National Criminal Justice Reference Service

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Oakland County, Michigan, located just north of Detroit, is a growing suburban area encompassing the city of Pontiac. the county seat, and other smaller communities that are home to about 1 million people. Like many other areas near big cities, the county has experienced many problems associated with rapid development over recent years. The smaller concerns of isolated towns and villages have become larger and more serious, and similar to the difficulties previously identified with life in strictly urban areas. Big-city problems followed urban dwellers to the suburbs and areas such as Oakland County have had to apply large measures of governmental expertise and creative planning efforts to deal with situations.

Oakland has been successful. particularly in the areas of law enforcement and the administration of justice, in developing solutions to increasingly complex problems of the new suburbia. The government headed by Daniel T. Murphy, county executive, has encouraged the development of two important countywide computer systems (designed and supported by a county data center) that have brought new efficiency to Circuit Court procedures and added strength to the county's law enforcement structure, providing the impetus needed to apply new technology and innovative techniques to nagging administrative problems.

Mr. Murphy believes firmly that county government must play a role in the creation of computer systems that do countywide jobs. "This is where county government belongs," he says, "performing tasks that small communities can't do by themselves, either because they can't afford to do them or because they don't have the necessary technical expertise."

One such system is the Oakland County justice system, which serves the Circuit Court. Another is the recently enhanced court and law enforcement management information system (CLEMIS), a police information network that provides for daily entry of police data and, on the basis of that information, generation of statistical reports on unlawful activity in the county.

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Mr. Murphy says that most of the development cost of CLEMIS was borne by the county after a conceptual design was created with the help of a federal grant. "We feel that the cost was well worth the effort, and we now have a very productive system that has saved police departments in the county a great deal of money. All data processing functions covering implementation, salaries, and hardware are performed for all 34 participating departments at a cost of only \$700,000 a year. More important, however, is the fact that we are supplying those departments with vital information they need to do their jobs effectively."

CLEMIS was designed to be used at the first level of government, where all areas of the criminal justice community are functional. These criminal justice agencies - police, courts, prosecutor, probation, detention, and parole - usually operate as autonomous units, obtaining information and maintaining records individually. Their only common factor is the person passing through the process.

CLEMIS is designed to provide the medium for exchange of information by all criminal justice agencies, and its development was mapped out in three phases to cover law enforcement, courts, and corrections. Phase I has been completed, and the computerized network now links 34 of the county's 41 police agencies with a central computer that is maintained by the Oakland County



CLEMIS is planned to utimately provide a computerized criminal justice network.

This publication is intended to demonstrate the utility of an IBM product and is not an endorsement of user programs or systems design.



Daniel T. Murphy, Oakland County Executive

CLEMIS Defined

The first phase of CLEMIS development provides Oakland County police departments with an effective technological tool to help deal with crime in their areas. It is built around two IBM System/370 Model 148s, and it utilizes IBM 3270 Visual Display Terminals and printers that reproduce, through inquiry, information stored in computer files.

Outstanding features of CLEMIS are as follows:

- · It encompasses a countywide telecommunications network that facilitates gathering and dissemination of police information.
- It operates 24 hours a day, seven days a week, providing constant availability

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- of information in the central data bank. · It connects with files of the National
- Crime Information Center (NCIC) in Washington, D.C., the Law Enforcement Information Network (LEIN) of the Michigan State Police and the office of the Michigan Secretary of State (SOS) in Lansing, and the National Law Enforcement Telecommunications System (NLETS) in Phoenix, Arizona.
- Local police may enter arrest and incident information into a central data bank via visual display terminals in their departments.
- Inquiry into Oakland County, state, and national files is accomplished on the same terminals.
- A "package" of printed reports concerning individual departments on the network is offered through the system. State and federal reports are also issued.
- It includes an online name file that serves as an index and reference file for all terminal users.

A Responsive System

Mr. Murphy, as Oakland County executive, was aware as he took office that the county needed some way to help its police agencies cope with population growth and resulting increases in crime and traffic offenses. "We knew that the ultimate answer lay in the use of computers, but we felt that extensive automated systems were beyond our reach." he says. "By studying the situation carefully, however, we found

that we could produce a responsive system by using federal funds and by designing a police communications network that would operate on a cost-effective basis, using the resources of our county computer center. Thanks to abundant technical and administrative talent in the center and to dedicated police officers who saw the value of the computer in their work, we did the job, and we have a system that serves the county well."

Mr. Murphy says that an overriding concern in development of the system was to help local police departments use their manpower more productively by providing them with tools they could not afford themselves. "I'm confident that the system has accomplished that, and much of its success has been due to the fact that during system design, we solicited input on requirements from the police themselves. In effect, we encouraged them to help design CLEMIS, and because we did, they have a system they can call their own to a large degree."

Citing some of the benefits of CLEMIS, Mr. Murphy says that its greatest value lies in the fact that it provides information to police quickly, when they need it most. "Police need what the computer's got," he says "and they can get the information within seconds on terminals. Other information retained by the computer is furnished to them in report form on a regular basis, enabling them to tell, for example, whether crime is moving within their areas, and where crime deterrent measures must be concentrated." Mr. Murphy says that the computer's ability to pinpoint crime and traffic trouble areas is an asset to metropolitan area police. "Manual compilation of data necessary to map immediate police coverage needs is next to impossible in a heavily populated area, and besides," he says, "even if it is done, the information

is available too late to be effective."

system provides."

Summing up, Mr. Murphy emphasizes, "Our police departments - which remain strictly autonomous even though they are dealing with a countywide system - are enthusiastic about the system and its benefits, and they are constantly looking for new ways to use the information the

How CLEMIS Grew

CLEMIS answers a need for a police information network that was felt in the early 1970s, soon after Oakland County entered a period of rapid growth. What was then a quiet suburban area, inhabited primarily by relatively few upper-income people, began a sharp trend toward urbanization that would eventually produce a county containing more than 40 governmental jurisdictions by 1978. The new population was highly mobile, using new highways and expressways to travel to jobs, but while the ease of commuting made suburban life more desirable, serious crime spread from congested urban areas to the residential communities of Oakland.

