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NetSmartz411 is parents' and guardians' premier, online resource for answering questions about internet safety, computers, and the Web.

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Search our knowledge base for answers to all of your questions about the online world! If you can't find what you're looking for, use the "Ask the Experts" tab to send us a new question.

[www.](#) **Why come to us?**

- **We know where you're coming from.** Sometimes adults feel like they don't know quite as much as their children do about the Internet. This site is your opportunity to learn more. Anyone – a parent, guardian, grandparent, stepparent, teacher, or concerned friend – is welcome to use NetSmartz411 to better understand the opportunities and challenges children face online.
- **We are experts.** Your question will be answered by professionals who know a lot about Internet safety – the real-life analysts at the National Center for Missing & Exploited Children. We handle daily reports about the online exploitation of children, and know steps you can take to keep the children and teens in your life safer online.

NetSmartz411 is provided at no cost to the public by the National Center for Missing & Exploited Children. This service is made possible by generous donations from the Qwest Foundation. We look forward to reading your questions and comments about the site.

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