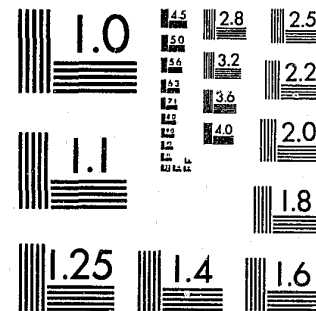


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State of Colorado
Department of Institutions
DIVISION OF YOUTH SERVICES

AN ASSESSMENT OF SERVICES PROVIDED

BY STATE/LOCALLY-FUNDED JUVENILE

DIVERSION PROGRAMS

DEPARTMENT OF INSTITUTIONS
DIVISION OF YOUTH SERVICES

AN ASSESSMENT OF SERVICES PROVIDED
BY STATE/LOCALLY-FUNDED JUVENILE
DIVERSION PROGRAMS

FEBRUARY 1, 1980

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SUMMARY

Footnote 90 of the 1979-80 Appropriations Act calls for provision of results of a study to identify gaps and duplications in services provided by state/locally-funded juvenile diversion programs. Duplication of services was viewed as most likely to occur in urban communities. In rural communities, where there are presumably fewer human services programs in existence, it was considered more likely that state/locally-funded juvenile diversion programs are the only programs filling identifiable gaps in community services.

Three separate studies were undertaken in order to test the validity of these assumptions. In order for a service to be considered duplicative, it was necessary to determine not only that the same service provided by the diversion programs was offered by other service providers but also that the service was available to the clientele served by the diversion programs. In other words, comparable services which were not available to diversion clientele were not considered duplicative. Where the diversion programs provided services not available through any other community agency, the programs were considered to fill identifiable gaps in community services.

The first study, which examines Denver juvenile diversion programs, was designed to determine whether employment and educational services provided by state/locally-funded juvenile diversion programs were duplicated by the services of other Denver programs receiving public funds. (The diversion programs also provide needs assessment, counseling, recreation, and referral services; however, these were not assessed in the current study.) The remaining two studies, which examine Routt and Eagle County juvenile diversion programs, were designed to determine whether any of the services provided by these diversion programs were also available through other county agencies.

The results of these studies are summarized as follows:

Denver Study

It was determined that five of the six state/locally-funded Denver juvenile diversion programs provide employment or educational services: Girls' Club - Southwest Youth, Inc., North Denver Youth Services, Inc., Northeast Denver Youth Services System, Project New Pride, and Southeast Denver Youth Services Bureau. Services comparable to the job counseling/guidance, job referral/placement, and tutorial services provided by the Denver juvenile diversion programs are available to the same clientele through a combination of other publicly-funded Denver agencies, including Denver Teen, Opportunity Industrialization Center, JOIN, Inc., Central Denver Youth Diversion, Center for Youth and Community Services, and Denver Public Schools. However, employment services provided by three of the Denver diversion programs are available to youths ineligible for the services of any other publicly-funded Denver agency, i.e., 12 and 13 year olds who are not enrolled in public schools.

Full-time alternative school programs comparable to those provided by the Denver diversion programs are available through a combination of other publicly-funded Denver programs, including Partners School, the Denver Public Schools' Junior High Extension Centers, the Metropolitan Youth Education Centers and HOLD Youth. However, three of the diversion programs--

Northeast Denver Youth Services System, Girls' Club - Southwest Youth, Inc., and Project New Pride--serve a segment of the Denver youth population ineligible for other publicly-funded, full-time Denver alternative schools. This population includes youths who are in the 7th or 8th grades with mild to moderate learning disabilities which do not include an identified emotional/behavioral handicap and youths who are in the 11th or 12th grade with any mild to moderate learning disabilities.

Routt County Study

Crisis intervention services comparable to those provided by the Routt County Care Center are available to the same clientele through other publicly-funded community programs, including Northwest Colorado Mental Health Center and the Routt County Department of Social Services.

The Routt County Care Center is the only agency providing drop-in counseling services and workshops in values clarification to county youths. The Center is also the only agency to offer free recreational programs to youths not enrolled in public school.

Respondents to the Youth Needs Survey conducted in Routt County indicated a need for additional personal counseling services, shelter care, recreational services (particularly drop-in recreation), employment services, health and sex education services, and drug and alcohol counseling and education services in Routt County.

Eagle County Study

Crisis intervention services comparable to those provided by the Upper Eagle Valley Youth Services Project are available to the same clientele through other publicly-funded community programs, including Sopris Mental Health Center and the Eagle County Department of Social Services.

Employment services comparable to the services provided by the Eagle County diversion program are available to the same clientele through another publicly-funded community agency, the Colorado State Job Service.

The Upper Eagle Valley Youth Services Project is the only agency providing drop-in counseling services to county youths and the only agency to provide drop-in recreational services to youths during evenings and weekends.

Respondents to the Youth Needs Survey conducted in Eagle County indicated a need for additional personal counseling services, recreational services, employment services, health and sex education services, drug and alcohol counseling and education services, and shelter care.

The results of the Routt and Eagle County studies support the hypothesis that juvenile diversion programs in rural communities are filling gaps in service needs which were not met by any other community agencies. However, there were questions raised as to whether the diversion programs were meeting their potential utility, since the surveys revealed perceived needs for the very services which these programs are contracted to provide.

In addition, these two studies revealed that some of the services provided by the two rural diversion programs are duplicated by other publicly-funded community programs (i.e., services comparable to those provided by the Routt and Eagle County diversion programs are available to the same clientele through other publicly-funded community programs).

The results of the Denver study support the hypothesis that some of the employment and educational services provided to Denver youth by the juvenile diversion programs are duplicated by other publicly-funded programs (i.e., services comparable to those provided by the Denver diversion programs are available to the same clientele through other publicly-funded programs). However, there was no duplication in some employment and educational services for youths in certain age groups or at certain grade levels, youths not enrolled in public school, and youths with certain types of learning disabilities.

It should be emphasized that this study is limited to the identification of duplicative services. Duplication in itself does not indicate that one or more of the services are not needed. In other words, the research provided does not address such questions as whether the number of youth in need of services exceeds the capacity of a single service provider or whether the different affiliations of programs (e.g., with schools, the court, or the community) or the locations of program facilities justify duplication. That is to say, the reported studies did not attempt to fully assess service needs, to evaluate program utilization or program effectiveness, or to determine which program is the more appropriate service provider. However, they do present a detailed analysis of service availability in rural and urban Colorado communities. The charts included with the studies provide comprehensive, detailed listings of all programs and services assessed in this report.

GENERAL INTRODUCTION

The following report is presented in response to requirements of Footnote 90 of the 1979-80 Appropriations Act. The Footnote, which appropriates funding for state/locally funded juvenile diversion programs, states that ". . . - Continued funding of the juvenile diversion programs is contingent upon . . . provision of results of a study to identify gaps and duplications in diversion program services" The major concern underlying this requirement is that diversion programs funded by Colorado State and local government may be providing services which are also available through other publicly-funded programs. In order to evaluate the substantiveness of this concern, it was necessary to assess the availability of youth services in Colorado.

Based upon the Division of Youth Services' understanding of the specific concerns underlying the issue of service availability, it was decided to limit the research to certain Colorado communities and certain types of human services. It has been proposed that there are major differences in the availability of youth services in urban and rural Colorado communities. Urban areas are viewed as having an abundance of publicly-funded youth-serving programs with suspected duplications in the services provided. Rural communities are seen as lacking in youth-serving programs with state/locally funded diversion programs possibly the only providers of needed youth services.

In order to determine the validity of these assumptions, three Colorado communities in which there are state/locally funded juvenile diversion programs were selected for study--metropolitan Denver and rural Routt and Eagle counties. The primary concern with regard to diversion services in Denver was that employment and educational services provided by state/locally funded diversion programs were duplicated by employment and educational services of other publicly-funded programs. With respect to the rural communities of Routt and Eagle County, the primary question was whether any of the services provided by the diversion programs were available through other community agencies or whether the programs were, in fact, filling an identifiable gap in needed youth services.

It is important to realize that this study is limited to the identification of duplicative services. Duplication in itself does not indicate that one or more of the services are not needed. In other words, the research provided does not address such questions as:

- .. Does the number of youths in need of services justify the existence of duplicative services?
- . Do the varied foci of the programs justify the existence of duplicative services?
- . Does the location of program facilities justify the existence of duplicative services?
- . Do the distinct affiliations of various programs justify the existence of duplicative services?

The bulk of available literature stipulates two primary objectives of juvenile diversion programs:

1. Provision of human services to youths in need in order to prevent or minimize penetration into the justice system.
2. Effective and efficient delivery of services.

Research suggests, however, that programs aimed at prevention or reduction of juvenile delinquency have not been operated in the coordinated fashion conducive to effective and efficient human services delivery.¹ In response to plans for improved service delivery delineated in the Allied Services Act of 1974,² the Office of Youth Development's "National Strategy for Youth Development"³ and a growing demand for justification for allocation of limited government funds, planners and researchers have become increasingly involved in efforts to assess the effectiveness and efficiency of human services delivery. Literature describing these efforts is, however, sparse, particularly with respect to services provided by juvenile diversion programs.⁴

Most of the available literature reports city-wide efforts to improve human services delivery through implementation of studies which typically:

1. Identify community needs and resources.
2. Identify gaps and duplications in services.

¹National Advisory Committee on Criminal Justice Standards and Goals, Juvenile Justice and Delinquency Prevention, Report of the Task Force on Juvenile Justice and Delinquency Prevention, 1976.

²"The 'allied (integrated) delivery of services' means the provision of human services needed by individuals and families in such a coordinated way as to 1) facilitate access to and use of the services, 2) improve the effectiveness of the services, and 3) use service resources more efficiently and with minimal duplication," U. S. Department of Health, Education, and Welfare, "Fact Sheet, Allied Services Message, The Bill," The Allied Services Act of 1974.

³This strategy, directed toward the prevention of delinquency, seeks to change the interactions "of persons representing (youth-serving agencies) local government, the schools, law enforcement, the courts, social services (private and public), business and industry, labor, and neighborhoods," to "make it possible for those organizations to join in new alliances capable of concerted, deliberate improvement in the support of young people." Center for Action Research, A Design for Youth Development Policy, Boulder, Colorado, 1976, pp. 55-110.

⁴Jim L. Munro, "Interagency Action Planning," Public Administration Review, Vol. 4, July/Aug. 1976, p. 390.

3. Evaluate program accessibility and effectiveness.
4. Present recommendations for increasing the effectiveness and efficiency of the human services system.

(See Frank Benest, "One City's Commitment to a Comprehensive Human Services Delivery System: A Case History of Gardena, California," and M. D. Moore, "Integration of Human Services: A Community Approach")

The research delineated in the following studies is a step toward increasing the efficiency and effectiveness of delivery of youth services in Colorado. The first study compares the employment and educational services provided by state/locally funded Denver juvenile diversion programs with those provided by other publicly-funded programs serving Denver youth and identifies existing duplications in services. The two remaining studies assess youth services and youth needs in rural Routt and Eagle Counties and identify service gaps and duplications.

SECTION I

AN ASSESSMENT OF PUBLICLY-FUNDED EMPLOYMENT AND
EDUCATIONAL SERVICES AVAILABLE TO DENVER YOUTH

An Assessment of Publicly-Funded
Employment and Educational Services
Available to Denver Youth

Introduction

The following study was designed to determine if educational and employment services provided by state/locally-funded Denver juvenile diversion programs are duplicated by other publicly-funded Denver programs. Although this study focuses only on two types of services, it should be noted that the state/locally funded juvenile diversion programs offer a combination of services within the areas of counseling, education, employment, and recreation to youths involved or at risk of involvement with the justice system.

There are five state/locally funded diversion programs in metropolitan Denver, Colorado, which offer one or more educational or employment services to Denver youths--North Denver Youth Services, Inc., Northeast Denver Youth Services System, Girls' Club - Southwest Youth, Inc., Southeast Denver Youth Services Bureau, and Project New Pride--(hereinafter referred to simply as the diversion programs). The educational and employment services offered by these programs include alternative education, tutoring, job counseling/guidance, and job referral/placement. The following study provides an assessment of the availability of these services in Denver.

Research Design

An interview schedule was developed (see Appendix A, page 34) and face-to-face interviews conducted with representatives of the Denver juvenile diversion programs offering employment or educational services in order to obtain up-to-date and detailed program and service descriptions and to identify the clientele served by these program components.

In order to select from all publicly-funded Denver programs providing employment or educational services to Denver youths, those programs whose services might prove comparable in terms of description and clientele to services provided by the diversion programs, a list of general program characteristics of the five diversion programs was then compiled.

Following is the list of general program characteristics:

1. Program services are available to youths between the ages of 10 and 18.
2. Program is non-residential.
3. Program charges no fee for services.
4. Program offers one or more of the following educational or employment services: job counseling/guidance, job referral/placement, alternative education, tutoring.
5. Employment and educational services are offered year-round.

Utilizing a youth services directory prepared by the Denver Commission on Youth in the Spring of 1979, a list was compiled of publicly-funded Denver programs which share with the juvenile diversion programs these five characteristics. In an effort to compile an all-inclusive listing of programs offering employment and educational services to Denver youths, representatives of each program surveyed were requested to identify other Denver programs which to their knowledge offer educational or employment services (a listing of all programs included in the survey is contained in Appendix B, page 37).

Staff of selected programs were interviewed, and employment and educational services provided by these programs were compared to services provided by the Denver juvenile diversion programs. For the purpose of this study, duplication of services is indicated where comparable services are offered to the same clientele.

Findings

As of December, 1979, there were approximately 47 publicly-funded Denver agencies offering employment or educational services to an estimated 77,311 Denver youths between the ages of 10 and 19.² Tables I through IV list all of the publicly-funded programs in Denver offering employment or educational services to the same or portions of the same clientele served by the state/locally funded Denver diversion programs. Eligibility guidelines, program and service goals, sources from which clients are referred, and brief service descriptions are provided. Because of the complexity of alternative education services provided by Denver programs, it was necessary to assess comparatively greater amounts of information dealing with alternative education services than with any other services. This supplemental service information is presented in Table IV A.