Jack P. Shoemaker, CLEMIS program manager in the County Computer Services Division and former detective with the Detroit Police Department, says that with fast growth, police officials in the county were doing their best to cope with the situation but needed effective recordkeeping and communication facilities. "They were often operating in a vacuum without proper records and without liaison with neighboring police agencies. Before long, some of the more progressive chiefs were asking for help in developing a system that would provide a common repository of police information, feeling that such a system would make their crime prevention efforts more effective. Studies were made, and a grant was received from the federal Law Enforcement Assistance Administration in 1972 for the development of a computerized information network. CLEMIS was thus born."

By 1974, according to Mr. Shoemaker, the system was operating well in a batch mode. It was decided after a system evaluation, however, that to be most effective, CLEMIS data should be available online, and that same year, online terminals were deployed among those departments using the system. Within the next two years, more than 300 modifications were made.

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ACQUISITIONS

"One of the most important additions to the system has been an online name file. into which the names and offenses of all persons processed by all agencies are entered," Mr. Shoemaker says. "The file now contains more than half a million names, and it serves as an index for our larger departments, eliminating for them the need to type up cross index cards for each subject. Using the IBM Alpha Search package, the file greatly simplifies identification of offenders throughout the county who have been previously involved with police.

"Oakland County now has a finely tuned police data network that has paid off in many ways," Mr. Shoemaker asserts. "The advantages are numerous, but the most important result has been an increased ability of our police departments to serve their communities more effectively at a relatively low cost. Some of our larger jurisdictions attribute sharp drops in criminal activity directly to CLEMIS, and all of them have shown that their routine work is now being done more efficiently. We have given them another law enforcement arm that strengthens and extends their capability of serving the public."

A Cooperative Effort

Robert L. Snell, chief of the Bloomfield Township Police Department, is chairman of the CLEMIS policy committee, which is made up of officials in the criminal justice community, and which provides direction and guidance among users of the data network. Chief Snell says that the system works well primarily because user agencies took part in its design. "Many automated systems in other areas have been designed without much input from the criminal justice agencies that were to use them, and the results were networks that didn't really answer the needs of many different disciplines. We made sure in the beginning that the development of CLEMIS would involve users directly. We wanted it to be a cooperative effort, with large and small departments having equal voices so that we'd end up with a system that would answer most existing needs and that would be easily adapted in the future to meet new situations.

"Success of CLEMIS is also due." continues Chief Snell, "in great measure, to the work of the Oakland County Computer Services Division, the county executive and the board of commissioners, and IBM, which helped in the system design and development of software."



Jack P. Shoemaker, CLEMIS program manager in the Oakland County Computer Services Division, is shown in the county data center with John A, Kretsch, a computer operator.



Robert L. Snell, chief of the Bloomfield Township Police Department and chairman of the CLEMIS policy committee, checks an input document with Barbara Campbell, records clerk in his department.

Advantages

Chief Snell cites many advantages of CLEMIS. "One of the most important benefits of the system is its ability to process mandatory uniform crime reports automatically for each user department. These eight-page reports are created from data captured daily in the computer center, and individual departments are spared the laborious task of preparing the reports manually.

"The system is also a vehicle for the preparation of 42 countywide statistical reports that follow standard formats. It would be impossible for most departments to prepare such detailed reports manually on a regular basis. Such standardized reports represent a tremendous benefit throughout Oakland County. They permit us to make accurate assessments of our work and to analyze the true impact of criminal activity and crime prevention efforts. They are also important planning tools.

"Still another vital CLEMIS report summarizes all other listings so that a concise account of arrests, criminal activity, and miscellaneous activity in individual departments can be presented

to city and township officials on one page. This saves everyone a lot of time and provides a more effective avenue of communication between police and the governmental units to whom they are responsible." Chief Snell cites other advantages:

 Quick inquiry capability provided by CLEMIS can be an important safety factor in police activity. Answers to queries into local, state, and national computer files are received within seconds on visual display terminals. indicating, for example, whether dangerous circumstances may be encountered at given addresses or whether a person being investigated is considered dangerous.

 Standardized input documents for CLEMIS allow the patrolman to make accurate and meaningful recaps of his arrests or investigations.

 Computer listings derived from such activity reports are used by the patrolman's superiors to assess the quality of his work and to determine time spent on assigned jobs and self-initiated investigations.

- · Offenders can be located through the use of the countywide online name file. Police departments enter the names of victims and people arrested. They may then query the central data bank for certain information regarding persons, specific crimes, and locations.
- · CLEMIS users have an option of receiving biweekly alphabetic listings by name and address or sets of microfiche cards that represent their entries into the name file. This eliminates the necessity of typing index cards and maintaining manual cross reference files.
- · Police management personnel use CLEMIS reports on police activity in their jurisdictions to determine patrol districts. This helps police manage an effective deployment of resources as conditions change and as criminal activity moves from one area to another.

The System at Work

Although CLEMIS produces important information over a broad area, it is basically a simple system that uses data entered from dispatch cards, incident and accident reports, traffic citations and parking tickets on visual display terminals in police headquarters. The same terminals are used to inquire into the common data bank, which is the repository of information entered by all member police departments in Oakland County, as well as data banks maintained by the state of Michigan (the Law Enforcement Information Network and the secretary of state, the National Crime Information Center, and the National Law **Enforcement Telecommunications**

System). Inquiries into the county computer files are made to determine name and location data, high crime locations, and crime incidents by geographic areas, while inquiries through coordination with other systems are made to check wanted persons and vehicles or stolen property, to obtain criminal histories on individuals, and to check auto registrations, drivers' licenses, and driver records.

