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COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF GENERAL SERVICES

AUDIT REPORT

JUNE 30, 1974

AND

JUNE 30, 1975



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COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF GENERAL SERVICES

JUN 3 1980

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COMMONWEALTH OF PENNSYLVANIA OFFICE OF THE AUDITOR GENERAL HARRISBURG 17120

ROBERT P. CASEY AUDITOR GENERAL

> Governor Milton J. Shapp Commonwealth of Pennsylvania Harrisburg, Pennsylvania

We have examined the balance sheet of the Department of General Services (formerly Department of Property and Supplies) as of June 30, 1974 and 1975 and the related statements of changes in the general fund balance, status of appropriations, cash receipts, and expenditures by object classification for the fiscal years then ended. Our examination was made in accordance with generally accepted auditing standards and accordingly included such tests. of the accounting records and such other auditing procedures as we considered necessary in the circumstances. The field work was completed March 22, 1976.

In our opinion, the accompanying balance sheet and related statements present fairly the financial position of the Department of General Services at June 30, 1974 and 1975 and the results of its operations for the fiscal years then ended, in conformity with generally accepted accounting principles as applicable to the Commonwealth of Pennsylvania applied on a consistent basis.

Casey

Auditor General

Summary of Comments and Recommendations

Summary of Comments and Recommendations June 30, 1974 and 1975

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Comments and Recommendations

Comments and Recommendations June 30, 1974 and 1975

The Department of General Services serves as the central procurement and property management agency of the Commonwealth. Its housekeeping responsibilities entail the purchasing, leasing, construction, repair and maintenance of all facilities, equipment and supplies used by every administrative division of the Commonwealth.

On July 22, 1975 the Governor signed Act No. 45, Senate Bill No. 368, Printers No. 1103, which merged the former General State Authority and the former Department of Property and Supplies into the Department of General Services effective October 20, 1975.

Because of the varied nature and the importance of the activities of the Department of General Services in relation to the overall administration of the Commonwealth, we have conducted an extensive review of its program and operational efficiency in selected areas. The primary objective of this examination is to bring about greater efficiency and economy in the policies and procedures of the Department of General Services that are so vital to the entire Commonwealth.

A separate review of the operations of the Bureau of General Services, Capitol Police Office, was undertaken for which a report dated February 24, 1976 was issued under separate cover.

We now submit for your consideration our comments and recommendations relating to those areas which we reviewed as part of our examination of the Department of General Services.

BUREAU OF RISK AND INSURANCE MANAGEMENT

The Bureau of Risk and Insurance Management acts for and in behalf of the Secretary of the Department of General Services as ex officio Insurance Broker of Record for the Commonwealth. The Bureau purchases insurance contracts and surety bonds for all state agencies and their employees; investigates and prepares claims against the State Insurance Fund for loss or damage by force or other casualty to any structure, building, acquisition or other property of the Commonwealth; processes claims for vehicular accidents when Commonwealth vehicles are involved; and also administers the Commonwealth Employe Group Life Insurance Program.

Guidelines for Insurance Purchases

For the fiscal year ended June 30, 1975, the Bureau of Risk and Insurance Management expended approximately \$2.8 million for various types of insurance coverage. Our examination revealed that there is a lack of written guidelines governing the method to be used by the Bureau in securing these various types of insurance.

We noted, for example, that no specific criteria exist to determine when a particular type of insurance policy should be secured thru negotiation with a carrier or made subject to competitive bidding, other than the opinion of the risk manager or broker as to which method would be in the best interests of the Commonwealth.

We also noted that the Secretary has directed the Bureau to purchase insurance coverage and surety bonds directly from insurance companies whenever possible. However, our review showed that 42 of the 102 policies in the Bureau's portfolio for the fiscal year ended June 30, 1975 were procured thru an insurance agent or broker.

In our opinion, the Bureau's failure to establish specific guidelines for procuring insurance coverages inhibits efficiency and economy in carrying out this function. Therefore, we recommend that management establish written guidelines, possibly with the advisory assistance of the Insurance Department, for use by the Bureau in procuring insurance coverages and/or surety bonds.

Broker Fees

Section 2404.1 of The Administrative Code of 1929 states in part:

Any and all fees collected by the Secretary of Property and Supplies (General Services) for the performance of the duties of a licensed insurance broker in contracting insurance or surety bonds for any department, board, agency, commission or authority of this Commonwealth shall be paid into the Higher Education Assistance Fund.

Negotiating Net of Commissions

Our review revealed that during the fiscal year ended June 30, 1975 the Secretary paid premiums amounting to \$1,029,801 for insurance coverage on a net of commission basis. We have reviewed the following insurance laws applicable to the purchase of insurance coverages for the Commonwealth by the Secretary when negotiated net of commissions.

Section 635 of The Insurance Department Act, 40 P.S. 275, provides in part:

No insurance agent, solicitor or broker, personally or by any other party, shall offer, promise, allow, give, set off, or pay, directly or indirectly, any rebate of, or part of, the premium payable on the policy or on any policy or agent's commission thereon, or earnings, profit, dividends, or other benefit founded, arising, accruing or to accrue thereon or therefrom, or any special advantage in date of policy or age of issue, or any paid employment of contract for services of any kind, or any other valuable consideration or inducement, to or from insurance on any risk in this Commonwealth....

Section 636 of The Insurance Department Act, 40 P.S. 276, provides:

No insured person or party or applicant for insurance shall, directly or indirectly, receive or accept, or agree to receive or accept, any rebate of premium, or of any part thereof, or all or any part of any agent's, solicitor's, or broker's commission thereon, or any favor or advantage, or share in any benefit to accrue under any policy of insurance, or any valuable consideration or inducement, other than such as are specified in the policy.

Section 346 of The Insurance Corporation Law, 40 P.S. 471, provides in pertinent part:

No insurance company, association, or exchange, by itself or by its officers, or members, attorney-infact or by any other party, shall offer, promise, allow, give, set off, or pay, directly or indirectly, any rebate of, or part of, the premium payable on the policy, or on any policy or agent's commission thereon, or earnings, profit, dividends, or other benefit founded, arising, accruing, or to accrue thereon or therefrom, or any special advantage in date of policy or age of issue, or any paid employment or contract for services of any kind, or any other valuable consideration or inducement, to or for insurance on any risk in this Commonwealth....

It is our opinion that since Section 2404.1 of The Administrative Code, 71 P.S. 634.1, authorizes the Secretary of Property and Supplies (General Services) to transact business as a licensed insurance broker, he is subject to the provisions of Sections 635 and 636 of The Insurance Department Act, 40 P.S. 275 and 276. Also, since Section 103 of The Insurance Corporation Law, 40 P.S. 363, provides that the law applies to all insurance companies doing business in the Commonwealth, it is our opinion that the insurance companies with which the Secretary contracts for insurance coverages are subject to the provisions of Section 346 of The Insurance Corporation Law, 40 P.S. 471.

The provisions of The Insurance Department Act, 40 P.S. 275 and 276, and The Insurance Corporation Law, 40 P.S. 471, prohibit insurance brokers and companies from setting off the commission payable to the agent or broker against the companies.

Therefore, it is our opinion that the actions of the Secretary and the insurance companies in negotiating the purchase of insurance at a reduced premium by eliminating the agent's and broker's commission or fee is not in conformity with the provisions of The Insurance Department Act or The Insurance Corporation Law.

The policy of negotiating net of commissions is a more efficient and beneficial procedure for the Commonwealth to follow but it is not in compliance with the law. In addition, this practice deprives the Higher Education Assistance Fund of commissions due as required by law. We recommend the Department take the necessary measures to comply with the law, or, if deemed more feasible, seek necessary legislation to amend the Act.

Personnel Qualifications

According to Departmental Procedure No. 20-308, included among the Bureau's functions is the responsibility to "counsel and advise agencies on proper coverage, answer inquiries relating to policies and bonds in effect or on new coverage, review current policies for correct coverage or for the purpose of combining coverage or policies, and recommend any changes in coverage which will result in a savings to the Commonwealth".

Our review of the Bureau's present personnel complement revealed a lack of personnel with sufficient experience in the insurance field to adequately fulfill the above objectives. The present staff consists of the following personnel:

- 1 Risk and Insurance Manager
- l Administrative Officer II
- 1 Clerical Supervisor II
- 1 Clerk-Stenographer III
- 2 Clerk-Typist III's
- 3 Clerk-Typist II's
- 1 Clerk I

Of the above listed employees, only the Risk and Insurance Manager and the Administrative Officer II have had any formal training or prior experience in the insurance field. In our opinion, this lack of training and experience has prevented the Bureau from effectively performing its assigned duties and responsibilities.

We therefore recommend that the Bureau be provided with staff members who possess the knowledge and skills necessary to effectively perform the duties assigned to the Bureau. We also recommend that appropriate training programs be developed for the internal development of all staff members.

Statutory Limit of State Insurance Fund

The State Insurance Fund was established by Act 227 of May 14, 1915, P.L. 524, and was created for the purpose of rebuilding, restoring or replacing state property damaged or destroyed by fire or other casualty. The Fund is financed as follows:

- One-half the tax on foreign fire insurance premiums.
- Payments from insurance companies for loss or damage to Commonwealth property.
- Interest on investments.

