Citrix Workspace App Installation Instructions for MacOS

If logged into VDI, please *disconnect* your existing session before proceeding with the installation.

- 1. Download the latest CitrixWorkspaceApp.dmg from https://www.ojp.gov/byod
- 2. Navigate to downloads and click file to launch installation
- 3. Select **Continue** at Welcome

⊗ ⊖ ●	🕸 Install Citrix Workspace	A
	Welcome to the Citrix Workspace Installer	
Introduction	Citrix Workspace installs software that allows access to virtual applications that your organization provides, including software applications that use your proviser.	
License		
Destination Select		
Installation Type		
Installation		
Add Account		
Summary		
	Go Back Continue	

4. Select **Continue** at license agreement

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So	ftware License Agreement	
Introduction	English	
License	CITRIX LICENSE AGREEMENT	
Destination Select	Use of this component is subject to the Citrix license or terms of service covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such	
Installation Type		
Installation	Citrix product(s) and/or service(s).	
Add Account	CTX_code EP_T_A10352779	
Summary		
	Print Save Go Back Continue	
Add Account Summary	CTX_code EP_T_A10352779 Print Save Go Back Continue	

5. Select **Agree** to agree to license agreement



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6. Select **Install** to install to default location

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	Standard Install on "Macintosh HD"	
 Introduction License Destination Select Installation Type Installation Add Account Summary 	This will take 984.1 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.	
	Change Install Location Go Back Install	

7. Do not add an account. Select **Continue.**

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 Introduction License Destination Select Installation Type Installation Add Account Summary 	Add Account If you received instructions to set up Workspace with your email or a server address, check Add Account, then click Continue. Add Account	
	Go Back Continu	le

8. Select Close at successful installation



- 9. Since the Webex and Zoom plugins must be installed **after** Citrix Workspace is installed, it is necessary to reinstall each plugin:
 - a. Download the latest Webex plugin from https://www.ojp.gov/byod and follow the steps to reinstall it
 - b. Download the latest Zoom plugin from https://www.ojp.gov/byod and follow the steps to reinstall it

Congratulations. Citrix Workspace has now been upgraded!