CLEMIS develops terminal screen responses and printed reports (routine and special listings) from information entered via online terminals by police departments.

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Vickie Kendrick (foreground) and Nancy McGee, data entry clerks in the Pontiac, Michigan, Police Department, key in information from dispatch cards and incident reports on IBM 3270 Visual Display Terminals,



Data Entry

An activity log format is used by the terminal operator to enter information from each patrol officer's activity log such as tickets, traffic, investigations, building checks, etc. The top portion (see illustration) provides for entry of date, shift, day of week, patrol area, dispatched run, badge number, platoon, car number, starting and ending mileage, gasoline added, and vehicle repair data. The remaining portion is used to enter the area in which the incident occurred, activity classification, patrol area, time of officer's activation, time of completion, investigating officer's badge number, second officer's badge number, a code to indicate whether the second officer is to receive full credit for an activity, and the number of times the officer performed an activity within a given period.

Another screen is used to enter arrests and/or dispositions. Data fields include an expansion factor for entry of supplemental data and the immediate disposition (held, summoned, released) of the arrested person ("subject"). Much of the data entered on this format, including crime class, immediate disposition, bond data, and age and sex of subject, is required for uniform crime reporting.







Complaints, recoveries, money adjustments, clearances, "unfoundeds", and manpower expended on complaints are also entered on a terminal screen format. The "adjustment" field is used to add or subtract monies previously entered on a complaint or a recovery.

Dispatch card information is entered on a format that generates complaint, manpower, name, and dispatch records

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Arrest-disposition format

in CLEMIS files. Data entered includes geographic area and patrol area in which the incident or offense occurred; the badge numbers of investigating officers; unfounded, advised, gone on arrival, and clear designations; origin of complaint; complaint location; primary or secondary run (P/S); and data concerning the subject and the times involved.



Complaint-recovery-adjustment entry screen

Dispatch card entry format

Four terminal screen formats are used to enter information on the incident report. A Part I incident report, covering complaints, manpower data, and name records, must always be entered for each incident. After a Part I has been entered. the remaining formats (Part II, person, and property) may be entered in any combination necessary to record all information present on the original report.

The Part II format is used to enter an arrest into the reporting system and a name into the name file, as well as to enter vehicle and property information. Information on persons involved in the incident is entered on the third format, creating arrest and name records in CLEMIS files. As many as three persons may be entered on one format, and additional formats are used to enter additional names. The fourth incident report format provides for entry of stolen and/or recovered motor vehicles and property.

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 03 NATURE OF INCIDENT LOCATION PATROL GEOG AREA XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
04 BUSINESS NAME BUSINESS ADDRESS PHONE XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	_
05 CODE NAME - LAST, FIRST, H CODE NAME - LAST, FIRST, M XXXX XXXXXXXXXXXXXXXXXX XXXX XXXXXXXX	
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07 HOME PHONE BUS, PHONE AGE SEX RAC HOME PHONE BUS, PHONE AGE SEX RAC 99999999999 99 X X 999999999 99 X X	_
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Incident report format (Part II)

INCIDENT REPORT PERSON (LINES 08-10) 08 CODE 09 HOME PHONE 10 HGT WGT EYE H-CLR-LGTH-STYLE BUILD CMPLXN 1D-ARREST 999 999 XXX XXX XYX XXX XXXXXX XXXXXX XXXXXX * * * NAME LAST FIRST M ADDR APT CITY STATE 99999 XXXXXXXXXXXXXXXXX 08 CODE XXXX BUS. PHONE AGE SEX RACE BIRTHDATE DRVR LIC NO. STATE 99 X X 999999 XXXXXXXXXXXXX XX 09 HOME PHONE 9999999999 10 HGT WGT EYE H-CLR-LGTH-STYLE BUILD CMPLXN 999 999 XXX XXX XXX XXX XXXXXX XXXXXX ID-ARREST ** ADDR APT CITY STATE 99999 XXXXXXXXXXXXXXXXXX NAME LAST FIRST M 08 CODE XXXX BUS. PHONE AGE SEY RACE BIRTHDATE DRVR LIC NO. STATE 09 HOME PHONE 9999999999 CHARGE 9999 NEXT INCIDENT FORM 1

Incident report format (Person)

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INCIDENT REPORT PROPERTY (LINES 11-16) 11 CODE TYPE XXXX XXXXXXX MAKE COLORI COLOR2 YR ST LIC PLATE YR 99 CONDITION OR OTHER ID VALUE 999999 12 SERJAL NUMBER 13 PROP TAG VEHICLE LOCATION LKD-KY-IN OFF DPT/PERSN NFD DATE -- TIME LEO COLOR1 XXXXXX 16 CONDITION, CAL, SHOTS, BBL, LENGTH DESCRIPTION-OTHER ID LEO 16 CONDITION, CAL, SHOTS, BBL, LENGTH DESCRIPTION-OTHER ID LEO NEXT INCIDENT FORM 1

Incident report format (Property)



File Inquiry

CLEMIS designers provided four inquiry formats covering crime ranking by geographic area, event location tracking, expended manpower resources, and name searches. After entry of an inquiry code for crime ranking, a response appears on the visual display terminal screen within seconds, showing first the top crime within each group, and continuing in descending order. The top five geographic areas are listed, and the remaining areas are grouped under the "other" column heading. Grand totals are also listed.

The second inquiry format provides statistics by time of day in four-hour increments within the day of the week. The data is displayed for a 7-, 14-, or 28-day period, according to the user's option. Column and line totals are included, making it convenient for the user to determine at a glance the day and hours of greatest activity.