The statutory limit of the Fund, as set in 1915, is \$1 million. In our opinion, this limit is no longer realistic considering the present value of Commonwealth-owned buildings and equipment. We also believe that increasing the statutory limit would permit the Fund to expand into areas not presently covered and would allow the Commonwealth to increase deductibles on certain policies, thereby reducing premium costs.

We therefore recommend that a study be undertaken to determine the current value of state property insurable under the Fund. We further recommend that the feasibility of increasing the statutory limit of the Fund be considered so the Fund can be more effectively utilized.

Exclusions from Coverage Under the State Insurance Fund

In our review we noted various references indicating that certain agencies are exempt from coverage under the State Insurance Fund because they are considered "proprietary enterprises". Exclusion means that no claims may be presented against the Fund, and therefore outside insurance coverage must be acquired by those agencies.

The confusing point is that conflicting references exist concerning which agencies are excluded. This was affirmed in discussion with responsible Bureau officials.

Because of this uncertainty and the fact that certain agencies may be purchasing unnecessary insurance coverage, we recommend that management seek legal advice to resolve this matter.

Insurance Coverage

Although the scope of our audit did not include an individual review of the 102 policies and 150 bonds held by the Commonwealth, a report on the Bureau's operations issued by the House Sub-Committee on Insurance in November 1974 indicated that there are a number of similar policies and bonds for various agencies. The report commented on the need for the consolidation of policies and bonds which provide similar and sometimes overlapping coverage. Currently, the Bureau Director has only taken limited steps to implement this recommendation because of the lack of qualified personnel.

We therefore urge management to undertake a review of all policies and bonds immediately to determine whether:

- present coverage is adequate or excessive,
- similar policies or bonds could be combined,
- the agencies insured could absorb a larger deductible,
- self-insurance would be more effective.

Insurance Premium Payments

The Commonwealth presently pays in excess of \$1 million annually in premium payments thru brokers. It is standard procedure that when a premium for insurance purchased thru a broker is paid, remittance is made to the same invoicing party. In the past this procedure has resulted in one broker failing to forward the premium payments of the Commonwealth to the particular insurance company. To prevent similar occurrences, we believe that the Bureau of Risk and Insurance Management should implement appropriate measures to adequately protect the interests of the Commonwealth.

To improve control in this area, we recommend that the Bureau consider the use of confirmation letters to verify that premium payments made thru third parties have been properly handled. In addition, it should be a matter of procedure to require that brokers doing business with the Commonwealth be adequately bonded.

Delinquent and Partial Claims

The Bureau refers delinquent and partial payment claims to the Department of Justice for collection. The Department of Justice, upon collection of all or part of the claim, deposits these funds in its "Fee Deduction System" account. Monthly the Department issues a check to the Bureau for deposit to the State Insurance Fund. The check is first sent to the Comptroller's Office and then forwarded to the Bureau which credits the appropriate claim and returns the check to the Comptroller's Office for deposit. In our opinion, the present procedure for handling these payments is inefficient and uneconomical.

We recommend that claims collected by the Department of Justice be deposited directly into the State Insurance Fund in order to maximize their use. Appropriate documentation of the deposits can subsequently be forwarded to the Comptroller and the Bureau for processing purposes.

Service Purchase Contract

Subsequent to the completion of our audit we were advised that since the Department was aware of certain operational weaknesses a contract was executed on December 15, 1975 with George Betterley Consulting Group in the amount of \$28,500 to conduct a study of the Bureau's operations. The purpose of this study according to the contract is "to minimize loss of Commonwealth assets and revenues through study and design of a risk management plan which is geared to the particular needs and circumstances of the Commonwealth and its instrumentalities".

As of the date of our closing conference, George Betterley Consulting Group had not yet submitted the final report on the results of this study.

BUREAU OF REAL ESTATE

The Bureau of Real Estate, under the jurisdiction of the Deputy Secretary for State Properties, is composed of two divisions: the Leasing and Contracts Division and the Administrative Division. The basic responsibility of the Bureau is the leasing of facilities outside the Capitol Complex for departments, boards and commissions which cannot be properly and adequately accommodated within Commonwealth-owned facilities. In addition, the Bureau is responsible for conducting appraisals, field investigations, lessor-lessee negotiations, intra and interdepartmental coordination, the selling of Commonwealth-owned real estate, processing requests from Commonwealth agencies for the demolition of obsolete buildings, and maintaining the official files and records pertaining to Commonwealth lease transactions.

According to the Bureau's records, as of October 1, 1975, the Bureau was responsible for maintaining 2,013 active leases with annual rentals amounting to \$21,709,471. During the 1974-75 fiscal year the Bureau had an operating budget of \$248,300.

Elimination of Field Representatives

Our analysis of activity reports, lease activity, and changes in Bureau procedures indicates that Bureau operations no longer justify the need for seven field representatives considering the following:

- A review of the field representatives' daily activity reports revealed that only four of the seven representatives had activity reports on file. In addition, the reports submitted were vague and general in nature. It is our opinion that the original intention of these reports was not served due to the manner in which they were completed and accepted.
- The Bureau had instituted a new policy whereby advertisements are placed in local newspapers soliciting proposals on lease sites. This new procedure greatly diminishes the primary function of the field representatives to locate lease sites.
- Presently, the Bureau maintains 2,013 leases. However, the field representatives' services are not required for 780 leases pertaining to the Pennsylvania Liquor Control Board, 123 parking leases, or 300 leases continuing on a month-to-month basis which would only require attention by field representatives if canceled. Therefore, only 810 leases require direct attention from the field representatives. It should also be noted that a new state office building expected to be completed in 1976 will eliminate an additional 19 leases.
- Staffing policy for these positions is totally inadequate. These positions are, in some instances, made available to unqualified personnel. Of the seven positions, only two are subject to the Commonwealth Civil Service System. Only four of the seven field representatives have had any prior experience or education in the real estate field.
- A review of the comparative workloads among the seven districts revealed wide variations and indicated that the workloads in some districts do not warrant full-time employees. The report of The Governor's Management Review 1972 recommended that the number of districts and field representatives be reduced from five to three. Instead, the recommendation was rejected and the number increased to seven.

We believe that the functions performed by the field representatives are such that the present responsibilities do not justify the need for seven representatives. We therefore recommend that the Bureau reduce the number of field representatives accordingly, thereby realizing a potential cost reduction, after a proper study and evaluation of the aforementioned areas.

Subsequent to the completion of our audit we were advised that effective July 15, 1976 the positions of the field representatives will be abolished and their functions will be absorbed by two individuals to be headquartered in Harrisburg. It is estimated that approximately \$62,000 in savings will be realized by the Commonwealth as a result of this reorganization.

Control Over Lease Files

In our prior audit we commented on the inadequate control being exercised over lease files. Accordingly, we recommended the implementation of a file charge-out card system to improve control.

Our present review indicated that the Bureau of Real Estate has failed to implement our recommendation or initiate any type of action to correct the situation. Although during our current review the occurrence of missing lease documents was not frequent, several original lease documents could not be located and copies had to be obtained.

We therefore again recommend that appropriate steps be taken to improve internal control over lease files to safeguard them against theft, misuse or possible loss.

Continuation of Expired Leases

Our examination disclosed that 152 leases are currently being continued on a month-to-month basis after expiration of the original lease agreement. This practice can be attributed to use of the following language in the standard lease agreement:

Renewal - A lawful continuance of the tenancy beyond said term or any renewal thereof without three months written notice from either party of desire to terminate lease shall be deemed a renewal thereof for the term of one month and so on from month-to-month until either party shall give the other three months' notice in writing of intention to terminate the tenancy.

The Bureau is of the opinion that this "Renewal Clause" is being used in order to save agencies from negotiating new leases which might result in increased rental costs.

We question whether the policy of allowing leases to continue on a month-to-month basis serves the best interests of the parties involved. It is our belief that in many cases the Commonwealth would benefit from the stability afforded by a long-term lease. Therefore, we recommend that the Bureau of Real Estate refer this matter to its legal staff to determine the advisability of continuing the present procedure rather than negotiating a new lease.

Commonwealth Vehicles

Our examination of automotive equipment reports revealed the inefficient usage of Commonwealth vehicles by the field representatives. Our analysis of monthly automotive reports indicated that of the seven field representatives three had operated assigned Commonwealth vehicles an average of less than five hundred miles per month. Furthermore, numerous reports were found to be incomplete or filled out carelessly.

According to criteria established by the Bureau of Vehicle Management, the above utilization rate does not justify the full-time assignment of a Commonwealth vehicle and in such instances it may be more feasible to allow personal automobile use. Therefore, we recommend that management consider this alternative when making vehicle assignments. We also recommend that monthly automotive reports be completed properly so that management can accurately evaluate vehicle utilization.

Telephone Toll Calls

Our review indicated that administrative control over telephone toll charges is inadequate.

We noted that the Bureau does not require the submission of Form OA-522, Telephone Service Request, when issuing telephone credit cards although submission of this form is required by Management Directive 240.2.

