Citrix Workspace App Installation Instructions for Windows

If logged into VDI, please *disconnect* your existing session before proceeding with the installation.

- 1. Download the latest CitrixWorkspaceApp.exe from https://www.ojp.gov/byod
- 2. Navigate to downloads and double click file to launch installation
- 3. Select Start at welcome

litrix Workspace	×
	Welcome to Citrix Workspace
	Citrix Workspace app installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser.
Workspace	 Allow applications access to your webcam and microphone. Allow applications to use your location. Allow access to local applications authorized by your company. Save your credential to sign in automatically.
	Click Start to set up and install Citrix Workspace app on your computer.
citrix	
	Start Cancel

4. Accept license agreement and select Install.

Citrix Workspace	>
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX LICENSE AGREEMENT	
Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such Citrix product(s) and/or service(s).	
CTX_code EP_R_A10352779	
✓ Laccept the license agreement	
	Consol
Install	Cancer

5. Select Finish



- 6. Since the Webex and Zoom plugins must be installed **after** Citrix Workspace is installed, it is necessary to reinstall each plugin:
 - a. Download the latest Webex plugin from https://www.ojp.gov/byod and follow the steps to reinstall it
 - b. Download the latest Zoom plugin from https://www.ojp.gov/byod and follow the steps to reinstall it

Congratulations. Citrix Workspace has now been upgraded!