Employment Services

Table I lists the publicly-funded Denver programs which offer job counseling/guidance services to the same or portions of the same clientele served by the diversion programs. Agencies which offer job counseling/guidance services only to youths participating in vocational training or work experience programs, such as the Denver Employment and Training Administration and the Colorado State Division of Employment and Training, were not included in this survey because the job counseling/guidance services provided by the diversion programs under study are exclusive of any vocational training or work experience programs.

Five state/locally funded Denver diversion programs offer job counseling/guidance services--North Denver Youth Services, Inc., Northeast Denver Youth Services System, Girls' Club - Southwest Youth, Inc., Southeast Denver Youth Services Bureau, and Project New Pride. Project New Pride offers job counseling/guidance services solely to students enrolled in its alternative school program. Each of the quadrant programs serve a distinct portion of the city. North Denver Youth Services offers its job counseling/guidance services to residents of north Denver between the ages of 12 and 18.

²Estimates based on data obtained in report prepared by State of Colorado, Department of Local Affairs, Division of Planning, Demographic Section, Colorado Population Projections 1970-2000, April, 1976.

Southwest Youth Services offers its services to residents of southwest Denver between the ages of 12 and 17. Southeast Denver Youth Services offers its services to residents of southeast Denver between the ages of 14 and 18, and Northeast Denver Youth Services offers its services to residents of northeast Denver between the ages of 12 and 18.

The services of all the remaining programs listed in Table I, with the exception of the Center for Youth and Community Services, which serves only residents of northeast Denver, are available to youths residing in any area of Denver. All of the programs listed offer one-to-one employment counseling services, which include assessment of job skills and experience, career exploration, and job readiness training. All of the programs either do or would serve youths with prior justice system involvement if referred. In addition to the basic job counseling/guidance services offered above, Northeast Denver Youth Services System, Girls' Club - Southwest Youth, Inc., Denver Teen, and JOIN, Inc., and Southeast Denver Youth Services offer job readiness classes or groups.

On the basis of the service descriptions and the eligibility requirements provided by program staff, Denver Teen and one of the diversion programs-- Southeast Denver Youth Services Bureau--offer comparable job counseling/guidance services to the same youth clientele. In addition, they both offer job-readiness classes as well as a variety of other employment and educational services. Three of the diversion programs--North and Northeast Denver Youth Services and Girls' Club - Southwest Youth, Inc.-- are the only programs other than the public schools to offer job counseling/guidance services to 12 and 13 year olds. The Denver Public Schools offer a variety of job counseling/guidance services to enrolled students.³ The Opportunity Industrialization Center offers services to youths who fall within the upper age limit of clientele served by the diversion programs--youths 16 years of age and older. The Center for Youth and Community Services offers services to youths 16 years of age and older who are residents of northeast Denver. JOIN, Inc., serves youths within the same age group served by the diversion programs who are on probation.

³Employment and educational services offered by the Denver Public Schools and the specific junior and senior high schools at which they are available are delineated in Appendix C, page .

Central Denver Youth Diversion⁴ serves youths who are multiple offenders. All of these programs offer additional employment and educational services to their clientele.

Table II lists the Denver programs which offer job referral/placement services to the same or portions of the same clientele served by the diversion programs. Agencies offering job referral/placement services as part of recruitment or intake for specific vocational training or work experience programs with which they are affiliated, such as the DEAL, YCCIR, and YETP programs offered through the Denver Employment and Training Administration, are not included in this survey because the job referral/placement services provided by the diversion programs under study are exclusive of any vocational training or work experience programs.

Five state/locally funded diversion programs offer job referral/placement services--North Denver Youth Services, Inc., Northeast Denver Youth Services System, Girls' Club - Southwest Youth, Inc., Southeast Denver Youth Services Bureau, and Project New Pride. Project New Pride offers job referral/placement services solely to students enrolled in its alternative school program. North and Northeast Denver Youth Services offer job referral/placement services to residents of their respective quadrants between the ages of 12 and 18, Southeast Denver Youth Services offers its services to residents of southeast Denver between the ages of 14 and 18, and Girls' Club - Southwest offers services to residents of southwest Denver between the ages of 12 and 17. The services of all of the remaining programs, with the exception of the Center for Youth and Community Services which serves only residents of northeast Denver, are available to youths residing in any area of Denver.

Job referral/placement services provided by all the programs listed in Table II include job development and job-client match. All of the programs either do or would serve youths with prior justice system involvement if referred.

⁴Central Denver Youth Diversion is not a state/locally funded diversion project but is supported through grants from the Law Enforcement Assistance Administration, local public matching funds, and private grants.

All of the programs, with the exception of Denver Boys, Inc., offer job counseling/guidance services in conjunction with efforts to refer and place youths. In addition, all of the programs, with the exception of Denver Boys and the Center for Youth and Community Services, offer follow-up services subsequent to job placement, including monitoring of the work experience and assistance with job-related problems.

Based upon service descriptions and eligibility guidelines provided by program staff, it appears that Denver Boys and one of the diversion programs--Southeast Denver Youth Services Bureau--offer job referral/place-ment services to the same clientele. In addition to the services provided by Denver Boys, however, the diversion programs also provide job counseling/guidance and follow-up services to their employment service clientele. Three of the diversion programs--North and Northeast Denver Youth Services and Girls' Club - Southwest Youth, Inc.--are the only publicly-funded Denver programs other than the public schools to offer job referral/place-ment services to 12 and 13 year olds.

The remainder of the programs listed offer job referral/placement as well as job counseling/guidance services to portions of the clientele served by the diversion programs. The Denver Public Schools offer job referral/placement services to enrolled students. Denver Teen serves youths residing in any area of Denver but limits its clientele to youths who are not eligible for or are closed out of the Denver Employment and Training Administration's job training and work experience programs because they do not meet economic or educational guidelines. The Center for Youth and Community Services limits its clientele to residents of northeast Denver 16 years of age and over. JOIN, Inc., serves only youths on probation, and Central Denver Youth Diversion serves only multiple offenders.

Educational Services

Table III lists the Denver programs which offer tutorial services to the same or portions of the same clientele served by the diversion programs.

Two state/locally funded diversion programs offer tutorial services--Girls' Club - Southwest Youth, Inc., and Southeast Denver Youth Services. Girls'

Club - Southwest Youth, Inc., offers tutorial services to residents of southwest Denver between the ages of 10 and 17. Southeast Denver Youth Services Bureau offers tutorial services to residents of southeast Denver between the ages of 10 and 18. Services of all of the remaining programs listed are available to residents of any area of Denver.

Tutorial services provided by all the programs listed in Table II include academic evaluation and match with a volunteer tutor. All of the programs do or would serve youths with prior justice system involvement if referred. Based upon service descriptions and eligibility guidelines provided by program staff, it appears that Denver Teen offers comparable tutorial services to the same clientele served by the state/locally funded Denver diversion programs. The remainder of the programs serve portions of the clientele served by the diversion programs. The public schools offer a variety of tutorial programs to enrolled students. Join, Inc., offers tutorial services to youths who are on probation and between the ages of 10 and 18.

Table IV lists the publicly-funded Denver programs which offer alternative education to the same or portions of the same clientele served by the diversion programs. Programs offering full as well as part-time alternative education programs, either within school or community-based, are included. A more detailed description of full-time alternative education programs is presented in Table IV-A.

Four state/locally funded diversion programs offer alternative education services to Denver youths--Northeast Denver Youth Services System, North Denver Youth Services, Inc., Girls' Club - Southwest Youth, Inc., and Project New Pride. All four diversion programs offer full-time alternative school programs. Northeast Denver Youth Services System offers its services to junior and senior high students or dropouts who are residents of northeast Denver and who are academically between two and four grade levels below normal. Girls' Club - Southwest Youth, Inc., offers its services to junior high students or dropouts who are residents of southwest Denver and who have had greater than 40% absenteeism in a Denver school. Project New Pride offers its services to junior and senior high

students or dropouts who are residents of Denver and adjudicated multiple offenders. North Denver Youth Services offer its services to female junior high students or dropouts who are residents of northwest Denver having a prior record of less than 60% attendance and an academic deficiency of two or more grade levels in reading or math or who have exhibited inappropriate or maladjusted school behavior. North Denver Youth Services has the only Denver alternative school program fully accredited by the North Central Association of Colleges and Schools.

There are five other publicly-funded, full-time alternative school programs in Denver--Morgan Center for Learning Disabilities, Partners School,⁵ Denver Public Schools' Junior High Extension Centers, the Metropolitan Youth Education Center, and HOLD Youth. All five do or would serve youths with prior justice system contact if referred. All five are open to youths residing in any area of Denver.

The full-time alternative school programs listed above all contain the following program components:

- Academic testing and evaluation.
- Individualized program planning/instruction.
- Academic remediation in math and language arts.
- Continuation of academic program.
- Follow-up subsequent to completion of alternative education program.

In addition, the alternative school programs offer supplemental course work, experiential approaches to learning, access to personal counseling services, and family involvement in their child's education. The alternative school programs, with the exception of the North Denver Youth Services, Partners, and the Metropolitan Youth Education Center, are available to youths with identified learning disabilities.

Northeast Denver Youth Services, Project New Pride, Morgan Center for Learning Disabilities, the Metropolitan Youth Education Center, and HOLD

⁵Both Partners School and Police-to-Partners are under the sponsorship of Partners, Inc. However, unlike Police-to-Partners, which is a state/locally funded diversion program, Partners School is funded by monies from private foundations and federal grants and, in addition, is provided with staff and supplies from Denver Public Schools.

Youth offer full-time alternative school programs to senior high youths. The latter three programs serve only portions of the clientele served by the two of the diversion programs--Northeast Denver Youth Services and Project New Pride. Morgan Center for Learning Disabilities serves only multiple offenders with significant (serious) learning disabilities. Although both Project New Pride and Northeast Denver Youth Services are Special Education certified and will serve youths with identified learning disabilities, staff of the diversion programs indicate a tendency to refer youths with severe learning disabilities to Morgan Center for Learning Disabilities (if they are multiple offenders) or other appropriate programs. The Metropolitan Youth Education Center serves dropouts or potential dropouts who do not have identified learning disabilities. The HOLD Youth Program serves only 9th and 10th grade students.

Four Denver diversion programs--Northeast Denver Youth Services, Girls' Club-- Southwest, North Denver Youth Services, and Project New Pride-- along with Morgan Center for Learning Disabilities, Partners, DPS Junior High Extension Centers, and Hold Youth offer full-time alternative school programs to junior high students. As mentioned above, Morgan Center serves only multiple offenders with significant (serious) learning disabilities. Girls' Club - Southwest Youth, Project New Pride, and Northeast Denver Youth Services also serve learning disabled youth. However, youths with severe learning disabilities tend to be referred to Morgan Center for Learning Disabilities (if they are multiple offenders) or to other appropriate programs. The Junior High Extension Centers and HOLD Youth serve only a portion of the clientele served by the diversion programs, respectively-- students with identified emotional/behavioral handicaps and 9th grade students with poor academic or attendance records. Partners School offers its services to youths with poor academic or attendance records but does not accept youths with learning disabilities.

Summary

Job counseling/guidance services comparable to those services offered by the diversion programs are also available to youths through six other publicly-funded Denver agencies. Denver Teen, however, is the only agency which offers its services to the same clientele served by one of the diversion programs. The services of Denver Teen are available to the same clientele served by Southeast Denver Youth Services (Denver Teen does not provide job counseling/guidance services to 12 and 13 year old youths who are eligible for services of three other Denver diversion programs--North and Northeast Denver Youth Services and Girls' Club - Southwest Youth). The remaining five agencies offer comparable job counseling/guidance services to special populations within the youth clientele served by the diversion programs--Denver Public School students, youths between 14 and 18, older teens (youths 16 years of age and over), probationers, and multiple offenders.

There are six publicly-funded Denver programs which offer basic job referral/placement services (including job development and job client match) comparable to the services offered by the Denver diversion programs. Denver Boys offers these services to the same clientele served by one of the diversion programs--Southeast Denver Youth Services Bureau (Denver Boys does not provide job referral/placement services to 12 and 13 year old youths who are eligible for the services of three other Denver diversion programs--North and Northeast Denver Youth Services and Girls' Club - Southwest Youth). The remaining five publicly-funded agencies, like the diversion programs, offer clients a more comprehensive approach to job referral/placement. Job counseling/guidance services are available in addition to job development and job-client match. The services are, however, available only to special populations within the clientele served by the diversion programs--Denver Public School students, older teens (youths 16 years of age and over), youths ineligible for or closed out of DETA job training and work experience programs, probationers, and multiple offenders. Three of the publicly-funded programs, in addition to the state/locally funded diversion programs, offer counseling and guidance as well as follow-up services in conjunction with their job referral/placement services. Follow-up includes monitoring of client's work experience and assistance with job-related problems. The services are, again, only

available to a portion of the clientele served by the diversion programs--youths who are Denver Public School students, probationers, and multiple offenders.

Tutorial services comparable to those services offered by the diversion programs are also available to youths through three other publicly-funded Denver agencies. Only Denver Teen, however, offers its services to as broad a youth clientele as that served by the diversion programs. The remaining two agencies offer comparable tutorial services to special populations within the clientele served by the diversion programs--Denver Public School students and probationers.

Alternative education services comparable to the services offered by the diversion programs are also available to Denver youths through four other publicly-funded programs in the City of Denver. Only Partners School, however, offers comparable services to the same clientele served by one of the state/locally funded diversion programs--the junior high clientele served by North Denver is also served by Partners School. The remaining programs serve special populations within the clientele served by Northeast Denver Youth Services, Girls' Club - Southwest Youth, Inc., and Project New Pride--youths with severe learning disabilities, youths with identified emotional/behavioral handicaps, and 9th and 10th grade students.

Conclusions

Information obtained during the course of this study indicates some duplication in the educational and employment services offered and the clientele served by state/locally funded diversion programs and other publicly-funded Denver programs.