In addition, the procedure currently being used to verify the validity and propriety of long-distance telephone calls is completely ineffective. At present field representatives are responsible for verifying their own toll calls. Previously, the Bureau required the submission of Form OA-503, Report of Telephone Toll Calls, for all long-distance calls and these were then compared to the telephone bill as well as being reviwed for propriety. We were informed that this procedure was discontinued because of the field representatives' failure to submit these forms on a timely basis, thus delaying payment to the vendor.

We recommend that Telephone Service Request forms be completed for all credit cards issued in compliance with Management Directive 240.2. We also recommend that field representatives be required to complete and submita Form OA-503 for toll calls made and that these forms be reviewed by the Central Office for propriety.

BUREAU OF GROUNDS AND BUILDINGS

The Bureau of Grounds and Buildings, under the jurisdiction of the Deputy Secretary for State Properties, is responsible for the maintenance and care of Commonwealth-owned buildings and grounds in Harrisburg, Philadelphia, Pittsburgh, and Altoona.

The responsibility of the Fire and Safety Section is to establish fire safety and evacuation programs for all state-owned buildings in Harrisburg, Philadelphia, Pittsburgh, and Altoona. Other duties include testing of fire alarm systems, maintaining monthly inspection reports, making monthly fire inspections of all state office buildings, inspecting sprinkler systems, and inspecting all fire extinguishers.

In our review it was noted that the above responsibilities and functions were not being performed in a well organized manner for proper control.

Building Inspections

According to Department policy, all state-owned buildings are to be inspected monthly by the Fire and Safety Section of the Bureau of Grounds and Buildings. Our examination indicated that these inspections are not routinely conducted.

While we found that all Harrisburg office buildings are inspected as required, we noted that the regional office buildings in Philadelphia and Pittsburgh are only inspected when problems arise. Furthermore, we noted that the Altoona office building has never been inspected by the Section.

In our opinion, periodic inspections are necessary to detect and correct safety violations on a timely basis. Therefore, we recommend that periodic inspections of regional offices be conducted to comply with established policies and, more importantly, to provide appropriate protection to their inhabitants.

Fire Alarm Systems

Our observation of the fire alarm systems serving the Capitol Complex revealed certain deficiencies which should be corrected.

We determined that the buildings in the Capitol Complex are currently protected by three different types of fire alarm systems. Two of these, which are utilized in sixteen buildings, involve notification of the Capitol Police by either a flashing light signal or coded tape message. The third system, utilized in six buildings, merely involves notification of the Capitol Police by telephone. In each of these systems, it is the responsibility of the Capitol Police to notify the local fire department.

We believe the involvement of a middleman (the Capitol Police) creates an unnecessary delay prior to notification of the fire department. In addition, the present procedures increase the possibility of human error.

It is our opinion that the Department should consider the implementation of an alarm system which would involve direct notification of the fire department thus eliminating unnecessary delays and the possibility of reporting errors.

Fire Drills

Our examination disclosed that fire drills at the various state office buildings are not being conducted on a regular basis. We noted, for example, that five of sixteen major office buildings had not had a fire drill in over a year.

Although no regulations exist specifying the frequency at which fire drills should be conducted, we believe that periodic fire drills are desirable to familiarize building inhabitants with proper evacuation procedures.

We therefore recommend that the Fire and Safety Section establish specific policies requiring the conduct of fire drills in all state buildings at periodic intervals.

Fire Extinguisher and Fire Alarm Tests

Our review of fire alarm reports indicated that fire alarm tests are generally conducted on a timely basis, usually quarterly. However, a review of fire extinguisher reports disclosed that testing of these safety devices is sporadic. We determined that the extinguishers for thirteen of twenty-one buildings had not been tested in more than a year, and several had not been tested for almost two years.

In our opinion, regular testing of fire extinguishers is essential to ensure their proper operation. Therefore, we recommend that the section establish a schedule for systematically testing all fire extinguishers in Commonwealth-owned buildings.

Main Capitol Building

The Main Capitol Building in Harrisburg houses approximately 2,500 Commonwealth employees. Our review of the fire and safety controls for this building disclosed several violations which we believe are serious and present a potentially dangerous situation to the employees and visitors.

We noted that there is no established fire evacuation plan for the Capitol, fire extinguishers have not been tested in over a year, and a fire drill has never been conducted.

We strongly recommend that immediate steps be taken to remedy all fire and safety violations so as to afford all building occupants adequate protection.

Correction of Reported Safety Violations

Our examination indicated that the Department has been remiss by failing to correct safety violations noted by the Department of Labor and Industry during its regular inspections of Commonwealth buildings. When unsafe conditions are noted, the Department of Labor and Industry forwards a written citation to the Secretary of General Services for appropriate corrective action. This action is to be instituted thru the Fire and Safety Section.

Our analysis of the section's compliance with cited violations revealed that only about 67.7% of the violations cited for the 1975 calendar year had been corrected or had corrective action initiated.

As landlord for all Commonwealth-owned buildings, the Secretary of General Services has the mandated power and responsibility to correct all violations and oversee all improvements and repairs unless the General Assembly provides otherwise. We recommend that the Department take the necessary steps to correct all cited safety violations and thereby comply with the Fire and Panic Law.

Inspections of Commonwealth Buildings

The Department of Labor and Industry is mandated under Section 2202 of The Administrative Code of 1929, 71 P.S. 562, to:

Annually inspect emergency lighting systems, sprinkler systems, and fire alarm systems, in all buildings owned or operated by the Commonwealth, and to report the respective operating conditions thereof to the departments of the Commonwealth having jurisdiction of the buildings.

In addition, the Building Division of the Department of Labor and Industry is responsible for the administration and enforcement of the Commonwealth's Fire and Panic Act, General Safety Act and Life Safety Code.

From our review, it appears that the Fire and Safety Section of the Bureau of Grounds and Buildings is performing functions similar to those assigned to the Department of Labor and Industry.

We recommend that management determine if, in fact, a duplication of effort does exist in this area. If so, appropriate legal advice should be sought to determine which Department has the mandated responsibility to perform these functions.

Security Services

Our analysis of expenditures for security services at various state office buildings indicated that the present method of providing these services may not be the most economical or efficient in some instances.

Our examination revealed that the Commonwealth employs a total of twenty security guards to provide security services at the Pittsburgh and Philadelphia State Office Buildings. We determined that the average salary of these security officers is \$8,600 annually or \$4.40 per hour. In addition to this, charges for fringe benefits, overtime and shift differential pay increase the average cost to the Commonwealth to \$11,180 annually or \$5.72 hourly per guard.

In contrast, we found that the Commonwealth has contracted with Globe Security Systems Company to provide security service for the Altoona State Office Building. The vendor is paid \$3.28 per hour per guard and provides twenty-four hour service. The contracted rate includes all fringe benefits, overtime, and shift differential pay.

In view of the above, we recommend that the Department consider the feasibility of acquiring professional security services at the Philadelphia and Pittsburgh office buildings. In addition to potential cost reductions, this method would provide officers who are trained and qualified. Of the twenty security officers currently employed at these two sites, we noted that only three had previous training and experience.

Subsequent to the completion of our audit it was determined that this function has been delegated to the Capitol Police in order to improve the calibre of security services provided.

Housekeeping Duties

The Building Operations Division is responsible for all cleaning and housekeeping activities at Commonwealth office buildings. The Division employs 204 part-time employees who work a five-hour night shift and 165 full-time employees with both day and night shifts of 7.5 hours.

Our examination of Division activities indicated that the present work schedule results in certain inefficiencies. We noted that various custodial and housekeeping functions are being performed during the day work shift. Because the vast majority of other Commonwealth employees and visitors are present during this time period, frequent work interruptions inevitably occur.

To alleviate this problem, we recommend that management schedule most of the custodial work for completion during the evening hours and that only a skeleton crew be maintained during the day for the purpose of handling emergencies.

COMMONWEALTH CAFETERIAS

We reviewed the operations of the three Commonwealth Cafeterias: Main Capitol Building, Labor and Industry Building, and the Agriculture Building.

Services were contracted with ARA Services, Inc. for the period October 1, 1974 thru September 30, 1975 for a set fee of \$1,762.50 per month being paid into the State Restaurant Fund. On October 1, 1975 the Commonwealth exercised the one-year renewal option, and the food service contract was accordingly extended. Prior to October 1, 1974 cafeteria operations were under contract with Cuisine Limited which paid commissions of 4.5% of gross sales into the State Restaurant Fund.

The following exhibit prepared from information available from the Restaurant Officer reflects the operations of the three Commonwealth Cafeterias for the fiscal years ended June 30, 1975 and 1974. Data concerning the transactions for the period October 1, 1974 to June 30, 1975 was never submitted by ARA Services, Inc. This violation of the food service contract is further commented upon later in this report.