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ASSAULT	0110	6	0202	5	0305	4	0215	4	0108	4	11	34
DRUNKENESS	0202	5	0305	4	0215	3	0110	3	0000	2	7	24
DRIV/INFL	0215	4	0202	4	0108	4	0305	3	0110	2	6	23
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Crime ranking display

Event location tracking response

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12:00-15:59	2	0	4	5	2	3	2	0	18	
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Statistics by specific type of crime, by crime groups for the total department, or by badge or shift, are provided on the expended manpower inquiry response. A calendar month is displayed, listing the number of arrests made or assists, and total incidents handled or assists. The total time spent on the call and the average time per call are also displayed. Statistics shown are for the current month, with the same month of the previous year also shown for comparison.

"" EXPENDED MANPOWER RESOURCES ## DATE = 02/16/78 TIME = 04/25/30 JANUARY 01 TO JANUARY 31 CRIME CLASS 9997 PART AND II CRIME TOT-INCID ARRESTS ASSISTS TOT-ASSISTS TOT-ON-CALL YR 77 54 238 16 63 170.40 YR 76 31 10 286 39 611.50 \$ DIFF 74.2 60.0 ~15.8 61.5 -72.1 IN & DIFFERENCE - A NEGATIVE SIGN = CURR YR TOTAL DOWN FROM PREV YR TOTAL





Expended manpower display

Tim Reetz, dispatcher in the Bloomfield Township Police Department, uses IBM 3270 Visual Display Terminal to inquire into CLEMIS files.

Name Search

The CLEMIS name search component is basically a name index file designed for the exclusive use of law enforcement personnel on the data network. The file, which contains about 500,000 names, was designed to enable users to query a common data bank for information on persons, business places, and crime.

Free-form or formatted inquiries may be made. The first is accomplished simply by entering last name, first and middle name, or business name on the terminal keyboard. A formatted screen provides for entry of applicable parameters (both primary and secondary identifiers) to complete the inquiry transaction.

The inquiry response, once information associated with the name entered is accessed, includes identifying characteristics, crime class (CC), arrest code (AC), identification number (ID), complaint number (CN), department number (DN), disposition (DP), person code (PC), date (DT), and source (SO).

The inquiry program contains a cross-reference table of names that fall into different phonetic groups. When the cross-reference feature is used, these tables are referenced to obtain the variant spelling of the name entered. A "flip-name" feature aids in the location of specific names. When this is activated, all names are displayed, using the first and middle name as entered. Following that display, the first and middle names are reversed, and then all names are displayed as they relate to the new name created.

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	LAST NAME LIMIT	LL= 075	LIMIT = 000 TO 100			
	FIRST NAME LIMIT	FL= 075	LINIT = 000 TO 100			
	- HOR MARK GIVE	010				
				ANGC 11 - 11-		
	NICKNAME	NK= N	Y = GENERATE NICKN	AMES N = NO		
	CROSS REFERENCE	CR= N	Y = GENERATE CROSS	REF NAMES N	= NO	-
		F11- 44	Y			
	FLIP HAMES	rn- n	I = PLIP FIRST AND	MIDDLE NAMES	N = NU	
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Formatted na	me inquiry screen	DB=03/23/-1 AD=01860 BI	CH=M/M/601/150// ANE CC=1	BRN/BLK/ / 1630 AC-5		
Formatted na	me inquiry screen	DB=03/23/-1 AD=01800 BI 10=9652	3 СН=М/W/601/150// ANE СС=1 СР=44339	BRN/BLK/ / 1650 AC⊂5 DN=751 DP=		
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Formatted na	me inquiry screen	DB=03/23/-1 AD=01880 BI 10=9652 NO= 7PC=5	8 CH=M/W/601/150/6 ANE CC=1 CP=44339 DT=082871 SO=N	3RN/BLK/ / 1650 AC=5 0N=751 DP= 1		
Formatted na	me inquiry screen	DB=03/23/-4 AD=01880 BL ID=9652 NO= 7PC=5	8 CH=M/W/601/150// ANE CC=1 CP=44935 DT=082871 SO=P	3RN/BLK/ / J630 AC=5 DN=751 DP= 1		

Reports

The CLEMIS package of printed reports on activity within Oakland County police departments is a highly prized feature of the system. Each department uses the reports for its own analytic purposes, going beyond the immediate intent of the statistical information contained.

Chief Snell says that all features of CLEMIS are impressive management tools, but he places extra importance on the reports furnished by the system. "We couldn't begin to hand-tally all the information contained in the reports we receive on a regular basis," he says. "It would take too many people to do the job – many more than we could afford – and even if we did compile similar listings manually, we couldn't be sure that our figures were accurate. The computer does it all for us, and experience has shown that its compilations are most reliable."

Chief Snell says that incidents of crime in his jurisdiction have gone down considerably since CLEMIS has been available. "I can't say that the computer system is totally responsible for the decline, but I am certain that it has helped greatly through the statistics it provides. We use the figures in many ways. The greatest benefit, however, accrues from our ability to spot new or developing trouble areas and then strengthen our crime prevention efforts in those areas. The results have been very satisfying."

		CLE	MIS P	OLICE	KEPORT				
PERIOD COVERED RUN DATE 09/12/7X	AUGUST 19	97X	GEOGRAPHI	C AREA CRIM	E RANKING		CLEMIS	PAGE 8 REPORT LPS-581-N	38 40
DEPT TOTAL			DEPT OTHER	LARCENY					
SHOP. CENTER	DTHER	BUS.	SCHOOLS	RESIDE	NCE AP	ARTMENT	OTHER	PRIMARY TOTAL AVG. RESPO	. NC
# 2	· #	8	# %	#	z #	R	# %	# 2 3.5	
7 13	21	40	1, 2	11	21, 5	9	08 15 5	3 13.0 MINUTES	3
TIME	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	UNKNOWN TOTAL	2
0-4	2					· L	1	. 4	8
4-8					1		7	2	4
8-12	Ŀ	3	2	6	3	3	1	19	36
12-16		5	2	3	4	1		15 2	28
16-20	4	3		1,				8 1	15
20-24	3				1		1	5	9
UNK									
TOTAL + %	10-019%	11-0212	4-008%	10-019%	9-017%	5~009%	4-008%	53	
			ARREST	<u>FOR_THIS_C</u>	RIME CLASS				
		FELONY	% MISD	EMEANOR % T	TOTAL % OF	CITY			
		6		3	9 14.52				