In the area of employment services, there are no other publicly-funded Denver programs offering comparable job counseling services to all of the youths eligible for the diversion program services. The combined services of a number of other publicly-funded programs, however, provides for the availability of services comparable to those provided by the state/locally funded diversion programs¹ to all of the youths served by the diversion programs, with the exception of 12 and 13 year olds who are not enrolled in public schools. Neither are there other publicly-funded Denver programs offering comparable job referral/placement services to all of the youths eligible for the diversion program services. Again, the combined services of a number of the other publicly-funded programs offering services comparable to those offered by the diversion programs provide for service availability to all youths served by the diversion programs, with the exception of 12 and 13 year olds not enrolled in public schools.

In the area of educational services, there is one other publicly-funded Denver program offering tutorial services to all of the youths eligible for diversion program services--Denver Teen. Two other publicly-funded Denver programs offer tutorial services to a portion of the clientele served by the diversion programs--public school students and probationers. There are five other publicly-funded programs in the city of Denver which offer alternative school programs comparable to the programs provided by the state/locally funded diversion programs. One of the five, Partners, Inc., offers its alternative school program to all of the youths eligible for the alternative school provided by one of the diversion programs--North Denver Youth Services. Neither of these programs are available to youth with identified learning disabilities. There are no comparable publicly-funded alternative education programs offering services to all of the youths eligible for the services of Northeast Denver Youth Services, Girls' Club - Southwest Youth, and Project New Pride. However, a combination of alternative school programs would provide for service availability to all but a special

population of youths served by the diversion programs, specifically, youths who are in the 7th or 8th grades with mild to moderate learning disabilities which do not include an identified emotional or behavioral handicap and youths who are in the 11th or 12th grades with any mild to moderate learning disabilities.

As was stated in the introduction to this report, evidence of duplication of services does not in itself indicate that one or more of the services is not needed. Prior to making any decisions regarding needs for services based upon evidence of duplication in program services, the following questions must be addressed:

- 1) Does the number of youths in need of services justify the existence of duplicative services?

In lieu of a comprehensive, quantitative needs assessment for which there was insufficient time, an attempt was made to identify potential indicators of numbers of Denver youths in need of employment and educational services and to obtain relevant data. Contacts were made with planning and research units within Denver Public Schools, the State Department of Education, and the State Division of Employment and Training to request estimates or projections as to the numbers of Denver youths in need of job referral/placement, job counseling/guidance, tutorial, or alternative education services, as well as the numbers of youths referred for such services in recent years in order to compare service need with service availability. According to representatives of these agencies, such data is not currently maintained. Estimates as to the number of unemployed youths between the ages of 16 and 19⁶ and the number of high school dropouts⁷ were available but alone do not provide sufficient information from which to draw conclusions regarding numbers of youth in need of services. A more in-depth assessment of a need would have to be undertaken in order to obtain adequate data from which to address the question of justification of duplicative services based upon identified need.

⁶An estimated 19,470 youths between the ages of 16 and 19 were unemployed in 1979.

⁷An estimated 1,488 students dropped out of Denver high schools during the 1978-79 academic year.

2) Do the varied foci of various programs justify the existence of duplicative services?

Most of the programs identified in this report specialize in delivery of services to youths. Program goals, breadth of eligibility guidelines, target clientele and comprehensiveness of services provided, however, vary among programs. The state/locally-funded diversion programs tend to serve a broader youth clientele than most of the other programs listed in this report. Program goals, target clientele, and emphasis of the diversion programs differ from most of the other programs listed as well. For example, although all of the full-time alternative school programs identified offer personal counseling services to students, the diversion programs place greater emphasis on personal counseling services than do most public schools or other community programs. The composition of diversion program staff involved in the alternative school programs (a combination of counselors and teachers) reflects this counseling emphasis. Compared to the majority of other programs listed, the diversion programs also offered a greater variety of employment and educational services to their clientele as well as offering additional program services, including counseling and recreation programs. A determination of the impact of varied foci of the programs included in this survey is needed in order to respond to the question of justification of duplicative services based upon differences in program focus.

3) Does the location of program facilities justify the existence of duplicative services?

Four of the six Denver diversion programs serve only segments of the Denver community and are located within the portion of Denver community which they serve. The majority of other Denver programs included in this survey serve all of Denver and are centrally located within the city. Staff of the diversion programs describe the community approach to service delivery as providing greater accessibility to program services as well as allowing the programs to maintain greater responsiveness to the needs of the community which it serves. An investigation of these factors would need

to be undertaken in order to determine the validity of this assumption and to respond to the question of justification of duplicative services based upon location of program facilities.

4) Do the distinct affiliations of various programs justify the existence of duplicative services?

It has been suggested that some youths will utilize services provided by some programs and not others, depending upon the affiliation of the agency. For example, it has been proposed that a young person who would not utilize services provided by Denver Public Schools might utilize services of programs not affiliated with the public schools. An assessment of characteristics and perceptions of clients utilizing programs of distinct affiliation would need to be undertaken in order to determine the validity of this assumption and to respond to the question of duplicative services based upon distinct program affiliations.

The research summarized in this report indicates that some of the educational and employment services provided by state/locally-funded diversion programs are duplicated by other publicly-funded Denver programs. The questions of whether or not duplicative services are needed and which programs are the most appropriate service providers have yet to be evaluated.

Table 1 (continued)
Job Counseling/Guidance

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|---|---|--------------|-----|--|--|---|---|--|
| | Resi- dency | Age | Sex | Other Criteria | | | | |
| Opportunity Industrialization Center | Denver | 16 and up | M F | | Economically dis- advantaged youths | To assist young people and adults in helping them- selves | Human Services Agencies Parents/Friends/Self | Yes |
| JOII, Inc. | Denver | 15-18 | M F | Must be on probation and not a chronic offender | Young probationers who are not chronic offenders | To prevent the juvenile offender from recidivating/ to assist probationers in obtaining employment | Judicial System | Yes |
| Central Denver Youth Diversion | Denver | 14-17 | M F | Must have committed multiple offenses | Youths who are multiple offenders | To reduce recidivism | Law Enforcement Judicial System | Yes |
| School to Work Transition Program (LA RASA) | Denver | 16-18 | M F | Must be Hispanic, CETA eligible, and enrolled at Metro Education Youth Center | Economically dis- advantaged Hispanic youths | To address the needs of Hispanic people/to prevent dropout and prepare youth for work | Schools | Yes |
| Center for Youth and Community Services | NE Denver | 16-21 | M F | Residents of North- east Denver | Residents of North- east Denver | To reduce crime in NE Denver/to find employment for youths and adults | Judicial System Human Services Agencies Parents/Friends/Self | Yes |
| | A majority of Denver public junior and senior high schools provide classes with a career emphasis, as well as career counselors, career clubs, and career resource centers. In addition, Denver public schools and the Denver Employment and Training Administration offer job counseling/guidance to clients participating in their respective job training and experience programs. | | | | | | | |

TABLE II
Job Referral/Placement
 All of the following programs provide
 Job Development and Job-Client Match

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|--|--------------------------|-------|-----|----------------|---|---|---|--|
| | Resi- dency | Age | Sex | Other Criteria | | | | |
| Diversion: Northeast Denver Youth Services System | NE Denver | 12-18 | M F | | Youths involved or at risk of involvement with justice system | To increase self-confidence and self-fulfillment; re- duction of recidivism | Law Enforcement Judicial System Dept. of Institu- tions Schools Human Services Agencies Parents/Friends/Self | Yes |
| North Denver Youth Services, Inc. | NI Denver | 12-18 | M F | | Youths involved or at risk of involvement with justice system | Reduction of recidivism; reintegration into main- stream of school and society | Law Enforcement Judicial System Dept. of Institu- tions Human Services Agencies Parents/Friends/Self | Yes |
| Girls' Club - Southwest Youth, Inc. | SW Denver | 12-17 | M F | | Youths involved or at risk of involvement with justice system | Delinquency prevention and reduction of recidivism/ to make clients more com- petitive in the job market | Law Enforcement Judicial System Schools Human Services Agencies Parents/Friends/Self | Yes |
| Southeast Denver Youth Services Bureau | SE Denver | 14-18 | M F | | Youths involved or at risk of involvement with justice system | To deliver quality services to youth in trouble or on the verge of getting into trouble | Law Enforcement Judicial System Human Services Agencies Schools Parents/Friends Self | Yes |
| | | | | | | | | |

TABLE II (continued)
Job Referral/Placement

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|---|---|-------|-----|---|--|---|---|--|
| | Resi- dency | Age | Sex | Other Criteria | | | | |
| Other: Denver Teen | Denver | 14-19 | M F | Must not be eligible for DETA programs (Accepts youths closed out of DETA programs for lack of space) | 14-18 year old Denver Youths | To enhance the future employability of young people by providing employment and educational services/to provide employment opportunities for young people | Schools Human Services Agencies Parents/Friends/Self | Yes |
| Denver Boys, Inc. (Employment Service) | Denver | 14-21 | M F | | Young people sincerely interested in working | To help boys live healthful, normal lives/to find employment for youths sincerely interested in working | Schools Parents/Friends/Self | No |
| JOH. Inc. | Denver | 15-18 | M F | Must be on probation and not a chronic offender | Young probationers who are not chronic offenders | To prevent the juvenile offender from recidivating/to assist probationers in obtaining employment | Judicial System | Yes |
| Central Denver Youth Diversion | Denver | 14-17 | M F | Must have committed multiple offenses | Youths who are multiple offenders | To reduce recidivism | Law Enforcement Judicial System | Yes |
| Center for Youth and Community Services | NE Denver | 16 up | M F | Residents of North-east Denver | Residents of North-east Denver | To reduce crime in NE Denver/to find employment for youths and adults | Judicial System Human Services Agencies Parents/Friends/Self | Yes |
| | All Denver public junior and senior high schools offer work/study programs as well as job placement services to enrolled students. In addition, the Denver Employment and Training Administration and the Colorado State Division of Employment and Training offer paid job training and experience programs to Denver youths in or out of school who meet certain economic guidelines. | | | | | | | |

Table III

Tutorial Services

All of the programs listed contain the following components:

Academic Evaluation
Client Match with Volunteer Tutor

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Sources | Additional Program Services Available |
|--|--------------------------|--|-----|--|---|---|---|--|
| | Resi- dency | Age | Sex | Other Criteria | | | | |
| <u>Diversion:</u> Girls' Club - South- west Youth Inc. | SW Denver | 10-17 | M F | | Youths involved or at risk of involvement with justice system | Delinquency prevention and recidivism reduction/ remediation and support of regular schooling | Law Enforcement Judicial System Schools Human Services Agencies Parents/Friends/Self | Yes |
| Southeast Denver Youth Services Bureau | SE Denver | 10-18 | M F | | Youths involved or at risk of involvement with justice system | To deliver quality services to youth in trouble or on verge of getting into trouble/remediation of educational handicaps | Law Enforcement Judicial System Schools Human Services Agencies Parents/Friends/Self | Yes |
| DPS: Operation Catch-Up Stay-In (OCS) | Denver | (15-17) 10th & 11th grades | M F | Must be a student at George Washington High School | Potential drop outs | To raise the achievement level in one or more basic skills and improve attendance | School Staff Parents/Friends/Self | Access to addition- al DPS services |
| Peer/Cross Age Tutoring and Advisement | Denver | (16-18) 10th - 12th grades | M F | Must be enrolled in Denver Public School | Students who have failed to pass the Proficiency and Review test | To provide an opportunity to improve academic and interpersonal skills/to assist students in passing the proficiency and review test | School Staff Parents/Friends/Self | Access to addition- al DPS services |
| Remedial Math/ English Labs | Denver | (12-18) Jr./ Sr. High | M F | Must be enrolled in Denver Public School | Students experienc- ing difficulty in English or Math | To assist students who are having difficulty in Math or English | School Staff Parents/Friends/Self | Access to addition- al DPS services |

Table III (continued)
Tutorial Services

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Sources | Additional Program Services Available |
|------------------------------|--------------------------|-------|-----|---|--|--|---|--|
| | Resi- dency | Age | Sex | Other Criteria | | | | |
| <u>Other:</u> Denver Teen | Denver | 6-25 | M F | | 14-18 year old youths in the City of Denver | To enhance the overall employability of youths/ to reduce dropout rates and insure success experiences | Schools Human Services Agencies Parents/Friends/ Self | Yes |
| JOIN, Inc. | Denver | 10-18 | M F | Must be on probation and not a chronic offender | Young probationers who are not chronic offenders | To prevent Recidivism | Judicial System | Yes |
| | | | | | | | | |

TABLE IV
Alternative Education

All of the programs listed contain the following components:

- Academic Testing/Evaluation
- Individualized Program Planning/Instruction
- Academic Remediation in Math and Language Arts (English)
- Continuation of Academic Program
- Follow-up Subsequent to Completion of Alternative Education Program

| Programs | Resi- dency | Eligibility For Services | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|---|----------------|----------------------------|-----|---|---|---|--|--|
| | | Age* | Sex | Other Criteria | | | | |
| <u>Diversion:</u> Northeast Denver Youth Services System | NE Denver | (13-17) Jr./Sr. High | M F | Must be greater than two and less than four grade levels below normal/must not be physically or mentally handicapped | Youths involved or at risk of involvement with justice system | To reduce recidivism. To increase confidence and self-fulfillment/to successfully reintegrate students to DPS or other appropriate placement; to improve academic skills, reduce truancy, and make school more acceptable | Law Enforcement Judicial System Dept. of Institutions Schools Human Services Agencies Parents/Friends/Self | Yes |
| North Denver Youth Services, Inc. | NW Denver | (12-16) Jr. High | F | Must have had greater than 40% absenteeism in DPS, have a deficiency of 2 or more grade levels in reading or math, and/or inappropriate or mal-adjusted school behavior | Youths involved or at risk of involvement with justice system | Reduction of recidivism; reintegration into mainstream of school and society/delinquency prevention thru education; to enable clients to have success experiences in school | Law Enforcement Judicial System Dept. of Institutions Human Services Agencies Parents/Friends/Self | Yes |
| Girls' Club - Southwest Youth, Inc. | SW Denver | (12-16) Jr. High | M F | Must have had greater than 40% absenteeism in DPS | Youths involved or at risk of involvement with justice system | Delinquency prevention; recidivism reduction; youth development/to facilitate re-entry into educational system | Law Enforcement Judicial System Schools Human Services Agencies Parents/Friends/Self | Yes |
| Project New Pride | Denver | (14-17) Jr./Sr. High | M F | Must be an adjudicated multiple offender | Adjudicated multiple offenders | To provide a holistic approach to education offering alternatives to delinquent life-styles/ to facilitate success experiences in education, employment, social development and family life | Judicial System | Yes |