Commonwealth Cafeterias Comparative Statement of Gross Sales, Commissions and Fees For the Fiscal Years Ended June 30, 1975 and 1974

		Main Capitol Building	S a 1 Labor and Industry Building	e s Agriculture Building	Total	Commissions and Fees Payable to Commonwealth
1		Fiscal Year End	ed June 30	, 1975		
July August September October November December January February March April May June		\$17,250 18,587 17,449	5,934 7,636 6,476	4,361 5,452 4,390 	27,545 31,675 28,315 	1,240 1,426 1,275 1,762 1,762 1,762 1,762 1,762 1,762 1,762
	Total	<u>\$53,286</u>	20,046	14,203	87,535	<u>19,799</u>
		Fiscal Year End	ed June 30	<u>, 1974</u>		
July August September October November December January February March April May June		\$ 18,740 19,169 12,122 17,007 15,349 17,016 11,652 19,230 18,479 24,983 33,360 20,739	6,92 7678 9,989 9,484 77066 4,72662 13,33 6,33 13,33	74908 9,9301358 9,9301358 9,9301358 9,9301358 9,94019 9,93019	30,579 33,840 20,440 28,554 26,413 21,273 31,261 36,754 55,607 31,479	1,385 1,513 920 1,285 1,182 1,279 957 1,404 1,317 1,654 2,502 1,417
	Total	\$227,846	84,737	61,086	373,669	16,815

Note 1: Transactions for the Main Capitol Building include those for both the cafeteria and snack bar located in that building.

Note 2: Information pertaining to transactions for the period from October 1, 1974 to June 30, 1975 is not available.

Note 3: Prior to October 1, 1974 the commission payable to the Commonwealth was 4.5% of gross sales. Subsequent to that date the Commonwealth received a monthly fee of \$1,762.

Food Preparation at the Agriculture Building Cafeteria

Our examination of the facilities at the Agriculture Building Cafeteria again revealed, as in our prior audit, that since October 1973 all menu items are not prepared on the premises. We noted that entrees are prepared at the Labor and Industry Cafeteria and transported to the Agriculture Cafeteria. After its arrival, the food is placed in steamers to await serving. During our prior audit the cafeteria manager stated that this practice is followed because of the inability to hire a competent head cook. We were currently informed by an ARA representative that this practice is followed because of a verbal agreement with management personnel.

We recommend that ARA be required to adhere to the provisions of the food service contract which states: "The general policy will be to prepare all food on the premises on the day it is served". We again recommend that the contractor hire qualified staff to prepare menu items on the premises and if management does not intend to enforce this provision then future contracts should be amended concerning this area.

Health Examinations

Section V(D) of the contract states:

The contractor will have all full and part-time employes, submit to periodic health examinations as required by statutes, ordinances and local regulations and evidence of such compliance shall be submitted to the Restaurant Officer.

Local ordinances of the City of Harrisburg require semiannual examinations of all persons handling food or drink. Our review indicated that as of January 1976 employees of only two cafeterias had undergone examinations, and that was for the first half of 1975. In addition, documentation on health examinations was in the possession of the contractor, not the Restaurant Office, contrary to the provisions of the contract.

We recommend that the Commonwealth enforce compliance with the health examination requirements of the contract and that the Restaurant Officer be provided with evidence of such compliance. The importance of safe-guarding the health of cafeteria patrons and employees cannot be overemphasized.

Inventory of Facilities and Equipment

The original contract with ARA Services, Inc. became effective October 1, 1974 and covered a period of one year. The contract was renewed on October 1, 1975 for an additional period of one year. Section III(F) of the original contract provided:

Sixty (60) days prior to the termination or renewal of this contract an inventory of facilities and equipment will be taken by the Contractor with a representative of the Commonwealth present. Determination shall be made at this time concerning any excessive wear or misuse of facilities and equipment on the part of the Contractor and compensation for excessive wear or misuse of facilities and equipment shall be paid to the Commonwealth by the Contractor.

Our examination disclosed that this provision of the contract had not been enforced by the State Restaurant Officer. We therefore recommend that a complete physical inventory be taken at once and that the Commonwealth be reimbursed for any excessive wear or misuse as required by the contract.

Furthermore, Section IV(C) of the contract provides that:

The Contractor shall take a monthly inventory of all glassware, flatware, and chinaware which will be submitted to the Restaurant Officer.

Our review revealed that this requirement also is not being enforced by the Restaurant Officer.

We recommend the immediate enforcement of this provision to ensure adequate control over inventory items.

Monthly Reports

According to Section VIII(C) of the food service contract, ARA is to maintain a complete record of the total amount of food served and the number of persons served daily. This information is to be certified by the contractor, summarized, and submitted to the Restaurant Officer at the end of each calendar month.

Our review revealed that ARA has not been providing the required reports to the Restaurant Officer.

In our opinion, the data contained in the required reports is essential for a proper assessment of cafeteria operations. Therefore, we recommend that management require the contractor to comply with this provision of the contract.

Bacteria Reports

Section VI(D) of the contract provides:

The Contractor at his expense will have an independent laboratory check the bacteria count each month of chinaware, glassware and flatware. A total count exceeding 100 will be considered unsatisfactory. A copy of this monthly report will be forwarded to the Restaurant Officer.

Again, our review indicated the lack of enforcement by the Restaurant Officer regarding this provision.

We recommend immediate enforcement of this provision to ensure that the established sanitation standards are being met at all cafeterias.

Inventory

A random sample was taken of inventory items located in the Common-wealth Cafeterias in the Main Capitol, Labor and Industry, and Agriculture Buildings. Our review indicated that in some cases there were two inventory control tags on some items. In addition, numbers on the equipment were not in agreement with those on the inventory records. There were also many cases where numbers were illegible due to exposure to heat and hot water.

Our examination also disclosed that items of the Terrace Snack Bar consisting of umbrella stands and picnic tables were transferred to the Pennsylvania Historical and Museum Commission without proper transfer documents being prepared or any evidence of the transfer on record.

We recommend that a physical inventory be immediately conducted and that the inventory control numbering system be corrected to ensure the necessary internal control. We also recommend that all inventory transfers be properly recorded and documented.

Terrace Snack Bar

The Department discontinued food service at the Terrace Snack Bar located on the plaza at the west end of the North Office Building in September of 1974. Since that time, the structure constructed at a cost of approximately \$11,000 has remained unoccupied while the Department has been pondering its future. In the interim, the building is not being properly maintained and is therefore vulnerable to accelerated deterioration.

We recommend that management immediately formulate plans for the utilization or removal of this building.

Subsequent to the completion of our audit, it was determined that the Department of Environmental Resources has accepted the building for placement in one of the state parks.

BUREAU OF VEHICLE MANAGEMENT

The Bureau of Vehicle Management, under the jurisdiction of the Deputy Secretary for Procurement, is the central Commonwealth agency responsible for the purchase, maintenance, inspection, storage and deposit of passenger and commercial vehicles for all state agencies.

Automotive Officers

As of March 9, 1976, the Department has failed to comply with Rule II of Executive Board Resolution No. AU-4-95, Rules and Regulations Governing the Commonwealth Automotive Fleet, approved April 17, 1974. This rule states that:

The Secretary of Property and Supplies (General Services) shall employ "Automotive Officers" who will be accountable to the Department of Property and Supplies and whose authority shall replace and supersede that of all personnel presently serving in the capacity of Automotive Officers. These Automotive Officers are responsible for determining and coordinating the motor vehicle requirements and monitoring the usage of motor vehicles by all Commonwealth Agencies.

Presently, the various Automotive Officers are hired by and work directly for their respective agencies. As a result, the Department of General Services is unable to fully direct the activities of the Automotive Officers as intended by the above resolution.

Accordingly, we recommend that the Department of General Services implement Rule II of the Executive Board Resolution No. AU-4-95 to centralize and strengthen control over all Commonwealth vehicles.

Inventory Control

Our examination revealed there is inadequate control being exercised over the Bureau's parts and supplies inventory.

We noted that security over inventoried items is virtually nonexistent. We observed that the inventory storeroom is left unattended at various times during the day and mechanics are allowed to withdraw items needed for vehicle repair work. In addition, the inventory storeroom is used as a gathering place by employees during break periods.

Management has failed to establish appropriate inventory-taking policies and procedures. There has only been one physical inventory conducted by the Bureau, and discrepancies between the physical count and the perpetual records were never properly resolved. The physical inventory conducted by us disclosed numerous discrepancies between the physical count and the perpetual records maintained by the Bureau.

It is evident that the Bureau has failed to institute necessary safeguards to protect inventory items from loss, pilferage or unauthorized use. To correct this situation we recommend that:

- Access to the storeroom be restricted to responsible employees.
- The storeroom be attended at all times and withdrawals be made only thru written requisition by authorized employees.
- The Bureau conduct periodic physical inventories and properly investigate material discrepancies.

Scheduling of Inspections

Our examination disclosed that the Field Inspection Division has failed to establish appropriate procedures to ensure the systematic inspection of all Commonwealth vehicles. We noted that appropriate records are not maintained for proper control as to those vehicles which have been inspected and those due for inspection. We observed that inspection reports are filed alphabetically by inspector, and inspection data on individual vehicles is not readily available. This lack of data precludes effective scheduling of inspections and, as a result, inspections are currently initiated in a haphazard manner.

We were informed that the Bureau of Vehicle Management is currently in the process of computerizing the routine inspection program data. Computerization of this activity will eliminate many of the scheduling problems which currently exist, and we recommend that it be implemented as soon as possible.

Field Inspectors

We noted the lack of supervisory control over the activities of the Division's field inspectors.

We determined that routine inspection activities are scheduled by the individual field inspectors themselves. No activity reports are submitted by the inspectors to the Central Office other than the Automobile Inspection Reports (Form PSAB-29) for each vehicle inspected.

