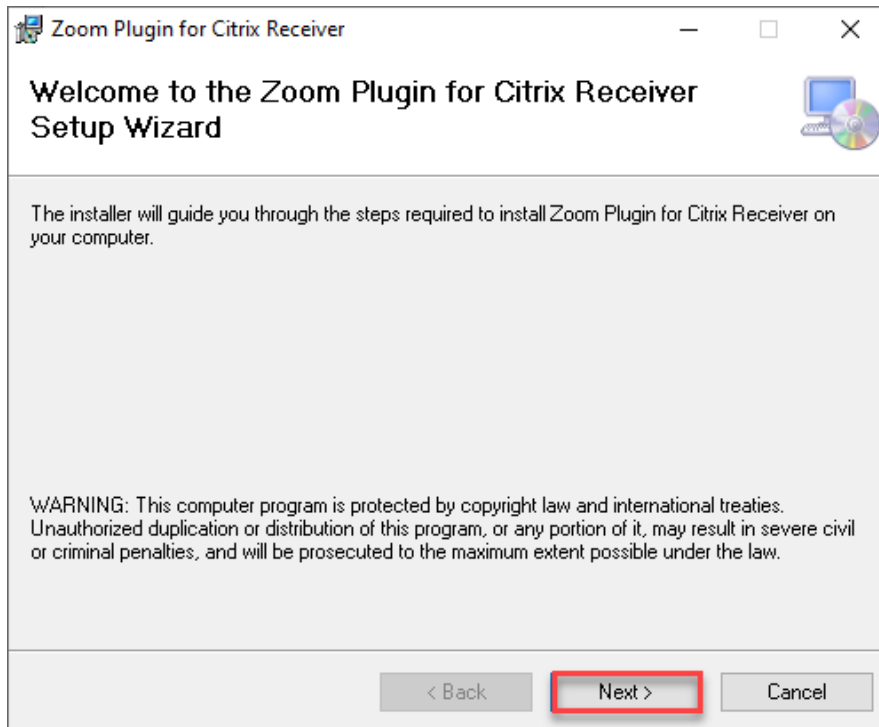


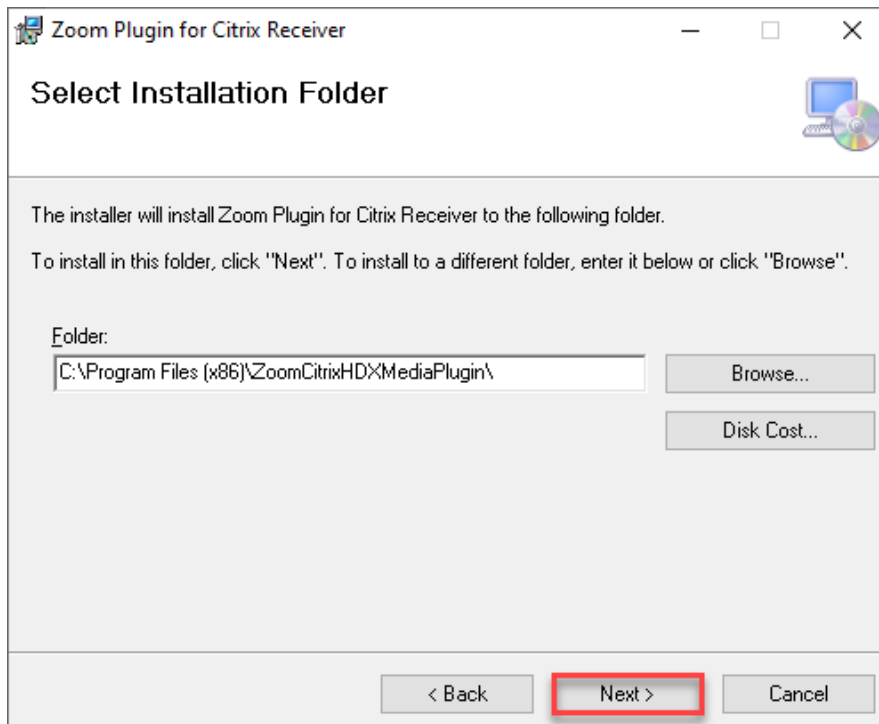
## Zoom VDI Plug-In Installation Instructions for Windows

If logged into VDI, please *disconnect* your existing session before proceeding with the installation.