TABLE IV (continued)
Alternative Education

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|--|--------------------------|----------------------------|-----|--|---|--|--|--|
| | Resi- dency | Age* | Sex | Other Criteria | | | | |
| Other: Morgan Center for Learning Disabili- ties | Denver | (14-17) Jr./Sr. High | M F | Must have committed multiple offenses, have significant (serious) learning disabilities, and have experienced academic failure in DPS | Juvenile multiple offender | To provide academic remedia- tion and teach compensation for learning disabilities | Law Enforcement Judicial System | Yes |
| Partners School | Denver | (12-16) Jr. High | M F | Must have had high absenteeism in DPS and/or be academically 3-5 yrs. below grade level | Youths with police or court contacts | Advocacy to troubled youth; delinquency prevention/to improve academic skills; to provide advocates or friends for troubled youth | Judicial System Schools Human Services Agencies Parents/Friends/Self | Access to services of DPS |
| DPS: Jr. High Extension Centers (SIEBD Pro- gram) | Denver | (12-16) Jr. High | M F | Must be eligible for enrollment in DPS and have identified emotional/behavioral handicap disruptive to learning process | Students with sig- nificant identifiable emotional/behavioral disorders disruptive of the learning process | To provide an education to students with emotional/ behavioral disorders who cannot function in a normal school setting; to prepare a student for re-entry into the educational system | Schools Parents/Friends/Self | Access to services of DPS |
| SIEBD In-School Program (Special Education) | Denver | (12-18) Jr./Sr. High | M F | Students with sig- nificant identifiable emotional/behavioral disorders enrolled in a DPS jr. or sr. high school (students with emotional/behavioral handicap or disrup- tive to learning process). | Students with sig- nificant identifiable emotional/behavioral disorders disruptive of the learning process | To provide an educational program which would best benefit youths with emotion- al/behavioral disorders | School staff Parents/Friends/Self | Access to additional DPS services |

TABLE IV (continued)

Alternative Education

| Programs | Eligibility for Services | | | | Target Clientele | Program Goals/ Service Goals | Referral Services | Additional Program Services Available |
|--|--------------------------|-------------------------------------|-----|---|---------------------------------------|--|---------------------------------------|--|
| | Resi- dency | Age * | Sex | Other Criteria | | | | |
| Metropolitan Youth Education Centers | Denver | (16-25) Sr. High | M F | For self-referral must have been out of school for at least six months, otherwise must be referred by school administration | School dropout/poten- tial dropout | To provide youths who cannot succeed within the regular school system an opportunity to earn their GED or diploma and to gain job-entry skills/to provide an opportunity for these youth to earn their diploma | School Staff Parents/Friends/Self | Access to services of DPS |
| HOLD Youth | Denver | (14-16) 9th & 10th grades | M F | Must have poor aca- demic or attendance records; enrolled in DPS | Potential school dropout | To improve academic skills and increase the attendance of potential dropouts | Schools Human Services Agencies | Access to addition- al DPS services |
| Alternative Educa- tion (Mutual Agree- ment Plan (MAP) | Denver | (15-18) 10th - 12th grades | M F | Must have poor aca- demic or attendance records; must be enrolled at West High School | Potential school dropout | To increase holding power and reverse attendance patterns | School Staff Parents/Friends/Self | Access to addition- al DPS services |
| Optional Program for Thunderbolts | Denver | (15-18) 10th - 12th grades | M F | Must have poor attend- ance and academic records; must be enrolled at Manuel High School | Potential school dropout | To improve attendance, increase school's holding power, and to enable stu- dents to gain success experiences | School Staff Parents/Friends/Self | Access to addition- al DPS services |
| All of the Denver Public Schools have Special Education Programs for physically, perceptually, or emotionally/ behaviorally handicapped students. | | | | | | | | |
| * Approximate ages | | | | | | | | |

**Table IV A
Alternative Education
Service Descriptions**

All of the following programs contain the following components:

- Academic Testing and Evaluation
- Individualized Program Plan/Instruction
- Academic Remediation in Math and Language Arts
- Continuation of Academic Program
- Follow-up Subsequent to Completion of Alternative Education Program

| Northeast Denver Youth Services System - Diversion | North Denver Youth Services, Inc. - Diversion | Girls' Club - Southwest Youth, Inc. - Diversion |
|--|--|--|
| <p>Full-time alternative school program (9 mo. academic year): Special Education certified Emphasis on treatment of whole person (holistic approach) Features: Classes in social studies, physical education, arts & crafts; experiential learning; parent involvement group; ongoing personal counseling Access to additional in-house services: -Job counseling/guidance -Job referral/placement -Family and group counseling Maximum enrollment: 66; teacher/student ratio = 1 to 8 Transportation provided as needed</p> | <p>Full-time alternative school program (9 mo. academic year): Emphasis on treatment of whole person (holistic approach) Features: Classes in social studies, physical education, arts and crafts; experiential learning; family involvement in child's education, and continuous individual, group, and family counseling Access to additional in-house services: -Job counseling/guidance -Job referral/placement Fully accredited for transfer nationwide Maximum enrollment: 40; teacher/student ratio = 1 to 10 or less Bus passes provided</p> | <p>Full-time alternative school program (9 mo. academic year): Special Education certified Emphasis on treating the whole person (holistic approach) Features: Classes in social studies, physical education and art and crafts; experiential learning; supplemental tutoring; personal counseling Access to additional in-house services: -Remedial tutoring -Job Counseling/guidance -Job referral/placement Maximum enrollment: 30; teacher/student ratio = 1 to 10 or less Transportation provided as needed</p> |
| Project New Pride - Diversion | Morgan Center for Learning Disabilities | Partners' School |
| <p>Full-time alternative school program (9 mo. academic year): Special Education certified Emphasis on treating the whole person (holistic approach) Features: Classes in social studies and recreation; individual & family counseling, job counseling/guidance; job referral placement; job readiness class; recreation program; and instruction related to cultural background Maximum enrollment: 30; teacher/student ratio = 1 to 3 Bus fare provided</p> | <p>Full-time alternative school program (6 mo. program and 6 mo. follow-up): Special Education certified Emphasis on treating the whole person (holistic approach) Features: Classes in cultural education; compensation for learning disabilities; experiential learning; intensive individual and family counseling; job counseling/guidance; job referral/placement; job readiness program; and restitution project Maximum enrollment: 60; teacher/student ratio = 1 to 10 Bus Tokens provided</p> | <p>Full-time alternative education program (9 mo. academic year): Emphasis on making positive life changes; holistic approach Features: Experiential learning classes in life skills, job readiness and community services; assignment of a senior partner or advocate; voluntary work experience; ongoing personal counseling Maximum enrollment: 40; teacher/student ratio = 1 to 10 or less Bus tokens provided</p> |

Table IV A (continued)

Alternative Education
Service Descriptions

| Jr. High Extension Centers - DPS (Special Educ.) | Metropolitan Youth Education Centers - DPS | HOLD Youth - DPS |
|--|--|--|
| <p>Full-time alternative school program (9 mo. academic year): Special Education Certified Emphasis on successful completion of junior high school Features: Classes in physical education, social studies, arts and crafts; individual or family counseling as needed; informal job counseling/guidance and referral/placement Access to all school services Five Denver locations (central, NE, NW, SW--2) Maximum enrollment (all centers): 120 teacher/student ratio = 1 to 10 or less Bus transportation provided</p> | <p>Full or part-time alternative education: Emphasis on completion of high school degree program Features: Open Door Policy--may drop out and re-enter anytime; flexible schedule; choice of centers; no time limit on completion of degree Access to additional in-house services -Personal and academic guidance/counseling -Job referral/placement -Vocational training Access to all DPS services Three Denver locations (NE, NW, SE) Maximum enrollment: 500-900; teacher/student ratio = 1 to 8 No transportation provided</p> | <p>Full-time alternative school within Denver Public schools (2 semesters--jr. high; 1 semester--sr. high): Emphasis on instilling in students a sense of belonging and attachment to school Features: Classes in social studies, science and decision-making; electives may be taken within regular school offerings; family involvement in education; informal job counseling/guidance and referral/placement Access to all school services Programs in most jr. and sr. high schools Maximum enrollment: 30 per school; teacher/student ratio = 1 to 14 Bus transportation provided</p> |
| SIEBD In-School/Program - DPS (Special Educ.) | Alternative Educ. Mutual Agreement Program - DPS | Optional Program for Thunderbolts - DPS |
| <p>Alternative education classes within Denver public schools: Special Education certified Emphasis on education of emotionally/behaviorally handicapped students Features: Classes in science and social studies; students may take two to five special education courses in addition to their regular classes Access to all school services Programs in all Denver public junior and senior high schools Maximum enrollment: Data unavailable teacher/student ratio = 1 to 5 Bus transportation provided</p> | <p>Alternative education classes within Denver public schools: Emphasis on establishing closer teacher-student relationships Features: Classes in social studies, science and law; students take up to three MAP classes in addition to regular school courses; teacher/student outings; parent involvement in education Access to all school services West High School only Maximum enrollment: 90-100; teacher/student ratio = 1 to 15 Bus transportation provided</p> | <p>Alternative education classes within Denver public schools: Features: Classes in social studies; students may enter at any time during the semester; students take up to 3 OPT classes in addition to regular school courses; individual counseling provided Access to all school services Manual High School only Maximum enrollment: 90; teacher/student ratio = 1 to 10 Bus transportation provided</p> |

Appendix A
Denver Education/Employment
Services
(Interview Schedule)

Program _____

Program Goals _____

Service Area(s) (Jurisdiction) _____

Affiliations/Associations _____

Hours of Operation _____

Referral Sources/Relationship _____

Clientele (Target Population and Criteria for Acceptance) _____

(DYS Programs Only) What is a "Potential Delinquent" or "Prevention Type" youth? _____

SERVICE AREA _____

Service Components--Clientele, Description, Goals, Hours of Operation, Maximum Enrollment, Staff/client ratio _____

Description of Community Served (Demographic Information) _____

Composition of Staff _____

What makes your particular services unique? _____

SERVICE AREA _____

Service Components (See COY Report) Goals, Hours of Operation, Clientele, Description, Cost to Clients _____

Description of Community Served (Demographic Information) _____

Capabilities for Dealing with Identified Clientele, (composition of staff, staff/client ratio, etc.) _____

What makes your particular services unique? _____

(Interview Schedule) Continued
Page Three

Identify other programs which you are aware offer Educational/Employment Services to Youths. _____

Facilities/Resources (location, description of facilities, access to outside resources)

What means of transportation are available which allows youths to access your services?

Funding Sources(s) for Education/Employment Services _____

(Non DPS Educational Services) Are Clients maintained on DPS Rolls? _____

(Non DYS Programs Only)

Do you/would you provide services to youths charged with the commission of a misdemeanor? _____ a felony? _____

Do you/would you provide services to youths which you are aware have had involvement with the justice system at some level?

Police _____
Court or DA _____

Appendix B
DENVER PROGRAMS OFFERING
EMPLOYMENT/EDUCATIONAL SERVICES TO YOUTHS

Denver Public School Programs

- Academic Achievement and Attendance Improvement
- Action Learning
- Career Development
- Career Education Center
- Cooperative Occupational Education
- Cooperative Work Experience
- Co-Venture for Housing Rehabilitation--East and Manual High School
- Denver Boys
- Denver Girls, Inc.
- Emily Griffith Opportunity School
- HOLD Youth Program
- Junior High Extension Centers
- Metropolitan Youth Center
- Operation Catch-Up-And-Stay-In
- Optional Program for Thunderbolts (OPT)
- Peer/Cross-Age Tutoring and Advisement
- Senior Seminar East Manual High School Complex
- Service Education Experience
- West High School Alternative Education Mutual Agreement Plan (MAP)

Diversion Programs

- Girls' Club - Southwest Youth, Inc.
- North Denver Youth Services, Inc.
- Northeast Denver Youth Services System
- Project New Pride
- Southeast Denver Youth Services Bureau

Denver Programs Offering
Employment/Education Services to Youths
Page 2

Other

Center for Youth and Community Services

Central Denver Youth Diversion

Colorado State Division of Employment and Training

-Job Corps

-WIN

CSU Extension Service

Denver Employment and Training Administration

-DEAL

-YCCIP

-YETP

Denver Opportunity, Inc.

Educational Opportunity Center

Freedom House

Home of Neighborly Service

Human Services, Inc.

JOIN, Inc.

Latin American Research Services

Metro State College National Youth Sports

Morgan Center for Learning Disabilities

Opportunity Industrialization Center

Partners

Right-to-Read

Safety Anti-Crime

SER Jobs for Progress

Servicios de La Raza

United Faith Ministries

Urban League

Vocational Rehabilitation

Washington Park Community Center

SECTION II
 AN ASSESSMENT OF YOUTH SERVICES
 ROUTT COUNTY, COLORADO

An Assessment of Youth Services

Routt County, Colorado

Introduction

The following study examines human services currently available to youths in Routt County and assesses whether the state/locally-funded juvenile diversion program (the Routt County Care Center) is filling identifiable gaps in youth services by providing services which would not otherwise be available to county youths. In addition, the study provides data on youth needs not met by the services of any of the existing Routt County human services agencies, as identified by staff of youth-serving programs and referral agencies (e.g., law enforcement, judicial agencies, schools).

Routt County is located in the mountainous northwestern portion of Colorado, 166 miles from Denver. Primarily rural in character, the County encompasses a number of small towns separated by relatively large distances.¹ Population estimates and projections for Routt County prepared in April of 1976 point toward a decrease in the population of youths 10-19 years of age, from 1,445 (1975) to 1,289 (1980) to 1,176 (1985).² However, recent and predicted future expansion in mining, recreational, and power industries suggests a possible reversal in the projected trend.³

¹Routt County includes the towns of Hayden, Oak Creek, Yampa, Clark, Phippsburg, Toponas, and Steamboat Springs. Total area = 2,330 sq. mi.