In our opinion, field inspectors should be required to submit regular activity reports summarizing their activities for the reporting period. This procedure would better allow management to gauge the relative productivity of each inspector and provide a greater degree of supervisory control.

Temporary Transportation

The Commonwealth temporary pool fleet is available for use by any agency needing a vehicle for official use on a short-term basis. As of February 11, 1976 the fleet consisted of 322 passenger vehicles.

In order for an agency to obtain a pool vehicle, Form OA-540, Request for Temporary Transportation, must be submitted to the Bureau of Vehicle Management. Our examination of 633 forms that were submitted during the month of January 1976 revealed the following exceptions:

Nature of Exception	Frequency
Form OA-540 not signed by agency automotive officer.	6
Form OA-540 not signed by vehicle operator.	49
Operator had not completed the defensive driving course.	7
Vehicle driven an average of less than 10 miles per day.	29

We recommend that in the future the Bureau of Vehicle Management more closely scrutinize all Forms OA-540 for completeness and propriety prior to assignment of vehicles.

Full-Time Assignments of Commonwealth Vehicles

As of February 1976 the Commonwealth's full-time fleet totaled 11,730 vehicles. The Bureau is assigned the responsibility for reviewing full-time assignments on a continuous basis as a means of evaluating compliance with the Executive Board Resolution AU-4-95 which establishes criteria for the full-time assignment of vehicles.

Our review indicated that the Quarterly Cost Report which the Bureau utilizes to review automobile usage was not being maintained on a current basis. As of March 1, 1976, the Bureau had not compiled the Quarterly Cost Report for the period ended December 31, 1975. Therefore, the Bureau was not capable of adequately reviewing and justifying agency needs on a timely and efficient basis.

We recommend that the Quarterly Cost Report be prepared on a more prompt basis to better allow management to determine if Commonwealth vehicles are being used in an efficient and effective manner and in compliance with Bureau guidelines.

AUDIT REPLY

Administrative Directive No. 74, dated September 14, 1970 (superseded by Management Directive No. 305.1, dated May 19, 1976), requires all administrative departments to submit a reply to all Auditor General audit reports to the Director of Financial Management of the Governor's Office of Administration within thirty days after receipt.

As of the closing date of our field work, March 22, 1976, no audit reply had yet been received from the Department of Property and Supplies for the audit report covering the fiscal years ended June 30, 1972 and 1973.

In our opinion, the Director of Financial Management has been remiss in failing to enforce the provisions of Administrative Directive No. 74 concerning audit replies. We recommend that the Department of General Services be required to comply with the provisions of the Directive by submitting an appropriate reply to the Director of Financial Management. We further recommend that in the future the Director of Financial Management take appropriate follow-up action on those agencies who fail to comply with the audit reply deadline.

CLOSING CONFERENCE

At the closing conference the findings and recommendations of this audit were discussed with appropriate Department officials. Management concurred with our findings concerning program deficiencies and recommendations. We were advised that appropriate action has already been instituted or is contemplated to correct the deficiencies.

Financial Statements

June 30, 1974

and

June 30, 1975

Comparative Balance Sheet June 30, 1975 and 1974

<u>Assets</u>	1975	1974
General Fund		
Petty Cash	\$ 2,000	2,000
Expenditures Authorized - Committed (Note 2) Expenditures Authorized - Uncommitted (Note 2)	4,060,870 4,492,823	4,731,049 2,653,030
Contingent Commitment on Future Revenue (Note 3)	278,300	
Total Assets	8,833,993	7,386,079
Special Revenue Funds		÷
Expenditures Authorized - Committed (Note 2)	54,263	38,000
Total Assets	54,263	38,000
Working Capital Fund		
Cash with Treasury Department Short-Term Investments Anticipated Revenue (Note 5)	22,205 98,869 1,716,691	542,486 1,259,509
Total Assets	1,837,765	1,801,995
Bond Fund		
Expenditures Authorized - Committed (Note 2) Expenditures Authorized - Uncommitted (Note 2)	4,679,886 13,534,869	5,765,255 11,065,831
Total Assets	18,214,755	16,831,086
Trust and Agency Fund		
Cash with Treasurer Short-Term Investments	121,3 ⁴ 4 1,182,985	193,238 783,647
	•	
Total Assets	1,304,329	976,885

Liabilities, Reserves, and Fund Balance	1975	1974
General Fund		
Vouchers Payable	\$ 208,853	1,032,390
Reserve for Encumbrances: Prior Year Appropriations Continuing Appropriations Future Appropriations	3,491,116 362,901 278,300	3,263,645 437,014
Total Liabilities and Reserves	4,341,170	4,733,049
Restricted Receipts Fund Balance (Note 4) Continuing Appropriation Fund Balance	4,447,004 45,819	2,634,121 18,909
Total Liabilities, Reserves, and Fund Balance	8,833,993	7,386,079
Special Revenue Funds		•,
Reserve for Prior Year's Encumbrance	54,263	38,000
Total Liabilities and Reserves	54,263	38,000
Working Capital Fund		
Vouchers Payable	937,489	559,846
Reserve for Encumbrances	900,276	1,242,149
Total Liabilities and Reserves	1,837,765	1,801,995
Bond Fund		
Vouchers Payable	101,620	109,825
Reserve for Encumbrances	4,578,266	5,655,430
Total Liabilities and Reserves	4,679,886	5,765,255
Fund Balance	13,534,869	11,065,831
Total Liabilities, Reserves, and Fund Balance	18,214,755	16,831,086
Trust and Agency Fund		
Wouchers Payable	31,	
Reserve for Encumbrances	468,615	171,031
Total Liabilities and Reserves	468,646	171,031
Fund Balance	835,683	805,854
Total Liabilities, Reserves, and Fund Balance	1,304.329	976,885

Comparative Balance Sheet (Continued) June 30, 1975 and 1974

- Assets	<u> 1975</u>	<u> 1974 </u>
Enterprise Fund		•
Cash with Treasurer Short-Term Investments	\$ 18,09 49,3	99 63,218 36
Total Assets	67,43	63,218
Total Assets - All Funds	\$30,312,5 ¹	10 27,097,263

See Accompanying Notes to Financial Statements.

Liabilities, Reserves, and Fund Balance	<u> 1975</u>	<u> 1974</u>
Enterprise Fund	•	
Vouchers Payable	\$ 17	40 CJ
Reserve for Encumbrances	2,004	5,278
Total Liabilities and Reserves	2,021	5,278
Fund Balance	65,414	57,940
Total Liabilities, Reserves, and Fund Balance	67,435	63,218
Total Liabilities, Reserves, and Fund Balance - All Funds	\$30,312,540	27,097,263

Comparative Statement of Changes in General Fund Balance For the Fiscal Years Ended June 30, 1975 and 1974

1975		975	19	74
Balance at Beginning of Year		\$ 2,653,030		812,874
Add: Appropriations Augmentations Transfers In	81,750,300 20,173,280		79,228,000 20,034,022 17,684	
Encumbered Balance Carried Forward	3,700,659	105,624,239	5,465,815	104,745,521
•		108,277,269		105,558,395
Deduct: Disbursements Reserve for Encumbrances Lapses Transfers Out	97,212,784 4,132,317 2,439,345	103,784,446	98,040,383 3,700,659 1,146,639 17,684	102,905,365
Balance at End of Year		\$ 4,492,823		2,653,030

See Accompanying Notes to Financial Statements.

Status of Appropriations June 30, 1975

Description	Appropriation Symbol Number	Undisbursed Balance at June 30, 1974 Encumbered Unencumbered Total		
•	Symbol Humber	Elicumber ex	onencamber ea	10001
General Fund Current Appropriations				
*	01 15 07 70			
Printing of the Pennsylvania Manual General Government Operations General State Authority Rentals	01-15-07-74 01-15-81-74 01-15-82-74	\$ 		
Total Current Appropriations				
Prior Appropriations				
Printing of the Pennsylvania Manual	01-15-07-72	· 119,963		119,963
General Government Operations Capital Improvements	01-15-81-72 01-15-63-73	20,302 67,903		20,302 67,903
General Government Operations	01-15-81-73	3,055,477		3,055,477
Total Prior Appropriations		3,263,645		3,263,645
Continuing Appropriations				
Legislative-Judicial Printing Expenses Pennsylvania Share of Utilities:	01-15-10-68	eth 100	18,748	18,748
Indiana	01-15-78-69	188,649		188,649
Camp Hill Loysville	01-15-87-70 01-15-88-70	122,945 60,752		122,945 60,752
Emergency and Disaster Relief	01-15-13-72	64,668	161	64,829
Total Continuing Appropriations		437,014	18,909	455,923
Restricted Receipts Fund Balances				
Bid and Performance Security Deposit Student Community Buildings	01-15-91 01-15-92		433,089 700,211	433,089
Postage Due Account - Harrisburg	01-15-93		9,905	700,211 9,905
Group Life Insurance Premiums	01-15-95		1,490,916	1,490,916
Total Restricted Receipts Fund Balances			2,634,121	2,634,121
Contingent Commitments				
General Government Operations (Note 3)	01-15-81-75			***
Total General Fund		3,700,659	2,653,030	6,353,689
Special Revenue Funds	•			
Motor License Fund		,		
General State Authority Rentals General State Authority Rentals	10 - 15-03-73 10-15-03-74	30,000		30,000
Total Motor License Fund		30,000		30,000
Fish Fund				
General State Authority Rentals General State Authority Rentals	12-15-01-73 12-15-01-74	8,000	***	8,000
Total Fish Fund		8,000		8,000