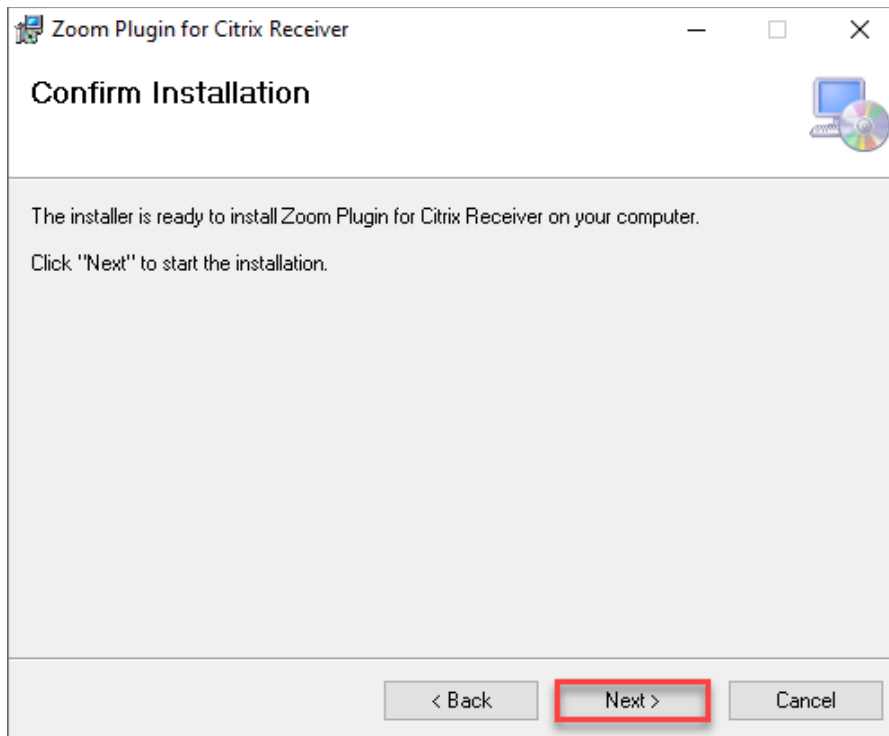
1. Download the latest **ZoomCitrixHDXMediaPlugin.msi** from <https://www.ojp.gov/byod>
2. Navigate to downloads and double-click file to launch installation
3. Select **Next** at Welcome



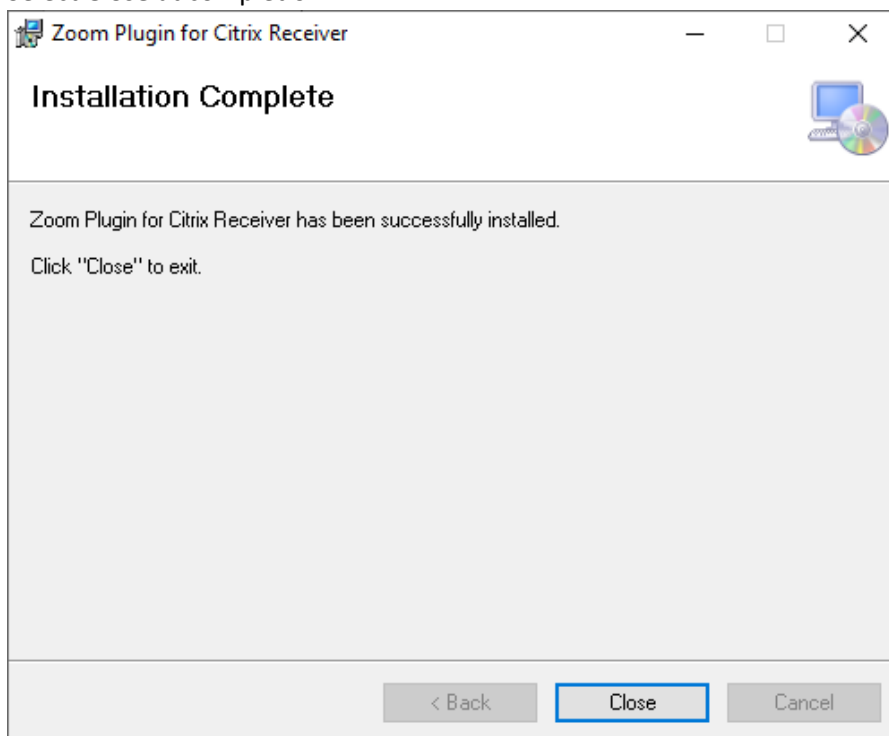
4. Select **Next** to install to default location



5. Select **Next** to start the installation



6. Select **Close** at completion



## Verification

Please note that these verification steps only apply if you have a Zoom account and can host a meeting. If you only participate in Zoom as an attendee and not as a host, you are not able to perform the verification steps.

1. Launch VDI desktop
2. Start the Zoom application
3. Confirm through Settings > Statistics > VDI that the VDI Plugin Status is "Connected"

The screenshot shows the Zoom Settings application window. On the left is a sidebar with various settings categories. The 'Statistics' category is selected and highlighted with a red box. The main content area shows performance metrics for CPU and Memory, and a list of system details. The 'VDI Plugin Status' is highlighted with a red box and a red arrow pointing to it, showing it is 'Connected'. Other details include Thin Client OS Version (Windows 10.0.19041.2546(x64)), VDI Plugin Version (5.13.1 (22610)), VDI Connection Error (-), VDI Connect Mode (-), VDI Plugin Proxy (-), VDI Ping Server Mode (Via VDI Client), and Log Level (0). At the bottom, there is a link to 'Send report'.

Settings

General  
Video  
Audio  
Share Screen  
Team Chat  
Zoom Apps  
Background & Effects  
Profile  
**Statistics**  
Keyboard Shortcuts  
Accessibility

Overall ! Audio Video Screen Sharing **VDI**

**Plugin CPU** 1.8GHz Cores: 4 **Plugin Memory** 7.82 GB

Zoom	0%	Zoom	61 MB
Overall	73%	Overall	3.60 GB

Thin Client OS Version **Windows 10.0.19041.2546(x64)**  
VDI Plugin Version **5.13.1 (22610)**  
**VDI Plugin Status Connected**  
VDI Connection Error -  
VDI Connect Mode -  
VDI Plugin Proxy -  
VDI Ping Server Mode **Via VDI Client**  
Log Level **0**

Found a problem? [Send report](#)

Congratulations! You will now have an optimal Zoom meeting experience!