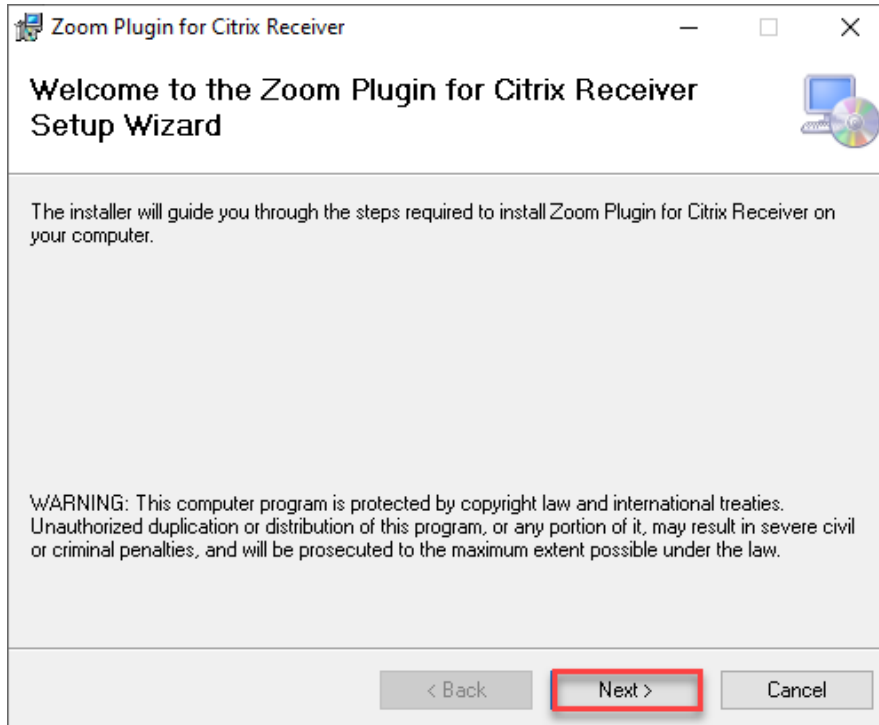


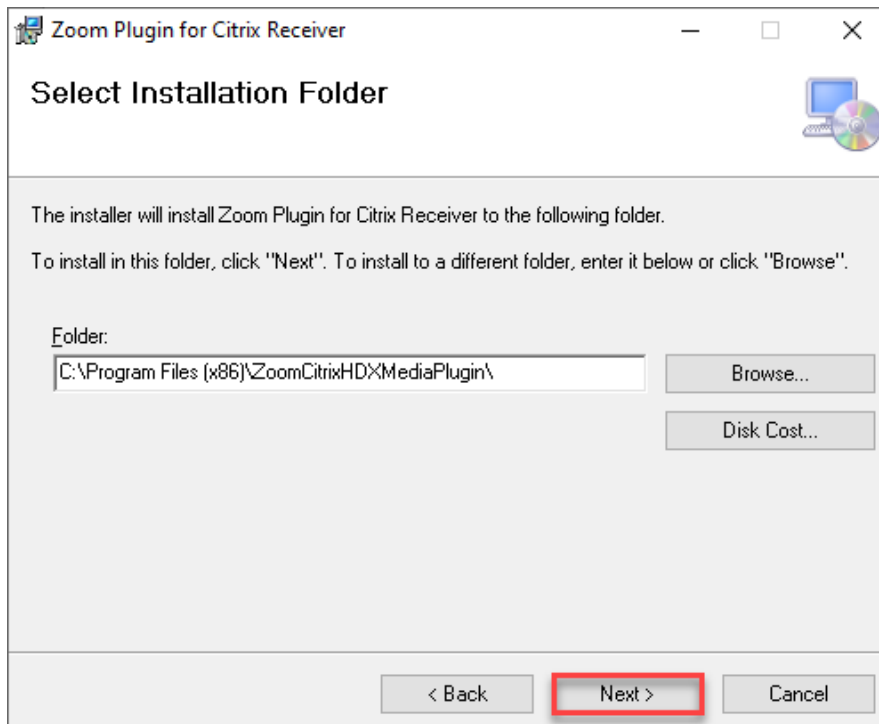
Zoom VDI Plug-In Installation Instructions for Windows

If logged into VDI, please *disconnect* your existing session before proceeding with the installation.