Amount of Appropriation Current Year	Augmentations and Restricted Receipts	Total Funds <u>Available</u>	Exp Disbursements	cenditures Encumbered	Total	Lapses	Department Balance June 30, 1975 Unencumbered
140,000 23,362,000 57,970,000 81,472,000	5,363,949 1,902,988 7,266,937	140,000 28,725,949 59,872,988 88,738,937	432 25,400,875 57,578,843 82,980,150	139,568 3,325,028 3,464,596	140,000 28,725,903 57,578,843 86,444,746	46 2,294,145 2,294,191	
		119,963 20,302 67,903 3,055,477 3,263,645	119,963 15,578 52,067 2,904,363 3,091,971	15,836 10,684 26,520	119,963 15,578 67,903 2,915,047 3,118,491	4,724 140,430 145,154	
 	188,545 188,545	207,293 188,649 122,945 60,752 64,829 644,468	165,065 9,445 61,238 235,748	188,649 113,500 60,752 362,901	165,065 188,649 122,945 60,752 61,238 598,649		42,228 3,591 45,819
 	735,810 963,931 105,875 10,912,182	1,168,899 1,664,142 115,780 12,403,098	709,796 91,700 10,103,419		709,796 91,700 10,103,419		459,103 1,664,142 24,080 2,299,679
	12,717,798	15,351,919	10,904,915		10,904,915		4,447,004
278,300 81,750,300	20,173,280	278,300 108,277,269	97,212,784	278,300 4,132,317	278,300	2,439,345	4,492,823
1,543,000		30,000 1,543,000		<u>46,226</u>	1,510,147	30,000 32,853	
1,543,000		1,573,000	1,463,921	46,226	1,510,147	62,853	
75,000		8,000 75,000	62,296	8,037	70,333	8,000 4,667	***
75,000		83,000	62,296	8,037	70,333	12,667	

Status of Appropriations (Continued) June 30, 1975

Description	Appropriation Symbol Number	J	ursed Balanc une 30, 1974 Unencumbered	e at Total
Special Revenue Funds (Continued)				
Boating Fund				
General State Authority Rentals	25-15-01-74			
Total Special Revenue Funds		38,000		38,000
Working Capital Fund			I	
Purchasing Fund			, *	
General Government Operations (Note 6)	32-15-01-74	1,242,149	(1,259,509)	(17,360)
Bond Fund				
Capital Facilities Fund				
Public Improvement Projects - Original Equipment and Furniture	38-15-01-68	110,167	924,075	1,034,242
Public Improvement Projects - Original Equipment and Furniture	38-15-01-69	6,210	366,032	372,242
Public Improvement Projects - Original Equipment and Furniture	38-15-01-70 (Note 7)	1,033,990	573,268	1,607,258
Public Improvement Projects - Original Equipment and Furniture	38-15-01-71	1,449,726	2,317,328	3,767,054
Public Improvement Projects - Original Equipment and Furniture	38-15-01-72	3,055,337	3,692,428	6,747,765
Public Improvement Projects - Original Equipment and Furniture	38-15-01-73		3,192,700	3,192,700
Public Improvement Projects - Original Equipment and Furniture	38-15-01-74	****	**	
		- 6 1		
Total 3ond Fund		5,655,430	11,065,831	16,721,261
Trust and Agency Fund				
State Insurance Fund				
General Government Operations	58-15-01-74	171,031	805,854	976,885
Enterprise Fund				
State Restaurant Fund				
Department of General Services	81-15-01-74	5,278	57,940	63,218
TOTAL - ALL FUNDS		\$10,812,547	13,323,146	24,135,693

Amount of Appropriation Current Year	Augmentations and Restricted Receipts	Total Funds Available	Exp Disbursements	enditures	Total	Lapses	Department Balance June 30, 1975 Unencumbered
		<u> </u>					
2,000		2,000	1,985		1,985	15	
1 600 000		1,658,000	1,528,202	54,263	1,582,465	75,535	
1,620,000		1,000,000	1,020,202		1,702,407		
. •							
as ei	9,195,370	9,178,010	9,994,425	900,276	10,894,701		(1,716,691)
				· · · · · · · · · · · · · · · · · · ·			
		1,034,242	109,638		100 629		ook sok
		• •	·		109,638		924,604
		372,242	4,320		4,320		367,922
	•••	1,607,258	783,325	239,471	1,022,796	. ==	584,462
		3,767,054	1,749,478	1,018,796	2,768,274		998,780
		6,747,765	3,572,019	1,358,536	4,930,555		1,817,210
		3,192,700	1,207,945	888,067	2,096,012		1,096,688
8,846,000	-	8,846,000	27,401	1,073,396	1,100,797		7,745,203
8,846,000		25,567,261	7,454,126	4,578,266	12,032,392		13,534,869
			•				
	547,360	1,524,245	219,947	468,615	688,562		835,683
					•		
				المحمد شا			~ _ 1 1.
	27,517	90,735	23,317	2,004	25,321		65,414
92,216,300	29,943,527	146,295,520	116,432,801	10.135 ፖധነ	126.568.542	2,514,880	17,212,098
000 , 000	<u>-2992-392-1</u>	العروروب	2000, 002	44 (((+ () -	<u></u> 0,000,0→2	, 	-,,,000

Status of Appropriations June 30, 1974

Description	Appropriation Symbol Number	Ju	rsed Balance ne 30, 1973 nencumbered	at Total	Amount of Appropriation Current Year
General Fund	, , , , , , , , , , , , , , , , , , , 				
Current Appropriations					
Capital Improvements General Government Operations General State Authority Rentals	01-15-63-73 01-15-81-73 01-15-82-73	\$			71,000 21,157,000 58,000,000
Total Current Appropriations					79,228,000
Prior Appropriations		•			
Brandywine Battlefield Park Commission Printing of the Pennsylvania Manual Inventory of Pennsylvania Property General Government Operations General State Authority Rentals	01-15-02-72 01-15-07-72 01-15-12-72 01-15-81-72 01-15-82-72	19,941 119,963 311,037 3,581,017 100,000		19,941 119,963 311,037 3,581,017 100,000	
Total Prior Appropriations		4,131,958		4,131,958	
Continuing Appropriations					
Legislative-Judicial Printing Expenses Pennsylvania Share of Utilities;	01-15-10-68		20,876	20,876	
Bloomsburg Indiana Titusville Edinboro Penn Soil Conservation Center Camp Hill Loysville	01-15-75-69 01-15-78-69 01-15-79-69 01-15-83-69 01-15-87-70 01-15-88-70 01-15-13-72	90,808 286,404 61,990 234,616 8,000 227,001 60,752 364,278	 110,742	90,808 286,404 61,990 234,616 82,008 227,752 475,020	
Emergency and Disaster Relief	01-13-12	1,333,857	131,618	1,465,475	
Total Continuing Appropriations		<u> 1,333,097</u>	131,010	1,400,410	
Restricted Receipts Fund Balances Federal Reimbursement for Flood-Related Costs Bid and Performance Security Deposits Student Community Buildings Postage Due Account - Harrisburg Group Life Insurance Premiums Total Restricted Receipts Fund	01-15-90 01-15-91 01-15-92 01-15-93 01-15-95		 3,517 677,739	 3,517 677,739	
Balances			681,256	681,256	
Total General Fund		5,465,815	812,874	6,278,689	79,228,000
Special Revenue Funds					
Motor License Fund					•
General State Authority Rentals General State Authority Rentals	10-15-03-72 10-15-03-73	30,000	ets ess	30,000	1,543,000
Total Motor License Fund		30,000	en-	30,000	1,543,000
Fish Fund					
General State Authority Rentals General State Authority Rentals	12-15-01-72 12-15-01-73	8,000		8,000	75,000
Total Fish Fund		8,000		8,000	75,000

