33
17. PSYCH. EVALUATION (ADULT)				3						2	2	1	8
18. EMERGENCY SHELTER						27			8	2	1		38
19. CRISIS INTERVENTION		10		21	1	19	2	1	10	5	18	9	87
20. MEDICAL CARE		1		3	1			1	3				9
21. INDIVIDUAL ADULT COUNSELING		1	1	42	10	1		4	30	1	46	7	153
22. PARENT AIDE/LAY THERAPY				7		28		6	2	11	3	2	59
23. COUPLE/FAMILY COUNSELING			2	10	6	8		2	16	1	26		71
24. GROUP COUNSELING/THERAPY						9					12		25
25. PARENTS ANONYMOUS				14									14
26. EDUCATION SERVICES						37			83	3	8	1	132
27. HOME MAKING				3				1	22	1	4		31
28. TRANSPORTATION/WAITING			1	2	2	25		3	117	9	14		173
29. EMERGENCY FUNDS				4					1		1		6
30. PSYCH. EVALUATION (CHILDREN)				1	1							2	4
31. CRISIS NURSERY (CHILDREN)		2							7		13		22
32. EMERGENCY MEDICAL CARE							2					2	4
33. RESIDENTIAL SHELTER				1	1				10				12
34. DAY CARE				8						1	39		48
35. BABY SITTING										1	8		9
36. MEDICAL CARE FOR CHILDREN				2				3	4	1	5	1	16
37. SPECIAL CHILD THERAPY		1		7	1	17			1		5	2	34
38. GROUP COUNSELING (CHILDREN)									3		1		4



END

DATE

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