²State of Colorado, Department of Local Affairs, Division of Planning, Demographic section, Colorado Population Projections 1970-2000, April, 1976 (x of high and low projections).

³Colorado Department of Education, Planning and Evaluation Unit and Office of Field Services, Boards of Cooperative Services, Cooperative Education Programs in Colorado, February, 1978.

The Routt County Care Center came under state funding in August of 1978. Under terms of the 1979-80 contract with the State Department of Institutions, the Care Center provides the following services to youths ages 12-18 who are involved or at risk of involvement with the justice system: intake/needs assessment, individual/group counseling, recreation, and crisis intervention. Under separate contract with HEW, the Care Center is to provide a shelter care facility for youths in crisis (e.g., runaways; victims of child abuse or neglect). Due to loss of the facility utilized by the Care Center until July, 1979, the Center is temporarily housed in a facility which is inadequate for the provision of shelter care services. The Center has, therefore, suspended its shelter care services until adequate housing can be located.

Research Design

In order to compile a comprehensive listing of youth-serving agencies in Routt County, a thorough check was made of listings in area telephone and resource directories. A brief questionnaire was then sent to representatives of all identified human services programs in Routt County as well as to agencies which refer youths to human services programs, including public schools, law enforcement agencies, and agencies of the local judicial system (a copy of the questionnaire is contained in Appendix A, page 59). The questionnaire was designed to solicit names of additional youth-serving agencies as well as to obtain information pertaining to perceived service needs of youths in Routt County.

Questionnaires were sent to 28 different human services and referral agency offices (a listing of agencies contacted is contained in Appendix B, page 60). Written responses were received from 21 agency offices (75%) representing all agency categories listed above.

An interview schedule was designed in order to obtain detailed descriptions of the services available to Routt County youths and to identify the specific clientele served by Routt County human services programs (a copy of the interview schedule is contained in Appendix C, page 62). Face-to-face interviews were then conducted with representatives of all Routt County agencies which offer human services to Routt County youth (human service agencies surveyed are noted in Appendix B, page 60). For the purpose of this study, human services include recreational services, group and individual counseling, educational services, employment services, and shelter care.

Findings

Youth Services, Routt County, Colorado

Tables I through IV list the Routt County programs which offer individual counseling, group counseling, recreation, or crisis intervention services to Routt County youths. Public as well as private nonprofit agencies are included. Funding sources (public vs private), program goals, target clientele, eligibility guidelines, fees for services, referral sources, and brief service descriptions are provided.

Table I lists all of the Routt County agencies which provide individual counseling services to Routt County youth.

The Routt County Care Center offers counseling to any youth between the ages of 12 and 18 who is in need of services, although its target clientele is youths involved or at risk of involvement with the justice system. Counseling is available to individual youths and their families on a drop-in as well as appointment basis at no charge. The focus of counseling services provided by the Care Center is resolution of personal conflict issues; however, youths may obtain academic and vocational guidance as well.

The Routt County Department of Social Services, the Mental Health Center, and two private non-profit counseling programs--Mountain Life Christian Counseling and Pastoral Counseling--also offer individual counseling to any 12 to 18 year olds in need of services. The type of counseling provided by these agencies, however, differs somewhat from that provided by the Care Center. The Mental Health Center and Pastoral Counseling offer an intensive, psychotherapeutic approach to counseling as compared to the informal, conflict resolution approach offered by the Care Center. The counseling service offered by Mountain Life Christian Counseling has a definite religious focus. The individual counseling offered by the Department of Social Services, based upon descriptions provided by program staff and Title XX guidelines, appears most comparable to the individual counseling services provided by the Care Center. A priority of the Routt County Department of Social Services, however, is provision of counseling and support services to youths identified as victims of abuse or neglect, whereas the Care Center gives priority to youths involved or at risk of involvement with the justice system.

Five of the 11 programs identified in Table I--Steamboat Springs Junior and Senior High Schools, Hayden Senior High, South Routt School, and the Northwest Colorado Board of Cooperative Services (BOCS)⁴ serve only youths enrolled in public schools.⁵ Further, the Board of Cooperative Services serves only a segment of the student population--students with identified emotional/behavioral handicaps. Counselors within Routt County Public School system indicate that the majority of their time is devoted to academic and vocational counseling with "limited" time available for counseling which focuses on personal conflict issues.

The 14th Judicial District Probation Department provides individual counseling solely to youths who are on probation. Personal counseling as well as academic and vocational guidance are available.

Based upon service descriptions provided by Routt County program staff, the Department of Social Services is the only program offering individual counseling services which are comparable in scope and availability to services provided by the Routt County Care Center. The Care Center is the only Routt County agency to offer personal counseling on a drop-in basis. Other than the public schools, which are able to offer only limited personal counseling to individual students, the Care Center, the Department of Social Services, and the District Probation Department (which serves only probationers), are the only Routt County agencies offering personal counseling to youths at no charge for services.

⁴The Northwest Colorado Board of Cooperative Services (BOCS) provides Special Education services to schools which otherwise do not have the funds or enrollment to establish their own Special Education programs. BOCS serves elementary, junior, and senior high school students who are handicapped in their learning process by identified physical, perceptual, or emotional/behavioral problems.

⁵Within the span of three academic years, September, 1975, to June, 1978, 112 high school students dropped out of Routt County Schools, making them ineligible for school counseling services. Colorado Department of Education, Fall Report, 1975-76, 1976-77, 1977-78, Form CDE-4.

Table II lists all of the Routt County agencies which provide group counseling services to Routt County youths.

The Routt County Care Center provides short-term workshops in values clarification, problem-solving skills, and interpersonal communication to youths between the ages of 12 and 18.

Based upon identified criteria for service eligibility, the Board of Cooperative Services (BOCS), Mountain Life Christian Counseling, and Pastoral Counseling offer group counseling services to the same or portions of the same clientele served by the Care Center. All three agencies offer problem-solving/support groups. BOCS limits its clientele to public school students who have identified physical, perceptual, or emotional/behavioral handicaps. Mountain Life Christian Counseling and Pastoral Counseling serve all age groups and offer a religious orientation to counseling services.

The Routt County Care Center and BOCS are the only agencies offering problem-solving or support groups to clients at no charge for services. In addition, only the Care Center offers values clarification workshops. For youths not identified by the public schools as handicapped, who cannot afford or would not utilize services which require a fee, the Care Center offers the only group counseling services available in Routt County.

Table III lists all the Routt County agencies which provide crisis intervention services to Routt County youth.

The Routt County Care Center, the Department of Social Services, and the Mental Health Center have staff on call 24 hours per day, seven days per week, to respond to crisis situations. The Care Center crisis line is designed to provide immediate attention to youths in need of assistance and to their families. The Department of Social Services handles primarily crises involving children under the age of 18 who are victims of abuse or neglect. The Mental Health Center handles a variety of personal crisis situations involving all ages. All three programs provide crisis counseling and needs assessment and provide for any additional services needed, either in-house or by referral to other community agencies.

Table IV lists all of the Routt County agencies which provide recreational services to Routt County youths.

The Routt County Care Center offers structured outdoor recreational programs, at no charge, to youths between the ages of 12 and 18. The recreational programs provided by the Care Center are viewed as a vehicle for identifying, making initial contact with, and treating troubled youths.

The Parks and Recreation Department in Steamboat Springs offers team sports and classes in arts, crafts, and physical education to the Steamboat community. The Steamboat Springs Health and Recreation Association is a private, non-profit corporation which owns a mineral springs pool, sauna, and tennis courts, which are available to the Steamboat community. Age and sex requirements as well as fees for both recreation programs vary with activity. Routt County Schools also offer a variety of structured recreational activities to enrolled youths at no charge.⁶

The Center is the only agency other than the schools to offer recreational services to Routt County youths at no charge for services. However, the Care Center is the only program which in addition to simply providing youths with recreational services, utilizes the recreational programs as a tool for identifying, making initial contact with, and treating troubled youths.

⁶Within the span of three academic years--September, 1975, to June, 1978--112 high school students dropped out of Routt County Schools, making them ineligible for school recreational services. Colorado Department of Education Fall Report, 1975-76, 1976-77, 1977-78, Form CDE-4.

Youth Needs, Routt County, Colorado

Table V lists needs for youth services which are not met by existing human services programs as identified by representatives of human services and referral agencies.

The needs most frequently identified by agency staff were for services which are, with the exception of drop-in recreational services, by contract provided by the Routt County Care Center. All respondents indicated an awareness of all existing youth-serving agencies in Routt County, including the Care Center; however, they stated that human services currently available to youths were either inadequate to meet the needs of all Routt County youths or inaccessible to youths living in towns in which there were no program facilities.

The most frequently identified needs were for recreation, shelter care or detention, and personal counseling services. Fourteen of the 21 respondents (67%) identified a need for recreational programs. Six (29%) specified a need for drop-in recreation. Ten respondents (48%) identified shelter care or detention as services needed by Routt County youth. Shelter care and detention facilities were, prior to July of 1979, provided by the Routt County Care Center; however, lack of an appropriate facility has forced this service to be discontinued indefinitely. Nine respondents (43%) indicated a need for personal counseling services for Routt County youth. Health and sex education, drug and alcohol counseling and education, and employment services were also identified as services needed by Routt County youths.

Conclusions

As of December, 1979, there were 12 nonprofit agencies in Routt County, including four schools,⁷ offering personal counseling, recreation, crisis intervention, or shelter care services to an estimated 1,320 Routt County youths between the ages of 10 and 19.⁸ Several features of the services offered by the Routt County Care Center, however, differentiate them from services provided by a number of the other youth-serving agencies.

1. The only criteria for eligibility is that the youths be between the ages of 12 and 18.
2. Services are available on a drop-in basis.
3. There is no fee for services.
4. A comprehensive approach to service delivery is provided (a variety of human services are offered within the same agency).

Under the category of Individual Counseling, the Department of Social Services is the only Routt County agency to offer counseling services which are comparable in scope and availability to services offered by the Care Center. Both programs routinely offer individual as well as family counseling to adolescents in need of services. The focus of counseling services offered by both programs is upon resolution of personal conflict issues. Neither program requires a fee for services. The target clientele served by the two programs, however, differs. The Department of Social Services gives priority to youth identified as victims of abuse or neglect. The Care Center gives priority to youths involved or at risk of involvement with the Justice System. The Care Center is the only Routt County agency offering counseling services on a drop-in basis and the only program which specializes in delivery of services to youths.

Under the category of Group Counseling, the Care Center is the only Routt County agency offering workshops in values clarification. The Care Center is also the only agency providing any group counseling services to youths not identified by Routt County Schools as handicapped, who cannot afford or would not utilize programs which require a fee for services.

⁷Local elementary schools were not included in this study because they do not offer formal counseling, recreation, or crisis intervention services in-house.

⁸Population estimate based upon data contained in Colorado Population Projections 1970-2000, State of Colorado, Department of Local Affairs, Division of Planning, Demographic Section, April, 1976.

Under the category of Recreation, only the Care Center offers free recreational services to youths not enrolled in public schools. The Care Center is the only program which utilizes its recreational services as a vehicle for identifying, making initial contact with, and treating troubled youths.

Under the category of Crisis Intervention, information obtained in this study indicates that crisis counseling, needs assessment, follow-up counseling, and referral services comparable to those offered by the Care Center are also available to Routt County youths through the Mental Health Center and Department of Social Services.

Due to loss of the facility utilized by the Routt County Care Center until July of this year, there are currently no Shelter Care facilities available in Routt County for youths-in-crisis. The Department of Social Services and the Routt County Care Center are involved in recruitment and training of foster parents for short-term and long-term placement of these youths.

Staff of Routt County human services agencies, schools, law enforcement agencies, and agencies of the local judicial system responding to the survey of youth needs most frequently identified a need for services which are, with the exception of drop-in recreational services, comparable to those provided by the Routt County Care Center under terms of its contract with the state of Colorado. All respondents indicated an awareness of all youth-serving agencies, including the Care Center; however, they stated that human services currently available to youths were either inadequate to meet the needs of all Routt County youths or inaccessible to youths living in towns in which there are no program facilities. Specifically, agency staff indicate a need for additional recreational and individual and group counseling services, a need for resumption of shelter care services, and a need for program facilities in additional Routt County towns.

Information contained in this report indicates that the Routt County Care Center provides personal and group counseling services to Routt County youth which would not otherwise be available. In addition, the Center offers group counseling and recreational services to youths ineligible for the services of other Routt County agencies. Only in the area of crisis intervention are all of the services provided by the Care Center duplicated by other Routt County Service providers.

Staff of Routt County human services and referred agencies still indicated a need for more county youth services comparable to those provided by the Care Center, with the exception of the 24-hour Crisis Intervention Program. In addition, agency staff identified a need for additional health and sex education, drug and alcohol counseling and education, and employment services in Routt County.

Representatives of the Routt County Care Center are currently conferring with the Assistant District Attorney and district judges regarding means of increasing utilization of the Care Center. A motion was recently filed with the 14th Judicial District which calls for additional services to be provided by the Routt County Care Center as well as a concomitant shift in the responsibilities of the Care Center Crisis Team. The motion establishes procedures for referral of first-time youth offenders by the District Attorney's Office to the Care Center for evaluation. The Care Center Crisis Team would assume responsibility for the evaluations and for making recommendations regarding treatment needs to the District Attorney. The Care Center would be the only Routt County agency providing this service. A ruling is expected by the Court in mid-December. In addition, Care Center staff have scheduled a meeting with two district judges to discuss the feasibility of and procedures for routine referral of youths who are contacted by law enforcement to the Care Center Crisis Team for assessment and delivery of needed services. Both proposals call for a shift in the services provided by the Crisis Intervention Team under the Care Center's contract with the State of Colorado and therefore would require that the contract be amended.