Transfers In	Augmentations , and Restricted Receipts	Total Funds Available	Transfers Out	Ext Disbursements	enditures Encumbered	<u>Total</u>	Lapses	Department Balance June 30, 1974 Unencumbered
	4,875,991 2,118,668	71,000 26,032,991 60,118,668		3,097 22,548,095 60,093,617	67,903 3,055,477	71,000 25,603,572 60,093,617	429,419 25,051	, eq. es
	6,994,659	86,222,659		82,644,809	3,123,380	85,768,189	454,470	
					· I			
		19,941 119,963 311,037 3,581,017 100,000		13,998 309,110 3,236,310 81,980	119,963 20,302	13,998 119,963 309,110 3,256,612 81,980	5,943 1,927 324,405 18,020	
		4,131,958		3,641,398	140,265	3,781,663	350,295	*** *** ******************************
	109,860	130,736		111,988		111,988		18,748
17,684		90,808 286,404 61,990 234,616 8,008 227,001 60,752 492,704		5,071 97,755 40,713 7,764 104,056	188,649 122,945 60,752 64,668	5,071 286,404 40,713 7,764 227,001 60,752 492,543	85,737 21,277 234,616 244 	 161
17,684	109,860	1,593,019		795,222	437,014	1,232,236	341,874	18,909
==	17,684 1,129,028	17,684 1,129,028	17,684	695,939		695,939		 433,089
	700,211 86,388	700,211 89,905		80,000		80,000		700,211 9,905 1,490,916
	10,996,192	11,673,931		10,183,015		10,183,015		1,490,916
	12,929,503	13,610,759	17,684	10,958,954		10,958,954	•••	2,634,121
17,684	20,034,022	105,558,395	17,684	98,040,383	3,700,659	101,741,042	1,146,639	2,653,030
		30,000 1,543,000		992 1,480,147	30,000	992 1,510,147	29,008 32,853	-
		1,573,000		1,481,139	30,000	1,511,139	61,861	
		8.000		***		m 48	8.000	
		8,000 75,000		63,030	8,000	71,030	8,000 3,970	***
		83,000		63,030	8,000	71,030	11;970	

Status of Appropriations (Continued) June 30, 1974

Description	Appropriation Symbol Number	J	ursed Balanc une 30, 1973 Unencumbered	e at Total	Amount of Appropriation Current Year
	Cymoon Hamber	Elicanderea	<u>oriente amb er eu</u>	10007	Outlent lear
Special Revenue Funds (Continued)					
Boating Fund					
General State Authority Rentals	25-15-01-73				2,000
Total Special Revenue Funds		38,000		38,000	1,620,000
Working Capital Fund		•	•		
Purchasing Fund					
General Government Operations (Note 6)	32-15-01-73	775,127	(325,708)	449,419	
Bond Fund					
Capital Facilities Fund					
Public Improvement Projects - Original Equipment and Furniture Public Improvement Projects - Original	38-15-01-68	130,627	921,279	1,051,906	
Equipment and Furniture Public Improvement Projects - Original	38-15-01-69	158,059	350,753	508,812	
Equipment and Furniture	38-15-01-70 (Note 7)	1,257,528	1,778,228	3,035,756	
Public Improvement Projects - Original Equipment and Furniture	38-15-01-71	2,326,419	4,270,086	6,596,505	
Public Improvement Projects - Original Equipment and Furniture	38-15-01-72	2,376,182	7,998,544	10,374,726	
Public Improvement Projects - Original Equipment and Furniture	38-15-01-73			-	3,192,700
Total Bond Fund		6,248,815	15,318,890	21,567,705	3,192,700
Trust and Agency Fund					·
State Insurance Fund					
General Government Operations	58-15-01-73	145,001	515,804	660,805	***
Enterprise Fund					
State Restaurant Fund					
Department of General Services	81-15-01-73	8,046	55,197	63,243	ing as
TOTAL - ALL FUNDS		\$12,680,804	16,377,057	29,057,861	84,040,700

Transfers In	Augmentations and Restricted Receipts	Total Funds <u>Available</u>	Transfers Out	Exp Disbursements	penditures Encumbered	Total	Lapses	Department Falance June 30, 1974 Unencumbered
		2,000		2,000	40 44	2,000		
		1,658,000		1,546,169	38,000	1,584,169	73,831	- -
***	7,262,709	7,712,128		7,729,488	1,242,149	8,971,637		(1,259,509)
						107 001		
		1,051,906 508,812		17,664 136,570	110,167 6,210	127,831 142,780		924,075 366,032
							4-	
***		3,035,756		1,428,498	1,033,990	2,462,488		573,268
	us an	6,596,505	~~	2,829,451	1,449,726	4,279,177	·	2,317,328
		10,374,726		3,626,961	3,055,337	6,682,298		3,692,428
	as sa'	3,192,700						3,192,700
****		24,760,405		8,039,144	5,655,430	13,694,574		11,065,831
	439,362	1,100,167		123,282	171,031	294,313		805,854
	22,889	86,132		22,914	5,278	28,192		57,940
17,684	27,758,982	140,875,227	17,684	115,501,380	10,812,547	126,313,927	1,220,470	13,323,146

Comparative Statement of Receipts For the Fiscal Years Ended June 30, 1975 and 1974

	1975	1974
General Fund		
Revenues Augmenting Current Appropriations		
Reimbursement for Services Rendered by Department of General Services Processing Center Emergency Employment Program Automobile Replacement Rental Plan Student Community Building:	\$ 298,690 3,040,779	271,288 111,356 2,828,628
Bloomsburg California Cheyney Clarion East Stroudsburg Edinboro Kutztown Lock Haven Mansfield Millersville Shippensburg Slippery Rock Sale of Federal Surplus Property Group Life Insurance Administration and Other Expenses Service Provided Other Agencies by Comptroller's Office Rental from State Warehouse Sale of Automobiles and Other Vehicles State Colleges - Additional Dormitory Rental Fees Services Provided Other Agencies	397,640 15,000 749,931 100,000 545,732 1,902,988	22,658 32,787 103,824 33,5382 133,85382 135,5550 24,5550 4555,160 457,600 487,695 1,883 1,883 1,695 1,895 1,995 1,
Repairs for Special Fund Vehicles Employer's Retirement Credit - General Government	8,320 194,000	
Total Revenues Augmenting Current Appropriations	7,266,937	6,994,659
Revenues Augmenting Continuing Appropriations		
Sale of Pennsylvania Code and Related Publications	188,545	109,860
Revenues Augmenting Restricted Receipt Funds		
Group Life Insurance Premiums Group Life Insurance Premiums - Direct Billings Student Community Building:	10,868,295 43,887	10,958,384 37,808
Bloomsburg California Cheyney Clarion East Stroudsburg Edinboro Kutztown Lock Haven Mansfield Millersville Shippensburg Slippery Rock Federal Reimbursement for Flood-Related Costs Postage Due Account - Harrisburg Post Office Bid and Performance Security Deposits Total Revenues Augmenting	88,004 98,366 85,3016 87,100 81,557 91,850 453,850 112,05 88,80 112,05 88,80 105,80 105,80 105,80	60,498 619,6796 619,6796 619,6490 619,6499 613,60499 6176,9688 6176,9688 6176,9688 6176,9688 6176,99
Restricted Receipt Funds	12,717,798	12,929,503
Total Revenues Augmenting the General Fund	20,173,280	20,03 ¹ ,022

Comparative Statement of Receipts (Continued) For the Fiscal Years Ended June 30, 1975 and 1974

	1975	1974
General Fund (Continued)		
Augmenting Revenues Collected in Advance		*
Sale of Automobiles and Other Vehicles Automobile Rentals Group Life Insurance Administration and Other Expenses	\$ 11,906 23,785	63,883 145,008 15,000
Total Augmenting Revenues Collected in Advance	35,691	223,891
Revenues Received Not Credited to Appropriations		
Traffic Violation Fines Sale of Publications Sale of Unserviceable Property Rental of State Property Recovery on Insurance and Surety Bonds Mileage of State Automobiles Contract Forfeitures and Damages Allocation of Purchasing and Property Costs Sale of State Property Real Estate Services Miscellaneous Refunds of Expenditures Not Credited to Appropriations	18,149 54,679 185,578 22,784 280,154 280,150 4,438,456 4,438,256 92,655 112,695	18,400 62,791 287,338 9,952 209,984 209,948 3,662 15,499 94,563 6,390
Total Revenues Received Not Credited to Appropriations	5,222,181	4,078,625
Total Revenues - General Fund	25,431,152	24,336,538
Working Capital Fund Purchasing Fund Reimbursements Interest on Securities Redeposit of Checks	9,177,081 17,810 479 9,195,370	7,262,709 7,262,709
Trust and Agency Fund		
State Insurance Fund Interest on Securities Interest on Securities on Fire Insurance Tax Redeposit of Checks Recovered Damages	87,284 319,761 65 140,250	46,935 244,288 148,139
	547,360	439,362
Enterprise Fund		
State Restaurant Fund		
Receipts from General Operations Miscellaneous Revenue Interest on Securities	19,456 5,289 2,772	16,803 6,086
	27,517	22,889
Total Augmenting Receipts - All Funds	29,943,527	27,758,982

Comparative Statement of Receipts (Continued) For the Fiscal Years Ended June 30, 1975 and 1974

	1975	1974
Revenues Not Credited to Appropriations		
Special Revenue Funds		v.
Motor License Fund		
Sale of Unserviceable Property Rent of State Property Sale of Real Estate	143,600 222 1,500	134,911 222 13,185
	145,322	148,318
Fish Fund		• .
Sale of Unserviceable Property		10,714
Boating Fund		
Sale of Unserviceable Property	9,933	***
Game Fund		
Sale of Publications Sale of Unserviceable Property	1,005	2 18,076
	1,006	18,078
Banking Department Fund		_
Sale of Unserviceable Property	322	<u>45</u>
Total Special Revenue Funds	156,583	177,155
Working Capital Funds		
Employment Fund for the Blind		
Sale of Surplus Property		329
Manufacturing Fund		•.
Recovered Damages Sale of Scrap and Unserviceable Property	14,145	6,300 17,071
	14,145	23,371
Total Working Capital Funds	14,145	23,700
Enterprise Fund		
State Stores Fund		
Sale of Unserviceable Property	3,309	1,482
TOTAL RECEIPTS - ALL FUNDS	\$35,375,436	32,263,835