Geographic area crime ranking report

Name inquiry response

Typical of CLEMIS reports that relate crime to particular geographic areas is one that shows the numbers and percentages of incidents in shopping centers, other businesses, schools, residences, apartments, etc. It also shows the times of occurrence and the totals and percentages associated with each day of the week. The monthly report ends with numbers of arrests and the percentage associated with the total number of incidents by crime class. This provides department administrators with the means of evaluating police performance. Another monthly report issued by the system, an appraisal for an individual badge number, is used to rate police officers on the basis of productivity. This comprehensive listing also provides an incentive for those officers whose performance may be lagging and helps the department to avoid setting quotas for patrolmen.

	C Period Covered - From 08-01-7X	LEMIS	POLI	CERE	PORT					
	RUN DATE 09/03/7X	APPRAISAL	REPORT FO	R BADGE NO	040	MRS RE	PORT LPS1	31M0		
	CELECTER CATEGODIES	TOTAL FOR BADGE	ITEMS ND. 040	TOTAL FOR DEP	ITEMS PARTMENT	DISTRIBUT FOR BADGE	ION NO. 040	FOR BAD	EX GE NO.	
	SELECTED CATEGORIES	INIS MU		1812-00	4-1-1	IHIS MU	U-1-1	THIS MO	Y-T-D	
	DISPATCHED RUNS	88	579	2,854	20,387	66.45	495.48	1.32	1.17	
	COMPLAINT REPORTS	61	397	2,357	17,479	54.88	424.80	1.11	0.93	
	TRAFFIC VIOLATIONS	77	151	713	5,604	16.60	136.20	0.66	7.77	
	ARRESTS - FELONY	3	8	34	289	.79	7.02	3.80	1.14	
	ARRESTS - MISDEMEANOR	2	40	173	1,409	4.03	34.24	0.50	1.17	
	ARRESTS - JUVENILE	2	9	42	307	.98	7.46	2.04	1.21	
	TRAFFIC WARNINGS	18	180	436	4,262	10.15	103.58	1.77	1.74	
	BUILDING CHECKS	51	3,750	734	18,522	17.09	450.15	2.98	8.33	
	LOCAL ORDINANCE VIOLATIONS	4	20	136	803	3.17	19.52	1.26	1.02	
	SERVICE REQUESTS	0	0	0	0	.00	.00	0.00	0.00	
	FIELD INTERROGATIONS	0	0	4	19	.09	.46	0.00	0.00	
	TOTAL ASSISTS (POLICE & FIRE)	37	294	1,237	9,936	28.80	241.48	1.28	1.22	
	TOTAL	_5 277	5,428	8,720	79,017	203.04	1,920.41	1.36	2.83	
						AVERAGE IN	DEX	1.39	1.59	
4.1						COVERAGE I	NDEX	0.97	1.01	
	TOTAL PATROL HOURS OF OFFICER TOTAL PATROL HOURS OF DEPART-	140.98	1134.64							
	MENT ** AVAILABLE HOURS FACTOR	6054.76 023	46685,72 ,024							
	PROJECTED DISTRIBUTION REPRESENT DASED ON HIS ACTIVITIES AND PATROL ** PERCENTAGE OF TOTAL DEPT HOURS	TS THE ACTI L HOURS VS S WORKED BY	DEPARTMENT	ACTIVITI	RFORM IF ES AND PA	HE DID HIS P TROL HOURS	ROPORTION	IAL SHARE	E • • •	

Appraisal report

Another performance rating tool shows reponse time by badge number. The report includes the number of minutes taken to answer calls, both by the primary and the secondary types of runs involved.

PERIOD RUN DA	COVERE	D 11-01-1 4/7X	X TO	11-								CLEMI	S REPO	P RT LPS-6	AGE 5 20-MD			
				RES	PON	SETI	ME	BYBA	DGE	NUM	BER							
BADGE NO	NMER OF CALLS	PERSON DISP TO PRIM	ARRV	PROPE DISP TI PRIM	RTY D ARRV SEC	FIF DISPTC PRIM	A E ARRV SEC	ACCIDE DISP TO PRIM	ARRV SEC	MEDIC DISP TO PRIM	AL ARRV SEC	A L A DISP TO PRIM	R M ARRV SEC	M I S DISP TO PRIM	C ARRV SEC	AVER/ DISP TO PRIM	AGE D ARRV SEC	
445	32		2.0		5.5				2.0			2.0	8.0	4.0	3.4	2.7	3.7	
446	2									2.0					11.0	2.0	11.0	
447	46	6.0		3.0				2.0	5.8			4.3	5.0	2.5	7.3	3.4	7.1	
448	32				12.3				3.0	6.0		2.5			6.5	3.7	7.3	
449	ľ																	
450	28		1.3		4.7							4.0			6.5	4.0	5.4	
451	31	2.5	6.0		24.0			2.0		2.0		5.8		2.0	4.7	3.8	5.6	
452	46				9.0				1.5	4.0		2.7			8.3	3.2	8.0	
453	46	2.5	3.5	4.0	6.5				4.3			2.7	4.0	3.0	7.9	2.9	7.2	
454	25		6.3		15.0			2.0	8.8					3.0	6.7	2.3	8.6	

Response time by badge number report

The comprehensive nature of CLEMIS is further illustrated by a report on times spent on dispatch calls (complaint incidents) and self-generated activity (activity incidents) for an individual officer.

A similar report provides response and time utilization in minutes by department and shift. This report enables department chiefs to evaluate shifts by call category and by dispatcher.