Table I
Individual Counseling Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|--|-------------------------------|---|--|--|--|---------------|--|
| Routt County Care Center | Public | To meet the service needs of troubled youth | Short-term personal counseling. Focus on resolution of personal conflict. Family counseling as needed. Drop-in services available | Youths involved or at risk of involvement with the justice system | Youths 12-18 yrs. of age | None | Law enforcement Judicial system Schools Human Services Agencies Parents/friends/self |
| 14th Judicial District Probation Department (juvenile diversion) | Public | To meet the service needs of probationers. To prevent recidivism | General individual and family counseling, by appointment | Juvenile and adult probationers | Probationers 13 years of age and older | None | Judicial system |
| Northwest Colorado Mental Health Center | Public | To provide mental health services to the community. To promote long-term changes | Short-term/long-term counseling, by appointment. Intensive psychotherapeutic approach | Adults and children in need of mental health services | Adults and children in need of services | Sliding scale | Judicial System Human Services Agencies Relatives/friends/self |
| Department of Social Services | Public | To provide human services to the community | Short-term/long-term counseling of individuals and families. General counseling and casework | Target youth clientele: children under 18 years of age who are victims of abuse or neglect | Adults and children in need of services | None | Law enforcement Schools Human Services Agencies Relatives/friends/self |
| Northwest Colorado Board of Cooperative Services | Public | To prevent school drop out by assisting students in improvement of learning abilities | Limited short-term/long-term counseling in conjunction with alteration of school system and remedial education designed to improve learning capabilities of handicapped students | Students enrolled in public school with handicaps which impair ability to learn | Includes students enrolled in Garland, Jackson or Routt County Schools, with identified emotional/behavioral problems or other handicaps which impair learning ability | None | Physicians School staff Human services agencies Parents/friends/self |

Table I (continued)
Individual Counseling Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|--|-------------------------------|---|--|--|---|--------------------------------|---|
| Mountain Life Christian Counsel- ing | Private | To teach the bibli- cal nature of man. To assist a person in finding free- dom thru God | Short-term counsel- ing, by appointment. Religious emphasis | Adults and children in need of help | Adults and children in need of services | \$20/visit suggested fee | Human Services agencies Schools Relatives/friends/ self |
| Pastoral Counsel- ing | Private | To provide general psychotherapy to those in need of services | Long-term/short-term counseling, by appointment. | Adults and children in need of counsel- ing services | Adults and children in need of services | Sliding scale | Human Services agencies Schools Churches Relatives/friends/ self |
| Counseling Staff Routt County Schools: | | | | | | | |
| Steamboat Springs Junior High | Public | Assisting with the education of youth | Academic and voca- tional counseling. Limited personal counseling | Students in need of counseling services | 6th to 8th grade students enrolled at Steamboat Springs Junior High School | None | School staff Parents/friends/ self |
| Steamboat Springs Senior High School | Public | Assisting with the education of youth | Career education and academic counseling. Limited personal counseling | Students in need of counseling services | 9th to 12th grade students enrolled at Steamboat Senior High | None | School staff Parents/friends/ self |
| Hayden Senior High School | Public | Assisting with the education of youth | Academic and college counseling. Limited personal counseling | Students in need of counseling services | 7th to 12th grade students enrolled at Hayden High School | None | School staff Parents/friends/ self |
| South Routt High School | Public | Assisting with the education of youth | Academic counseling and general personal counseling | Students in need of counseling services | 9th to 12th grade students enrolled at South Routt High School | None | School staff Parents/friends/ staff |

Table II
Group Counseling Services

| Agency | Funding Public/Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|---|------------------------|--|---|--|--|--------------------------|--|
| Routt County Care Center | Public | To meet the service needs of troubled youth | Workshops in values clarification, problem-solving, and interpersonal communication | Youths involved or at risk of involvement with the justice system | Youths 12-18 years of age | None | Law enforcement Judicial system Schools Human services agencies Parents/friends/self |
| Northwest Colorado Board of Cooperative Services (BOCS) | Public | To prevent school drop out by assisting students in improvement of learning abilities | Workshops in social skills development | Students enrolled in public school with handicap which impair ability to learn | Students enrolled in Grand, Jackson, or Routt County schools, with identified emotional/behavioral problems or other handicaps which impair learning ability | None | Physicians School staff Human services agencies Parents/friends/self |
| Mountain Life Christian Counseling, Inc. | Private | To teach the biblical nature of man, to assist a person in finding freedom through God | Short-term problem-solving and support groups | Adults and children in need of help | Adults and children in need of services | \$20/visit suggested fee | Human Services agencies Schools Relatives/friends/self |
| Pastoral Counseling | Private | To provide general psychotherapy to those in need of services | Long-term and short-term group psychotherapy | Adults and children in need of counseling services | Adults and children in need of services | Sliding scale | Human Services agencies Schools Churches Relatives/friends/self |

Table III
Crisis Intervention

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|---|-------------------------------|---|---|---|---|------|--|
| Routt County Care Center | Public | To meet the service needs of troubled youths. | A minimum of one staff member on call 24 hours per day/7 days per week to provide crisis counseling & other needed services | Youths involved or at risk of involvement with the justice system | Youths 12-18 years of age | None | Law enforcement Judicial system Schools Human Services agencies Parents/friends/self |
| Department of Social Services | Public | To provide human services to the community | A minimum of one staff member on call 24 hrs. per day/7 days per week to provide crisis counseling & other needed services | Target youth clientele: Children 18 years of age or under who are victims of child abuse or neglect | Adults and children in need of services | None | Law enforcement Schools Human Services agencies Relatives/friends/self |
| Northwest Colorado Mental Health Center | Public | To provide mental health services to the community; to promote long-term change | A minimum of one staff member on call 24 hours per day/7 days per week to provide crisis counseling and other needed services | Adults and children in need of mental health services | Adults and children in need of services | None | Judicial system Human services agencies Relatives/friends/self |

Table IV
Recreation

| Agency | Funding Public/Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|---|------------------------|--|--|---|--------------------------------|--------------------------|--|
| Routt County Care Center | Public | To meet the service needs of troubled youths | Structured recreational programs, including weekend outings, hiking, backpacking, tennis, rafting, and bicycling | Youths involved or at risk of involvement with the justice system | Youths 12-18 years of age | None | Law enforcement Judicial system Schools Human services agencies Parents/friends/self |
| Department of Parks and Recreation | Public | To provide recreational programs to the City of Steamboat Springs and surrounding communities | Team sports and classes in arts and crafts, physical education | Residents of Steamboat Springs and the surrounding community | Age and sex vary with activity | Fee varies with activity | Self |
| Steamboat Springs Health and Recreation | Private | To provide recreation programs to the City of Steamboat Springs and surrounding communities | Mineral springs pool, Sauna, tennis courts | Residents of Steamboat Springs and the surrounding community | Age and sex vary with activity | Fee varies with activity | Self |
| | Routt County | public schools provide a variety of group and individual recreational activities to enrolled students. | | | | | |

Table V
Service Needs of Routt County Youth

| IDENTIFIED SERVICE NEEDS | RESPONDENTS* | |
|--|--------------|-------------|
| | No. | (N=21) % |
| <u>Personal Counseling</u> | | |
| Drop-in Counseling | 3 | 14% |
| Peer Counseling/Support or Rap Groups | 1 | 5% |
| Social Skills Development | 1 | 5% |
| Affordable Personal/Family Counseling | 1 | 5% |
| A Mental Health Center Professional Specializing in Youth | 1 | 5% |
| More Frequent Psychiatric Consultation at Mental Health Center | 1 | 5% |
| Counseling on Consequences of Criminal Activity | 1 | 5% |
| TOTAL | 9 | 43% |
| <u>Health/Sex Education</u> | | |
| Sex Education | 2 | 9% |
| Health Education | 1 | 5% |
| Expansion of Services Offered by Public Health/ Visiting Nurses (esp. addition of sex education) | 1 | 5% |
| TOTAL | 5 | 24% |
| <u>Drug/Alcohol Counseling/Education</u> | | |
| Alcoholism Counseling | 2 | 9% |
| Drug/Alcohol Education | 2 | 9% |
| Drug/Alcohol Abuse Prevention and Treatment | 1 | 5% |
| TOTAL | 5 | 24% |
| <u>Employment Services</u> | | |
| Vocational Counseling | 1 | 5% |
| Employment Assistance | 1 | 5% |
| Vocational Training/Placement | 1 | 5% |
| Employment for 12-15 yr. olds | 1 | 5% |
| TOTAL | 4 | 19% |
| <u>Shelter Care/Detention</u> | | |
| Detention Facilities | 3 | 14% |
| Residential Care Center | 4 | 19% |
| Long-Term Residential Care | 1 | 5% |
| Foster Homes | 2 | 9% |
| TOTAL | 10 | 48% |
| <u>Recreation</u> | | |
| Recreation Programs | 5 | 24% |
| Summer Recreation for 10-18 yr. olds | 1 | 5% |
| Summer Recreation for Oak Creek | 1 | 5% |
| Family Activity Programs | 1 | 5% |
| Drop-in Recreational Program | 1 | 5% |
| TOTAL | 6 | 29% |
| <u>Other</u> | | |
| Before and After-School Care | 1 | 5% |
| Programs for Prevention-Type Youth | 1 | 5% |
| A Youth Teen Center | 2 | 9% |

* Responses were provided by 21 staff members from 20 different human services and referral agencies.

Agency _____

Contact Person _____

To what human services agencies do you refer youth and why?

What are the human services agencies in your county which serve youth?

What services are provided by these agencies?

What do you see as the needs of youth in this county?

Are these needs being met by existing services? Explain

Appendix B
Youth Services
Routt County Agencies

| | |
|--|--|
| Principal, Steamboat Springs Elementary School 220 Park St. Steamboat Springs, CO 80477 (879-0652) | Principal, Oak Creek Senior High School (South Routt) Oak Creek, CO 80467 (736-2531) |
| Principal, Steamboat Springs Junior High School 325 7th St. Steamboat Springs, CO 80477 (879-1566) | *Counseling Office Oak Creek Senior High School (South Routt) Oak Creek, CO 80467 (736-2531) |
| *Counseling Office Steamboat Springs Junior High School 325 7th St. Steamboat Springs, CO 80477 (879-1058) | Steamboat Springs Police Department 41 8th St. Steamboat Springs, CO 80477 (897-1144) |
| Principal, Steamboat Springs Senior High School 45 Maple St. Steamboat Springs, CO 80477 (879-1562) | Hayden Police Department 250 Jefferson Hayden, CO 81639 (276-3232) |
| *Counseling Office Steamboat Springs Senior High School 45 Maple St. Steamboat Springs, CO 80477 (879-1567) | Oak Creek Police Department Oak Creek, CO 80467 (736-2422) |
| Principal, Hayden Elementary School Hayden, CO 81639 (276-3756) | Routt County Sheriff's Office 522 Lincoln St. Steamboat Springs, CO 80477 (879-1090) (includes Phippsburg; Toponas) |
| *Counseling Office Hayden Jr./Sr. High School Hayden, CO 81639 (276-3761) | *Colorado State Job Service 130 9th Street Steamboat Springs, CO 80477 (879-3197) |
| South Routt Elementary School Yampa, CO 80483 (638-4558) | *Juvenile Probation Office Routt County Probation Dept. County Courthouse Steamboat Springs, CO 80477 (879-1003) |
| Principal, Oak Creek Junior High School (South Routt) Oak Creek, CO 80467 (736-8591) | *Northwest Colorado Mental Health Center 743 Oak St. Steamboat Springs, CO 80477 (879-2141) |

Appendix B
(continued)

*Routt County Department
of Social Services
P. O. Box M
136 6th St.
Steamboat Springs, CO 80477
(879-1540)

District Attorney's Office
522 Lincoln St.
Steamboat Springs, CO 80477
(879-1146)

*South Routt Community Services Center
Oak Creek, CO 80467
(736-2351)

*Discovery Center
Northwestern Community College
Steamboat Springs, CO 80477
(879-5973)

*Public Health Services
Steamboat Springs, CO 80477
(879-1632)

*Planned Parenthood
750 Yampa Ave.
Steamboat Springs, CO 80477
(879-2212)

*Parks and Recreation Dept.
Howelsen Hill
Steamboat Springs, CO 80477
(879-4300)

*Board of Cooperative Services
Child Study Center
P. O. Box YY
Steamboat Springs, CO 80477
(879-0391)

*Mountain Life Christian Counseling
Lincoln Avenue
Steamboat Springs, CO 80477

*Pastoral Counseling
Oak Street
Steamboat Springs, CO 80477
(879-1900)

* Provides direct services to youths

ROUTT COUNTY/EAGLE COUNTY
YOUTH SERVICES
(Interview Schedule)

Program _____

Program Goals _____

Service Area(s) (Jurisdiction) _____

Affiliations/Associations _____

Hours of Operation _____

Referral Sources/Relationship (Written or Verbal Agreement, Contract, etc.) _____

Clientele (Criteria for Acceptance) _____

(DYS Programs Only) What is a Potential Delinquent or "Prevention type" youth? _____

SERVICE AREA _____

Service Components (See COY Report) Goals, Hours of Operation, Clientele, Description, Cost to Clients _____

Description of Community Served (Demographic Information) _____

Capabilities for Dealing with Identified Clientele, (composition of staff, Staff/client ratio, etc.)

What makes your particular services unique? _____

SERVICE AREA _____

Service Components (See COY Report) Goals, Hours of Operation, Clientele, Description, Cost to Clients _____

Description of Community Served (Demographic Information) _____

Capabilities for Dealing with Identified Clientele, (composition of staff, staff/client ratio, etc.)

What makes your particular services unique? _____

Identify programs to which you might refer youths for Educational/Employment Services. Explain.

Facilities/Resources (location, description of facilities, access to outside resources)

What means of transportation are available which allows youths to access your services?

Funding Sources(s) for Education/Employment Services

(Non DPS Educational Services) Are Clients maintained on DPS Rolls?

(Non DYS Programs Only)

Do you/would you provide services to youths charged with the commission of a misdemeanor? _____ a felony? _____

Do you/would you provide services to youths which you are aware have had involvement with the justice system at some level?