Comparative Statement of Expenditures by Object Classification Current Appropriations
For the Fiscal Years Ended June 30, 1975 and 1974

	197		19°		<u>To</u>	tal 1974
Salaries	\$15,276,826		13,705,615	472,014	15,754,348	
Overtime	137,260	m⇒	114,822 49,471 56,442	-12,014	137,260	114,822
Shift Differential Pay	44,860 57,486		49,471		44.860	49,471
Wages Employees Health and Welfare Fund	121.657		43,713		57,486 121,657	56,442 43,713
Hospitalization Insurance	485,292 866,776		317ر 437		485,292	437,317
Social Security Contributions Retirement Contributions	866,776 1,324,837	483,914	756,972 820,791	260 000	866,776	756,972
Workmen's Compensation	66,688	405,524	28,610	269,029	1,808,751 66,688 115,294	1,089,820 28,610
Group Life Insurance	115,294	4140	103,993		115,294	103,993
Out-Service Training Unemployment Compensation	7,146 18,267	2,212	5,271 30,457	1,453	9,358 18,267	6,724 30,457
Civil Service Commission Services	25,109		15.405		25,109	15.405
Contracted Repairs Classification and Pay Services	121,905	10,680	81,257 1,437	15,431	132,585 1,408	96,688
Data Processing Services	1,408 89,800	4,363	78,961	11,108	94,163	1,437 90,069
Consultant Fees	37,105	4,587	65,098	19,088	41,692	84,186
Specialized Services Legal Fees	38,823 334	10,264	32,450	1,255	49,087 334	33,705
Special Conference Expenses				2,285		2,285
Contracted Fersonnel Services Printing	6,432	320	2,820		6,752	
Advertising	23,798 25,489 108,388	139,976 17,687	42.343	5,350 1,187	163,774 43,176	8,170 43,530
Postage	108,388		92,188	25	108.388	92.213
Freight Charges Telephone and Telegraph	7,864 330,247	76	11,019 345,712		7,940 330,247 85,271	11,019 345,712
Travel	85,271		345,712 96,206		85,271	96,206
Water and Sewerage Electricity	116,522 1,478,616		100,962 1,209,292	**	116,522	100,962
Heating Fuel	983,517	50	628,916	14,003	1,478,616 983,567	1,209,292 642,919
Subscriptions	4,598	71	3,407	57	4,669	3.464
Membership Dues Insurance, Surety and Fidelity Bonds	921	96	802	238	1,017	1,040
	1,398,167		830,315		1,398,167	830,315
Motorized Equipment Supplies Motorized Equipment Repairs	138,421 433,667	1,602 450	86,334 154,414	5,991	140,023 434,117	92,325
Contracted Maintenance Service:		٥ر-	107971		42464	154,414
Data Processing Eulldings and Grounds	14,658 703,263	87,844	12,540	1,140	14,658	13,680
Office Equipment	24,423	5,871	551,551 26,538	94,834 4,213	791,107 30,294	646,385 30,751
Other	53,215	5,871 3,824	47,923	10,622	57,039	30,751 58,545
Rent: Real Estate	137.952	1.910	96.497	8,017	139,862	104,514
EDP Equipment	137,952 47,404	1,910 12,610	96,497 38,913	10,123	60.014	49,036
Motorized Equipment Other	109,238 42,304	3,243 8,086	120,882 31,851	3,925 15,123	112,481 50,390	124,807
Laboratory Supplies	354	101	328	85	455	46,974 413
Medical Supplies (Other than Drugs)	525	302	212			hila
Wearing Apparel	20,030	786	6,580	229 15,915	837 20,816	441 22,895
Food Supplies:	2,468	96	204	1,322	2,564	1,526
Housekeeping	151.638	34,880	72,730	44,824	186,518	117,554
Office	151,638 118,351	18,162	96,557	21,729	136,513	118,286
Educational Agricultural	2,296 6,834	3,483	96,557 3,493 5,683	39	2,296	3,532
Recreational			95	5,536	10,317	11,219 95
Maintenance Other	256,057	78,808	124.728	40,780	334,865	165,508 323,630
Motor Vehicles	3,812 475,806	115,241 1,913,307	4,028 1,960,106	319,602 1,618,730	119,053 2,389,113	323,630 3,578,836
Equipment and Machinery	84,250	20,964	18,460	13,194	105,214	31,654 8,937
Furniture and Furnishings Buildings and Structures	12,149	1,208	1,956	6,981 67,903	13,357	8,937
Authority Rentals	56,734,322		3,097 59,386,600	67,903	56,734,322	71,000 59,386,600
Total Expenditures -						
Current Appropriations	\$82,980,150	3,464,596	82,644,809	3,123,380	86,444,746	85,768.189

Note: Expenditures within Prior Appropriations, Continuing Appropriations, Restricted Receipts, Contingent Commitments, Special Revenue Funds, Working Capital Fund, Bond Fund, Trust and Agency Fund, and Enterprise Fund are not included in the above figures.

Purchasing Fund
Comparative Statement of Cash Receipts and Disbursements
For the Fiscal Years Ended June 30, 1975 and 1974
and

Reconciliation with Treasury Department Balance June 30, 1975 and 1974

	<u>1975</u>	1974
Balance at Beginning of Year	(\$ 17,360)	449,419
Receipts: Department of General Services Treasury Department	9,177,081 18,289	7,262,709
	9,195,370	7,262,709
Total Available	9,178,010	7,712,128
Disbursements: Department of General Services	9,994,425	7,729,488
Balance at End of Year	(816,415)	(17,360)
Add Unwarranted Voucher Transmittals	937,489	559,846
Treasury Department Balance	<u>\$ 121,074</u>	<u>542,486</u>

State Insurance Fund Comparative Statement of Cash Receipts and Disbursements For the Fiscal Years Ended June 30, 1975 and 1974 and

Reconciliation with Treasury Department Balance June 30, 1975 and 1974

		1975	1974
Balance at Beginning of Year	. 1	\$ 976,885	660,805
Receipts: Department of General Services Treasury Department		140,250 407,110	148,139 291,223
		<u>547,360</u>	439,362
Total Available		1,524,245	1,100,167
Disbursements: Department of General Services		219,947	123,282
Balance at End of Year		1,304,298	976,885
Add Unwarranted Voucher Transmittals		31	<u></u>
Treasury Department Balance		\$1,304,329	976,885

State Restaurant Fund
Comparative Statement of Cash Receipts and Disbursements
For the Fiscal Years Ended June 30, 1975 and 1974
and

Reconciliation with Treasury Department Balance June 30, 1975 and 1974

	<u> 1975</u>	1974
Balance at Beginning of Year	\$63,218	63,243
Receipts: Department of General Services Treasury Department	24,745 2,772	22,889
	27,517	22,889
Total Available	90,735	86,132
Disbursements: Department of General Services	23,317	22,914
Balance at End of Year	67,418	63,218
Add Unwarranted Voucher Transmittals	17	***
Treasury Department Balance	\$67,435	63,218

Notes to Financial Statements June 30, 1974 and 1975

1. Accounting Principles

The accounts of the General Fund, Special Revenue Funds, and Bond Fund are subject to the regular allocation and allotment processes of the Commonwealth of Pennsylvania and are maintained in accordance with the principles set forth in the Manual of Accounting and Related Financial Procedures of the Commonwealth of Pennsylvania, revised edition, 1967:

- a) Augmentations are included on a cash basis.
- b) Expenditures are included on an accrual basis.

The accounts of the Purchasing Fund, State Insurance Fund, and State Restaurant Fund are maintained on a cash basis.

2. Expenditures Authorized

These amounts represent funds that have been approved for expenditure by passage of the Department's budget and are presently encumbered, in process of payment (committed), or available for expenditure (uncommitted). The Department records these funds in an account entitled "Budgetary Clearance".

3. Contingent Commitments

During the fiscal year ended June 30, 1975 the Department executed certain contracts for goods and services to be delivered during the ensuing fiscal year. These commitments are contingent upon eventual passage of an appropriation for the contracted goods and services, and money may not be paid out or goods and services delivered until such an appropriation has been made.

4. Restricted Receipts Fund Balances

The restricted receipts fund balances are reflected as being unencumbered at June 30, 1974 and 1975. Although these funds are available to the Department, they are restricted by outside agencies or persons as to their use.

-5: SAnticipated Revenue

These amounts represent funds due from various Commonwealth agencies to reimburse the Purchasing Fund for commitments made in their behalf.

6. Purchasing Fund

Accounts of the Purchasing Fund are maintained on a cash basis. Negative available balances at June 30, 1975 and 1974 as reflected on the status of appropriations for the respective fiscal years represent the total of the vouchers payable and reserve for encumbrances offset by the actual cash balances on those dates.

7. Capital Facilities Fund

As the result of an arithmetic error on the original Senate Bill, the Treasury Department shows a cash balance \$10,000 higher than that reflected on the records of the Department of General Services for Appropriation No. 38-15-01-70-3. The figures on our exhibit conform to the records of the Department of General Services.

The state of the s