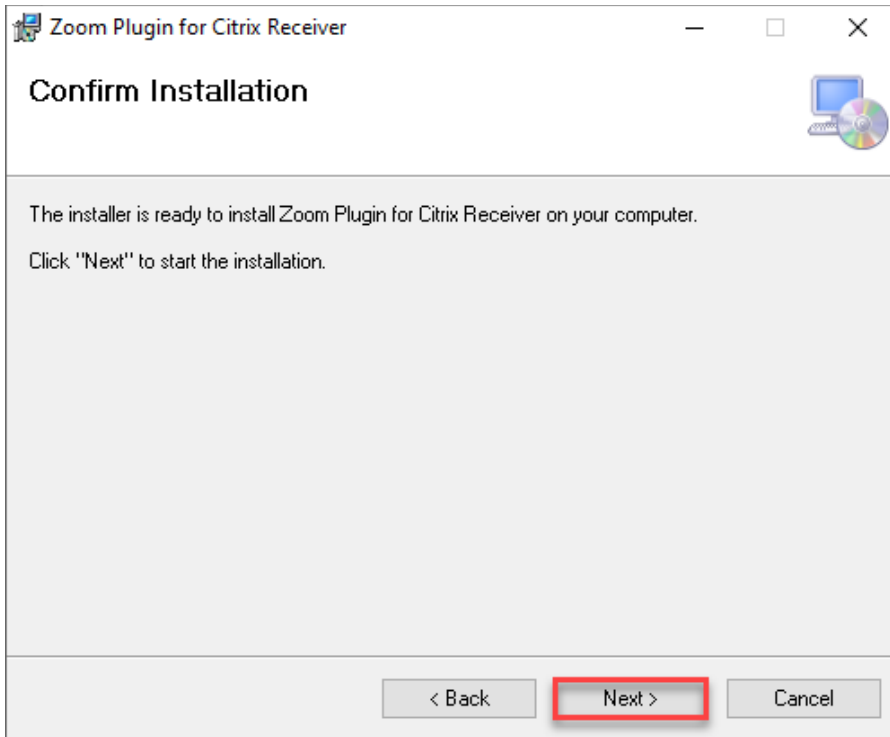
1. Download the latest **ZoomCitrixHDXMediaPlugin.msi** from <https://www.ojp.gov/byod>
2. Navigate to downloads and double-click file to launch installation
3. Select **Next** at Welcome



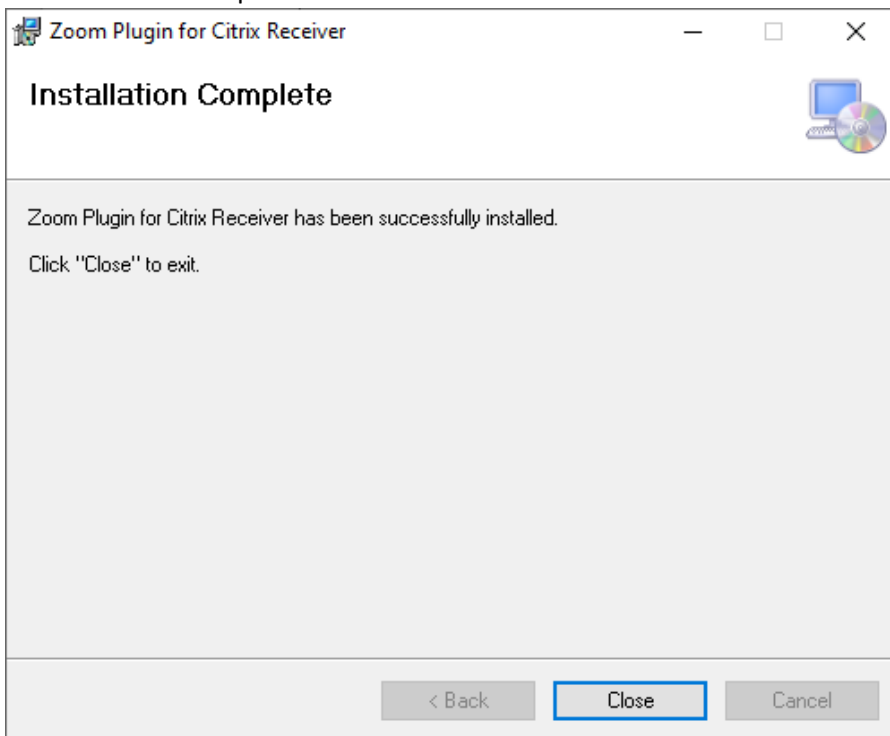
4. Select **Next** to install to default location



5. Select **Next** to start the installation



6. Select **Close** at completion



Verification

Please note that these verification steps only apply if you have a Zoom account and can host a meeting. If you only participate in Zoom as an attendee and not as a host, you are not able to perform the verification steps.

1. Launch VDI desktop
2. Start the Zoom application
3. Confirm through Settings > Statistics > VDI that the VDI Plugin Status is "Connected"

The screenshot shows the Zoom Settings application with the 'Statistics' tab selected. The 'VDI' sub-tab is active, displaying system and plugin information. A red box highlights the 'VDI' sub-tab, and another red box highlights the 'VDI Plugin Status' which is 'Connected'. A red arrow points to the 'Connected' status.

Overall !		Audio	Video	Screen Sharing	VDI
Plugin CPU	1.8GHz Cores: 4				
Plugin Memory	7.82 GB				
Zoom	0%				61 MB
Overall	73%				3.60 GB

Thin Client OS Version	Windows 10.0.19041.2546(x64)
VDI Plugin Version	5.13.10 (23090)
VDI Plugin Status	Connected
VDI Connection Error	-
VDI Connect Mode	-
VDI Plugin Proxy	-
VDI Ping Server Mode	Via VDI Client
Log Level	0

Found a problem? [Send report](#)

Congratulations! You will now have an optimal Zoom meeting experience!