Police _____
Court or DA _____

SECTION III

AN ASSESSMENT OF YOUTH SERVICES

EAGLE COUNTY, COLORADO

An Assessment of Youth Services
Eagle County, Colorado

Introduction

The following study examines human services currently available to youths in Eagle County and assesses whether the state/locally-funded juvenile diversion program (Upper Eagle Valley Youth Services Project, hereinafter referred to as the Youth Center) is providing services which would not be available to Eagle County youths without the existence of the Center. In addition, the study provides data on youth needs not met by the services of any of the existing Eagle County human services agencies, as identified by staff of youth-serving programs and referral agencies (e.g., law enforcement, judicial agencies, and schools).

Eagle County is located in northwestern Colorado approximately 137 miles from Denver. This rural mountain community encompasses a number of small towns separated by relatively large distances.¹ Population estimates and projections for Eagle County prepared in April of 1976 point toward a decrease in the population of youths 10-19 years of age, from 1,542 (1975) to 1,391 (1980) to 1,291 (1985).² However, there is a predicted reversal in the projected trend due to planned expansion of the skiing industry in Eagle County.³

¹Eagle County includes the towns of Vail, Eagle, Edwards, Minturn, Redcliff, Gilman, Avon, Gypsum, Basalt, Burns, Bond, McCoy, Radium, and Wolcott. Total area of Eagle County = 1,685 square miles.

²State of Colorado, Department of Local Affairs, Division of Planning, Demographic Section, Colorado Population Projections 1970-2000, April, 1976 (x of high and low projections).

³Department of Community Development, Eagle County, Colorado, December, 1979.

The Upper Eagle Valley Youth Services Project has been under state funding since August of 1978. Under terms of the 1979-80 contract with the State Department of Institutions, the Youth Center is to provide the following services to Upper Eagle Valley⁴ youths between the ages of 10-18 who are involved or at risk of involvement with the justice system: intake/needs assessment, individual counseling, employment services, recreation, crisis intervention, and a program entitled Two by Two, in which volunteers recruited and trained by the Youth Center staff serve as companions to young teens.

⁴Upper Eagle Valley includes the towns in the eastern portion of Eagle County, including Vail, Minturn, Redcliff, Gilman, and Avon, an area of approximately 842 square miles. Eagle and Edwards are also serviced by the Upper Eagle Valley Youth Services Project.

Research Design

In order to compile a comprehensive listing of youth-serving agencies in Eagle County, a thorough check was made of listings in area telephone and resource directories. A brief questionnaire was then sent to representatives of all identified human services programs in Eagle County as well as to agencies which refer youths to human services programs, including public schools, law enforcement agencies, and agencies of the local judicial system (a copy of the questionnaire is contained in Appendix A, page 83). The questionnaire was designed to solicit names of additional youth-serving agencies as well as to obtain information pertaining to perceived service needs of youths in Eagle County.

Questionnaires were sent to 31 different human services and referral agency offices (a listing of agencies contacted is contained in Appendix B, page 84). Responses were received from 15 agency offices (48%) representing all agency categories listed above.

An interview schedule was designed in order to obtain detailed descriptions of the services available to Eagle County youths and to identify the specific clientele served by Eagle County human services programs (a copy of the interview schedule is contained in Appendix C, page 86). Interviews were then conducted with representatives of all Eagle County agencies which offer human services to Eagle County youths (human services agencies surveyed are noted in Appendix B, page 84). For the purpose of this study, human services include recreational services, group and individual counseling, educational services, and employment services.

Findings

Youth Services, Eagle County, Colorado

Tables I through III list the Eagle County programs which offer counseling, recreation, or employment services to Eagle County Youths. Public as well as private nonprofit agencies are included. Funding sources (public vs private), program goals, target clientele, eligibility guidelines, fees for services, referral sources, and brief service descriptions are provided.

Table I lists all of the Eagle County agencies which provide individual counseling services to county youths.

The Upper Eagle Valley Youth Services Project (Youth Center) offers individual counseling to any youth between the ages of 10 and 18 who is in need of services, although its target clientele is youths involved or at risk of involvement with the justice system. The focus of counseling services provided by the Youth Center is on conflict resolution and development of personal coping and interpersonal communication skills. However, youths may obtain academic and vocational guidance as well.

The Eagle County Department of Social Services and Sopris Mental Health Center also offer individual counseling to any 10 to 18 year old in need of services. The type of counseling provided by these agencies, however, differs somewhat from that provided by the Youth Center. The Mental Health Center offers an intensive, psychotherapeutic approach to counseling as compared to the informal, conflict resolution approach offered by the Youth Center. The individual counseling offered by the Department of Social Services, based upon descriptions provided by program staff and Title XX guidelines, appears most comparable to the individual counseling services provided by the Youth Center. A priority of the Eagle County Department of Social Services, however, is provision of counseling and support services to youths identified as victims of abuse or neglect, whereas the Youth Center gives priority to youths involved or at risk of involvement with the justice system.

Four of the eight programs identified in Table I--Minturn Middle School, Eagle Valley Jr./Sr. High School, Battle Mountain High School, and the Mountain Board of Cooperative Services (BOCS)⁵ serve only youths enrolled in public schools.⁶ Further, the Board of Cooperative Services serves only a segment of the student population--students with identified emotional/behavioral handicaps. Counselors at Minturn Middle School, Eagle Valley Jr./Sr. High School, and Battle Mountain High School indicate that their time is distributed between academic, vocational, and personal counseling. Workshops focusing on development of communication and coping skills are available to enrolled students.

The 5th Judicial District Probation Department provides individual counseling solely to probationers. Personal counseling as well as academic and vocational guidance are available.

Based upon descriptions provided by Eagle County program staff, the Department of Social Services is the only program to offer individual counseling services which are comparable in scope and availability to services provided by the Youth Center. The Youth Center is the only Eagle County agency to offer personal counseling on a drop-in basis. Other than the public schools, which routinely offer counseling only to enrolled students, the Youth Center, the Department of Social Services, and the District Probation Department are the only agencies serving Eagle County youths at no charge for services.

⁵The Mountain Board of Cooperative Services (BOCS) provides Special Education services to schools which otherwise do not have the funds or enrollment to establish their own Special Education programs. BOCS serves elementary and junior and senior high students who are handicapped in their learning process by identified physical, perceptual, or emotional/behavioral problems.

⁶Within the span of three academic years, September, 1975, to June, 1978, 98 high school students dropped out of Eagle County schools, making them ineligible for school counseling services. Colorado Department of Education, Fall Report, 1975-76, 1976-77, 1977-78, Form CDE-4.

Table II lists all of the Eagle County agencies which provide employment services to Eagle County youths.

The Youth Center provides employment services, including assessment of job skills, referral/placement, monitoring of work experiences, and assistance with job-related problems to youths between 10 and 18 years of age.

The Colorado State Job Service, the 5th Judicial District Probation Department, and the Eagle County Schools also offer employment services to youths within the age group served by the Youth Center.⁷ The scope of the services offered by the agencies, however, varies. Eagle Valley Jr./Sr. High School, Battle Mountain High School, and Minturn Middle School offer their students assistance in assessing career interests and guidance in the selection of academic programs and opportunity for participation in work-study programs. The District Probation Department offers informal job referral and placement services to youths on probation. The Upper Eagle Valley Youth Services Project and the Colorado State Job Service offer a more comprehensive package of employment services. In addition to assessment of job interests and skills and job referral and placement, the Job Service and the Youth Center provide follow-up services to their clients, including monitoring of work experience and assistance with job-related problems.

Based upon service descriptions and eligibility guidelines provided by program staff, the Colorado State Job Service is the only program to offer employment services which are comparable both in scope and availability to the service provided by the Youth Center.

⁷Within the span of three academic years--September, 1975, to June, 1978, 98 high school students dropped out of Eagle County Schools, making them ineligible for school employment services. Colorado Department of Education, Fall Report, 1975-76, 1976-77, 1977-78, Form CDE-4.

Table III lists all of the Upper Eagle Valley agencies which provide recreational services to Upper Eagle Valley youths.

The Youth Center offers structured indoor and outdoor recreational programs as well as drop-in recreational facilities, at no charge, to youths between the ages of 10 and 18. There are three drop-in recreational facilities located in the towns of Vail, Redcliff, and Minturn. The Youth Center is a project of the Town of Vail Recreation Department, and therefore clients of the Youth Center are often given access free of charge to Recreation Department facilities and activities, including access to a gymnasium and skating rink as well as to team athletic programs.

The Town of Vail Recreation Department offers to residents and visitors to Vail and the surrounding communities a variety of structured recreational programs, including team sports and classes in arts and crafts. Eagle Recreation Department offers drop-in recreational facilities to youth and adults in addition to a variety of structured recreational programs. Drop-in activities include foosball, ping pong, and pool. The Battle Mountain Recreation League offers structured recreational activities as well as gymnasium facilities to youths and adults. Gymnasium facilities are, however, available to youths only on designated nights. Age and sex requirements for the three recreation programs vary with activity. The Town of Vail Recreation Department and Battle Mountain Recreation League charge a fee for services. The Eagle Recreation Department, like the Youth Center, routinely charges no fee for services. Eagle County Schools also offer a variety of structured recreational activities to enrolled youths at no charge.⁸

⁸Within the span of three academic years--September, 1975, to June, 1978, 98 high school students dropped out of Eagle County Schools, making them ineligible for school recreational services. Colorado Department of Education, Fall Report, 1975-76, 1976-77, 1977-78, Form CDE-4.

The Youth Center and the Eagle Recreation Department are the only programs to offer drop-in recreational programs to Eagle County youth. The services of both of these programs are offered free of charge. The hours during which recreational facilities are available, however, varies between the two programs. The Care Center's drop-in recreation facility is available to youths approximately 42 hours per week, including late evenings and Saturdays. The facilities of the Eagle Recreation Department are only available to youths 15 to 18 hours per week and only in the afternoon and early evening hours.

Under contract with the State of Colorado, the Youth Center is to provide two additional services to Upper Eagle Valley youths. These services have, however, been either cut back or eliminated from the Youth Center program due to a perceived lack of need for the services.

The Two by Two Program in which Youth Center staff recruit and train volunteers to serve as companions to teens is the only program of its kind in Eagle County. The Director of the Center has stated, however, that although staff maintain the capability for providing such program services, they are seldom needed (only two clients have received this service during the current contractual period). The Two by Two Program has, therefore, been given low priority by the Youth Center.

Twenty-Four Hour Crisis Intervention services are not currently offered through the Youth Center. Again, Youth Center staff see no need for the services since 24-hour crisis intervention programs are available through two other Eagle County agencies--Sopris Mental Health Center and the Eagle County Department of Social Services.

CONTINUED

1 OF 2

Youth Needs, Eagle, Colorado

Table IV lists the human service needs of Eagle County youths which are not met by existing human services programs, as identified by representatives of human services and referral agencies.

The needs most frequently identified by agency staff were for services which are currently provided by the Youth Center. Twelve of the respondents (86%) indicated an awareness of all existing youth-serving agencies in Eagle County; however, they stated that human services were either inadequate to meet the needs of all Eagle County youths or inaccessible to youths living in towns in which there are no program facilities.

The most frequently identified needs were for personal counseling, recreational, and employment services. Eight of the 14 respondents (57%) identified a need for personal counseling services for Eagle County youths. Seven respondents (50%) identified a need for recreational programs. Four respondents (28%) identified a need for employment services. Health and sex education, drug and alcohol counseling and education, and shelter care were also identified as services needed by Eagle County youths.

Conclusions

As of December, 1979, there were 13 nonprofit agencies in Eagle County, including three schools,⁹ offering individual counseling, recreation, and employment services to an estimated 1,421 Eagle County youths between the ages of 10 and 19.¹⁰ Several features of the services offered by the Upper Eagle Valley Youth Services Project, however, differentiate them from the services provided by a number of the other service agencies.

- 1) The only criteria for eligibility is that youths be between the ages of 10 and 18.
- 2) Services are available on a drop-in basis.
- 3) There is no fee for services.
- 4) A comprehensive approach to service delivery is provided (a variety of human services are offered within the same agency).

Under the category of Individual Counseling, the Department of Social Services is the only Eagle County agency to offer counseling services which are comparable in scope and availability to services offered by the Youth Center. The focus of both programs is upon resolution of personal conflict issues. Neither program requires a fee for services. The Youth Center is, however, the only agency offering counseling services on a drop-in basis and the only program which specializes in delivery of services to youths.

Under the category of Employment Services, the Colorado State Job Service is the only agency to offer services comparable to those provided in the Youth Center to the same clientele served by the Youth Center. Both programs provide employment counseling and follow-up services in addition to job referral and placement. Neither program requires a fee for services. Only the Youth Center, however, specializes in delivery of services to youths.

⁹Local elementary schools were not included in this study because they do not offer formal counseling, recreational, or employment programs in-house.

¹⁰Population estimates based upon data contained in Colorado Population Projections 1970-2000, State of Colorado, Department of Local Affairs, Division of Planning, Demographic Section, April, 1976.

Under the category of Recreational Services, the Youth Center and Eagle Recreation Department are the only programs to offer drop-in recreational activities to youths. The Youth Center is the only program, however, which routinely offers drop-in recreation to youths evenings and on weekends, in addition to weekday afternoons.

There are two program services which, by contract with the State of Colorado, the Youth Center is to provide for which Youth Center staff see little or no need--The Two by Two Program and 24-Hour Crisis Intervention services. The Two by Two Program has, therefore, been given low priority by the Center, and the 24-Hour Crisis Intervention services have been eliminated. The Two by Two Program is the only Program of its kind in Eagle County. Twenty-Four Hour Crisis Intervention services are provided by two other Eagle County agencies.

Staff of Eagle County human services agencies, schools, law enforcement agencies, and agencies of the local judicial system responding to the survey of youth needs most frequently identified a need for services comparable to those provided by the Youth Center under terms of its contract with the state of Colorado. The majority of respondents indicated an awareness of all existing youth-serving agencies, including the Youth Center; however, stated that human services were either inadequate to meet the needs of all Eagle County youths or inaccessible to youth residing in towns in which there are no program facilities. Specifically, agency staff indicate a need for additional counseling and recreation services and a need for program facilities in additional Eagle County towns, including towns in Lower Eagle Valley. Only one agency member indicated a need for either a youth companion program or additional crisis intervention services, services which have either been cut back or eliminated from the Youth Center Program because of a perceived lack of need.