PERIOD COVERED AUGUST 197 RUN DATE 09/03/7X	BADGE	009			MAI	POWER BY	BADGE						CL	EMIS R	F EPORT LPS	AGE 58
	* * *	ALL T	IMES CO	MPUTED	IN HOUR	5 AND MINU	TES *	* *								
	ARRES MADE	TS AST	**** INCD	COMPLI AST	AINT INC ARRIVE	IDENTS *** ON-CALL PE	* AVG ARRV R-MAN	AVG CALL PER-INC	** AC INCD	TIVITY AST	INCIDEN DN-CALL	TS AVG CALL PER IN	***** 1NCD C	TOTAL AST	INCIDENT ON-CALL	S AVG CALL PER IN
510 BURGLARY-FORCI. ENTRY			2		.02	1.02	•01	.31					2		1.02	.31
530 BURGLARY-ATTEMPTED			ъ		.01	.13	•01	•13					2		.13	.13
670 LARCENY-FROM BUILDING			1		.01	•22	•01	•22					· 1		.22	.22
/LU INERI, AUTU			Ŀ		.01	.37	.01	• 37					1		.37	.37
PAKI JUJAL J			2		.05	2.34	•01	•27					5		2.14	.27
1330 STOLEN HOND DOSER	2		1		.01	1.28	•01	1.28					1		1.28	1.28
1410 VANDALISH - H.R.C.D.	4		1		•07	2.00	.01	3.00					. 1		3.00	3.00
2310 DRINK AND DISORDERLY	1				.02		- 01	• 20					2		.55	•28
2690 DRDINANCE VIOL. OTHER			ير		.01	.01	•01	• 0 1			20		. L		.01	.01
PART TOTAL II	4		5		. 05	5.24	. 01	1. 05	2		- 30	. 10	5		- 30	• 10
2890 JUVENILE CHPLTS, MISC	•			1.	. 01	. 1.5	.01	20.02	2		.30	• 00		1	2+24	• 44
3110 LICENSE, TITLE, REGISTR			1.	~	.01	.24	.01	.24					1.	در	24	24
3115 ROAD HAZARDS			- 1		.01	.36	.01	.36					1.		. 36	.36
3134 MOTOR CYCLE COMPLAINT			l,		.01	.15	.01	. 1.5					1.		.15	1.5
3140 TRAFFIC MISC. CMPLTS			· 1		.01	.18	.01	.18					1		.1.8	1.8
3145 ACCIDENT - P.D.			1		.01	1.12	.01	1.12					1.		1.12	1.12
3250 MENTAL			1		.01	•15	.01	.15					ī		.15	.15
3255 OCCUPATIONAL INJURIES			1.		.01	.30	.01	•30					1.		.30	.30
3302 ANIMAL COMPLAINTS			1.		. 01.	. 1. 3	. 01.	1.3				and the owner of the owner, where the owner,	1		12	. 1 2

Manpower expended by badge

SHIFT	. 0												
PERSON		Ŀ	2	3	4	5	6	7	8	. 9	AVE		
PRIMARY CALLS	0	. 4	2	3	2	0	.0	- 0	0	0	3		
CALL-DISPATCH	.0	•0	•0	.3	.0	•0	•0	•0	•0	.0	• 1		
DISPATCH-ARRIVAL	.0	3.0	4.5	3.3	4.0	• •	•0	•0	• 0	.0	3.5		
CALL-ARKIVAL	.0	3.0	4.5	3.7	4.0	.0	•0	•0	.0	•0	3.6		
CALL-CUMPLETE	0	89.0	87.0	62.0	153.5	.0	•0		.0	•0	93.0		
SECONDARY CALLS	, N	7.3) سلار	28	10	0	3		8	3	12		
DISPATCH ADDIVAL	•0	2.1	4.4	6.2	ىر • ئر	.0	- 0	117.1	.9	.0	4.1		
	• • •	2.2	3.9	10.0	4.3	• •	5.0	75.0		7.0	5.3		
CALL-COMPLETE	.0	49.6	58.2	61.6	58.8	.0	15.0	63.9	32.0	107.7	56.5		
PROPERTY													
PRIMARY CALLS	0	ъ	1	3	1.	0	0	0	. 0	· 0	2		
CALL-DISPATCH	.0	.0	.0	.7	.0		.0	.0	. ŏ	. 0	3		
DISPATCH-ARRIVAL	.0	3.0	3.0	4.7	3.0	.0	.0	.0	.0	.0	3.8		
CALL-ARRIVAL	.0	3.0	3.0	5.3	3.0	.0	.0	.0	.0	.0	4.2		
CALL-COMPLETE	.0	37.0	120.0	71.0	157.0	.0	•0	.0	0	.0	87.8		
SELONDARY CALLS	0	35	32	61	24	0	6	58	35	1	32		
CALL-DISPATCH	.0	12.0	2.4	6.6	9.3	.0	•0	21.3	2.8	.0	9.8		
DISPATCH-ARRIVAL	.0	10.0	8.7	8.8	6.9	.0	•0	10.3	1.1	.0	7.8		
CALL-ARRIVAL	.0	22.0	11.1	15.5	16.1	•0	۰۰	31.6	3.9	•0	17.6		
CALL-COMPLETE	•0	62.5	48.8	47.8	47.2	0	2.8	57.1	29.6	60.0	48.5		
FIRE		_											
PRIMARY CALLS	0	0	, Q	. 0	1	0	0	0.	0	0	1		
CALL-DISPAICH	•0	•0	•0	.0	.0	0	• • 0	•0	.0	.0	0		
DISPATCH-ARRIVAL	•0	•0	•0	.0	3.0	.0	0	•0	•0	•0	3.0		
CALL-ARKIVAL	-0	•0	.0	.0	3.0	0	• •0	•0	.0	.0	3.0		
	.0	•0			25.0	•0	•0	• 0	• • •	.0	25.0		
CALL-DISDATCH	. U.	. 0	0	1 1	20	õ	0	0	U O	0	1		
DISDATCH_ADDIVA/	• •	• • •		2.0	2.0	.0	•0	••	*0	•0	2.0		
CALL - ARRIVAL		•0	.0	7.0			0	•0	•	.0	1.0		

Response and time utilization report

Each Oakland County police department receives a complaint comparison report that lists all activities and crime for the current month and the current year to date, as well as figures for the preceding year.