Information contained in this report indicates that the Upper Eagle Valley Youth Services Project provides counseling and recreational services which would not otherwise be available to Eagle County Youth. Only in the area of employment are all of the services currently provided by the Youth Center duplicated by other Eagle County agencies. Staff of Eagle County human services and referral agencies still indicated a need for county youth services comparable to those provided by the Youth Center. In addition, agency staff identified a need for additional health and sex education and drug and alcohol counseling and education services and a need for creation of a shelter care facility in Eagle County.

Table I
Individual Counseling Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|--|-------------------------------|---|---|--|--|---------------|--|
| Upper Eagle Valley Youth Services Project | Public | To reduce juvenile criminal activity. To prevent recidivism | Short-term/long-term personal counseling. Focus on conflict resolution and development of personal coping and interpersonal communication skills. Family counseling as needed. Drop-in services available | Youths involved or at risk of involvement with the justice system | Youths 10-18 years of age | None | Law enforcement Judicial system Schools Human services agencies Parents/friends/self |
| Fifth Judicial District Probation Department | Public | To meet the service needs of probationers. To prevent recidivism | General individual and family counseling by appointment | Juvenile and adult probationers | Probationers 13 years of age and older | None | Judicial system |
| Sopris Mental Health Center | Public | To meet the service needs of residents of Eagle County | Short-term/long-term counseling by appointment. Intensive psychotherapeutic approach | Adults and children in need of mental health services | Adults and children in need of services | Sliding Scale | Schools Human services agencies Relatives/friends/self |
| Eagle County Department of Social Services | Public | To provide human services to the community. To provide early intervention for troubled families | Short-term/long-term counseling of individuals and families. General counseling and casework | Target youth clientele: children under 18 years of age who are victims of abuse or neglect | Adults and children in need of services | None | Law enforcement Schools Human services agencies Relatives/friends/self |
| Mountain Board of Cooperative Services | Public | To provide for the education of handicapped children | Limited short-term/long-term counseling in conjunction with alteration of school system and remedial education designed to improve learning capabilities of handicapped students | Students enrolled in public school with handicaps which impair ability to learn | Students enrolled in Chaffee, Garfield, Lake, Park, Pitkin, Summit, or Eagle County Schools with identified emotional/behavioral problems or other handicaps which impair learning ability | None | School staff Human services agencies Parents/friends/self |

Table I (continued)
Individual Counseling Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|--|-------------------------------|--|---|---|--|------|--------------------------------------|
| Counseling Staff Upper Eagle Valley Schools: Minturn Middle School | Public | Assisting with the education of youth | Academic and general personal counseling | Students in need of counseling services | 5th to 8th grade stu- dents enrolled at Minturn Middle School | None | School staff Parents/friends/self |
| Battle Mountain High School | Public | Assisting with the education of youth | Academic, vocational, and general personal counseling | Students in need of counseling services | 9th to 12th grade students enrolled at Battle Mountain High School | None | School staff Parents/friends/self |
| Eagle Valley Jr./Sr. High School | Public | Assisting with the education of youth | Academic, vocational, and general personal counseling | Students in need of counseling services | 7th to 12th grade students enrolled at Eagle Valley Jr./Sr. High School | None | School staff Parents/friends/self |

Table II
Employment Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|--|-------------------------------|---|--|--|---|------|---|
| Upper Eagle Valley Youth Services Project | Public | To reduce juvenile criminal activity. To prevent recidi- vism | Assessment of job interests & skills, job referral/placement, monitoring of work experience. Assistance with job-related prob- lems | Youths involved or at risk of involvement with the justice system | Youths 10-18 years of age | None | Law enforcement Judicial system Schools Human services agencies Parents/friends/self |
| Colorado State Job Service | Public | Job referral and placement | Assessment of job interests and skills. Job readiness training for high school stu- dents. Job referral/ placement. Monitoring of work experience, Assistance with job- related problems | Adults and youths in need of employment | Anyone in need of employment 9 years of age and older | None | Human services agencies Parents/friends/self |
| 5th Judicial District Probation Department | Public | To meet the service needs of probation- ers. To prevent recidivism | Informal job referral/ placement | Juvenile and adult probationers | Probationers 13 years of age and older | None | Judicial system |
| Counseling Staff Upper Eagle Valley Schools: Minturn Middle School | Public | To provide coun- seling and guid- ance services to Middle School students | Assessment of career interests. Guidance in the selection of academic programs | Students in need of counseling & guid- ance services | 5th to 8th grade stu- dents enrolled at Minturn Middle School | None | School staff Parents/friends/self |
| Battle Mountain High School | Public | To provide counsel- ing & guidance services to Battle Mountain High School students | Assessment of job/ career interests. Guidance in the selec- tion of academic pro- grams. Work-study program available | Students in need of counseling & guid- ance services | 9th to 12th grade stu- dents enrolled at Battle Mountain High School | None | School staff Parents/friends/self |

Table II (continued)
Employment Services

| Agency | Funding Public/ Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | |
|--|-------------------------------|---|--|--|--|------|--------------------------------------|
| Eagle Valley Jr./Sr. High School | Public | To provide counsel- ing & guidance services to Battle Mountain High School students | Assessment of job/ career interests. Guidance in the selec- tion of academic programs. Work-study program available | Students in need of counseling & guid- ance services | 9th to 12th grade students enrolled at Eagle Valley Jr./Sr. High School | None | School staff Parents/Friends/self |

Table III
Recreational Services

| Agency | Funding Public/Private | Program Goals | Service Description | Target Clientele | Eligibility for Services | Fee | Referral Sources |
|---|------------------------|---|--|---|----------------------------------|--------------------------|--|
| Upper Eagle Valley Youth Services Project | Public | To reduce juvenile criminal activity. To prevent recidivism | Drop-in recreation, including foosball, air hockey, ping pong, and pool. Structured recreational programs, including backpacking, boxing, and community dances (drop-in recreation centers in Vail, Redcliff, & Minturn) | Youths involved or at risk of involvement in the justice system | Youths 10-18 years of age | None | Law enforcement Judicial system Schools Human services agencies Parents/friends/self |
| Town of Vail Recreation Department | Public | To provide recreational programs to the Town of Vail | Structured recreational programs, including tennis, volleyball, and soccer. Gymnasium and ice-skating facilities. Classes in arts and crafts | Town of Vail | Age and sex vary with activity | Fee varies with activity | Self |
| Eagle Recreation Department | Public | To provide recreational programs to Upper Eagle Valley | Drop-in recreation, including gymnasium facilities, ping pong, pool, available to youths 4-7 pm, 5-6 days per week. Structured recreational programs including basketball, baseball, volleyball, tennis, wrestling | Eagle County | Age and sex vary with activity | None | Self |
| Battle Mountain Recreation League | Private | To provide recreational programs to Upper Eagle Valley | Structured recreational activities, including summer softball, camping trips, and pool parties. Gym nights available | Upper Eagle Valley | Age and sex vary with activity | Fee varies with activity | Self |
| | | Eagle County Schools provide a variety of group and | | individual recreational | activities to enrolled students. | | |

Table IV
Service Needs of Eagle County Youth

| IDENTIFIED SERVICE NEEDS | RESPONDENTS* (N=14) | |
|--|------------------------|-----|
| | No. | % |
| <u>Personal Counseling</u> | | |
| Counseling Services for Youths | 4 | 29% |
| Counseling Services for Youths and Their Families | 1 | 7% |
| Workshops Designed to Increase Self-Awareness and Improve Self-Concept | 2 | 14% |
| Crisis Line for Youths | 1 | 7% |
| TOTAL | 8 | 57% |
| <u>Health/Sex Education</u> | | |
| Sex Education | 1 | 7% |
| Birth Control | 1 | 7% |
| TOTAL | 2 | 14% |
| <u>Drug/Alcohol Counseling/Education</u> | | |
| Drug Abuse Prevention and Treatment | 1 | 7% |
| Drug/Alcohol Rehabilitation Group | 1 | 7% |
| TOTAL | 2 | 14% |
| <u>Employment Services</u> | | |
| Career Counseling | 2 | 14% |
| Realistic Job Counseling | 1 | 7% |
| Work Experience Programs | 1 | 7% |
| TOTAL | 4 | 28% |
| <u>Shelter Care</u> | | |
| Shelter Care or Halfway House for Youths in Crisis | 1 | 7% |
| TOTAL | 1 | 7% |
| <u>Recreation</u> | | |
| Recreational Programs Which Include Counseling and Support Services | 3 | 21% |
| Recreation Center in Lower Eagle Valley | 1 | 7% |
| Summer Recreation Programs | 1 | 7% |
| Structured Activities/Clubs/Organizations for Teens | 1 | 7% |
| Parent/Child Activities | 1 | 7% |
| TOTAL | 7 | 50% |
| <u>Other</u> | | |
| A Big Brother Type Organization | 1 | 7% |
| Alternative Education Programs | 1 | 7% |
| Teen Centers (places to hang out) | 4 | 29% |
| A Youth Center in Lower Eagle Valley | 3 | 21% |
| A County-Wide Youth Center | 1 | 7% |
| TOTAL | 10 | 71% |

* Responses were received from 14 staff members from 14 different human services and referral agencies.

Agency _____
Contact Person _____

To what human services agencies do you refer youth and why?

What are the human services agencies in your county which serve youth?

What services are provided by these agencies?

What do you see as the needs of youth in this county?

Are these needs being met by existing services? Explain

Appendix B
Youth Services
Eagle County Agencies

Principal, Red Sandstone
Elementary School
551 N. Frontage Road, West
Vail, CO 81657
(476-9650)

Principal, Redcliff Elementary School
444 S. Pine St.
Redcliffe, CO 81649
(827-5832)

Principal, Eagle Elementary School
Eagle, CO 81631

Principal, McCoy Elementary School
McCoy, CO
(827-5775)

Principal, Minturn
Middle School
1951 S. Highway 24
Minturn, CO 81645
(827-5721)

*Counselor's Office
Minturn Middle School
1951 S. Highway 24
Minturn, CO 81645
(827-5721)

Principal, Battle Mountain
High School
P. O. Box R
Minturn, CO 81645
(949-4490)

*Counselor's Office
Battle Mountain High School
P. O. Box R
Minturn, CO 81645
(949-4490)

Principal, Eagle Valley
Jr./Sr. High School
P. O. Box 188
Gypsum, CO 81637

*Counselor's Office
Eagle Valley Jr./Sr.
High School
P. O. Box 188
Gypsum, CO 81637

*Mountain Board of
Cooperative Services
115 W. 16th St.
Leadville, CO 80461
(486-2603)

Crime Prevention Team
P. O. Box 567
Vail, CO 81657
(476-5671)

Sheriff's Office
Eagle County Courthouse
Eagle, CO 81631
(328-6611)

Eagle County Probation Office
Leadville, CO
(486-2437)

District Attorney's Office
Eagle County Courthouse
Eagle, CO 81631
(328-6611)

Avon Police Department
Avon, CO 81620

Minturn Police Department
Minturn, CO 81645

Redcliff Police Department
Redcliff, CO 81649

Gilman Police Department
Gilman, CO 81634

Eagle Police Department
Eagle, CO 81631

*Eagle County Department of
Social Services
P. O. Box 660
Eagle, CO 81631
(328-6328)

*Interfaith Chapel
19 Vail Road
Vail, CO 81657
(476-3347)

*Director
Sopris Mental Health Center
Vail Valley Medical Center
181 W. Meadow Drive
Vail, CO 81657
(476-0930)

*Sopris Mental Health Center
P. O. Box 701
Eagle, CO 81631
(328-6969)

*Director, Colorado State
Job Service
302 S. Pine St.
Minturn, CO 81645
(827-5766)

*Director, Crisis Center
Mesa County Mental Health
920 Main St.
Grand Junction, CO 81501
(332-6804)

*Public Health Nurse
Eagle, CO 81657
(328-7311, ext. 252)

*Planned Parenthood
181 W. Meadow Drive
Vail, CO 81657
(476-5695)

*Town of Vail
Recreation Dept.
Vail, CO 81657
(476-1560)

*Eagle Recreation Department
Eagle, CO 81631
(328-6909)

* Provides direct services to youths

*Battle Mountain
Recreation League
Vail, CO 81657
(476-1975)

Appendix C
ROUTT COUNTY/EAGLE COUNTY
YOUTH SERVICES
(Interview Schedule)

Program _____

Program Goals _____

Service Area(s) (Jurisdiction) _____

Affiliations/Associations _____

Hours of Operation _____

Referral Sources/Relationship (Written or Verbal Agreement, Contract, etc.) _____

Clientele (Criteria for Acceptance) _____

(DYS Programs Only) What is a Potential Delinquent or "Prevention type" youth? _____

SERVICE AREA

Service Components (See COY Report) Goals, Hours of Operation, Clientele, Description, Cost to Clients _____

Description of Community Served (Demographic Information) _____

Capabilities for Dealing with Identified Clientele, (composition of staff, Staff/client ratio, etc.) _____

What makes your particular services unique? _____

SERVICE AREA

Service Components (See COY Report) Goals, Hours of Operation, Clientele, Description, Cost to Clients _____

Description of Community Served (Demographic Information) _____

Capabilities for Dealing with Identified Clientele, (composition of staff, staff/client ratio, etc.) _____

What makes your particular services unique? _____

Identify programs to which you might refer youths for Educational/Employment Services. Explain.

Facilities/Resources (location, description of facilities, access to outside resources)

What means of transportation are available which allows youths to access your services?

Funding Sources(s) for Education/Employment Services

(Non DPS Educational Services) Are Clients maintained on DPS Rolls?

(Non DYS Programs Only)

Do you/would you provide services to youths charged with the commission of a misdemeanor? _____ a felony? _____

Do you/would you provide services to youths which you are aware have had involvement with the justice system at some level?

Police _____
Court or DA _____

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