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		PER	IOD COVERED DATE 09/0	3/7X	AUG	GUST	19?X		COMPLAT	NT C	DMPARIS	ON RE	PORT	r i			CLEM	C Dei		E		1		
																	CLUM	13 NEI	PURI	662	-051.~M	1		
								- CURRE	NT MONT	H		- '-		- ,-		- CURR	RENT Y	'TD		• - •	• • ~	-		
		COD	E DESCRIPTI	ON	RPT	UNF	ACT	ACT LAST Y	R DIFF	CLR	% CLR	U-1.7	RPT	UNF	ACT	ACT		% 55 /		*				
		11	O MURDER, M SLAUGHTER	AN-									ŗ		1		T. DI		- L.K	LLK	U-17			
			SUBTOTALS										1		1.		1							
		31(FIREARM	/	2		2	ľ	100.0	1	50.0		4		4	r	0 60	•0-	1, 2	5.0				
			SUBTOTALS		2		2	1	100,0	1,	50.0		4		. 4	L	0 60	.0-	1. 7	5 0				
		410 420	ASSAULT-GL ASSAULT- KNIFE, CUT	IN ~	1		ľ	1	100.0-	2	200.0		10 1		70 7		3 233 3 66	, 3 , 7	5 5	0.0				
		430	ASSAULT-OT DANG WEA.	н.	2		2	ŀ	100.0	2	100.0)	3		3		1 200	.0 :	2 61	. 7				
		440	ASSAULT-OT AGGRAV.	H				1.	100.0-				1.		1	1	L	:	L 100	0.0				
			SUBTOTALS		3		3	3		4	133.3		15		1.5	5		· م						
		510	BURGLARY- FORCI. ENT	L RY	7		1,7	18	5.6-	4	23.5		96	1	95	138	31.	2~ 1.9	a 20					
		520	BURGLARY- UNLAW, ENTI	RY	1	1		5	100.0-				5	1.	4	16	75.	0- 3	3 79	.0				
		530	BURGLARY- ATTEMPTED	1	3		3	8	62.5-				28	ŀ	27	40	32.	5- 6	22	•2				
			SUBTOTALS	2	L .	ŀ	20	31,	35.0-	4	0.0		129	з	126	194	35.	0- 28	22	• 0				
		620	LARCENY- PURSE- SNATCH.		2		2	r	100.0				7		7	. 3	133.	3 1	14	• 3				
		630	LARCENY- SHOPLIFTING	ر ر :	ե		77	14	21.4-	6	54.5		34		34	41.	17.3	L- 29	85	.3	5			
		640	LARCENY-FRM MTR, VEH.	6			6	9	33.3-	2	33.3		56		56	76	26.	3- 6	10	.7				
		640	PRTS-ACC	0 20)	1	19	54	64.8-	5	26.3		187	1	186	255	27.1	b- 16	8	6				
		670	BICYCLES	. 33		1.	32	47	31.9-	7	21,9	:	121	1	120	140	14.3	3- 15	12	5				
			FROM BUILD-	24			24	26	7.7-	6	25.0		184	1	183	158	15.8	41	22.	4	1			
		680 690	LARCENY-FRM COIN MACH LARCENY-ALL	1.0												3	100.0	-						
			OTH LARC.	0			υŪ.	16	37.5-	6	60.0		83	ŗ	82	79	3.8	13	15.	9	7			
		. :	SUBTOTALS	106		21	04	167	38.0-	32	30.7	6	72	4	668	755	12.0	-121	1.8	n	7			

Complaint comparison report

One of the most effective reports issued through CLEMIS is the monthly summary of offenses, which contains a record of all activity for the month within a department. It is used by police chiefs to justify budgets and to back up requests for additional manpower. Other monthly summaries include an arrest comparison report, arrests and dispositions, and complaints and recoveries.

uj (mana la angel ka n da angel kan da angel ka	۲. ۲	LEMIS	POL	ICE	REPOR	т							
	PERIOD COVERED AUGUST		LPS065M0										
	RUN DATE 09/03/7X THIS MONTH	MONTHLY THIS MO LAST YR	SUMMARY CURR Y-T-D	OF OFF LAST Y-T-D	ENSES PERCENT CHANGE	ARRESTS ADULT	THIS MO JUV	ARRESTS ADULT	7-7-D 700				
	CRIMINAL HOMICIDES O FORCIBLE RAPES O ROBBERY 2 ASSAULT-AGGRAVATED 3 BURGLARY 20 LARCENY 104 AUTO THEFT 15 TOTAL PART 1 144 ASSAULT5 9 ARSON O FORGERY 2 FRAUD 6 EMBEZZLEMENT 1 STOLEN PROPERTY 1 VA"MALISM 81 ME, VS 0 PR, ITUTION 0 SEX OFFENSES 2 NARCOTICS 4 GAMBING 0	0 0 3 3 1 4 2 1 6 4 1 - 8 0 3 1 0 0 6 0 0 6 0 0 0	1 0 45 126 668 905 54 905 54 90 54 90 54 2 10 82 2 11 468 8 13 26 0	1 0 194 755 1044 10 155 10448 10 155 10 16 375 7 0 9 9 0	.0 60.0- 87.5 11.5- 13.5- 12.5 10.0 23.1 39.0 31.3 24.8 14.3 44.4 46.9- .0	0 2 1 0 1 6 2 1 0 0 0 0 0 0 0 2 5 0 0 0 3 3 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 04 37 48 57 7 2 4 8 0 13 4 5 0 3 5 0 3 5 0	1 0 0 10 38 2 5 1 2 0 0 0 0 1 1 0 0 0 1 1 0 0				
	FAMILY & CHILDREN O D.U.I. 17 LIQUOR LAW 3 DRUNKENNESS 4 DISORDERLY 4	1 24 7 5 6	4 143 48 42 33	2 165 49 32 28	100.0 13.3 2.0- 31.3 17.9	0 18 4 3 3	000000000000000000000000000000000000000	0 145 42 40 7	0 1 28 2 0				
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	HAZARDOUS 830 NON-11AZARDOUS 84 PARKING 39	762 102 25	5673 866 267	3902 620 126	45.4 39.7 111.9	0	0	0	0 0				
	ACCIDENTS PROP DMG 65 ACCIDENT PERS INJ 37 ACCIDENT FATALITY O	75 34 1	717 358 5	718 304 5	-1. 17.8 .0	0 0 0	0 0 0	0	0				:

Monthly summary of offenses

An important aspect of CLEMIS is its ability to provide audit trails for activity within departments through weekly reports. One such report is a dispatch listing, reflecting input from dispatch cards. The report is a record of each dispatch run, showing complaint number, times and badge numbers involved, type of crime, geographic area, location, disposition, and date.



Training sessions are conducted regularly in police departments on the CLEMIS network. Program Manager Jack P. Shoemaker, shown here leading a class in a Troy, Michigan, courtroom stresses comprehensive schooling of police personnel as vitally important to the success of CLEMIS. "We explain the purposes and capabilities of CLEMIS to them and give them detailed instruction in its use as a powerful law enforcement tool," he says.

PERIOD CO	VERED 10	-10-7X	TO 10-3	С L 17X	EMI	S P	OLI	CEREP	ORI	Ē -		PAGE	7			. [
RUN DA	ATE 10-14	-7X				DISP	ATCH LI	STING		CLEM	IS RE	EPORT LPS	-011			.
COMPLAINT	R F C V	, TIM	ES	<u> </u>	00.71		548655	TYDE	GEDG			DATE				
NUMBER	KELV	B125	AKKY	LLR	FRIN	2811.1	BADGES	ITPE	AKCA	LUCATION	1256	DATE	RPI	ERK		1
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19639	00,49	00,49	00.50	02.17		1	030	C.U.I.L.	0900			0500777	R			
19640	01.24	01.26	01.36	01.39		. 1	029	MISC. DETAILS	0500	XXXXX XXXXXX XXXX		0500177	R			
19641	01.42	01.43	01.45	01.48		r	023 068	FAMILY	2306	XXXX XXXXXX	ADV	0500177				1
19642	03.00	03.00	03.01	04.13		1.	058	BURGLARY- FORCI.	2500	XXXXXXXXXX XXXXXX		0500177	R			
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19643	07.18	07.19	07.26	08.10		2	049	ACCIDENT-	1800			0500177	R			
19644	08.17	08.18	08.32	08.40		2	044	FAMILY	0500	*****	ADV	0500177				ł
19645	08.23	08.23	08.32	08.38	F	2	017	OPEN	0401	XXXXX XXX		0500177				- 1
19646	08.57	08.57	09.04	09.25		2	044	VANDALISM-	-1200	*****		0500177	R			1
19647	09.00	09.02	09.09	09.34		2	049	PARKING, NON- METERED	2202	*******	ADV	0500777	R			
19648	09.06	09.06	09.11	09.13		2	017	ABANDONED	0700	XXXXX XXXXX		0500177				.
19649	09.26	09.26	09.34	09.48		2	026	LARCENY-	2600	*****		0500777	R			
19650	70.77	10.11	10.24	11.06		2	044	THREAT/ HARASS	2300	X X X XXX		0500777	R			
19651	10.12	10.12	10.22	10.23		2	044	MISC. DUT	0800	XXXXXXX XXX	UNF	0500177	R			
19652	10.32	10.33	10.37	10.52		2	017 026	SUSPI- CIOUS PER-	0200	XXX X XXXXXXX	GCA	0500177				
19653	10.55	10.55	11.10	11.20		2	049	ABANDONED	0601	****	ADV	0500177				
19654	77.73	11.19	11.23	77.37		2	017	MISC.	0800	XXXX X XXXXX	ADV	0500177				
19655	12.21	12.21	12.24	12.42		2	049	VANDALISM	2202	*****	-	0500177	R			- I
19656	12			12.50		8				××××× ××××××						

Dispatch listing

Looking Forward

The outstanding success of CLEMIS has generated considerable enthusiasm among participating police departments for future extensions of the system. A major goal is to link all criminal justice agencies in Oakland County to the central data processing facility, providing for a continuous interchange of information through the use of online terminals. This linkage will be accomplished in accordance with the original CLEMIS concept - to involve all court and law enforcement systems in a continuing effort to make the criminal justice system more responsive to public needs. Specific plans are as follows:

- Development of an online location file that can be accessed 24 hours a day, giving users the means of reviewing activities at given addresses.
- Establishment of a bicycle registration file to combat an increase in bike thefts.
- Development of programs to help evaluate the work of investigative personnel. Present programs cover patrol officers only.

- Creation of new reports, including case status listings showing types of crimes; cases opened, closed, and pending; solutions; and clearance rates by types of crimes and investigators. Investigative trend reports are also planned. These will provide management with data on current police investigations, and make possible projections of future needs in specific areas.
- Use of a field interview file that would remain online for 30 to 90 days, enabling investigators to inquire for witness descriptions in an effort to locate suspects. The file would also be queried by time and location on the theory that suspects may have been stopped previously.
- Development of a police personnel file containing profiles on all officers. Such a file would help place the most qualified personnel in police department jobs.



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